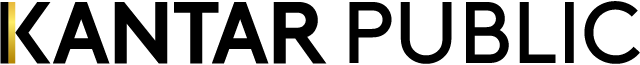


[](http://www.kantarpublic.com/)

|  |  |
| --- | --- |
|  |  |

**C**rime **S**urvey

*for England and Wales*

2021-22 Crime Survey for England and Wales

Questionnaire (from October 2021)



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# STRUCTURE OF QUESTIONNAIRE

## Example question

Interviewer instruction

Text substitution

Showcard reference

Routing description

Question name

**IMPCRLA-**

**IMPCRLO [ASK ALL MODULE A2 AND B2 RESPONDENTS IF PERCLL3 IN (1..5)]**

PINK SHOW CARD M6

Looking at this card which of these sources would you say has given you the impression that crime has [answer from PERCLL2] in your LOCAL AREA over the past few years?

CODE ALL THAT APPLY

Code frame for question

1. Personal experience
2. Relatives' and/or friends' experiences
3. Word of mouth/ Information from other people
4. Broadsheet newspapers (e.g. Times, Guardian, Telegraph)

Italics represent a code added in coding

1. Tabloid newspapers (e.g. Sun, Express, Daily Mail)
2. Local newspapers
3. TV documentaries
4. News programmes on TV/radio
5. Radio programmes
6. Internet / world-wide-web
7. *Information from the police (e.g. newsletter, notice board, word of mouth)*
8. Something else (SPECIFY)
9. SPONTANEOUS ONLY: No one particular source/Not sure

## Additional information

+ Indicates questions or display screens that are not on the main data files

***{Text}*** indicates additional questionnaire instructions

# ELECTRONIC CONTACT SHEET (ECS)

## MAIN QUESTIONNAIRE

**ADDCHECK [ASK ALL]**

TEXT TO DISPLAY AT TOP OF ADDRESS CHECK SCREEN

* THIS IS A PRACTICE INTERVIEW SERIAL. Use Live capi/serial if you wish to conduct a LIVE interview
* THIS IS A LIVE INTERVIEW SERIAL. Use Practice capi/serial if you wish to conduct a PRACTICE interview

**ADDRESS**

**CHECK [ASK ALL]**

Please check that the below details are correct. If not, you should exit the script and select the correct serial number in the grid.  
  
SERIAL NUMBER:   
ADDRESS:

POSTCODE:

1. Yes
2. No
3. Yes – OFFICE REFUSAL

**RENAME [IF ADDRESSCHECK = OFFICE REFUSAL]**

Who called you with the opt out details (please provide full name):

**REWHEN****[IF ADDRESSCHECK = OFFICE REFUSAL]**

When did they call you (date: dd/mm/yy):

**OBSINTRO [IF ADDRESSCHECK2 = YES]**

Do you wish to complete the observational section now?

1. Yes
2. No

**OBS [ASK IF OBSINTRO=1]**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **Very common** | **Fairly common** | **Not very common** | **Not at all common** | **Unable to code** |
| In the immediate area, how common is litter or rubbish lying around? |  |  |  |  |  |
| How common is vandalism, graffiti or deliberate damage to property? |  |  |  |  |  |
| How common are homes in poor condition/ run down? |  |  |  |  |  |

**D4 [ASK IF OBSINTRO=1]**

Is the outside of the sampled house/flat in a better or worse condition than the others in this area?

1. Better
2. Worse
3. About the same
4. Unable to code

**D5 [ASK ALL]**

Sampled dwelling is:

Whole house or bungalow

1. Detached
2. Semi-detached
3. Mid-terrace
4. End of terrace

Maisonette or flat

1. Maisonette
2. Flat – purpose built
3. Flat – converted
4. Rooms, bedsitter

Other type of property

1. Caravan/mobile home/houseboat
2. Unable to code

**D6 [ASK IF D5=MAISONETTE; FLAT-PURPOSE BUILT; FLAT-CONVERTED]**

Building has:

1. Common entrance: lockable
2. Common entrance: not lockable
3. Private entrance
4. Unable to code

**D7B****[ASK IF D5=MAISONETTE; FLAT-PURPOSE BUILT; FLAT-CONVERTED]**

On which floor level is this accommodation? If accommodation is on more than one floor, record floor where main entrance door is located

1. Basement/Semi basement
2. Ground floor/street level
3. First floor
4. Second floor
5. Third floor
6. Fourth floor and above
7. Unable to code

**D7 [ASK IF D7B=FOURTH FLOOR AND ABOVE]**

On which floor level is this accommodation? If accommodation is on more than one floor, record floor where main entrance door is located

ENTER FLOOR NUMBER

**D8 [ASK IF OBSINTRO=1]**

Which of the following are visible at the sampled address?

CODE ALL THAT APPLY

1. Burglar alarm
2. Security gate/grill over front door
3. Bars/grills on **any** windows
4. CCTV camera
5. Security gate at entrance to property/estate
6. Estate security/block security/guards
7. Entry phone
8. Other visible security devices
9. None of these
10. Unable to code

**D9 [ASK IF OBSINTRO=1]**

Did you experience any of the following at this address on your first call?

CODE ALL THAT APPLY

1. Locked common entrance controlled by entry phone/intercom
2. Refused entry by security staff, concierge, warden or other gatekeeper
3. Locked gates
4. Guard dog/patrol animal
5. Any other barrier or restriction to gaining access
6. No physical impediments or barriers (SINGLE CODE ONLY)
7. Unable to code

**D10 [ASK IF OBSINTRO=1]**

Is the dwelling in a Neighbourhood Watch area?

1. Yes
2. No
3. Unable to code

**ADDRESS**

**CHECK 2 [IF ADDRESSCHECK = YES]**

CONFIRM DETAILS BELOW WITH SOMEONE AT THE ADDRESS.  
  
(INTERVIEWER: if address is Not Yet Built, Derelict or Vacant click Correct and continue to next question).:   
ADDRESS:

1. Correct
2. Incorrect
3. UNABLE TO ESTABLISH

**C1 [ASK ALL]**

IS ADDRESS TRACEABLE, RESIDENTIAL AND OCCUPIED AS A MAIN RESIDENCE (ATTEMPT CONTACT AT ADDRESS IF NECESSARY)?

1. Yes
2. No
3. UNABLE TO ESTABLISH

**C2 [IF C1 = YES]**

MAKE CONTACT WITH RESPONSIBLE ADULT AT ADDRESS.  
  
CODE NUMBER OF DWELLING UNITS, INCLUDE BOTH OCCUPIED AND UNOCCUPIED DWELLING UNITS:

1. One
2. More than one
3. UNABLE TO ESTABLISH

**C2B [IF C2 = MORE THAN ONE]**

CODE NUMBER OF DWELLING UNITS, INCLUDE BOTH OCCUPIED AND UNOCCUPIED DWELLING UNITS:

(1 - 40)

**C3a [IF C2 = MORE THAN ONE]**

LIST ALL DWELLING UNITS IN THE GRID BELOW IN FLAT/ROOM NUMBER ORDER OR FROM BOTTOM TO TOP OF BUILDING. LEFT TO RIGHT, FRONT TO BACK.

1 UNIQUE DWELLING UNIT DESCRIPTION PER TEXT BOX. INCLUDE BOTH OCCUPIED AND UNOCCUPIED DWELLING UNITS.

**YOU SHOULD CARRY OUT THE INTERVIEW AT FLAT/HOUSE [INSERT FLAT/HOUSE]**

**DWELL [IF C2=ONE]**

**YOU SHOULD CARRY OUT THE INTERVIEW AT THIS ADDRESS**

**C3B [ASK ALL]**

IS FLAT/HOUSE [INSERT FLAT/HOUSE] RESIDENTIAL AND OCCUPIED AS A MAIN RESIDENCE (ATTEMPT CONTACT AT ADDRESS IF NECESSARY)?

1. Yes
2. No
3. UNABLE TO ESTABLISH

**C3C [ASK ALL]**

INTERVIEWER: REINTRODUCE SURVEY AT SELECTED ADDRESS IF NECESSARY AND ASK:  
  
Can I just check, how many households live here? By 'household' I mean one person living alone, or a group of people (not necessarily related) living at the same address who share cooking facilities and share a living room or sitting room or dining area.

1. One
2. More than one
3. UNABLE TO ESTABLISH

**C3D [ASK IF C3C=MORE THAN ONE]**

ENTER NUMBER OF HOUSEHOLDS LIVING HERE

UNABLE TO ESTABLISH

**C3E [ASK IF C3C=MORE THAN ONE]**

ALLOCATE A UNIQUE IDENTIFIER TO ALL HOUSEHOLDS (E.G. NUMBER OR LETTER) AND LIST IN THE GRID BELOW. ANY ORDER IS FINE.

**YOU SHOULD CARRY OUT THE INTERVIEW AT HOUSEHOLD [INSERT HOUSEHOLD**

**COVINTRO [ASK ALL]**

IF NOT ALREADY DONE SO, EXPAIN PURPOSE OF VISIT.

For your reassurance, I want to confirm that I do not have any COVID-19 symptoms and I have not been advised to self-isolate, I have conducted a lateral flow test and have NOT returned a positive result.

1. Continue

**COV\_1 [IF C1 = YES]**

Before I proceed, can I just check…

In the last 10 days, have you or has anyone in your household been feeling unwell or displayed any Covid-19 symptoms? This includes a high temperature, loss of sense of taste or smell, a new continuous cough, or difficulty breathing.

1. Yes (THANK AND CLOSE)
2. No
3. Prefer not to say (THANK AND CLOSE)

**COV\_2 [IF COV\_1 = 2]**

And in the last 10 days have you or has anyone in your household been contacted by NHS Track and Trace and advised to isolate?

1. Yes (THANK AND CLOSE)
2. No
3. Prefer not to say (THANK AND CLOSE)

**COV\_3 [IF COV\_2 = 2]**

And in the last 10 days, have you or has anyone in your household been contacted by the NHS Covid-19 app with guidance to isolate?

1. Yes (THANK AND CLOSE)
2. No
3. Prefer not to say (THANK AND CLOSE)

**COV\_4 [IF COV\_3 = 2]**

And in the last 10 days, have you or has anyone in your household been diagnosed with Covid-19?

1. Yes (THANK AND CLOSE)
2. No
3. Prefer not to say (THANK AND CLOSE)

**COV\_5 [IF COV\_4 = 2]**

And in the last 10 days, have you or has anyone in your household been in close contact with any individuals suspected or diagnosed with Covid-19?

1. Yes (THANK AND CLOSE)
2. No
3. Prefer not to say (THANK AND CLOSE)

**COV\_6 [IF COV\_5 = 2]**

And in the last 10 days, have you or has anyone in your household been caring for individuals vulnerable to Covid-19?

1. Yes (THANK AND CLOSE)
2. No
3. Prefer not to say (THANK AND CLOSE)

**COV\_7 [IF COV\_6 = 2]**

And in the last 10 days, have you or has anyone in your household returned from a Red list country?

1. Yes (THANK AND CLOSE)
2. No
3. Prefer not to say (THANK AND CLOSE)

**COV\_8 [IF COV\_7 = 2]**

And in the last 10 days, have you or has anyone in your household been in close contact with any individual who has been to a Red list country?

1. Yes (THANK AND CLOSE)
2. No
3. Prefer not to say (THANK AND CLOSE)

**COV 9 (IF COV 8 = 2)**

**Are you happy for me to proceed with the interview?**

**Yes**

**No (THANK AND CLOSE)**

**C4 [ASK IF COV9 = 1]**

How many people aged 16 or over live in this household?  
  
By 'household' I mean one person living alone, or a group of people (not necessarily related) living at the same address who share cooking facilities and share a living room or sitting room or dining area

FOR DETAILS OF WHO TO INCLUDE AND EXCLUDE IN HOUSEHOLD PRESS THE M BUTTON  
  
CODE NUMBER OF ELIGIBLE PERSONS:

1. One
2. Two
3. Three
4. Four
5. Five
6. Six or more
7. UNABLE TO ESTABLISH

**C4B [ASK IF C4=SIX OR MORE]**

CODE NUMBER OF ELIGIBLE PERSONS:

(1 - 20)

**SLICE [ASK ALL]**

LIST ALL ELIGIBLE PERSONS IN THE GRID BELOW (THEY DO OT NEED TO BE IN ANY PARTICULAR ORDER)

VERIFY THAT ALL ELIGIBLE PERSONS HAVE BEEN LISTED BELOW BEFORE CONTINUING.

1 UNIQUE PERSON NAME PER TEXT BOX

**UNABLE TO ESTABLISH NAMES**

**C6 [ASK ALL]**

YOU SHOULD CARRY OUT THE INTERVIEW WITH [INSERT NAME]

CONFIRM THE NAME OF THE SELECTED RESPONDENT (INCLUDE TITLE, FORENAME AND SURNAME IF POSSIBLE)

CONFIRM IF RESPONDENT HAS RECEIVED LETTER/LEAFLET/ IF RESPONDENT HASN’T RECEIVED THE LETTER/CAN’T REMEMBER RECEIVING LETTER YOU MUST LEAVE SPARE LETTER WITH RESPONDENT

PROVIDE RESPONDENT WITH “THANK YOU” LEAFLET

**C5B [ASK ALL]**

Is {AdultSelected} aged 16 or 17 AND living with parents/guardians?

1. Yes
2. No
3. UNABLE TO ESTABLISH

**C5C [ASK IF C5B=YES]**

PARENTAL/GUARDIAN PERMISSION WILL NEED TO BE OBTAINED BEFORE PROCEEDING WITH INTERVIEW WITH SELECTED RESPONDENT. HAS PARENTAL CONSENT BEEN GAINED ON THIS VISIT?

1. Yes
2. No – parents/guardians not contacted
3. No – parents/guardians refused

**CONSENTING**

**ADULT [ASK IF C5c=YES]**

**PARENTAL PERMISSION GAINED**

FULL NAME OF PARENT/GUARDIAN GIVING CONSENT:

**RELATIONS [ASK IF C5c=YES]**

RELATIONSHIP TO RESPONDENT:

1. Mother (natural/step/foster)
2. Father (natural/step/foster)
3. Other - specify:

**TELNO [ASK ALL]**

ENTER A CONTACT NUMBER FOR SELECTED RESPONDENT  
ENTER RESPONDENTS (MAIN) HOME TELEPHONE NUMBER IN FULL, STARTING WITH THE EXCHANGE NUMBER

USE NUMBERS ONLY. DO NOT USE THE EXCHANGE NAME.  
  
E.G. TYPE 01603457272 NOT GREENOCK 457272

DO NOT TYPE ANY SPACES OR DASHES. YOU WILL BE ABLE TO RECORD A TELEPHONE NUMBER LATER IF YOU HAVE NOT COLLECTED IT YET

Please remember to type in the number correctly and in full.

Number not given

**OUTCOME [ASK ALL]**

**CODE OUTCOME HERE**

(1) Not yet built / under construction

(2) Derelict / demolished

(3) Vacant / empty housing unit

(4) Non-residential address

(5) Communal establishment / institution

(6) Not main residence

(19) Other ineligible (RECORD) :

(20) Inaccessible

(21) Unable to locate address

(24) Unknown whether address is residential due to refusal of information

(25) Unknown whether address is residential due to non-contact

(26) Unknown whether address is residential due to other reasons

(40) No contact with anyone at address

(41) Contact made, but not with a responsible resident

(42) No contact with selected respondent

(43) Parental permission required - no contact with parent/guardian

(50) Office refusal

(51) Refused all information

(52) Refusal by selected person

(53) Refusal by proxy

(54) Parental permission required - permission refused

(55) Refused during the interview (unusable)

(60) Contact but no specific appointment

(63) Broken appointment, no recontact

(64) Ill at home during survey period

(65) Away / in hospital throughout field period

(66) Physical or learning disability / difficulty

(67) Language difficulties

(69) Other unproductive (RECORD):

(70) Interview completed

(71) Adult complete (but child awaiting confirmation)

(75) Partial interview by selected respondent

(78) Interview achieved but file/questionnaire corrupted/lost/not transmitted

(79) Interview achieved but respondent requested data be deleted

(77) Start Interview Now

(90) Eligible underage respondent in household

(110) No contact at address (no selection done yet)

(111) Contact made at address but need to call back (no selection done yet)

(112) No contact at address (respondent selection already done)

(113) Contact at address but no contact with selected respondent

(114) Contact with selected respondent but need to call back

(115) Contact at address but no contact with parent of selected underage respondent

(116) Contact with parent of selected underage respondent but need to call back

(130) Office refusal

(62) Appointment made with selected respondent to conduct interview

(98) No screening/interview attempted at this visit

(91) Screening done: No 10-15 Year old’s in household

(95) No 10-15 screening done - information about children refused

(96) No 10-15 screening done

(97) No 10-15 screening done - main address ineligible

1. NEED TO RE-DO RESPONDENT SELECTION
2. NEED TO RE-DO DWELLING SELECTION
3. FULL OUTCOME LIST

**WHYREF [ASK IF OUTCOME = 51, 52, 53, 54 OR 55]**

INTERVIEWER: WHAT WAS THE REASON FOR THE REFUSAL?

1. Lack of interest
2. Never do surveys
3. Illness (NOT COVID)
4. Worried about catching COVID (General)
5. Worried about catching COVID (From interviewer)
6. Worried about giving COVID to interviewer
7. Bad timing/ Otherwise engaged (e.g. work, children, visitors)
8. Don’t know enough about subject / topic too difficult
9. Partner / family does not give approval to cooperate
10. Privacy (do not talk to strangers / do not give personal info / worried about privacy)
11. Other (SPECIFY)
12. Don’t know

**SEXREF [ASK IF OUTCOME = 51, 52, 53, 54 OR 55]**

Was the person who refused…

1. Male
2. Female
3. Or other?
4. Cannot tell

**AGEREF [ASK IF OUTCOME = 51, 52, 53, 54 OR 55]**

Please estimate the age of the selected respondent who refused (if seen) or of the household member who refused?

1. 16-24
2. 25-34
3. 35-44
4. 45-54
5. 55-64
6. 65 or older
7. Cannot tell

**ETHREF [ASK IF OUTCOME = 51, 52, 53, 54 OR 55]**

As far as you know was the person who refused...

1. White
2. Black
3. Asian
4. Chinese
5. Arab
6. Or from another ethnic group (SPECIFY)?
7. Cannot tell

**WHY**

**RESELECT [ASK IF OUTCOME=NEED TO RE-DO RESPONDENT SELECTION]**

PLEASE SELECT REASON FOR REDOING SELECTION BELOW.  
  
NOTE: IF SELECTED RESPONDENT IS ILL OR INCABABLE OF INTERVIEW YOU CANNOT REDO THE SELECTION. THIS MUST BE CODED AS AN UNPRODUCTIVE OUTCOME.

1. Original selection carried out at wrong address
2. Selected respondent no longer lives in household
3. This is a re-issue and there is not enough information to establish who has been selected
4. Whole household has moved out and new household has moved in
5. You were told there were too many people in the household and the person selected does not actually live there
6. Other (Please specify):

**WHY**

**RESELECT2[ASK IF OUTCOME=NEED TO RE-DO DWELLING SELECTION]**

PLEASE SELECT REASON FOR REDOING DWELLING SELECTION.  
  
NOTE: IF SELECTED DWELLING IS IDENITIFED AS DEADWOOD YOU CANNOT  
REDO THE SELECTION. THIS MUST BE CODED AS THE APPROPRIATE DEADWOOD OUTCOME.

1. Original dwelling selection incorrect
2. This is a re-issue and there is not enough information to establish the selected dwelling
3. Other (Please specify):

**Q1 [IF OUTCOME=UNPRODUCTIVE]**

If you believe there is a reason NOT to re-issue this address please select ‘Do not re-issue’ and provide the reasons why the address should not be re-issued.

1. Ok for re-issue
2. Do not reissue

**Q2 [ASK IF Q1=’DO NOT RE-ISSUE’]**

PLEASE ENTER DETAILS BELOW

**TIPS [ASK ALL]**

MAKE A NOTE OF ANYTHING ELSE THAT YOU FEEL WILL BE USEFUL TO YOU WHILE YOU'RE WORKING ON THE ASSIGNMENT OR THAT MAY BE USEFUL TO A REISSUE INTERVIEWER WHO MAY BE VISITING THE ADDRESS AFTER YOU

NO INFO TO ADD

**TIPS3 [ASK IF OUTCOME=3]**

Please code the reasons why you have coded this property as vacant or empty.  
CODE ALL THAT APPLY

1. Property is boarded up
2. No furniture or other sign of occupation
3. Neighbour confirmed property is unoccupied
4. Front garden overgrown
5. Post piled up
6. Other reason (specify):
7. NONE OF THESE
8. Don't know

**OUTCOME [ASK ALL]**

**CODE OUTCOME HERE**

(77) Start Interview Now

**INTERIM OUTCOMES**

(113) Contact at address but no contact with selected respondent

(114) Contact with selected respondent but need to call back

(62) Appointment made with selected respondent to conduct interview

(68) Welsh language need identified

**FINAL OUTCOMES**

(52) Refusal by selected person

(53) Refusal by proxy

(60) Contact but no specific appointment

(63) Broken appointment, no recontact

(64) Ill at home during survey period

(65) Away / in hospital throughout field period

(66) Physical or learning disability / difficulty

(67) Language difficulties

**OUTCOMES REQUIRING MORE INFORMATION**

FULL OUTCOME LIST

**OBSINTRO [IF OBS = MISSING]**

Do you wish to complete the observational section now?

1. Yes – GO TO OBS
2. No

**You have not yet completed the observational questions for this address, you will need to complete these now before you close this call. – GO TO OBS**

# HOUSEHOLD BOX

## INTERVIEW AND HOUSEHOLD CHECKS

**🡪 TIMING POINT**

**+CHKDATE [ASK ALL]**

INTERVIEWER: TODAY'S DATE ACCORDING TO THE LAPTOP IS [DAY/MONTH/ YEAR]. IS THIS CORRECT? It should be in dd/mm/yy format. So today's date is day [dd], month [mm], Year [yy]. Is this correct?

It is vital today's date is entered correctly and in correct (dd/mm/yy) format as questions in the script depend upon this.

1. Yes
2. No

**+CHKDTE2 [IF CHKDATE = NO]**

INTERVIEWER: RECORD DATE OF INTERVIEW IN THE FORMAT dd/mm/yy.

SEPARATE THE DAY, MONTH AND YEAR WITH SLASHES AND A LEADING ZERO FOR NUMBERS LESS THAN 10.

Text: Maximum 50 characters

**+DISPLAY [ASK ALL]**

The reference period for most questions will be from the first of [^DATE^] to today.

The module being asked is [A (Attitudes to the Police)/B (Attitudes to the Criminal Justice System/C (Crime Prevention/D (Ad hoc Crime)]

**+DISPLAY [ASK ALL]**

I’d like to ask you some questions about the people in your household.

INTERVIEWER NOTE: If new contact/household, add: “by ‘your household’, I mean everyone currently living at this address who share cooking facilities and share a living room or sitting room or dining area”.

**NUMCHECK [ASK ALL]**

Can I just confirm that [you are the only person/, including you, there are NUM people] aged 16+ living in this household?

1. Number correct
2. Number incorrect

**NUMNEW [ASK IF NUMCHECK = 2]**

ASK OR RECORD CORRECT NUMBER OF ADULTS IN THE HOUSEHOLD.

INTERVIEWER NOTE: If new contact/household, add: “by ‘your household’, I mean everyone currently living at this address who share cooking facilities and share a living room or sitting room or dining area.”

1..10

**REASINC [ASK IF NUMCHECK = 2]**

INTERVIEWER: CODE REASON FOR DIFFERENCE IN NUMBER OF ADULTS AGED 16+ CODED HERE AND IN THE CONTACT SHEET.

1. Number has changed since contact sheet was completed
2. Error in contact sheet
3. Other (SPECIFY)

**🡪 TIMING POINT**

## DEMOGRAPHIC DETAILS OF ADULTS IN HOUSEHOLD

**+NAMCHK-**

**NAMCHK10 [ASK IF NUMCHECK=1]**

INTERVIEWER: LISTED BELOW [IS THE NAME/ARE THE NAMES] OF THE [RESPONDENT/PEOPLE AGED 16+] ENTERED IN THE CONTACT SHEET. PLEASE CONFIRM WITH THE RESPONDENT WHETHER [THIS IS/THESE NAMES ARE] CORRECT.

1. Name(s) correct
2. Name(s) incorrect

**+NEWNAM-**

**NEWNAM10 [ASK IF NUMCHECK=2 OR NAMECHK = 2]**

INTERVIEWER: PLEASE ENTER THE NAMES OF ALL THE PEOPLE AGED 16+ IN THE HOUSEHOLD BELOW. ENTER RESPONDENT FIRST.

IF NECESSARY: I only need this information to help me make sure I collect the correct sex and age for each household member.

INTERVIEWER: If you would prefer, then you can just tell me the first letter of each name

INTERVIEWER: If multiple household members have the same initials, then you will need to add a number to help differentiate on future questions (e.g. AT1 and AT2)

**SEX-**

**SEX10 [ASK ALL]**

INTERVIEWER: CODE THE SEX OF EACH ADULT IN THE HOUSEHOLD

IF NECESSARY: Is (name) male or female?

1. Male
2. Female

**AGE-**

**AGE10 [ASK ALL]**

Can you tell me your/ (name)’s age last birthday?

INTERVIEWER: ASK THE AGE OF EACH ADULT IN THE HOUSEHOLD

16…120

**BAGE-**

**BAGE10 [ASK IF AGE = DK OR REF]**

PINK SHOW CARD M1

INTERVIEWER: ASK THE AGE BAND FOR EACH RELEVANT ADULT

Looking at this card, could you please tell me which age band you/(name) is in?

1. 16 to 19
2. 20 to 24
3. 25 to 29
4. 30 to 34
5. 35 to 39
6. 40 to 44
7. 45 to 49
8. 50 to 54
9. 55 to 59
10. 60 to 64
11. 65 to 69
12. 70 to 74
13. 75 to 79
14. 80 or over

***DK/REF IS NOT ALLOWED FOR THE RESPONDENT. IF A VALID BANDED AGE IS NOT OBTAINED THE INTERVIEWER IS ASKED TO ESTIMATE AN AGE IN ORDER TO CONTINUE WITH THE INTERVIEW}***

**MARSTC-**

**MARSTC10 [ASK ALL]**

INTERVIEWER: ASK THE MARITAL STATUS OF EACH ADULT IN THE HOUSEHOLD

Are you/Is (name)... READ OUT

CODE FIRST THAT APPLIES

INTERVIEWER: THE AIM IS TO OBTAIN THE LEGAL MARITAL STATUS, IRRESPECTIVE OF ANY DE FACTO ARRANGEMENT

INTERVIEWER: IF THE RESPONDENT QUERIES THE TERM SEPARATED EXPLAIN THAT IT COVERS ANY PERSON WHOSE LEGAL PARTNER IS LIVING ELSEWHERE BECAUSE OF ESTRANGEMENT (WHETHER THE SEPARATION IS LEGAL OR NOT)

1. Single, that is, never married and never registered in a same-sex civil partnership
2. Married
3. Separated, but still legally married
4. Divorced
5. Widowed
6. In a registered same-sex civil partnership
7. Separated, but still legally in a same-sex civil partnership
8. Formerly in a same-sex civil partnership which is now legally dissolved
9. Surviving partner from a same-sex civil partnership

**COHAB-**

**COHAB10 [ASK IF NADULTS>1 AND MARSTC = 1 OR 3 OR 4 OR 5 OR 7 OR 8 OR 9 OR DK/REF]**

INTERVIEWER: ASK THE COHABITING STATUS OF EACH RELEVANT ADULT

May I just check, are you/ is (name) living with someone in this household as a couple?

1. Yes
2. No
3. SPONTANEOUS ONLY - Same sex couple (but not in a formal registered civil partnership)

**RELTORES-**

**RELTOR10 [ASK IF PERSON IS NOT THE RESPONDENT]**

INTERVIEWER: ASK THE RELATIONSHIP OF EACH ADULT IN THE HOUSEHOLD TO THE RESPONDENT [NAME]

I’d now like to ask how other people in the household are related to you. What is (name)’s relationship to you?

1. Husband/Wife/Civil partner
2. Cohabitee
3. Son/Daughter (including adopted/step/foster)
4. Son/Daughter-in-law
5. Parent/guardian (including adoptive/step/foster)
6. Parent-in-law
7. Brother/Sister (including adopted/step/foster)
8. Brother/Sister-in-law
9. Other relative
10. Non-relative

**WHOHRP-**

**WHOHRP10 [ASK IF NADULTS >1]**

INTERVIEWER: DO NOT READ OUT: YOU WILL NEED TO CODE THE HOUSEHOLD REFERENCE PERSON. THIS IS THE PERSON IN WHOSE NAME THE ACCOMMODATION IS OWNED OR RENTED. ASK:

Can I just check in whose name is this accommodation owned or rented?

IF THERE ARE JOINT OWNERS/TENANTS THE HRP IS THE PERSON WITH THE HIGHEST INCOME. IF NECESSARY, ASK:

You have told me that (names) jointly own or rent the accommodation. Which of these people have the highest income (from earnings, benefits, pensions and any other sources)?

IF RESPONDENT ASKS FOR PERIOD TO AVERAGE OVER, USE THE LAST 12 MONTHS, AS CONVENIENT.

IF HOUSEHOLDERS HAVE EXACTLY THE SAME INCOME, YOU SHOULD CODE THE OLDER PERSON AS THE HRP.

IF NECESSARY, PROMPT:

**– Is one joint householder the sole person with:**

• PAID WORK?

• OCCUPATIONAL PENSION?

CODE THE HOUSEHOLD REFERENCE PERSON HERE.

[ANSWER ROWS ARE THE NAMES OF THE ADULT HOUSEHOLD MEMBERS]

**🡪 TIMING POINT**

## DEMOGRAPHIC CHARACTERISTICS OF CHILDREN IN HOUSEHOLD

**NCHIL [ASK ALL]**

How many children under 16 live in this household?

INTERVIEWER: PLEASE ONLY COUNT CHILDREN IF IT IS THEIR MAIN RESIDENCE. IF CHILDREN LIVE AT MORE THAN ONE ADDRESS THEIR MAIN RESIDENCE IS THE ONE AT WHICH THEY SPEND MOST NIGHTS OF THE WEEK.

DO NOT COUNT CHILDREN AT BOARDING SCHOOL WHO MAY BE HOME FOR THE HOLIDAYS.

0..10

**CNAME01-**

**CNAME10 [ASK IF NCHIL>0]**

Can I have the first name of [the/each] child (aged under 16) in the household?

IF NECESSARY: I only need this information to help me ask questions later in the survey. If you would prefer, then you can just tell me the first letter of each name.

INTERVIEWER: If multiple children have the same initial then you will need to add a number to help differentiate on future questions (e.g. A1 and A2)

Text: Maximum 50 characters

**CSEX01-**

**CSEX10 [ASK IF NCHIL>0]**

INTERVIEWER: CODE THE SEX OF EACH CHILD IN THE HOUSEHOLD

IF NECESSARY: Is (name) male or female?

1. Male
2. Female

**CAGE01-**

**CAGE10 [ASK IF NCHIL>0]**

Can you tell me (name)’s age last birthday?

INTERVIEWER: ASK THE AGE OF EACH CHILD IN THE HOUSEHOLD

0..15

**BCAGE01-**

**BCAGE10 [ASK IF CAGE = DK]**

Can you tell me which age band (name) is in? READ OUT AGE BANDS

INTERVIEWER: ASK THE AGE BAND OF EACH RELEVANT CHILD IN THE HOUSEHOLD

1. 0 - 4
2. 5 - 9
3. 10 - 15

**CRELA01-**

**CRELA10 [ASK IF NCHIL>0]**

INTERVIEWER: ASK THE RELATIONSHIP OF EACH CHILD IN THE HOUSEHOLD TO THE RESPONDENT [NAME]

What is [NAME]’s relationship to you?

1. [Son/Daughter] (including adopted/step/foster)
2. [Brother/sister] (including adopted/step/foster)
3. [Brother/sister] in law
4. Other relative
5. Non-relative

**NONRSP1 [ASK ALL]**

May I just check, do you personally have any children aged under 16 who don’t live with you in your household?

IF NECESSARY: Please include any natural, adopted or step children, but not foster children

INTERVIEWER: If children attend boarding school, question refers to where they live during school holidays

1. Yes
2. No
3. SPONTANEOUS ONLY – is parent of a deceased child

**🡪 TIMING POINT**

## LENGTH OF TIME IN LOCAL AREA

**YRSAREA [ASK ALL]**

I’d now like to ask you about the length of time you’ve spent in your local area.

How long have you lived in this AREA? By this area, I mean within about a 15-minute walk from here.

1. Less than 12 months
2. 12 months but less than 2 years
3. 2 years but less than 3 years
4. 3 years but less than 5 years
5. 5 years but less than 10 years
6. 10 years but less than 20 years
7. 20 years or longer

**YRSADDR [ASK ALL]**

How long have you lived at this address?

1. Less than 12 months
2. 12 months but less than 2 years
3. 2 years but less than 3 years
4. 3 years but less than 5 years
5. 5 years but less than 10 years
6. 10 years but less than 20 years
7. 20 years or longer

**MTHSADDR [ASK IF YRSADDR = 1 OR YRSADDR = 2]**

How many months have you lived here?

0..23

**RESYRAGO [ASK IF YRSADDR = 1 OR YRSADDR= 2]**

Can I just check, were you personally living at this address 12 months ago, that is on the first of [^ DATE^]?

1. Yes
2. No

**MTHMOVE [ASK IF RESYRAGO = NO]**

In what month did you move to this accommodation?

**{CODE FRAME ON SCREEN SHOWS THE PREVIOUS 12 CALENDAR MONTHS (PLUS THE CURRENT MONTH) FROM THE DATE OF INTERVIEW}**

**🡪 TIMING POINT**

**INTERN1 [ASK ALL MODULE D]**

I’d now like to ask you about your use of the Internet.

Have you used the Internet, at home or elsewhere, in the last 12 months?

1. Yes
2. No

**MOTORCYC    [ASK ALL]**

I’d now like to ask you about any motor vehicles that you [or anyone else now in your household] own or have regular use of.

Have [you/you or anyone else now in your household] owned or had the regular use of a motorcycle, scooter or moped at any time since the first of [^DATE ^]?

1. Yes
2. No

**NUMMOBI [ASK IF MOTORCYC = YES]**

How many motorcycles, scooters or mopeds [do you/does the household] own or have regular use of now?

0..10

**CAR [ASK ALL]**

Moving on to other vehicles, have [you/you or anyone else now in your household]

owned or had the regular use of a car, van or other motor vehicle at any time since

the first of [^DATE]?

INCLUDE COMPANY CARS (IF AVAILABLE FOR PRIVATE USE)

1. Yes
2. No

**NUMCAR [ASK IF CAR = YES]**

How many cars, vans or other motor vehicles, (not including motorbikes) [do you/does the household] own or have regular use of **now**?

0..10

**CARTOT [ASK IF CAR = YES]**

And for most of the last 12 months how many cars, vans or other motor vehicles did

[you/the household] own or have regular use of?

NOTE: THIS MEANS FOR THE MAJORITY OF THE YEAR

             0..10

**DFTDRIVE  [ASK ALL]**

I’d now like to ask you about your own driving.

Have you personally driven a car, van or other motor vehicle in the last 12 months?

INTERVIEWER: MOTOR VEHICLE INCLUDES CARS, VANS, MOTORCYCLES AND ALL OTHER POWERED VEHICLES

1. Yes
2. No

**CAROFTDRIVE [ASK IF DFTDRIVE = 1]**

In the last 12 months, approximately how often have you driven a car, van or other motor vehicle?

1. Every day/almost every day

2. A few times a week

3. Once or twice a week

4. Once or twice a month

5. Once every couple of months

6. Once or twice in the last 12 months

7. Not at all

**OWNBIKE [ASK ALL]**

[Have you/Has anyone else in this household] owned a bicycle at any time since [the first of ^DATE^]?  [Please include any bicycles belonging to children].

1. Yes
2. No

**NOWNBIKE [ASK IF OWNBIKE = YES]**

      How many bicycles [do you/does the household] own or have regular use of now?

[Please include any bicycles belonging to children.]

0..10

**🡪 TIMING POINT**

# PERCEPTIONS OF CRIME MODULE

## GOING OUT

**DISPLAY [ASK ALL]**

The next few questions will ask you about your day to day behaviour and how often you go to pubs and clubs. These questions help us to understand how people’s behaviour influences their experience of crime.

**WEEKDAY [ASK ALL]**

I’d now like to ask you some questions about your typical day. We are interested in how people’s day to day behaviour influences their experience of crime.

Thinking about an average weekday, how many hours do you spend away from your home during the day?

1. None
2. Less than 1 hour
3. 1 hour or more but less than 3
4. 3 hours or more but less than 5
5. 5 hours or more but less than 7
6. 7 hours or more

**UNOCCW [ASK ALL]**

Can I check, is your home ever left unoccupied during weekdays?

IF NECESSARY: EXPLAIN NO-ONE AT HOME DURING DAYTIME HOURS

1. Yes
2. No

**UNOCCL [ASK IF UNOCCW = YES]**

For how long is your home left unoccupied on an average weekday?

1. Rarely
2. Less than 1 hour
3. 1 hour or more, but less than 3
4. 3 hours or more, but less than 5
5. 5 hours or more, but less than 7
6. 7 hours or more

**PUBEVE [ASK ALL]**

In the last month, how many times did you visit a pub or bar in the evening?

1. None
2. Between 1 and 3 times (Less than once a week)
3. Between 4 and 8 times (Once to twice a week)
4. Between 9 and 12 times (About 3 times a week)
5. More than 12 times (Almost every day)

**CLUB [ASK ALL]**

And still thinking about the last month, how many times did you visit a nightclub

1. None
2. Between 1 and 3 times (Less than once a week)
3. Between 4 and 8 times (Once to twice a week)
4. Between 9 and 12 times (About 3 times a week)
5. More than 12 times (Almost every day)

**🡪 TIMING POINT**

## PERCEPTIONS OF FEELING SAFE

**WALKDARK [ASK ALL MODULE D RESPONDENTS]**

How safe do you feel walking alone in this area after dark? By this area I mean within 15 minutes walk from here.

Would you say you feel...READ OUT

NOTE: IF RESPONDENT NEVER GOES OUT ALONE AT NIGHT, PROBE: How safe WOULD you feel?

1. Very safe
2. Fairly safe
3. A bit unsafe
4. or very unsafe?

## IMPACT OF CRIME ON QUALITY OF LIFE

**QUALIF2 [ASK ALL MODULE D1 RESPONDENTS]**

How much is YOUR OWN quality of life affected by crime on a scale from 1 to 10, where 1 is no effect and 10 is a total effect on your quality of life?

1...10

**QUALLIFE [ASK ALL MODULE D2 RESPONDENTS]**

How much is YOUR OWN quality of life affected by fear of crime on a scale from 1 to 10, where 1 is no effect and 10 is a total effect on your quality of life?

1...10

## WORRIES ABOUT CRIME

**+DISPLAY [ASK ALL MODULE B, C AND D RESPONDENTS]**

INTERVIEWER: FOR THE NEXT SET OF QUESTIONS PLEASE MAKE ESPECIALLY SURE THAT THE SCREEN IS TURNED AWAY FROM RESPONDENT

**+DISPLAY [ASK ALL MODULE B, AND D RESPONDENTS AND ASK ALL MODULE C IF CAR=YES]**

PINK SHOW CARD M2

Most of us WORRY at some time or other about being the victim of a crime.

Using one of the phrases on this card, could you tell me how worried you are about the following.

**WBURGL [ASK ALL MODULE B RESPONDENTS]**

PINK SHOW CARD M2

(How worried are you about) ...having your home broken into and something stolen?

1. Very worried
2. Fairly worried
3. Not very worried
4. Not at all worried
5. (Not applicable)

**WMUGGED [ASK ALL MODULE D RESPONDENTS]**

PINK SHOW CARD M2

(How worried are you about) …being mugged and robbed?

1. Very worried
2. Fairly worried
3. Not very worried
4. Not at all worried
5. (Not applicable)

**WCARSTOL [ASK ALL MODULE C RESPONDENTS IF CAR = YES]**

PINK SHOW CARD M2

(How worried are you about) ...having your car stolen?

1. Very worried
2. Fairly worried
3. Not very worried
4. Not at all worried
5. (Not applicable)

**WFROMCAR [ASK ALL MODULE C RESPONDENTS IF CAR = YES AND WCARSTOL NE 5]**

PINK SHOW CARD M2

(How worried are you about) ...having things stolen from your car?

1. Very worried
2. Fairly worried
3. Not very worried
4. Not at all worried
5. (Not applicable)

**WRAPED [ASK ALL MODULE D RESPONDENTS]**

PINK SHOW CARD M2

(How worried are you about) ...being raped?

1. Very worried
2. Fairly worried
3. Not very worried
4. Not at all worried
5. (Not applicable)

**WATTACK [ASK ALL MODULE D RESPONDENTS]**

PINK SHOW CARD M2

(How worried are you about) ...being physically attacked by strangers?

1. Very worried
2. Fairly worried
3. Not very worried
4. Not at all worried
5. (Not applicable)

**WRACEATT [ASK ALL MODULE D RESPONDENTS]**

PINK SHOW CARD M2

(How worried are you about) ...being subject to a physical attack because of your skin colour, ethnic origin or religion?

1. Very worried
2. Fairly worried
3. Not very worried
4. Not at all worried
5. (Not applicable)

**WIDENT [ASK ALL MODULE D RESPONDENTS]**

PINK SHOW CARD M2

(How worried are you about) …your personal details such as your name, address, or bank account details, being used without your permission or prior knowledge?

1. Very worried
2. Fairly worried
3. Not very worried
4. Not at all worried
5. (Not applicable)

**WFRAUD [ASK ALL MODULE D RESPONDENTS]**

PINK SHOW CARD M2

(How worried are you about) …being a victim of fraud?

This could be carried out through any method, such as face to face, telephone or online.

1. Very worried

2. Fairly worried

3. Not very worried

4. Not at all worried

5. (Not applicable)

**🡪 TIMING POINT**

## PERCEPTIONS ABOUT CRIME

**+DISPLAY [ASK ALL MODULE B AND C RESPONDENTS]**

I’d now like to ask you some questions about the level of crime.

Not all areas of the country experience the same levels of crime. What happens in your local area may, or may not, reflect the national picture. There are no right or wrong answers to these questions, it is just what you think.

**PERCLL3 [ASK ALL MODULE B AND C RESPONDENTS]**

PINK SHOW CARD M3

Looking at this card what do you think has happened to crime in the COUNTRY AS A WHOLE over the past few years?

1. Gone up a lot
2. Gone up a little
3. Stayed about the same
4. Gone down a little
5. Gone down a lot

**PERCLC2 [ASK ALL MODULE B AND C RESPONDENTS]**

PINK SHOW CARD M3

And what do you think has happened to crime in your LOCAL AREA over the past few years?

1. Gone up a lot
2. Gone up a little
3. Stayed about the same
4. Gone down a little
5. Gone down a lot

**🡪 TIMING POINT**

## PERCEPTIONS ABOUT PROBLEMS IN AREA

**+DISPLAY [ASK ALL MODULE A RESPONDENTS]**

PINK SHOW CARD M4

For the following things I read out, can you tell me how much of a problem they are in your area. By your area I mean within 15 minutes walk from here.

**NOISNEIG [ASK ALL MODULE A RESPONDENTS]**

PINK SHOW CARD M4

(How much of a problem are) …noisy neighbours or loud parties?

1. A very big problem
2. A fairly big problem
3. Not a very big problem
4. Not a problem at all

**TEENHANG [ASK ALL MODULE A RESPONDENTS]**

PINK SHOW CARD M4

(How much of a problem are) … teenagers hanging around on the streets?

1. A very big problem
2. A fairly big problem
3. Not a very big problem
4. Not a problem at all

**RUBBISH [ASK ALL MODULE A RESPONDENTS]**

PINK SHOW CARD M4

(How much of a problem is) …rubbish or litter lying around?

1. A very big problem
2. A fairly big problem
3. Not a very big problem
4. Not a problem at all

**VANDALS [ASK ALL MODULE A RESPONDENTS]**

PINK SHOW CARD M4

(How much of a problem is) … vandalism, graffiti and other deliberate damage to property or vehicles?

1. A very big problem
2. A fairly big problem
3. Not a very big problem
4. Not a problem at all

**DRUGUSE [ASK ALL MODULE A RESPONDENTS]**

PINK SHOW CARD M4

(How much of a problem are) …people using or dealing drugs?

1. A very big problem
2. A fairly big problem
3. Not a very big problem
4. Not a problem at all

**DRUNK [ASK ALL MODULE A RESPONDENTS]**

PINK SHOW CARD M4

(How much of a problem are) ... people being drunk or rowdy in public places?

1. A very big problem
2. A fairly big problem
3. Not a very big problem
4. Not a problem at all

**ABANCAR [ASK ALL MODULE A RESPONDENTS]**

PINK SHOW CARD M4

(How much of a problem are) ... abandoned or burnt out cars?

1. A very big problem
2. A fairly big problem
3. Not a very big problem
4. Not a problem at all

**🡪 TIMING POINT**

# SCREENER QUESTIONNAIRE

## SCREENER QUESTIONS: VEHICLES AND BICYCLES

**introV1 [ASK ALL]**

SHOW RESPONDENT LIFE EVENTS CALENDAR

Before asking you about crimes or incidents that may have happened to you over the last 12 months I’d like to give you a calendar. I’d like you to keep this in front of you when answering the next part of the interview.

If at any stage you are unsure about whether or not something happened in the last 12 months you may find looking at the calendar will help to prompt your memory.

INTERVIEWER: MARK OFF THE CORRECT 12 MONTH REFERENCE PERIOD ON THE CALENDAR, THAT IS SINCE THE FIRST OF [^DATE^] UNTIL PRESENT, AND HAND TO RESPONDENT

**introV2 [ASK ALL]**

I’m now going to ask you about things that may have happened over the last 12 months, that is since the first of [^DATE^], in which you may have been the victim of a crime or offence. This doesn’t mean that crimes that may have happened before this time are unimportant, but we want to build a picture of just the last 12 months so we can measure how people’s experience of crime changes from one year to the next.

I am only concerned with incidents that have happened to YOU PERSONALLY [or to people who are NOW members of your household].

I don’t just want to know about serious incidents – I want to know about small things too.

**MOTTHEFT [ASK IF MOTORCYC = YES OR CAR = YES]**

**1**

During the last 12 months, that is [since ^DATE^,] have [you/ you or anyone else now in your household] had [your/their] car, van, motorcycle or other motor vehicle stolen or driven away without permission?

INTERVIEWER: THEFT OF COMPANY CARS SHOULD BE INCLUDED. WORK VANS SHOULD ALSO BE INCLUDED IF THEY ARE USED BY ANYONE IN THE HOUSEHOLD FOR PERSONAL USE **OR** IF THE OWNER OF THE VAN IS SELF-EMPLOYED AND HAS NO EMPLOYEES (I.E. A ONE MAN/WOMAN BAND)

1. Yes
2. No

**NMOTTHEF [ASK IF MOTTHEFT = YES]**

How many times has this happened?

NOTE: 96 = MORE THAN 95

NOTE: 97 = TOO MANY TO REMEMBER.

USING CODES 96 OR 97 CAN CAUSE PROBLEMS IN SEPARATING SINGLE AND SERIES INCIDENTS, SO PROBE FOR BEST ESTIMATES WHERE POSSIBLE

1..95

96 More than 95

97 Too many to remember

**MOTSTOLE [ASK IF MOTORCYC = YES OR CAR = YES]**

**2**

And [apart from this] in the time since [the first of ^DATE^] have [you/you or anyone else now in your household] had anything stolen off [your/their] vehicle or out of it (parts of the vehicle, personal possessions or other things)?

1. Yes
2. No

**NMOTSTOL [ASK IF MOTSTOLE = YES]**

How many times has this happened?

NOTE: 96 = MORE THAN 95

NOTE: 97 = TOO MANY TO REMEMBER.

USING CODES 96 OR 97 CAN CAUSE PROBLEMS IN SEPARATING SINGLE AND SERIES INCIDENTS, SO PROBE FOR BEST ESTIMATES WHERE POSSIBLE

1..95

96 More than 95

97 Too many to remember

**CARDAMAG**  **[ASK IF MOTORCYC = YES OR CAR = YES]**

**3**

And [apart from this], in that time [have you had your/has anyone had their] vehicle deliberately tampered with or damaged by vandals or people out to steal?

1. Yes
2. No

**NCARDAM**  **[ASK IF CARDAMAG = YES]**

How many times has this happened?

NOTE: 96 = MORE THAN 95

NOTE: 97 = TOO MANY TO REMEMBER.

USING CODES 96 OR 97 CAN CAUSE PROBLEMS IN SEPARATING SINGLE AND SERIES INCIDENTS, SO PROBE FOR BEST ESTIMATES WHERE POSSIBLE

1..95

96 More than 95

97 Too many to remember

**BIKTHEFT [ASK IF OWNBIKE = YES]**

**4**

During the last 12 months, that is since [the first of ^DATE^], apart from anything you

have already mentioned, [have you/has anyone in this household] had a bicycle

stolen?

NOTE: IF 2+ BICYCLES TAKEN AT ONE TIME IT COUNTS AS ONE INCIDENT

1. Yes
2. No

**NBIKTHEF [ASK IF BIKTHEFT = YES]**

How many times has this happened?

NOTE: 96 = MORE THAN 95

NOTE: 97 = TOO MANY TO REMEMBER.

USING CODES 96 OR 97 CAN CAUSE PROBLEMS IN SEPARATING SINGLE AND SERIES INCIDENTS, SO PROBE FOR BEST ESTIMATES WHERE POSSIBLE

NOTE: IF 2+ BICYCLES TAKEN AT ONE TIME IT COUNTS AS ONE INCIDENT

1..95

96 More than 95

97 Too many to remember

**🡪 TIMING POINT**

## SCREENER QUESTIONS: PREVIOUS RESIDENCE

***{THE NEXT SET OF QUESTIONS ONLY APPLY TO THOSE INFORMANTS WHO HAVE MOVED IN THE LAST 12 MONTHS}***

**PREVTHEF [ASK IF RESYRAGO = NO]**

**5**

I would like you to think back to the place or places you were living between the first

of [^DATE^] and the time you moved here. In that time, did anyone GET IN without

permission and STEAL or TRY TO STEAL anything?

1. Yes
2. No

**NPREVTHE [ASK IF PREVTHEF = YES]**

How many times did this happen?

NOTE: 96 = MORE THAN 95

NOTE: 97 = TOO MANY TO REMEMBER.

USING CODES 96 OR 97 CAN CAUSE PROBLEMS IN SEPARATING SINGLE AND SERIES INCIDENTS, SO PROBE FOR BEST ESTIMATES WHERE POSSIBLE

1..95

96 More than 95

97 Too many to remember

**PREVDAM [ASK IF RESYRAGO = NO]**

**6**

[Apart from anything you have already mentioned], in that time did anyone GET INTO your house/flat without permission and CAUSE DAMAGE?

1. Yes
2. No

**NPREVDAM [ASK IF PREVDAM = YES]**

How many times did this happen?

NOTE: 96 = MORE THAN 95

NOTE: 97 = TOO MANY TO REMEMBER.

USING CODES 96 OR 97 CAN CAUSE PROBLEMS IN SEPARATING SINGLE AND SERIES INCIDENTS, SO PROBE FOR BEST ESTIMATES WHERE POSSIBLE

1..95

96 More than 95

97 Too many to remember

**PREVTRY [ASK IF RESYRAGO = NO]**

**7**

[Apart from anything you have already mentioned], in that time have you had any evidence that someone had TRIED to get in without permission to STEAL or to CAUSE DAMAGE?

1. Yes
2. No

**NPREVTRY [ASK IF PREVTRY = YES]**

How many times did this happen?

NOTE: 96 = MORE THAN 95

NOTE: 97 = TOO MANY TO REMEMBER.

USING CODES 96 OR 97 CAN CAUSE PROBLEMS IN SEPARATING SINGLE AND SERIES INCIDENTS, SO PROBE FOR BEST ESTIMATES WHERE POSSIBLE

1..95

96 More than 95

97 Too many to remember

**PREVSTOL [ASK IF RESYRAGO = NO]**

**8**

[Apart from anything you have already mentioned], in that time was anything STOLEN out of your house/flat?

1. Yes
2. No

**NPREVSTO [ASK IF PREVSTOL = YES]**

How many times did this happen?

NOTE: 96 = MORE THAN 95

NOTE: 97 = TOO MANY TO REMEMBER.

USING CODES 96 OR 97 CAN CAUSE PROBLEMS IN SEPARATING SINGLE AND SERIES INCIDENTS, SO PROBE FOR BEST ESTIMATES WHERE POSSIBLE

1..95

96 More than 95

97 Too many to remember

**PROSIDE [ASK IF RESYRAGO = NO]**

**9**

And [apart from anything you have already mentioned], in that time was anything (else) that belonged to someone in your household stolen from OUTSIDE the house/flat – from the doorstep, the garden or the garage for example?

NOTE: DO NOT COUNT MILK BOTTLE THEFT

1. Yes
2. No

**NPROSIDE [ASK IF PROSIDE = YES]**

How many times did this happen?

NOTE: 96 = MORE THAN 95

NOTE: 97 = TOO MANY TO REMEMBER.

USING CODES 96 OR 97 CAN CAUSE PROBLEMS IN SEPARATING SINGLE AND SERIES INCIDENTS, SO PROBE FOR BEST ESTIMATES WHERE POSSIBLE

1..95

96 More than 95

97 Too many to remember

**PRDEFACE [ASK IF RESYRAGO = NO]**

**10**

And again, [apart from anything you have already mentioned], in that time did anyone deliberately deface or do damage to your house/flat or to anything OUTSIDE it that belonged to someone in your household?

* + - 1. Yes
      2. No

**NPRDEFAC [ASK IF PRDEFACE = YES]**

How many times did this happen?

NOTE: 96 = MORE THAN 95

NOTE: 97 = TOO MANY TO REMEMBER.

USING CODES 96 OR 97 CAN CAUSE PROBLEMS IN SEPARATING SINGLE AND SERIES INCIDENTS, SO PROBE FOR BEST ESTIMATES WHERE POSSIBLE

1..95

96 More than 95

97 Too many to remember

**HOMETHEF [ASK IF RESYRAGO = NO]**

**11**

I would now like you to think about the time since you moved here. Since you moved here, has anyone GOT INTO this house/flat without permission and STOLEN or TRIED TO STEAL anything?

1. Yes
2. No

**NHOMTHEF [ASK IF HOMETHEF = YES]**

How many times has this happened?

NOTE: 96 = MORE THAN 95

NOTE: 97 = TOO MANY TO REMEMBER.

USING CODES 96 OR 97 CAN CAUSE PROBLEMS IN SEPARATING SINGLE AND SERIES INCIDENTS, SO PROBE FOR BEST ESTIMATES WHERE POSSIBLE

1..95

96 More than 95

97 Too many to remember

**🡪 TIMING POINT**

## SCREENER QUESTIONS: PRESENT RESIDENCE

**YRHOTHEF [ASK IF RESYRAGO = YES OR YRSADDR IN (3..7)]**

**12**

During the last 12 months, that is [since the first of ^DATE^] has anyone GOT INTO

this house/flat without permission and STOLEN or TRIED TO STEAL anything?

1. Yes
2. No

**NYRHTHEF [ASK IF YRHOTHEF = YES]**

How many times has this happened?

NOTE: 96 = MORE THAN 95

NOTE: 97 = TOO MANY TO REMEMBER.

USING CODES 96 OR 97 CAN CAUSE PROBLEMS IN SEPARATING SINGLE AND SERIES INCIDENTS, SO PROBE FOR BEST ESTIMATES WHERE POSSIBLE

1..95

96 More than 95

97 Too many to remember

**YRHODAM [ASK ALL]**

**13**

[Apart from anything you have already mentioned] in that time did anyone GET INTO your house/flat without permission and CAUSE DAMAGE?

1. Yes
2. No

**NYRHODAM [ASK IF YRHODAM = YES]**

How many times has this happened?

NOTE: 96 = MORE THAN 95

NOTE: 97 = TOO MANY TO REMEMBER.

USING CODES 96 OR 97 CAN CAUSE PROBLEMS IN SEPARATING SINGLE AND SERIES INCIDENTS, SO PROBE FOR BEST ESTIMATES WHERE POSSIBLE

1..95

96 More than 95

97 Too many to remember

**YRHOTRY [ASK ALL]**

**14**

[Apart from anything you have already mentioned], in that time have you had any evidence that someone has TRIED to get in without permission to STEAL or to CAUSE DAMAGE?

1. Yes
2. No

**NYRHOTRY [ASK IF YRHOTRY = YES]**

How many times has this happened?

NOTE: 96 = MORE THAN 95

NOTE: 97 = TOO MANY TO REMEMBER.

USING CODES 96 OR 97 CAN CAUSE PROBLEMS IN SEPARATING SINGLE AND SERIES INCIDENTS, SO PROBE FOR BEST ESTIMATES WHERE POSSIBLE

1..95

96 More than 95

97 Too many to remember

**YRHOSTOL [ASK ALL]**

**15**

[Apart from anything you have already mentioned], in that time was anything STOLEN out of your house/flat?

1. Yes
2. No

**NYRHOSTO [ASK IF YRHOSTOL = YES]**

How many times has this happened?

NOTE: 96 = MORE THAN 95

NOTE: 97 = TOO MANY TO REMEMBER.

USING CODES 96 OR 97 CAN CAUSE PROBLEMS IN SEPARATING SINGLE AND SERIES INCIDENTS, SO PROBE FOR BEST ESTIMATES WHERE POSSIBLE

1..95

96 More than 95

97 Too many to remember

**YROSIDE [ASK ALL]**

**16**

And [apart from anything you have already mentioned], in that time was anything (else) that belonged to someone in your household stolen from OUTSIDE the house/flat – from the doorstep, the garden or the garage for example?

1. Yes
2. No

**NYROSIDE [ASK IF YROSIDE = YES]**

How many times has this happened?

NOTE: 96 = MORE THAN 95

NOTE: 97 = TOO MANY TO REMEMBER.

USING CODES 96 OR 97 CAN CAUSE PROBLEMS IN SEPARATING SINGLE AND SERIES INCIDENTS, SO PROBE FOR BEST ESTIMATES WHERE POSSIBLE

1..95

96 More than 95

97 Too many to remember

**YRDEFACE [ASK ALL]**

**17**

And again, [apart from anything you have already mentioned], in that time did anyone deliberately deface or do damage to your house/flat or to anything outside it that belonged to someone in your household?

1. Yes
2. No

**NYRDEFAC [ASK IF YRDEFACE = YES]**

How many times has this happened?

NOTE: 96 = MORE THAN 95

NOTE: 97 = TOO MANY TO REMEMBER.

USING CODES 96 OR 97 CAN CAUSE PROBLEMS IN SEPARATING SINGLE AND SERIES INCIDENTS, SO PROBE FOR BEST ESTIMATES WHERE POSSIBLE

1..95

96 More than 95

97 Too many to remember

**🡪 TIMING POINT**

## SCREENER QUESTIONS: PERSONAL CRIMES

**persexpb [ASK ALL]**

The next few questions are about things that may have happened to you PERSONALLY [not the other people in your household] over the last 12 months, that is since the first of [^DATE^], in which you may have been the victim of a crime or offence. Again, I only want to know about things that have happened in the period marked on the calendar, so we can build a picture of crime in the last 12 months.

Please include anything that happened to you during that time – at home, in the street, at work, in a shop, in a park, on a train or anywhere else.

**PERSTHEF [ASK ALL]**

**18**

Since the first of [^DATE^], [apart from anything you may have already mentioned],was anything you were carrying stolen out of your hands or from your pockets or from a bag or case?

1. Yes
2. No

**NPERSTH [ASK IF PERSTHEF = YES]**

How many times has this happened?

NOTE: 96 = MORE THAN 95

NOTE: 97 = TOO MANY TO REMEMBER.

USING CODES 96 OR 97 CAN CAUSE PROBLEMS IN SEPARATING SINGLE AND SERIES INCIDENTS, SO PROBE FOR BEST ESTIMATES WHERE POSSIBLE

1..95

96 More than 95

97 Too many to remember

**TRYPERS [ASK ALL]**

**19**

[Apart from anything you have already mentioned], in that time has anyone TRIED to STEAL something you were carrying out of your hands or from your pockets or from a bag or case?

1. Yes
2. No

**NTRYPERS [ASK IF TRYPERS = YES]**

How many times has this happened?

NOTE: 96 = MORE THAN 95

NOTE: 97 = TOO MANY TO REMEMBER.

USING CODES 96 OR 97 CAN CAUSE PROBLEMS IN SEPARATING SINGLE AND SERIES INCIDENTS, SO PROBE FOR BEST ESTIMATES WHERE POSSIBLE

1..95

96 More than 95

97 Too many to remember

**OTHTHEF [ASK ALL]**

**20**

And [apart from anything you have already mentioned], in that time has anything (else) of yours been STOLEN, from a cloakroom, an office, a car or anywhere else you left it?

1. Yes
2. No

**NOTHTHEF [ASK IF OTHTHEF = YES]**

How many times has this happened?

NOTE: 96 = MORE THAN 95

NOTE: 97 = TOO MANY TO REMEMBER.

USING CODES 96 OR 97 CAN CAUSE PROBLEMS IN SEPARATING SINGLE AND SERIES INCIDENTS, SO PROBE FOR BEST ESTIMATES WHERE POSSIBLE

1..95

96 More than 95

97 Too many to remember

**DELIBDAM [ASK ALL]**

**21**

And [apart from anything you have already mentioned], in that time has anything else of yours been DELIBERATELY DAMAGED or tampered with by vandals or people

out to steal?

1. Yes
2. No

**NDELIBDA [ASK IF DELIBDAM = YES]**

How many times has this happened?

NOTE: 96 = MORE THAN 95

NOTE: 97 = TOO MANY TO REMEMBER.

USING CODES 96 OR 97 CAN CAUSE PROBLEMS IN SEPARATING SINGLE AND SERIES INCIDENTS, SO PROBE FOR BEST ESTIMATES WHERE POSSIBLE

1..95

96 More than 95

97 Too many to remember

**DELIBVIO [ASK ALL]**

**22**

And again, [apart from anything you have already mentioned], since the first of

[^DATE^] has anyone, including people you know well, DELIBERATELY hit you with

their fists or with a weapon of any sort or kicked you or used force or violence in any

other way?

1. Yes
2. No

**NDELIBV [ASK IF DELIBVIO = YES]**

How many times has this happened?

NOTE: 96 = MORE THAN 95

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USING CODES 96 OR 97 CAN CAUSE PROBLEMS IN SEPARATING SINGLE AND SERIES INCIDENTS, SO PROBE FOR BEST ESTIMATES WHERE POSSIBLE

1..95

96 More than 95

97 Too many to remember

**THREVIOL2 [ASK ALL]**

**23**

And [apart from anything you have already mentioned], in that time, has anyone THREATENED you in any way that actually frightened you?

Please include threats that have been made by any means, for example in person, on-line or over the telephone.

1. Yes
2. No

**NTHREVIO [ASK IF THREVIOL2 = YES]**

How many times has this happened?

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NOTE: 97 = TOO MANY TO REMEMBER.

USING CODES 96 OR 97 CAN CAUSE PROBLEMS IN SEPARATING SINGLE AND SERIES INCIDENTS, SO PROBE FOR BEST ESTIMATES WHERE POSSIBLE

1..95

96 More than 95

97 Too many to remember

**SEXATTAK [ASK ALL]**

**24**

PINK SHOW CARD M5

INTERVIEWER: DO NOT READ OUT

DURING THE LAST 12 MONTHS, HAVE YOU BEEN SEXUALLY INTERFERED WITH OR SEXUALLY ASSAULTED OR ATTACKED, EITHER BY SOMEONE YOU KNEW OR BY A STRANGER?

1. Yes
2. No

**NSEXATT [ASK IF SEXATTAK = YES]**

How many times has this happened?

NOTE: 96 = MORE THAN 95

NOTE: 97 = TOO MANY TO REMEMBER.

USING CODES 96 OR 97 CAN CAUSE PROBLEMS IN SEPARATING SINGLE AND SERIES INCIDENTS, SO PROBE FOR BEST ESTIMATES WHERE POSSIBLE

1..95

96 More than 95

97 Too many to remember

**ADULTHH [ASK IF NADULTS =1]**

INTERVIEWER, CHECK: HAS THERE BEEN MORE THAN ONE ADULT IN THE

HOUSEHOLD SINCE THE FIRST OF [^DATE^]

1. Yes
2. No

**HHLDVIOL [ASK IF NADULTS >1 OR ADULTHH = YES]**

**25**

PINK SHOW CARD M6

INTERVIEWER: DO NOT READ OUT

APART FROM ANYTHING YOU MAY HAVE ALREADY MENTIONED, DURING THE

LAST 12 MONTHS, HAS ANY MEMBER OF YOUR HOUSEHOLD (AGED 16 OR

OVER) DELIBERATELY HIT YOU WITH THEIR FISTS OR WITH A WEAPON OF

ANY SORT, OR KICKED YOU, OR USED FORCE OR VIOLENCE ON YOU IN ANY

OTHER WAY?

1. Yes
2. No

**NHHLDVIO [ASK IF HHLDVIOL = YES]**

How many times has this happened?

NOTE: 96 = MORE THAN 95

NOTE: 97 = TOO MANY TO REMEMBER.

USING CODES 96 OR 97 CAN CAUSE PROBLEMS IN SEPARATING SINGLE AND SERIES INCIDENTS, SO PROBE FOR BEST ESTIMATES WHERE POSSIBLE

1..95

96 More than 95

97 Too many to remember

**🡪 TIMING POINT**

## FRAUD SCREENER QUESTIONS

**fraudinf [ASK ALL]**

The next set of questions relate to fraud; including being tricked out of money or goods, misuse of your personal details, unauthorised access to your bank, email or social media accounts, computer viruses and so on.

**FININC [READ OUT IF ANY TRADITIONAL SCREENERS =YES]**

**26**

PINK SHOW CARD M7

Sometimes following a crime, stolen items such as bank cards or computers or internet enabled devices may be used to gain access to a person’s accounts or personal information.

Looking at this card, in the time [since the first of ^DATE^] did any of these things happen as A DIRECT RESULT of [the incident/any of the incidents] you have just told me about?

* + Your personal information or account details were used or tried to be used to obtain money, or buy goods or services
  + You were tricked or deceived out of money or goods (in person, by telephone or online)
  + Someone TRIED to trick or deceive you out of money or goods, (in person by telephone or online)
  + Your personal information or details were accessed or used without your permission
  + An internet-enabled device of yours was infected or interfered with, for example, by a virus

1. Yes
2. No

**NFININC [ASK IF FININC=1]**

As far as you are aware, how many times has this happened as a DIRECT RESULT of an incident you have already told me about? Please tell me how many separate incidents there were.

INTERVIEWER: WE WANT TO RECORD HERE THE NUMBER OF TIMES THIS TYPE OF INCIDENT HAS OCCURRED. WE DO NOT WANT TO RECORD HOW MANY TIMES WITHIN EACH INCIDENT THE PARTICIPANT’S INFORMATION WAS USED.

NOTE: 96 = MORE THAN 95

NOTE: 97 = TOO MANY TO REMEMBER.

USING CODES 96 OR 97 CAN CAUSE PROBLEMS IN SEPARATING SINGLE AND SERIES INCIDENTS, SO PROBE FOR BEST ESTIMATES WHERE POSSIBLE

1..95

96 More than 95

97 Too many to remember

**INTROFR [IF ANY TRADITIONAL SCREENERS =YES]**

I’m now going to ask you some other questions about incidents of fraud and viruses which may have happened to you apart from anything you have already told me about.

**NONCON [ASK ALL]**

**27**

[Apart from anything you have already mentioned], in the time [since the first of ^DATE^] have your personal information or account details been used to obtain money, or to buy goods or services without your permission or knowledge?

1. Yes
2. No

**NNONCON [ASK IF NONCON=YES]**

As far as you are aware, how many times has this happened? Please tell me how many separate incidents there were.

INTERVIEWER: RECORD NUMBER OF **SEPARATE** INCIDENTS. MULTIPLE THEFTS DISCOVERED AT THE SAME POINT FROM THE SAME ACCOUNT WOULD BE A SINGLE INCIDENT (E.G. MULTIPLE USE OF A STOLEN CARD COUNTS AS A SINGLE INCIDENT).

NOTE: 96 = MORE THAN 95

NOTE: 97 = TOO MANY TO REMEMBER.

USING CODES 96 OR 97 CAN CAUSE PROBLEMS IN SEPARATING SINGLE AND SERIES INCIDENTS, SO PROBE FOR BEST ESTIMATES WHERE POSSIBLE

1..95

96 More than 95

97 Too many to remember

**CON [ASK ALL]**

**28**

[Apart from anything you have already mentioned] In that time has anyone tricked or deceived you out of money or goods, in person, by telephone or on-line?’

INTERVIEWER NOTE: ONLY INCLUDE CASES WHERE PARTICIPANT LOST MONEY OR GOODS AS A RESULT OF BEING TRICKED OR DECEIVED. DO NOT INCLUDE ATTEMPTS WHERE PARTICIPANT DID NOT LOSE ANYTHING.

1. Yes
2. No

**NCON [ASK IF CON=YES]**

As far as you are aware, how many times has this happened? If you received multiple communications about the same scam from the same people please count as one incident.

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NOTE: 97 = TOO MANY TO REMEMBER.

USING CODES 96 OR 97 CAN CAUSE PROBLEMS IN SEPARATING SINGLE AND SERIES INCIDENTS, SO PROBE FOR BEST ESTIMATES WHERE POSSIBLE

1..95

96 More than 95

97 Too many to remember

**TRYCON [ASK ALL]**

**29**

[Apart from anything you have already mentioned] In that time has anyone TRIED to trick you or deceive you out of money or goods, in person, by telephone or on-line?’

Please only include cases where you **responded** to the communication or request in some way or where there was a clear attempt to access your bank or credit account.  For example, do not include instances where you immediately cut off the call, or deleted or ignored a letter, email or text.

1. Yes
2. No

**NTRYCON [ASK IF TRYCON=YES]**

As far as you are aware, how many times has this happened? If you received multiple communications about the same scam from the same people please count as one incident.

NOTE: 96 = MORE THAN 95

NOTE: 97 = TOO MANY TO REMEMBER.

USING CODES 96 OR 97 CAN CAUSE PROBLEMS IN SEPARATING SINGLE AND SERIES INCIDENTS, SO PROBE FOR BEST ESTIMATES WHERE POSSIBLE

1..95

96 More than 95

97 Too many to remember

**CMACT2 [ASK ALL]**

**30**

[Apart from anything you have already mentioned], in that time has anyone stolen your personal information or details held on a computer or in online accounts (e.g. email, social media)?

Please include instances where personal information was stolen from your own computer or stolen from a company’s computer that held the information.

1. Yes
2. No

**NCMACT [ASK IF CMACT2=YES]**

As far as you are aware, how many times has this happened?

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NOTE: 97 = TOO MANY TO REMEMBER.

USING CODES 96 OR 97 CAN CAUSE PROBLEMS IN SEPARATING SINGLE AND SERIES INCIDENTS, SO PROBE FOR BEST ESTIMATES WHERE POSSIBLE

1..95

96 More than 95

97 Too many to remember

**VIRUS [ASK ALL]**

**31**

[Apart from anything you have already mentioned], in that time…has a computer or other internet-enabled device of yours been infected or interfered with, for example by a virus?

DO NOT INCLUDE VIRUSES WHICH WERE BLOCKED BY ANTI VIRUS SOFTWARE BEFORE INFECTING THE DEVICE

INTERVIEWER: IF RESPONDENT MENTIONS RANSOMWARE, BOTNETS, DdoS ATTACKS, MALWARE THEN CODE YES.

1. Yes
2. No

**🡪 TIMING POINT**

**TOTNVIR [ASK IF VIRUS=YES]**

As far as you are aware, how many times has this happened?

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NOTE: 97 = TOO MANY TO REMEMBER.

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1..95

96 More than 95

97 Too many to remember

**VIRUSCK2 [ASK IF TOTNVIR >0]**

Can I check how many, if any, of these incidents were blocked by anti-virus software?

NOTE: 96 = MORE THAN 95

NOTE: 97 = TOO MANY TO REMEMBER.

USING CODES 96 OR 97 CAN CAUSE PROBLEMS IN SEPARATING SINGLE AND SERIES INCIDENTS, SO PROBE FOR BEST ESTIMATES WHERE POSSIBLE

1..95

96 More than 95

97 Too many to remember

**{CAPI CHECK – CHECK THAT VIRUSCK2<TOTNVIR}**

INTERVIEWER: You have coded more incidents of computer virus stopped by anti-virus software than experienced in total. Please go back and amend your coding.

**NVIRUS [ASK IF VIRUS=1]**

DERIVED VARIABLE: COMPUTE NVIRUS = TOTNVIR-VIRUSCHK

**TFRAUDCK [ASK IF NFININC>0 OR NNONCON>0 OR NCON>0 OR NTRYCON>0 OR NCMACT>0 OR NVIRUS>0]**

INTERVIEWER: THE NEXT SET OF QUESTIONS CHECK INSTANCES OF DOUBLE COUNTING ACROSS SCREENERS.

**+SCRNCHK [ASK IF NFININC>0 OR NNONCON>0 OR NCON>0 OR NTRYCON>0 OR NCMACT>0 OR NVIRUS>0]**

INTERVIEWER: BELOW IS A CHECK LIST OF INCIDENTS OF FRAUD COMMITTED AGAINST THE RESPONDENT IN THE PAST YEAR. PLEASE CONFIRM THE LIST WITH THE RESPONDENT – CHECK THAT EVERYTHING HAS BEEN MENTIONED AND **NOTHING COUNTED TWICE**

You mentioned the following incidents:

|  |  |
| --- | --- |
| **Incident** | **Number of incidents** |
| Fraud/Virus following other crime | **NFININC** |
| Personal details used to obtain money or goods | **NNONCON** |
| Tricked out of money or goods | **NCON** |
| Attempt to trick out of money or goods | **NTRYCON** |
| Stolen Personal Information | **NCMACT** |
| Computer Virus | **NVIRUS** |

Can I just check were any of these incidents related?

**CKGRID [ASK IF SCRNCHK = Yes]**

Can I just check were any of these incidents related?

INTERVIEWER: FOR RELATED INCIDENTS CODE ONE INCIDENT ONLY, CODE AT FIRST INCIDENT RECORDED.

FOR EXAMPLE: IF PERSONAL DETAILS STOLEN AS A RESULT OF A COMPUTER VIRUS CODE ONE INCIDENT OF “PERSONAL DETAILS USED TO OBTAIN MONEY OR GOODS” ONLY.

RECODE NUMBER OF INCIDENTS HERE IF NECESSARY.

|  |  |  |
| --- | --- | --- |
| **Incident** | **Number of incidents** | **Number of non-related incidents** |
| Fraud following other crime | **NFININC** |  |
| Personal details used to obtain money or goods | **NNONCON** |  |
| Tricked out of money or goods | **NCON** |  |
| Attempt to trick out of money or goods | **NTRYCON** |  |
| Stolen Personal Information | **NCMACT** |  |
| Computer Virus | **NVIRUS** |  |

**WHOPRESA-**

**WHOPRESF [ASK ALL]**

INTERVIEWER: RECORD WHO WAS PRESENT DURING THE MAIN QUESTIONNAIRE

CODE ALL THAT APPLY

1. No-one else in room during Main Questionnaire
2. Child(ren) under 16 present
3. Husband, wife, partner
4. Other adult, including visitor

**🡪 TIMING POINT**

## CHECKING WHETHER ANY INCIDENTS ARE SERIES

**+DISPLAY [ASK ALL]**

I am now going to ask you some more about the time since [the first of ^DATE^].

**+SIMILAR1 [ASK IF NMOTTHEF > 1]**

You mentioned [NUMBER OF MotThef INCIDENTS FROM NmotThef] incidents of

VEHICLE THEFT. Were any of these very similar incidents, where the same thing was done under the same circumstances and probably by the same people?

1. Yes
2. No

**+SIMILAR2 [ASK IF NMOTSTOL > 1]**

You mentioned [NUMBER OF MotStol INCIDENTS FROM NmotStol] incidents of THEFT FROM A VEHICLE. Were any of these very similar incidents, where the same thing was done under the same circumstances and probably by the same people?

1. Yes
2. No

**+SIMILAR3 [ASK IF NCARDAM > 1]**

You mentioned [NUMBER OF CarDamag INCIDENTS FROM NcarDam] incidents of

VEHICLE DAMAGE. Were any of these very similar incidents, where the same thing

was done under the same circumstances and probably by the same people?

1. Yes
2. No

**+SIMILAR4 [ASK IF NBIKTHEF > 1]**

You mentioned [NUMBER OF BikTheft INCIDENTS FROM NbikThef] incidents of

BICYCLE THEFT. Were any of these very similar incidents, where the same thing

was done under the same circumstances and probably by the same people?

1. Yes
2. No

**+SIMILAR5 [ASK IF NPREVTHE > 1]**

You mentioned [NUMBER OF PreThef INCIDENTS FROM PrevThe] incidents of

BURGLARY. Were any of these very similar incidents, where the same thing was

Done under the same circumstances and probably by the same people?

1. Yes
2. No

**+SIMILAR6 [ASK IF NPREVDAM > 1]**

You mentioned [NUMBER OF PrevDam INCIDENTS FROM NprevDam] incidents of

BREAK-IN WITH DAMAGE. Were any of these very similar incidents, where the

same thing was done under the same circumstances and probably by the same

people?

1. Yes
2. No

**+SIMILAR7 [ASK IF NPREVTRY > 1]**

You mentioned [NUMBER OF PrevTry INCIDENTS FROM NprevTry] incidents of

ATTEMPTED BURGLARY. Were any of these very similar incidents, where the

same thing was done under the same circumstances and probably by the same people?

1. Yes
2. No

**+SIMILAR8 [ASK IF NPREVSTO > 1]**

You mentioned [NUMBER OF PrevStol INCIDENTS FROM NprevSto] incidents of

THEFT FROM DWELLING. Were any of these very similar incidents, where the same

thing was done under the same circumstances and probably by the same people?

1. Yes
2. No

**+SIMILAR9 [ASK IF NPROSIDE > 1]**

You mentioned [NUMBER OF PrOSide INCIDENTS FROM NproSide] incidents of

THEFT OUTSIDE BUILDING. Were any of these very similar incidents, where the

same thing was done under the same circumstances and probably by the same

people?

1. Yes
2. No

**+SIMILAR10 [ASK IF NPRDEFAC > 1]**

You mentioned [NUMBER OF PrDeFace INCIDENTS FROM NprDeFac incidents of

VANDALISM]. Were any of these very similar incidents, where the same thing was

done under the same circumstances and probably by the same people?

1. Yes
2. No

**+SIMILAR11 [ASK IF NHOMTHEF > 1]**

You mentioned [NUMBER OF HomeThef INCIDENTS FROM NhomThef] incidents of

BURGLARY. Were any of these very similar incidents, where the same thing was

done under the same circumstances and probably by the same people?

1. Yes
2. No

**+SIMILAR12 [ASK IF NYRHTHEF > 1]**

You mentioned [NUMBER OF YrHoThef INCIDENTS FROM NyrHThef incidents of

BURGLARY. Were any of these very similar incidents, where the same thing was

done under the same circumstances and probably by the same people?

1. Yes
2. No

**+SIMILAR13 [ASK IF NYRHODAM > 1]**

You mentioned [NUMBER OF YrHoDam INCIDENTS FROM NyrHoDam] incidents of

BREAK-IN WITH DAMAGE. Were any of these very similar incidents, where the

same thing was done under the same circumstances and probably by the same

people?

1. Yes
2. No

**+SIMILAR14 [ASK IF NYRHOTRY > 1]**

You mentioned [NUMBER OF YrHoTry INCIDENTS FROM NyrHoTry] incidents of

ATTEMPTED BURGLARY. Were any of these very similar incidents, where the same

thing was done under the same circumstances and probably by the same people?

1. Yes
2. No

**+SIMILAR15 [ASK IF NYRHOSTO > 1]**

You mentioned [NUMBER OF YrHoStol INCIDENTS FROM NyrHoSto] incidents of

THEFT FROM DWELLING. Were any of these very similar incidents, where the same

thing was done under the same circumstances and probably by the same people?

1. Yes
2. No

**+SIMILAR16 [ASK IF NYROSIDE > 1]**

You mentioned [NUMBER OF YrOSide INCIDENTS FROM NyrOSide] incidents of

THEFT OUTSIDE DWELLING. Were any of these very similar incidents, where the

same thing was done under the same circumstances and probably by the same

people?

1. Yes
2. No

**+SIMILAR17 [ASK IF NYRDEFAC > 1]**

You mentioned [NUMBER OF YrDeFace INCIDENTS FROM NyrDeFac] incidents of

VANDALISM. Were any of these very similar incidents, where the same thing was

done under the same circumstances and probably by the same people?

1. Yes
2. No

**+SIMILAR18 [ASK IF NPERSTH > 1]**

You mentioned [NUMBER OF PersThef INCIDENTS FROM NpersTh] incidents of THEFT FROM PERSON. Were any of these very similar incidents, where the same thing was done under the same circumstances and probably by the same people?

1. Yes
2. No

**+SIMILAR19 [ASK IF NTRYPERS > 1]**

You mentioned [NUMBER OF TryPers INCIDENTS FROM NtryPers] incidents of ATTEMPTED THEFT FROM PERSON. Were any of these very similar incidents, where the same thing was done under the same circumstances and probably by the same people?

1. Yes
2. No

**+SIMILAR20 [ASK IF NOTHTHEF > 1]**

You mentioned [NUMBER OF OthThef INCIDENTS FROM NothThef] incidents of

OTHER THEFT. Were any of these very similar incidents, where the same thing was done under the same circumstances and probably by the same people?

1. Yes
2. No

**+SIMILAR21 [ASK IF NDELIBDA > 1]**

You mentioned [NUMBER OF DelibDam INCIDENTS FROM NdelibDa] incidents of

DAMAGE TO PROPERTY. Were any of these very similar incidents, where the same

thing was done under the same circumstances and probably by the same people?

1. Yes
2. No

**+SIMILAR22 [ASK IF NDELIBV > 1]**

You mentioned [NUMBER OF DelibVio INCIDENTS FROM NdelibV] incidents of

ASSAULT. Were any of these very similar incidents, where the same thing was done under the same circumstances and probably by the same people?

1. Yes
2. No

**+SIMILAR23 [ASK IF NTHREVIO > 1]**

You mentioned [NUMBER OF ThreViol INCIDENTS FROM NthreVio] incidents of

THREATS. Were any of these very similar incidents, where the same thing was done

under the same circumstances and probably by the same people?

1. Yes
2. No

**+SIMILAR24 [ASK IF NSEXATT > 1]**

You mentioned [NUMBER OF SexAttak INCIDENTS FROM NsexAtt incidents of

SEXUAL ASSAULT. Were any of these very similar incidents, where the same thing

was done under the same circumstances and probably by the same people?

1. Yes
2. No

**+SIMILAR25 [ASK IF NHHLDVIO > 1]**

You mentioned [NUMBER OF HhldVio INCIDENTS FROM NhhldVio] incidents of

HOUSEHOLD VIOLENCE. Were any of these very similar incidents, where the same

thing was done under the same circumstances and probably by the same people?

1. Yes
2. No

**🡪 TIMING POINT**

**THE FOLLOWING QUESTIONS ARE ASKED IF PARTICIPANTS REPORTED MULTIPLE INSTANCES AT ANY OF NNONCON, NCON, NTRYCON, NCMACT AND NVIRUS (I.E. DOUBLE COUNTING WITHIN SCREENERS – THESE ARE TREATED AS ONE INCIDENT)**

**+SIMILAR26 [ASK IF NFININC>1]**

You mentioned [INSERT NUMBER OF FININC INCIDENTS FROM NFININC\_\_\_] incidents of fraud following another crime. As far as you are aware, were any of these very similar incidents, where the same sort of thing was done under the same circumstances and probably by the same people?

1. Yes
2. No

**+SIMILAR27 [ASK IF NNONCON>1]**

You mentioned [INSERT NUMBER OF NONCON INCIDENTS FROM NNONCON\_\_\_\_] incidents of your personal information or account details been used to obtain money, or buy goods or services without your permission or knowledge. As far as you are aware, were any of these very similar incidents, where the same sort of thing was done under the same circumstances and probably by the same people?

1. Yes
2. No

**+SIMILAR28 [ASK IF NCON>1]**

You mentioned [INSERT NUMBER OF CON INCIDENTS FROM NCON\_\_\_\_] incidents of being tricked or deceived out of money or goods, in person, by telephone or online. As far as you are aware, were any of these very similar incidents, where the same sort of thing was done under the same circumstances and probably by the same people?

1. Yes
2. No

**+SIMILAR29 [ASK IF NTRYCON>1]**

You mentioned [INSERT NUMBER OF TRYCON INCIDENTS FROM NCON\_\_\_\_] incidents of being tricked or deceived out of money or goods, in person, by telephone or online. As far as you are aware, were any of these very similar incidents, where the same sort of thing was done under the same circumstances and probably by the same people?

1. Yes
2. No

**+SIMILAR30 [ASK IF NCMACT>1]**

You mentioned [INSERT NUMBER OF CMACT INCIDENTS FROM NCMACT\_\_\_\_] incidents of someone stealing your personal information or details held on your computer or in on-line accounts (e.g. email, social media). As far as you are aware, were any of these very similar incidents, where the same thing was done under the same circumstances and probably by the same people?

* + - 1. Yes
      2. No

**+SIMILAR31 [ASK IF NVIRUS>1]**

You mentioned [WRITE IN NUMBER OF VIRUS INCIDENTS FROM NVIRUS\_\_\_\_] incidents of a computer or other internet-enabled device of yours been damaged or interfered with, for example by a virus. As far as you are aware, were any of these very similar incidents, where the same sort of thing was done under the same circumstances and probably by the same people?

1. Yes
2. No

## SORTING OUT THE SERIES PATTERN

***{ASK NEXT SET OF QUESTIONS SEPARATELY FOR EACH TYPE OF CRIME WHERE THERE WAS MORE THAN ONE INCIDENT PER CRIME AND INFORMANT SAID YES SOME WERE PART OF A SERIES}***

**ALLPART1 -**

**ALLPART31 [ASK FOR EACH TYPE OF CRIME WHERE MORE THAN ONE AND**

**INCIDENT SOME ARE PART OF A SERIES]**

Were all the incidents of [TYPE OF CRIME] part of a series or were any of them separate incidents?

1. All were part of a series
2. Some were separate incidents, the rest were a series

**XNUMSEP1 -**

**XNUMSEP31 [ASK IF ALLPART = 2 (SOME SEPARATE, REST SERIES)]**

How many of the [number of incidents] incidents were SEPARATE incidents?

1..97

**+SEPDATES [ASK FOR EACH SEPARATE INCIDENT, I.E. XNUMSEP TIMES]**

Can we now think about the separate incidents of [type of crime], that is, those incidents which were NOT part of the series. Can you tell me the date of the [earliest/second/etc] separate incident of [type of crime]?

IF DON’T KNOW THE EXACT DATE, PLEASE ENTER ESTIMATE

FIRST is EARLIEST, SECOND is NEXT AFTER THAT, ETC.

INTERVIEWER: IF RESPONDENT IS NOT SURE, USING THE CALENDAR MAY HELP

YOU MUST ENTER ALL SIX DIGITS OF THE DATE (E.G. IN 2006NEW YEAR’S DAY WOULD BE 01/01/06, VALENTINE’S DAY WOULD BE 14/02/06)

**CNUMSER1 -**

**CNUMSER31 [ASK IF ALLPART=MIX]**

So there were [NUMBER] incidents of [TYPE OF CRIME] making up the SERIES?

INTERVIEWER – PLEASE CONFIRM, OR GO BACK AND AMEND CODING.

1. Yes
2. No

**+LATEST [ASK IF ALLPART=MIX]**

Could you tell me the date of the MOST RECENT incident in the series?

IF DON’T KNOW THE EXACT DATE, PLEASE ENTER ESTIMATE.

INTERVIEWER: IF RESPONDENT IS NOT SURE, USING THE CALENDAR MAY HELP

YOU MUST ENTER ALL SIX DIGITS OF THE DATE (E.G. IN 2006 NEW YEAR’S DAY WOULD BE 01/01/06, VALENTINE’S DAY WOULD BE 14/02/06)

**+MIDDLE [ASK IF SEPARATE INCIDENT, FOLLOWED BY A SERIES OF INCIDENTS FOLLOWED BY ANOTHER SEPARATE INCIDENT]**

So there were one or more separate incidents, followed by a series of incidents, and THEN another one or more separate incidents?

INTERVIEWER – PLEASE CONFIRM OR GO BACK AND AMEND CODING

1. Yes
2. No

**+INC1X [ASK IF SEPARATE INCIDENT, FOLLOWED BY A SERIES OF INCIDENTS FOLLOWED BY ANOTHER SEPARATE INCIDENT]**

Of the [NUMBER] separate incidents, how many were there BEFORE the series began?

1..97

**+INC2X [ASK IF SEPARATE INCIDENT, FOLLOWED BY A SERIES OF INCIDENTS FOLLOWED BY ANOTHER SEPARATE INCIDENT]**

And how many separate incidents were there AFTER the series ended?

1..10

**+IPRIOR {*PROGRAMME RECORDS WHICH INCIDENT(S) TAKES PRIORITY}***

1. Series takes priority
2. Latest separate incident takes priority
3. Separate, then series, then separate

**+SCRNCHK [ASK ALL]**

INTERVIEWER: BELOW IS A CHECK LIST OF OFFENCES COMMITTED AGAINST THE RESPONDENT AND HOUSEHOLD IN THE PAST YEAR

PLEASE CONFIRM THE LIST WITH THE RESPONDENT – CHECK THAT EVERYTHING HAS BEEN MENTIONED AND NOTHING COUNTED TWICE

GO BACK AND AMEND CODING IF NECESSARY.

IF YOU CHOOSE TO GO BACK YOU WILL BE TAKEN TO THE BEGINNING OF THE SCREENER QUESTIONNAIRE

[LIST OF CRIMES IN PRIORITY ORDER]

1. Yes
2. No

**🡪 TIMING POINT**

# VICTIMISATION MODULE – TRADITIONAL

**S *{INDICATES THAT THE QUESTION IS ASKED ON SHORT VICTIM FORMS}***

**L *{INDICATES THAT THE QUESTION IS ASKED ON LONG VICTIM FORMS}***

**SL *{INDICATES THAT THE QUESTION IS ASKED ON BOTH LONG AND SHORT VICTIM FORMS}***

**+DISPLAY\_VIC1 [ASK ALL]**

**SL**

I now want to ask you about WHEN the incident(s) you have just mentioned happened during the last 12 months. I'd like to mark on the calendar the date of each incident.

INTERVIEWER: FOR EACH CRIME, MARK ON THE CALENDAR THE DATE WHEN IT OCCURRED. THIS ONLY NEEDS TO BE ESTIMATED TO THE NEAREST MONTH.

IF THE RESPONDENT IS HAVING DIFFICULTY REMEMBERING THE EXACT MONTH YOU MAY FIND IT USEFUL TO MARK SOME OTHER LANDMARK DATES ON THE CALENDAR (E.G. BIRTHDAYS, ANNIVERSARIES, ETC.) WHICH CAN BE USED FOR REFERENCE POINTS. EXAMPLES OF SUCH EVENTS OR PERIODS CAN BE FOUND ON THE FRONT PAGE OF THE CALENDAR.

**VINTRO [ASK ALL]**

**SL**

Now I want to ask you some more about the [incident] you reported of [crime type]

INTERVIEWER: IF SOMEONE ELSE IS PRESENT, IT MAY BE BETTER TO

RETURN ON ANOTHER OCCASION TO COMPLETE THIS VICTIM FORM

* 1. [Suspend this Victim Form for now]
  2. Continue

***{IN INCIDENTS OF DOMESTIC VIOLENCE OR SEXUAL ASSAULT, THE INTERVIEWER IS ALLOWED TO SKIP THE VICTIM FORM IF NECESSARY (E.G. BECAUSE OTHERS WERE PRESENT)}***

**WHYSKIP [ASK IF VINTRO = SUSPEND]**

**SL**

INTERVIEWER: PLEASE EXPLAIN WHY YOU ARE SKIPPING THIS VICTIM

FORM.

Text: Maximum 50 characters

**🡪 TIMING POINT**

## DATE OF INCIDENT (FOR A SERIES OF INCIDENTS)

***{DATESER-QTRRECIN ARE ASKED OF THOSE REPORTING A SERIES OF SIMILAR INCIDENTS}***

**DATESERA -**

**DATESERH [ASK IF SERIES OF SIMILAR INCIDENTS]**

**SL**

You mentioned a series of [NUMBER] similar incidents of [CRIME TYPE] since [the first

Of ^DATE^]. When did these incidents happen? CODE ALL THAT APPLY

1. Before [the first of ^DATE^]
2. Between [^QUARTER^]
3. Between [^QUARTER^]
4. Between [^QUARTER^]
5. Between [^QUARTER^]
6. Between [the first of ^DATE^] and the present

***{IF ALL THE INCIDENTS IN THE SERIES OCCURED MORE THAN 12 MONTHS AGO (i.e. CODE 1) THE RESPONDENT DOES NOT GET ASKED A VICTIM FORM FOR THIS INCIDENT}***

**NQUART1 [ASK IF DATESER = 2]**

**SL**

How many incidents of this kind happened between [^QUARTER^]?

1..97

**NQUART2 [ASK IF DATESER = 3]**

**SL**

How many incidents of this kind happened between [^QUARTER^]?

1..97

**NQUART3 [ASK IF DATESER = 4]**

**SL**

How many incidents of this kind happened between [^QUARTER^]?

1..97

**NQUART4 [ASK IF DATESER = 5]**

**SL**

How many incidents of this kind happened between [^QUARTER^]?

1..97

**NQUART5 [ASK IF DATESER = 6]**

**SL**

How many incidents of this kind happened between [^DATE^] and the

present?

1..97

**MTHRECIN [ASK IF DATESER IN (2..6) OR DK]**

**SL**

In which month did the most recent of these incident(s) happen?

INTERVIEWER EXPLAIN: IF PART OF SERIES, THE FOLLOWING QUESTIONS

REFER TO THE MOST RECENT INCIDENT IN SERIES.

***{CODE FRAME ON SCREEN SHOWS THE PREVIOUS 12 CALENDAR MONTHS (PLUS THE CURRENT MONTH) FROM THE DATE OF INTERVIEW}***

**QTRRECIN [ASK IF MTHRECIN= DK]**

**SL**

INTERVIEWER: ASK OR RECORD

In what quarter did the most recent incident happen? Was it ...

1. Before [the first of ^DATE^] *Don't get asked VF*
2. Between [^QUARTER^]
3. Between [^QUARTER^]
4. Between [^QUARTER^]
5. Between [^QUARTER^]
6. Between [the first of ^DATE^] and the present?

**CHKRECIN [ASK IF QTRRECIN = DK/REF]**

**SL**

And can I just check, did the most recent incident happen before or after the first of [^DATE^]?

1. Before the first of [^DATE^] *Don't get asked VF*
2. After the first of [^DATE^]

**MthHowM [ASK IF DATESER = 6 AND IF MTHRECIN IS THE SAME AS THE MONTH OF**

**SL INTERVIEW – WAVE 1 ONLY**

How many incidents of this kind happened during this month, that is in [MONTH OF INTERVIEW] ?

0…97

**MthHowMCK [ASK IF MthHowM > Nquart5]**

**SL**

INTERVIEWER: You have recorded more incidents in this month than you said occurred between [^DATE^] and today. Please go back and amend your answer.

**🡪 TIMING POINT**

## DATE OF INCIDENT (FOR SINGLE INCIDENTS)

**MTHINC2 [ASK IF SINGLE INCIDENT]**

**SL**

You said that, since [the first of ^DATE^], you (or someone in your household) had an incident of [CRIME TYPE]. In which month did that happen?

***{CODE FRAME ON SCREEN SHOWS THE PREVIOUS 12 CALENDAR MONTHS (PLUS THE CURRENT MONTH) FROM THE DATE OF INTERVIEW}***

**QTRINCID [ASK IF MTHINC2= DK]**

**SL**

In what quarter did the incident happen? Was it ...

1. Before [the first of ^DATE^] - *Don't get asked VF*
2. \*Between [^QUARTER^]
3. Between [^QUARTER^]
4. Between [^QUARTER^]
5. Between [^QUARTER^]
6. Between [the first of ^DATE^] and the present?

*\*NOTE: in certain months because of the breakdown of quarters there will be an additional code before the existing code 2, ‘In [MONTH]’*

**CHKRECI2 [ASK IF QTRINCID = DK/REF]**

**SL**

And can I just check, did the incident happen before or after the first of [^DATE^]?

1. Before the first of [^DATE^] *Don't get asked VF*
2. After the first of [^DATE^]

**YRINCIB [ASK IF MTHINC2= DK AND QTRINCID = DK]**

**SL**

ASK OR RECORD

Can I just check, did the (most recent) incident take place before or after the first of [^DATE^]?

1. before first of [^DATE^] - *Don't get asked VF*
2. after first of [^DATE^]

**🡪 TIMING POINT**

## DESCRIPTION OF INCIDENT

**DESCRINC [ASK ALL]**

**SL**

Before I ask you some further questions to enable us to classify exactly what

happened can you tell me, very briefly, about the incident?

IF PART OF A SERIES RECORD THE MOST RECENT OCCASION.

PROBE FOR DETAILS OF NATURE AND CIRCUMSTANCES OF INCIDENT. (E.G. WHO WAS THE VICTIM, WHO WAS THE OFFENDER, WHERE DID IT HAPPEN, WHAT DID THEY DO?)

Text: Maximum 220 characters

**🡪 TIMING POINT**

## INCIDENT CHECKLIST

***{INTERVIEWER TO CHECK (ASK OR RECORD) THE FOLLOWING QUESTIONS. INTERVIEWER TO QUESTION UNLESS CLEAR FROM DESCRIPTION}***

**+DISPLAY (Display) [ASK ALL]**

DO NOT READ OUT

INTERVIEWER: IN ALL THE QUESTIONS IN THIS SECTION IT IS ASSUMED THAT THE RESPONDENT IS THE VICTIM. IF THE VICTIM WAS SOMEONE ELSE IN THE HOUSEHOLD, PLEASE REPHRASE QUESTIONS TO RELATE TO ‘THE VICTIM’ AS NECESSARY.

**V71 [ASK ALL]**

**SL**

ASK OR RECORD

INTERVIEWER: ONLY RECORD THE ANSWER IF YOU ARE CERTAIN FROM THE

DESCRIPTION ALREADY GIVEN. IF IN ANY DOUBT YOU MUST ASK THE

RESPONDENT

Was any property stolen, or taken without permission, even if you later got it

back?

1. Yes
2. No

**V72A-**

**V72I [ASK IF V71 = YES]**

**SL**

ASK OR RECORD

INTERVIEWER: ONLY RECORD THE ANSWER IF YOU ARE CERTAIN FROM THE DESCRIPTION ALREADY GIVEN. IF IN ANY DOUBT YOU MUST ASK THE RESPONDENT

Was the property that was stolen...

CODE ALL THAT APPLY

1. A car/van
2. Property from in or off a car/van
3. A motorbike/motorised scooter/moped
4. A bicycle
5. Something from inside the home
6. Something from outside the home (gardens, garage, drives, sheds etc)
7. or something else?

**V75 [ASK ALL]**

**SL**

ASK OR RECORD

INTERVIEWER: ONLY RECORD THE ANSWER IF YOU ARE CERTAIN FROM THE DESCRIPTION ALREADY GIVEN. IF IN ANY DOUBT YOU MUST ASK THE RESPONDENT

[Was/Apart from what was actually stolen, was] an attempt made to steal anything [else] that belonged to you or any other member of the household?

1. Yes
2. No

**V77 [ASK ALL]**

**SL**

ASK OR RECORD

INTERVIEWER: ONLY RECORD THE ANSWER IF YOU ARE CERTAIN FROM THE DESCRIPTION ALREADY GIVEN. IF IN ANY DOUBT YOU MUST ASK THE RESPONDENT

Was any property damaged (i.e. buildings, vehicles, and/or other property)?

1. Yes
2. No

**V78 [ASK ALL]**

**SL**

ASK OR RECORD

INTERVIEWER: ONLY RECORD THE ANSWER IF YOU ARE CERTAIN FROM THE DESCRIPTION ALREADY GIVEN. IF IN ANY DOUBT YOU MUST ASK THE RESPONDENT

Did you (or someone in the household) have anycontact with the offender(s), or any information about them, such as how many there were?

1. Yes
2. No

**V710 [ASK ALL]**

**SL**

ASK OR RECORD

INTERVIEWER: ONLY RECORD THE ANSWER IF YOU ARE CERTAIN FROM THE DESCRIPTION ALREADY GIVEN. IF IN ANY DOUBT YOU MUST ASK THE RESPONDENT

Did the person/(any of the people) who did it actually use force or violence on you in any way, even if this resulted in no injury?

1. Yes
2. No

**V711 [ASK ALL]**

**SL**

ASK OR RECORD

INTERVIEWER: ONLY RECORD THE ANSWER IF YOU ARE CERTAIN FROM THE

DESCRIPTION ALREADY GIVEN. IF IN ANY DOUBT YOU MUST ASK THE

RESPONDENT

Did the offender threaten anyone?

1. Yes
2. No

**V712 [ASK ALL]**

**SL**

ASK OR RECORD

INTERVIEWER: ONLY RECORD THE ANSWER IF YOU ARE CERTAIN FROM THE

DESCRIPTION ALREADY GIVEN. IF IN ANY DOUBT YOU MUST ASK THE

RESPONDENT

Was there any sexual element in the offence (e.g. indecent assault, touching)?

1. Yes
2. No

**🡪 TIMING POINT**

**V88 [ASK ALL]**

**SL**

ASK OR RECORD

INTERVIEWER: ONLY RECORD THE ANSWER IF YOU ARE CERTAIN FROM THE DESCRIPTION ALREADY GIVEN. IF IN ANY DOUBT YOU MUST ASK THE RESPONDENT

As far as you are aware, was the internet or any type of online activity related to any aspect of the offence?

INTERVIEWER NOTE: THIS INCLUDES CASES WHERE THE INTERNET MAY HAVE BEEN USED TO OBTAIN THE VICTIM’S DETAILS AS WELL AS ONLINE AND CYBER INCIDENTS.

1. Yes
2. No

**REFCHK [ASK IF ALL QUESTIONS FROM V71 TO V712 ARE DK OR REF]**

**SL**

YOU HAVE RECORDED DK OR REF AT THE FIRST 7 QUESTIONS OF THE VICTIM FORM. IF YOU WANT TO SKIP THE REST OF THE VICTIM FORM, CODE 1 AND RECORD THE REASON FOR DOING THIS

1. Yes
2. No

**WHYSKI2 [ASK IF REFCHK = YES]**

**SL**

INTERVIEWER

: PLEASE EXPLAIN WHY YOU ARE SKIPPING THE REST OF THIS VICTIM FORM

Text: Maximum 200 characters

**🡪 TIMING POINT**

## CIRCUMSTANCES OF INCIDENT

**VICTAREA [ASK ALL]**

**SL**

Can I just check, did it happen in this area (within 15 minutes walk of here)?

1. Yes
2. No

**WHERHAPP [ASK IF VICTAREA = NO OR DK/REF]**

**SL**

Did it happen in England or Wales or did it happen somewhere else?

1. England or Wales
2. Elsewhere\*

*\*NOTE: If ‘Elsewhere’ and this is a Long victim form, it will switch to being a Short victim form. Other forms are unaffected.*

**RACEMOT [ASK ALL]**

**SL**

Do you think the incident was RACIALLY motivated?

1. Yes
2. No
3. Don’t Know

**RACEPOSS [ASK IF RACEMOT = DK]**

**SL**

Was there anything about the incident that made you think it might have been RACIALLY motivated?

1. Yes
2. No

**YRACEMOA-**

**YRACEMOI [ASK IF RACEMOT = YES OR RACEPOSS = YES]**

**SL**

Why do you think it [was/might have been] RACIALLY motivated? DO NOT PROMPT   
CODE ALL THAT APPLY

1. Racist language used (comments, abuse, etc.)
2. Because of victim's race/country of origin
3. Because of offender's race/country of origin
4. Because offence only committed against minorities (e.g. doesn't happen to anyone else)
5. Because some people pick on minorities
6. Because it has happened before
7. Some other reason

**HATEMT3A-**

**HATEMT3I [ASK ALL]**

**SL**

WHITE SHOW CARD V1

Looking at the things on this card do you think the incident was motivated by the offender’s attitude towards any of these factors?

CODE ALL THAT APPLY

1. Your religion or religious beliefs
2. Your sexuality or sexual orientation
3. Your age
4. Your sex
5. Any disability you have
6. Your gender identity (transgender)
7. Don’t Know
8. None of these

**HATEPS3A-**

**HATEPS3I [ASK IF HATEMT3 = DK]**

**SL**

WHITE SHOW CARD V1

Was there anything about the incident that made you think it MIGHT have been motivated by any of these factors?

CODE ALL THAT APPLY

1. Your religion or religious beliefs
2. Your sexuality or sexual orientation
3. Your age
4. Your sex
5. Any disability you have
6. Your gender identity (transgender)
7. None of these

**WHYHAP4A–**

**WHYHAP4T [ASK ALL]**

**L**

Can you tell me why you think this incident happened? DO NOT PROMPT

CODE ALL THAT APPLY

1. Negligence/carelessness on the part of respondent or someone else (e.g. door left unlocked)
2. Due to personal relationship/history between the victim and the offender (e.g. conflicts with spouse/partner over children/property etc.)
3. Offender wanted money or property (i.e. motive for the incident)
4. Victim/property was specifically targeted by offender
5. Opportunist/spur of the moment/offender took advantage of situation
6. Mention of young people/kids/teenagers/mindless vandalism/for fun/something to do/boredom
7. Any mention of offender being drunk/ on drugs
8. Was part of a series of incidents in area (i.e. number of houses broken into/cars stolen/offenders in area at the time)
9. The location of the car/house/property/person made it an easy target
10. The respondent/victim being victimised or picked on due to their race/ ethnicity/ skin colour or religion (any mention of racism or racist attitudes)
11. The respondent/victim being victimised or picked on for being different in some way (e.g. because they were gay/ lesbian/ an older person/ disabled/ dressed differently etc. NOT RACE)
12. The offender had a bad temper/intolerant attitude/ tendency for violence/ history of crime
13. Offender had/appeared to have mental health problems
14. *Offender was gang member/Incident was gang-related*
15. *Offender was determined/not deterred by security measures*
16. *As a result of various transport difficulties-busy roads/trains/tubes/buses/road rage/overcrowding*
17. *As a result of, or in relation to the respondents’ job*
18. Other (SPECIFY)

**🡪 TIMING POINT**

## TIMING AND LOCATION OF INCIDENT

**WHENVIC2 [ASK ALL]**

**L**

Did it happen during the week or at a weekend? By the weekend I mean any time from 6 p.m. on Friday evening to 6 a.m. on Monday morning

INTERVIEWER: IF AT WEEKEND PROBE FOR SPECIFIC DAY

1. During week
2. At weekend – Friday evening
3. At weekend – Saturday
4. At weekend – Sunday
5. At weekend – Early Monday morning
6. At weekend – can't say when

**TIMEVIC2 [ASK ALL]**

**L**

WHITE SHOW CARD V2

At what time of day did it happen?

1. During morning (6am - noon)
2. During afternoon (noon - 6pm)
3. Morning/afternoon (can't say which)
4. During early evening (6pm – 10pm)
5. During late evening (10pm – midnight)
6. During night (midnight - 6am)
7. Evening/night (can't say which)

**DAYLIGHT [ASK ALL]**

**L**

Was it daylight or dark outside at the time?

1. Daylight
2. Dark
3. Dawn/dusk

**WHERE1 [ASK ALL]**

**SL**

I’d now like to ask you about **where** the incident happened.

Did the incident happen **inside** your own home or garage?

CODE FIRST TO APPLY

ATTEMPTED BREAK-INS COUNT AS HAPPENING INSIDE THE HOME/GARAGE

1. Yes – inside own home (including attempted break-ins)
2. Yes – inside garage that is next to the house/flat
3. Yes – inside garage that is not next to the house/flat (e.g. row of garages for flat/estate)
4. No

**WHERE2 [ASK IF WHERE1 = NO OR DK/REF]**

**SL**

Did the incident happen immediately outside or near your home? This would include in your garden, a shed or outhouse, in the same building or in the street immediately outside your home.

1. Yes
2. No

**WHEREOUT [ASK IF WHERE2 = YES]**

**SL**

WHITE SHOW CARD V3

Looking at this card can you please tell me which option best describes where exactly the incident happened outside or near your home.

1. In a communal area **inside** the same building (e.g. corridor, stairs, lift, etc.)
2. In a shed, greenhouse or other outbuilding on the same premises
3. In a garden
4. **Outside** the building on the same premises (e.g. doorstep, walkways, balconies, carport, drive, car space, etc.)
5. In the street or on the pavement immediately outside your house/flat
6. In a car park or parking area for this estate
7. In or near a row of garages for this flat/estate
8. Other

**WHERE3 [ASK IF WHERE2 = NO OR DK/REF]**

**SL**

Did the incident happen in or near your /(the victim’s) place of work?

1. Yes
2. No

**WHERWOR2 [ASK IF WHERE3 = YES]**

**SL**

WHITE SHOW CARD V4

Looking at this card can you please tell me which option best describes where exactly the incident happened in or near your (the victim’s) place of work. SINGLE CODE ONLY

1. Inside the building

2. Outside the building

3. In a car park at work

4. In the street near a place of work

5. Other place at work

**WHERE6 [ASK IF WHERE3 = NO OR DK/REF]**

**SL**

WHITE SHOW CARD V5

Looking at this card can you please tell me which option best describes where exactly the incident happened?

1. In/ around a shop, supermarket, shopping centre, precinct
2. In/ around a school/ college/ university
3. In another street or road
4. In/ around a pub/ bar/ working men's club
5. In a public car park (not including car parks at stations or airports)
6. At the home of a friend or relative
7. While travelling in a vehicle or near transport facilities (e.g. at a bus stop/station, on a bus/train, in a station/airport car park)
8. In/ around a place of entertainment (e.g. restaurant, cafe, cinema, bingo hall)
9. In/around a nightclub/disco
10. In/ around a sports centre/ sports club/gym
11. In/ around a football ground or other sports ground
12. Somewhere else (SPECIFY)

**WHERTRAN [ASK IF WHERE6 = 7 (TRAVELLING IN A VEHICLE OR NEAR TRANSPORT)]**

**SL**

Where exactly did this happen?

PROMPT IF NECESSARY

1. On a train

2. At a railway station

3. On an underground/tube/metro train or tram

4 At an underground/tube/metro station or stop

5. On a bus

6. At a bus stop / station / park and ride

7. On a plane

8. At an airport

9. In a taxi

10. At a taxi rank

11. On a ferry

12. At a port

13. While driving or travelling in a car/van/motorcycle

14. While travelling in another form of transport or near some other transport facility

**WHETRAN2 [ASK IF WHERTRAN = 2 OR 4 OR 6 OR 8]**

**SL**

Did it happen...READ OUT

1. In the station, on the platform at the stop or in the airport building
2. or in a car park?
3. In the street outside
4. SPONTANEOUS: Unclear where it happened

**WHEREXAC [ASK IF WHERE6 = 1 OR 2 OR 4 OR 5 OR 6 OR 8 OR 9 OR 10 or 11]**

**SL**

Did it happen...READ OUT

1. Inside
2. In a car park/garage
3. or in the street or grounds outside?
4. SPONTANEOUS ONLY: Unclear whether inside or immediately outside

**🡪 TIMING POINT**

## METHOD OF ENTRY

**HOMGARAG [ASK IF WHERE1 = 2]**

**SL**

Does the garage have a connecting door to the house itself?

1. Yes
2. No

**OFFINHO2 [ASK IF WHERE1 IN (1..3) OR WHERE2 = 1]**

**SL**

Did the person/people who did it actually get inside your house or flat or your garage, shed or other outbuilding at any time during the incident?

INTERVIEWER: PRIORITY CODE

1. Yes – inside house or flat
2. Yes – inside garage or shed or other outbuilding
3. No

**OFFINVIT [ASK IF (WHERE1 IN (1..3) OR WHERE2 = 1) AND (OFFINHO2=1 OR 2)]**

**SL**

Did they have a right to be inside [your house or flat/your garage or shed or other outbuilding]? For example, was it done by people who were invited in, a tradesperson doing a job, or guests, or people who lived with you?

1. Yes
2. No
3. Got in by false pretences

**INSIDEFP [ASK IF OFFINVIT = YES]**

**SL**

Did they get inside by false pretences?

1. Yes
2. No

**TRYINSI2 [ASK IF OFFINHO2 = NO OR DK]**

**SL**

Did they TRY to get inside your house or flat or your garage, shed or other outbuilding at any time during the incident?

INTERVIEWER: PRIORITY CODE

1. Yes – tried to get inside house or flat
2. Yes – tried to get inside garage or shed or other outbuilding
3. No

**TRYFPINS [ASK IF TRYINSI2 = 1 or 2]**

**SL**

Did they use false pretences to try to get inside?

1. Yes
2. No

**TYPSEC6 [ASK IF (OFFINHO2 = 1 AND OFFINVIT = NO OR DK) OR (OFFINHO2 = 2 AND TYPSEC6M HOMGARAG = 1 AND (OFFINVIT = NO OR DK)) OR (TRYINSI2 = 1 AND L (TRYFPINS = NO OR DK)) OR (TRYINSI2 = 2 AND HOMGARAG =1 AND**

**(OFFINVIT = NO OR DK))]**

WHITE SHOW CARD V6

Looking at this card did you have any of these security measures at the time of the incident, even if they were not in use when the incident happened? CODE ALL THAT APPLY

1. Burglar alarm on premises
2. Outside doors with double locks or deadlocks
3. Security chain or door bars on doors into home
4. Windows with locks that need keys to open them
5. Bars or grilles on the windows
6. Home had double glazed windows
7. Internal lights on timer or sensor switch
8. External lights on timer or sensor switch
9. CCTV
10. Other (SPECIFY)
11. None of these

**ALARSET**  **[ASK IF (TYPSEC6A = 1)**

**L**

You mentioned that you had a burglar alarm on the premises. Was the burglar alarm switched on or activated at the time of the incident?

1. Yes
2. No

**FRONTBAC**  **[ASK IF (OFFINHO2 = 1 AND (OFFINVIT = NO OR DK)) OR**

**L OFFINHO2 = 2 AND HOMGARAG = 1 AND (OFFINVIT = NO OR DK)) OR (TRYINSI2 = 1 AND (TRYFPINS = NO OR DK)) OR (TRYINSI2 = 2 AND HOMGARAG =1 AND (OFFINVIT = NO OR DK))]**

Did they [get in/try to get in] at the front of your house/flat (or garage), at the back or at the side?

1. Front
2. Back
3. Side
4. More than one approach

**ENTDOOR [ASK IF FRONTBAC IN (1..4)]**

**L**

Did they [get in/try to get in] through a door?

NOTE: PATIO DOORS AND FRENCH WINDOWS ARE DOORS. BREAKING WINDOW BESIDE DOOR TO OPEN IT COUNTS AS DOOR

1. Yes
2. No

**HOWDOO2A-**

**HOWDOO2K [ASK IF ENTDOOR = YES]**

**L**

How did they [get in/try to get in] through the door?

CODE UP TO TWO

1. (Tried to) push in past person who opened door
2. Door was not locked
3. They had key
4. (Tried to) force lock/break lock
5. (Tried to) break/cut out/remove panel of door or panel beside door
6. By false pretences
7. *(Tried to) break/smash glass in door*
8. *(Tried to) kick/smash/ram whole door from frame*
9. Other (SPECIFY)

**THROWIND [ASK IF FRONTBAC IN (1..4)]**

**L**

Did they [get in/try to get in] through a window?

1. Yes
2. No

**HOWWINDA-**

**HOWWINDF [ASK IF THROWIND = YES]**

**L**

How did they [get in/try to get in] through the window?

CODE ALL THAT APPLY

1. Window was open/could be pushed open
2. (Tried to) force window lock/catch
3. (Tried to) break/cut out glass
4. Other (SPECIFY)

**OTHENTRY [ASK IF FRONTBAC IN (1..4)]**

**L**

Did they [get in/try to get in] by any other way, apart from through a door or a window? (e.g. skylight, roof space, cellar)

1. Yes
2. No

**XOTHENT [ASK IF OTHENTRY = YES]**

**L**

Please describe how they tried to get in.

Text: Maximum 50 characters

**🡪 TIMING POINT**

## WHAT RESPONDENT WAS DOING AT TIME OF THE INCIDENT

**ATHOME [WHERE1 IN (1...3) OR WHERE2 = 1]**

**L**

Were you or anyone else at home at the time the incident happened?

1. Someone at home
2. No-one at home

**WHATDO2 [ASK ALL]**

**L**

What were you doing at the time it happened?

1. At work or working (not at home)
2. Travelling to/from work
3. At school/college
4. Travelling to/from school/college
5. Travelling to/from elsewhere
6. Shopping
7. On holiday/away for weekend
8. Travelling to/from an evening out
9. Other leisure activities away from home (e.g. walking the dog, going for lunch)
10. Sleeping at home
11. At home (not sleeping or working)
12. Working at home
13. At someone else's house (e.g. parents, friends)
14. Other (SPECIFY)

**🡪 TIMING POINT**

## DETAILS OF THE OFFENDERS

**DESCROFF [ASK IF V78 = NO OR V78 = DK/REF]**

**L**

Can I check, are you able to say anything at all about the people who did it - how many there were, or whether they were male or female?

1. Yes
2. No

**NUMOFF [ASK IF V78 = YES OR DESCROFF = YES]**

**L**

[You mentioned earlier that you might have some information about the offender(s).] How many were there?

1. One
2. Two
3. Three
4. Four or more

**OFFSEX1 [ASK IF NUMOFF = 1]**

**L**

Was the person who did it male or female?

1. Male
2. Female

**AGEOFF2 [ASK IF NUMOFF = 1]**

**L**

How old was the person who did it? Would you say [he/she] was...READ OUT

1. a child aged under 10
2. a child aged between 10 and 15
3. aged between 16 and 24
4. aged between 25 and 39
5. or aged 40 or over?

**DRINKIN1 [ASK IF AGEOFF2 IN (2..5) OR DK/REF]**

**L**

As far as you know, at the time it happened was the person who did it under the influence of drink?

1. Yes
2. No
3. Don’t Know

**DRUGINF1 [ASK IF AGEOFF2 IN (2..5) OR DK/REF]**

**L**

And as far as you know, was the person under the influence of drugs?

1. Yes
2. No
3. Don’t Know

**RACEOFF3 [ASK IF NUMOFF = 1]**

**L**

As far as you know was the person who did it...READ OUT

1. White
2. Black
3. Asian
4. Chinese
5. *Mixed ethnic group*
6. Or from another ethnic group? (SPECIFY)

**KNEWOFF1 [ASK IF NUMOFF = 1]**

**L**

Was this person someone you knew before it happened or were they a

stranger?

1. Someone known
2. Stranger
3. Don’t Know

**SEENOFF1 [ASK IF KNEWOFF1 = 2 OR 3 OR DK/REF]**

**L**

Had you seen them before?

1. Yes
2. No

**HOWKNOW1 [ASK IF KNEWOFF1 = 1 OR SEENOFF1 = 1]**

**L**

How well did you know them? Just by sight, just to speak to casually, or did you/(the victim) know [him/her] well?

1. Just by sight
2. Just to speak to casually
3. Known well

**OFFREL4A-R [KNEWOFF1 = 1 OR SEENOFF1 = 1]**

**L**

What was their relationship to you?

INTERVIEWER: PRIORITY CODE

1. Husband/ wife/ partner
2. Son/daughter (in law)
3. Other household member
4. Current boyfriend/girlfriend
5. Former husband/wife/partner
6. Former boyfriend/girlfriend
7. Other relative
8. Workmate/colleague
9. Client/members of public contacted through work
10. Friend/acquaintance
11. No relationship – Just seen them around
12. Neighbour
13. Young person from local area
14. Tradesman/ builder/ contractor
15. (Ex) husband/(ex) wife/(ex) partner/(ex) boyfriend/(ex) girlfriend of someone else in household
16. Other (SPECIFY)

**STGANG [ASK IF KNEWOFF = 1 OR SEENOFF = 1]**

**L**

To the best of your knowledge, was the person who did it a member of a known

street gang?

IF NECESSARY: A street gang is defined

as groups of young people who hang around together and:

* + have a specific area or territory;
  + have a name, a colour or something else to identify the group;
  + possibly have rules or a leader;
  + who may commit crimes together.

1. Yes
2. No

**OFFSEX [ASK IF NUMOFF IN (2..4) OR DK/REF]**

**L**

Were the people who did it male or female?

1. Male
2. Female
3. People of both sexes

**AGEOFF2A-**

**AGEOFF2G [ASK IF NUMOFF IN (2..4) OR DK/REF]**

**L**

How old were the people who did it? Would you say they were...READ OUT

CODE ALL THAT APPLY

1. children aged under 10
2. children aged between 10 and 15
3. people aged between 16 and 24
4. people aged between 25 and 39
5. or people aged over 40?

**DRINKINF [ASK IF ANY OF AGEOFF2 IN (2..5) OR DK/REF]**

**L**

As far as you know, at the time it happened were ANY of the people who did it under the influence of drink?

1. Yes
2. No
3. Don’t Know

**DRUGINF [ASK IF ANY OF AGEOFF2 IN (2..5) OR DK/REF]**

**L**

And as far as you know, were any of the people under the influence of drugs?

1. Yes
2. No
3. Don’t Know

**RACEOF3A-**

**RACEOF3H [ASK IF NUMOFF IN (2..4) OR DK/REF]**

**L**

As far as you know were the people who did it...READ OUT

CODE ALL THAT APPLY

1. White
2. Black
3. Asian
4. Chinese
5. *Mixed ethnic group*
6. or from another ethnic group? (SPECIFY)

**KNEWOFF [ASK IF NUMOFF IN (2..4) OR DK/REF]**

**L**

Were any of them people you knew before it happened or were they

strangers?

1. All known
2. Some known, some not known
3. None known
4. Don’t Know

**SEENOFF [ASK IF KNEWOFF = 3 OR 4 OR DK/REF]**

**L**

Had you seen any of them before?

1. Yes
2. No

**HOWKNOWA [ASK IF (KNEWOFF=1 OR 2) OR SEENOFF=1]**

**HOWKNOWE**

**L**

How well did you know them? Just by sight, just to speak to casually, or did you know any of them well?   
CODE ALL THAT APPLY SET OF [3]

* + - 1. At least one known just by sight
      2. At least one known to speak to casually
      3. At least one known well

**WELLKNOW [ASK IF V78 = YES]**

**S**

You mentioned earlier that (you/someone in the household) had some contact with, or knew something about the offenders. Can I just check, before the incident happened, were the offenders...READ OUT

1. Well known to you
2. Known by sight
3. Known just to speak to casually
4. or were they strangers?

**OFFREL4 [ASK IF (KNEWOFF= 1 OR 2) OR (SEENOFF = 1) OR WELLKNOW IN (1..3)]**

**SL**

What was their relationship to you?

CODE ALL THAT APPLY

1. Husband/ wife/ partner
2. Son/daughter (in law)
3. Other household member
4. Current boyfriend/girlfriend
5. Former husband/wife/partner
6. Former boyfriend/girlfriend
7. Other relative
8. Workmate/colleague
9. Client/members of public contacted through work
10. Friend/acquaintance
11. No relationship – Just seen them around
12. Neighbour
13. Young people from local area
14. Tradesman/ builder/ contractor
15. (Ex)Husband/(ex)wife/(ex)partner/(ex)boyfriend/(ex)girlfriend of someone else in household
16. Other (SPECIFY)

**STGANG2**  **[ASK IF (KNEWOFF = 1 OR 2) OR (SEENOFF = 1) OR WELLKNOW IN (1..3]**

**SL**

To the best of your knowledge, were ANY of the people who did it members of a known street gang?

IF NECESSARY: A street gang is defined

as groups of young people who hang around together and:

* + have a specific area or territory;
  + have a name, a colour or something else to identify the group;
  + possibly have rules or a leader;
  + who may commit crimes together.

1. Yes
2. No

**🡪 TIMING POINT**

## DETAILS OF WHAT WAS STOLEN

**STOLITEM [ASK IF V71 = NO OR V71 = DK/REF]**

**SL**

Can I check, was anything at all stolen, even if you later got it back?

1. Yes
2. No

**BELONGA–**

**BELONGH [ASK IF STOLITEM = YES OR V71 = YES]**

**SL**

[You mentioned earlier that property wasstolen.] Who did the stolen property belong

to?

CODE ALL THAT APPLY

INTERVIEWER: 'BELONG' = WOULD HAVE HAD TO PAY TO REPLACE IT

NOTE: IF RESPONDENT IS SELF-EMPLOYED, CODE TOOLS, EQUIPMENT, ETC

AS BELONGING TO HIM/HER

1. Respondent
2. Other adult household member
3. Child under 16in household
4. Employer/ work
5. Friend
6. Other

**WHAST10A–**

**WHAST10SS [ASK IF V71 = YES OR STOLITEM = YES]**

**L**

Could you tell me what was actually stolen, even if you later got it back?

CODE ALL THAT APPLY

PROBE FULLY: Anything else?

1. Car/van
2. Motorbike/motorised scooter/moped
3. Vehicle parts/fittings/accessories (inc. car music system, satellite navigation system)
4. Briefcase/handbag/shopping bag
5. Purse/wallet
6. Cash (not from meter) (inc. foreign currency)
7. Credit card/switch card/debit card/store card/cheque card
8. Jewellery
9. Watches
10. Clothes
11. Documents (e.g. savings account book, cheque book, passport)
12. Mobile phone or smartphone (inc iPhone, Blackberry)
13. Camera (inc. video camera/camcorder)
14. Portable audio or video device (e.g. MP3 player, iPod, DVD player)
15. DVD players/recorders (inc. Blu-ray)
16. Television
17. Stereo/Hi-fi equipment (inc. other home audio equipment)
18. Laptops or other portable electronic devices (e.g. netbook, iPad, tablet, Kindle)
19. Computers and computer equipment (e.g. PC, Mac, printers, scanners)
20. Handheld games consoles (e.g. Nintendo Switch Lite)
21. Games consoles (e.g. Playstation, XBox, Nintendo)
22. CDs/tapes/videos/DVDs/computer games
23. House keys
24. Car keys
25. Tools
26. Bicycle
27. Garden furniture, ornaments, plants, or equipment (e.g. lawnmowers, spades, wheel barrows, BBQ)
28. Bins (wheelie bin, dustbin, recycling bins)
29. Glasses, sunglasses
30. Children’s toys
31. Sports equipment (e.g. golf clubs, horse riding equipment)
32. Food/drink/alcohol/cigarettes/groceries/shopping
33. Various household items/gadgets (e.g. small electrical appliances, torch, penknife)
34. *Toiletries/make up/perfume/medication*
35. *Furniture or white goods items*
36. *Doors/windows/door furniture/exterior fittings*
37. *Books*
38. *Bicycle parts*
39. *Fuel (petrol, diesel, oil)*
40. *Scrap metal (e.g. copper pipes, lead, iron, tin, etc.)*
41. *Building materials (e.g. timber, brick, paving stones)*
42. *Electricity/energy*
43. *Parcel/Letters*
44. Other (SPECIFY)

**CARVANV [ASK IF V72 = 1 OR WHAST10 = CAR/VAN]**

**L**

ASK OR RECORD

Was the stolen vehicle a car or a light van?

NOTE: FOUR WHEEL DRIVE VEHICLES ARE CODED AS CARS

1. Car
2. Light van
3. Neither

**VEHAGE [ASK IF (V72 = 1) OR (WHAST10 = CAR/VAN)]**

**L**

And approximately how old was the stolen car or van?

1. Less than 1 year old
2. 1 year, but less than 5 years old
3. 5 years, but less than 10 years old
4. 10 or more years old

**VEHOWN1 [ASK IF (V72 = 1) OR (WHAST10 = CAR/VAN)]**

Who did the stolen car or van belong to?

1. Respondent
2. Other adult household member
3. Employer/ work
4. Friend
5. Other

**VEHMAIN1 [ASK IF (V72 = 1) OR (WHAST10 = CAR/VAN)]**

And was the stolen car or van your household’s main vehicle, that is the one used most often?

1. Yes
2. No

**VEHKEYS [ASK IF (V72 = 1) OR (WHAST10 = CAR/VAN)]**

At the time the car or van was stolen, did you have all the keys for the vehicle in your possession or were any missing?

1. Yes – had all keys
2. No – some/all were missing
3. Not sure

**VEHKEY1 [ASK IF (V72 = 1 OR (WHAST10 = Car/van]**

**L**

WHITE SHOW CARD V7

Which of the following best describes the type of key you use to unlock the car or van?

1. A key (with no remote locking facility)
2. A key or key fob which can unlock the vehicle remotely by pressing a button
3. A key that simply needs to be close to the vehicle to unlock without the need to press a button
4. An “app” downloaded onto a smartphone (or other device), used remotely to unlock the vehicle
5. Other

**MOTBV [ASK IF V72 = 3 OR WHAST10 = MOTORCYCLE/MOTORISED SCOOTER/MOPED]**

**L**

ASK OR RECORD

Was the stolen vehicle a motorbike, motorised scooter or moped?

1. Motorbike
2. Motorised scooter
3. Moped
4. None of these

**MOTBAGE [ASK IF (V72 = 3) OR (WHAST10 = MOTORCYCLE/ MOTORISED SCOOTER/MOPED)]**

**L**

Approximately how old was the [motorbike/scooter/moped] at the time it was stolen?

Please refer to the most recent time the vehicle was stolen.

1. Less than 1 year old
2. 1-4 years old
3. 5-10 years old
4. More than 10 years old

**MOTBOWN1 [ASK IF (V72 = 3) OR (WHAST10 = MOTORCYCLE/**

**MOTORISED SCOOTER/MOPED)]**

**L**

Who did the stolen motorbike, motorised scooter or moped belong to?

1. Respondent
2. Other adult household member
3. Employer/ work
4. Friend
5. Other

**MOTBMAIN1 [ASK IF (V72 = 3) OR (WHAST10 = MOTORCYCLE/**

**MOTORISED SCOOTER/MOPED)]**

**L**

And was the stolen [motorbike/scooter/moped] [your/your household’s] main vehicle, that is the one used most often?

1. Yes
2. No

**MOTBKEYS [ASK IF (V72 = 3) OR (WHAST10 = MOTORCYCLE/MOTORISED SCOOTER/MOPED)]**

At the time the [motorbike/scooter/moped] was stolen, did you have all the keys for the vehicle in your possession or were any missing?

Please include any keys you used to unlock security devices, such as chains or locks.

1. Yes – had all keys
2. No – some/all were missing
3. Not sure

**MOTBKEY1 [ASK IF (V72 =3) OR (WHAST10 =**

**MOTORCYCLE/MOTORISED SCOOTER/MOPED)]**

**L**

WHITE SHOW CARD V7

Still thinking about the [motorbike/ motorised scooter/moped] that was stolen, which of the following best describes the type of key you use to unlock the motorbike, motorised scooter or moped?

1. A key (with no remote locking facility)
2. A key or key fob which can unlock the vehicle remotely by pressing a button
3. A key that simply needs to be close to the vehicle to unlock without the need to press a button
4. An “app” downloaded onto a smartphone (or other device), used remotely to unlock the vehicle
5. Other
6. Not applicable – did not have any security features

**VEHPAR6A-Q [ASK IF WHAST10 = VEHICLE PARTS/FITTINGS/ACCESSORIES (INC. CAR STEREO EQUIPMENT, SATELLITE NAVIGATION EQUIPMENT)]**

**L**

What parts, fittings or accessories were stolen from the vehicle?

CODE ALL THAT APPLY

INTERVIEWER: PERSONAL PROPERTY OR POSSESSIONS STOLEN FROM THE

VEHICLE OR FROM THE BOOT OF THE VEHICLE SHOULD NOT BE CODED AS A VEHICLE PART

1. Speakers or music system, such as a CD or MP3 player or a radio
2. Satellite navigation system
3. Mechanical car parts (e.g. engine, brakes, gear box, exhaust), excluding catalytic converters
4. Wheels (alloy/non-alloy)/tyres/spare wheels
5. Hub caps
6. Wheel trims/dust caps
7. Aerials
8. Number plates
9. Maker’s badge/car badge
10. Wing-mirrors/glass from mirrors
11. Windscreen wipers
12. Lights/lamps/head lights
13. Catalytic converters
14. *Other Bodywork (Bumper, grill, bonnet)*
15. Other (SPECIFY)

**BIKLOC [ASK IF WHAST10 = BICYCLE]**

**L**

Was the bicycle locked at the time it was stolen? By locked I mean it was secured by a chain, a cable, a shackle or D lock or something similar.

INTERVIEWER: IF THE BICYCLE WAS IN A LOCKED GARAGE, SHED OR SIMILAR PLACE AT THE TIME IT WAS STOLEN BUT WAS NOT ACTUALLY SECURED BY A BICYCLE LOCK OR CHAIN CODE 'NO' AT THIS QUESTION

1. Yes
2. No

**YNBIKLCA-**

**YNBIKLCK [ASK IF BIKLOC = NO]**

**L**

Was there a reason that the bicycle was not locked?

CODE ALL THAT APPLY

1. Do not own a lock (e.g. chain, cable, shackle, D lock etc)
2. In locked building/outhouse, did not think lock was needed
3. Forgot to use lock
4. Nowhere to lock bike up
5. Safe area/no need to use lock
6. Too much trouble/inconvenient
7. Never thought about it/ never got round to it
8. *Was using/riding the bike at the time*
9. Other (SPECIFY)

**INSURBIC [ASK IF WHAST10 = BICYCLE]**

**L**

Was the bicycle that was stolen covered by an insurance policy?

1. Yes
2. No

**BICCLAIM [ASK IF INSURBIC = YES]**

**L**

Did you or anyone else in your household make a claim for the stolen bicycle?

1. Yes
2. No
3. Not yet

**BICPAY [ASK F BICCLAIM = YES]**

**L**

Was this claim met by the insurance company?

NOTE: INCLUDE CASH PAYMENTS OR REPLACEMENT GOODS

1. Yes - claim in full (less any policy excess)
2. Yes - claim in part
3. Not yet
4. Claim refused

**MOTBIKLOC1 [ASK IF WHAST10 = MOTORCYCLE/MOTORISED SCOOTER/MOPED]**

**L**

At the time it was stolen, was the [motorbike/scooter/moped] secured by a chain, a cable, , D lock, disc lock or something similar.

INTERVIEWER: IF THE MOTORCYCLE WAS IN A LOCKED GARAGE, SHED OR SIMILAR PLACE AT THE TIME IT WAS STOLEN BUT WAS NOT ACTUALLY SECURED BY A LOCK OR CHAIN CODE 'NO' AT THIS QUESTION

INTERVIEWER: IF THE MOTORCYCLE’S ENGINE WAS IN A LOCKED GARAGE, SHED OR SIMILAR PLACE AT THE TIME IT WAS STOLEN BUT WAS NOT ACTUALLY SECURED BY A LOCK OR CHAIN CODE ‘NO’ AT THIS QUESTION.

1. Yes
2. No

**YNMOTBIKLC1A-**

**YNMOTBIKLC1K [ASK IF MOTBIKLOC1 = NO]**

**L**

Why was the [motorbike/scooter/moped] not secured by a chain, cable, D lock, disc lock or something similar?

CODE ALL THAT APPLY

1. Did not own a chain, cable, D lock, Disc lock or similar
2. Vehicle was in locked building/outhouse
3. Forgot to secure vehicle
4. Nowhere to secure vehicle
5. Was only leaving vehicle unattended for a short time
6. Not necessary to secure vehicle (e.g. safe area)
7. Inconvenient to secure vehicle
8. *Was using/riding the vehicle at the time*
9. Other (SPECIFY)

**INSURMOTBIC1 [ASK IF WHAST10 = MOTORCYCLE/MOTORISED SCOOTER/MOPED]**

**L**

Was the motorbike, motorised scooter or moped that was stolen covered by an insurance policy?

1. Yes
2. No

**MOTBICCLAIM1 [ASK IF INSURMOTBIC1 = YES]**

**L**

Did you or anyone else in your household make a claim for the stolen [motorbike/scooter/moped]?

1. Yes
2. No
3. Not yet

**MOTBPAY1 [ASK IF MOTBICCLAIM1= YES]**

**L**

Was this claim met by the insurance company?

NOTE: INCLUDE CASH PAYMENTS OR REPLACEMENT GOODS

1. Yes - claim in full (less any policy excess)
2. Yes - claim in part
3. Not yet
4. Claim refused

**FINSCAR [ASK IF V71 = YES OR STOLITEM = YES]**

**L**

ASK (OR RECORD IF OBVIOUS)

Was any property taken from INSIDE a car or van?

1. Yes
2. No

**FOFFCAR [ASK IF V71 = YES OR STOLITEM = YES]**

**L**

ASK (OR RECORD IF OBVIOUS)

Was any property taken OFF a car, van, motorcycle, scooter or moped?

1. Yes
2. No

**VEHOWN2 [ASK IF FINSCAR = YES OR FOFFCAR = YES AND VEHOWN1 NE RESPONSE]**

**L**

Who did the vehicle that they stole property [FROM/OFF] belong to?

1. Respondent
2. Other adult household member
3. Employer/work
4. Friend
5. Other

**VEHMAIN2 [ASK IF FINSCAR = YES OR FOFFCAR = YES AND VEHOWN1 NE RESPONSE]**

**L**

And was the vehicle that they stole property [FROM/OFF] your household’s main vehicle that is the one you used most often?

1. Yes
2. No

**HOWBRC4A-**

**HOWBRC4I [ASK IF V72 = 1 OR WHAST10 = 1 OR FINSCAR = YES]**

**L**

How did they get into the car/van?   
CODE UP TO TWO

1. Door was not locked
2. Window was left open
3. Offender forced lock
4. Offender broke window
5. Offender used a key/electronic fob
6. Offender manipulated the signal from a remote locking device
7. Forced open/broke/bent/prised open doors (inc. sunroof)
8. Other (SPECIFY)

**HOWBRC3A-**

**HOWBRC3I [ASK IF V72=3 OR WHAST10 = MOTORCYCLE/MOTORISED MOPED/SCOOTER]**

How did the person or people manage to steal the [motorbike/scooter/moped]?

CODE ALL THAT APPLY

1. The vehicle was not secured
2. The chain, cable, shackle, D lock, disc lock or something similar was broken
3. They used a key/electronic fob
4. They manipulated the signal from a remote locking device
5. The vehicle was taken by force from the rider
6. The vehicle was taken away in another vehicle
7. Other (SPECIFY)

**HOLDSTOL [ASK IF V71 = YES OR STOLITEM = YES]**

**SL**

ASK (OR RECORD IF OBVIOUS)

Can I just check, were you (was he/she), holding, carrying or wearing (any of) what was stolen, including items in pockets of clothes being worn at the time?

1. Yes
2. No

**AWARE2 [ASK IF HOLDSTOL = YES]**

**SL**

At the time it happened,did you know that something was being stolen from you or were you unaware of it?

1. Aware of the theft
2. Unaware of the theft

**MOBSTSMA [ASK IF WHAST10 = MOBILE PHONE]**

**L**

Earlier you said your mobile phone was stolen. Was your phone a smart phone (for example iPhone, HTC, Android)?

IF NECESSAY SAY: By Smart phone I mean an advanced mobile phone that allows you to access the internet and data services, such as email and applications.

1. Yes
2. No

**MOBWHST2 [ASK IF WHAST10 = MOBILE PHONE]**

**L**

Where was your phone stolen from?

1. From own home
2. From inside a car/van or other vehicle
3. From school/college/university
4. From place of work
5. On public transport
6. In some other public place (e.g. shop, hospital, etc)
7. In the street
8. In a bar/club/pub
9. Other (SPECIFY)

**MOBCARR2 [ASK IF WHAST10 = MOBILE PHONE]**

**L**

WHITE SHOW CARD V8

Which of the circumstances on this card best describes how your phone was stolen?

1. While it was being used by someone (e.g. snatched from their hand)
2. While it was being carried by someone in their hand, but not being used
3. While it was on the person, and visible (e.g. on a belt or clip, in an open pocket, etc.)
4. While it was on the person, but not visible (e.g.in a bag/ briefcase being carried by the person, in an inside pocket, etc.)
5. While it was unattended, and visible (e.g. on a table, on a dashboard, in an open bag/ briefcase that was not being carried, etc.)
6. While it was unattended, and not visible (e.g. in a closed unattended bag/ briefcase, in an unattended coat, in a drawer, in the glove box of a car, etc.)
7. Some other way (SPECIFY)

**MOBCOPK2 [ASK IF WHAST10 = MOBILE PHONE]**

**L**

Was the theft reported to the police?

1. Yes
2. No

**MOBPROV2 [ASK IF WHAST10 = MOBILE PHONE]**

**L**

Was the theft reported to your network service provider?

IF NECESSARY: Your network service provider would be O2, Vodafone, EE, Virgin Mobile or Three(3) for example.

1. Yes
2. No

**MOBPIN**  **[ASK IF WHAST10 = MOBILE PHONE]**

**L**

Did you have a PIN lock or code on the phone active at the time of the theft?

1. Yes
2. No
3. Not sure

**INSURMOB [ASK IF WHAST10 = MOBILE PHONE]**

**L**

Was the mobile phone covered by an insurance policy?

1. Yes
2. No

**MOBCLAIM [ASK IF INSURMOB = YES]**

**L**

Did you make an insurance claim for the mobile phone that was stolen?

1. Yes
2. No
3. Not yet

**MOBPAY [ASK IF MOBCLAIM = YES]**

**L**

Was this claim met by the insurance company?

NOTE: INCLUDE CASH PAYMENTS OR REPLACEMENT GOODS

1. Yes - claim in full (less any policy excess)
2. Yes - claim in part
3. Not yet
4. Claim refused

**LAPSTYPA-**

**LAPSTYPF [ASK IF WHAST10 = LAPTOP]**

**L**

Earlier you said your laptop or portable electronic device was stolen. Can I check was this a…

1. Laptop or netbook
2. Tablet (eg iPad)
3. E-reader (eg Kindle, Kobo, Nook)
4. Other (SPECIFY)

**STOMOBA- [ASK IF WHAST10 = CAR/VAN, MOTORCYCLE/MOTORISED SCOOTER/MOPED, STOMOBE BRIEFCASE/HANDBAG/SHOPPING BAG, PURSE/WALLET, CLOTHES**

**L**

You said you have had a [item from whast10] stolen. When this/these items were stolen, were any of the following also stolen?

1. Mobile phone/smartphone
2. Laptop or other portable devices (e.g netbook, iPad, tablet, Kindle)
3. None of these
4. Don’t know/can’t remember

***NOTE: Car security questions are asked a maximum of once across all victim forms***

**🡪 TIMING POINT**

**VCENTLO1 [ASK IF ((V72 = 1) OR (WHAST10 = CAR/VAN) OR (FINSCAR =YES)) AND ((VEHOWN1 IN (1..3) OR (VEHOWN2 IN (1..3))]**

**L**

I now want to ask you about the security measures that the vehicle involved in the incident had AT THAT TIME.

Did it have central locking of all doors such that locking one door locked them all?

1. Yes
2. No

**VCARALA1 [ASK IF ((V72 = 1) OR (WHAST10 = CAR/VAN) OR (FINSCAR =YES)) AND ((VEHOWN1 IN (1..3) OR (VEHOWN2 IN (1..3))]**

**L**

(At the time of the incident) Did the car/van have an alarm?

1. Yes
2. No

**VIMMOB1 [ASK IF ((V72 = 1) OR (WHAST10 = CAR/VAN) OR (FINSCAR =YES)) AND ((VEHOWN1 IN (1..3) OR (VEHOWN2 IN (1..3))]**

**L**

(At the time of the incident) Was the car/van fitted with a mechanical immobiliser? That is a device which can be used to lock the steering wheel, handbrake or gearstick so that they cannot be used.

INTERVIEWER NOTE: DO NOT INCLUDE STEERING COLUMN LOCKS WHICH ARE INTEGRAL TO THE VEHICLE

1. Yes
2. No

**VIMMOB5 [ASK IF ((V72 = 1) OR (WHAST10 = CAR/VAN) OR (FINSCAR =YES)) AND ((VEHOWN1 IN (1..3) OR (VEHOWN2 IN (1..3))]**

**L**

(At the time of the incident) Did the car/van have an electronic engine immobiliser? That is a device which prevents the vehicle being driven away except if the correct key is used.

1. Yes
2. No

**VVTRACK1 [ASK IF ((V72 = 1) OR (WHAST10 = CAR/VAN) OR (FINSCAR =YES)) AND ((VEHOWN1 IN (1..3) OR (VEHOWN2 IN (1..3))]**

**L**

(At the time of the incident) Did the car/van have a tracker device that allows the vehicle to be traced?

1. Yes
2. No

**VMOBIKALA1 [ASK IF ((V72 = 3) OR (WHAST10 = MOTORCYCLE/MOTORISED SCOOTER/MOPED) AND ((MOTBOWN1 IN (1..3)**

**L**

(At the time of the incident) Did the motorbike, motorised scooter or moped have an alarm?

1. Yes
2. No

**VMOBIKIMMOB1 [ASK IF ((V72 = 3) OR (WHAST10 = MOTORCYCLE/MOTORISED SCOOTER/MOPED) AND ((MOTBOWN1 IN (1..3)**

**L**

At the time it was stolen, did the [motorbike/scooter/moped] have an immobiliser?

INTERVIEWER: This is a device which allows the vehicle to be traced.

1. Yes
2. No

**VMOBIKIMMOB2            [ASK IF VMOBIKIMMOB1 = YES]**

**L**

What type of immobiliser was this?

Was it a… READ OUT

1. An electronic immobiliser
2. A mechanical immobiliser
3. Not sure

**VMOBIVTRACK1               [ASK IF ((V72 = 3) OR (WHAST10 = MOTORCYCLE/MOTORISED SCOOTER/MOPED) AND ((MOTBOWN1 IN (1..3)))]**

**L**

At the time it was stolen, did the [motorbike/scooter/moped] have a tracker device?

INTERVIEWER: This is a device which allows the vehicle to be traced.

1. Yes
2. No

**VSNAV12 [ASK IF ((V72 = 1) OR (WHAST10 = CAR/VAN) OR (FINSCAR =YES)) AND ((VEHOWN1 IN (1..3) OR (VEHOWN2 IN (1..3))]**

**L**

Did the car or van have a removable satellite navigation system?

1. Yes
2. No

**VSNAVRM12** **[ASK IF VSNAV1 = 1]**

**L**

Did you remove this from the car or van?

1. Yes
2. No

**🡪 TIMING POINT**

## COSTS OF CRIME

**VALVEH [ASK IF (WHAST10 = CAR/VAN) OR (V72 = 1)]**

**L**

What would you estimate was the replacement value of the car or van that was stolen or taken without permission?

INTERVIEWER: ENTER £S ONLY. ACCEPT ROUGH ESTIMATE.

0.....99997

**VALMOTB [ASK IF (WHAST10 = MOTORCYCLE/MOTORISED SCOOTER/MOPED) OR (V72 = 3)]**

**L**

What would you estimate was the replacement value of the motorbike, motorised scooter or moped that was stolen or taken without permission?

INTERVIEWER: ENTER £S ONLY. ACCEPT ROUGH ESTIMATE.

0.....99997

**OTHVALVH [ASK IF (WHAST10 = 1 OR 2) AND (WHAST10 IN ANY OF (3..41)]**

**L**

Apart from the cost of the vehicle and any fixtures and fittings, what was the value of other property taken at the same time, including the value of any items you got back?

INTERVIEWER: ENTER £S ONLY. ACCEPT ROUGH ESTIMATE.

0....99997

**TOTVALUE [ASK IF (WHAST10 IN ANY OF (3..41)) AND (WHAST10 NE 1 OR 2)]**

**L**

(Including cash) what would you estimate was the total replacement value of what was stolen, including the value of any items that you got back?

INTERVIEWER: ENTER £S ONLY. ACCEPT ROUGH ESTIMATE.

0..99997

**VEHFOUND [ASK IF WHAST10 = CAR/VAN]**

**L**

Did you get the car or van back?

1. Yes
2. No

**VEHDAM2 [ASK IF VEHFOUND = YES]**

**L**

Was the car or van damaged in any way?

1. Yes - write off/beyond repair
2. Yes - some damage
3. No - no damage

**VPROPREC [ASK IF (WHAST10 = CAR/VAN) AND (****WHAST10 IN ANY OF (3..41)) OR (WHAST10 IN ANY OF (3..41))]**

**L**

[IF WHAST10 = CAR/VAN: Apart from the stolen car or van did] [IF WHAST10 = MOTORCYCLE/ MOTORISED SCOOTER/ MOPED: Apart from the stolen motorbike, motorised scooter or moped did] [IF WHAST10 NE ‘CAR/VAN’ OR ‘MOTORCYCLE/ MOTORISED SCOOTER/ MOPED’ Did] you get any of the stolen money or property back?

NOTE: EXCLUDE ANY INSURANCE PAYMENTS

* + - 1. Yes - all
      2. Yes - some
      3. No - none/Not yet

**VALOTH [ASK IF (((WHAST10 = CAR/VAN) OR (WHAST10 = MOTORCYCLE/ MOTORISED SCOOTER/ MOPED)) AND (WHAST10 IN ANY OF (3..41)) AND (VPROPREC=1 OR 2) AND (VEHFOUND=YES)]**

**L**

[IF WHAST10 = CAR/VAN: Apart from the cost of the car or van, [IF WHAST10 = MOTORCYCLE/ MOTORISED SCOOTER/ MOPED: Apart from the cost of the motorbike, motorised scooter or moped ] [IF WHAST10 = CAR/VAN & MOTORCYCLE/ MOTORISED SCOOTER/ MOPED: Apart from the cost of the vehicles] What would you estimate was the total value of the other items you got back?

INTERVIEWER: ENTER £S ONLY. ACCEPT ROUGH ESTIMATE.

0....99997

**VALPRREC [ASK IF ((WHAST10 IN ANY OF (3..41)) AND (WHAST10 NE 1 OR 2) AND (VPROPREC = 1 OR 2)) OR ((WHAST10 = 1 OR 2) AND (WHAST10 IN ANY OF (3..41)) AND (VEHFOUND= 2 OR DK) AND (VPROPREC=1 OR 2))]**

**L**

What would you estimate was the total replacement value of the items you got back?

INTERVIEWER: ENTER £S ONLY. ACCEPT ROUGH ESTIMATE

0..99997

**MOTBFOUND [ASK IF WHAST10 = MOTORCYCLE/MOTORISED SCOOTER/MOPED]**

**L**

Did you get the motorbike, motorised scooter or moped back?

1. Yes
2. No

**MOTBDAM2 [ASK IF VEHFOUND = YES]**

**L**

Was the motorbike, motorised scooter or moped damaged in any way?

1. Yes - write off/beyond repair
2. Yes - some damage
3. No - no damage

**🡪 TIMING POINT**

## DAMAGE TO PROPERTY

**DEFAPROP [ASK IF V77 = NO OR V77 = DK/REF]**

**SL**

Can I just check, did the person/ the people who did it damage, deface or mess up anything that belonged to you or to anyone else in your household (including any damage which may have been done getting in or out)?

1. Yes
2. No

**DAMDELIB [ASK IF DEFAPROP = YES OR V77 = YES]**

**SL**

[You mentioned earlier that property was damaged.] Do you think that the damage was done deliberately?

1. Yes
2. No

**BELONGDA-**

**BELONGDH [ASK IF DEFAPROP = YES OR V77 = YES]**

**SL**

Who did this damaged property belong to?

CODE ALL THAT APPLY

NOTE: IF RESPONDENT IS SELF-EMPLOYED, CODE TOOLS, EQUIPMENT ETC

AS BELONGING TO HIM/HER

1. Respondent
2. Other adult household member
3. Child under 16 in household
4. Employer/work
5. Friend
6. Other

**WHATDAMA-**

**WHATDAMI [ASK IF DEFAPROP = YES OR V77 = YES]**

**SL**

What did they damage?

CODE ALL THAT APPLY

1. Car/van
2. Motorcycle/scooter/moped
3. Property inside the home or flat
4. Outside of home or flat (e.g. doors, windows, walls)
5. Fences, walls, gates or items in the garden
6. Garage, shed, greenhouse or outhouse
7. Other items

**DAMVEH1A-**

**DAMVEH1M [ASK IF WHATDAM = 1 OR 2]**

**SL**

What damage did they do to the vehicle?

CODE ALL THAT APPLY

1. Broken side window
2. Smashed windscreen
3. Damage to door lock/steering lock
4. Other damage to door/bodywork
5. Slashed tyres
6. Let down tyres
7. Damaged wing mirrors
8. Scratched bodywork
9. Burnt out/fire damage
10. Damaged the Catalytic Converter
11. Something else

**ENTERCAR [ASK IF WHATDAM = 1]**

**SL**

Was any of the damage to the car or van done in order to gain entry or try to gain entry to the vehicle?

1. Yes
2. No

**DAMHOMA-**

**DAMHOMJ [ASK IF WHATDAM = 3 OR 4]**

**SL**

What damage did they do to your house or flat either inside or outside?

CODE ALL THAT APPLY

1. Broke a window
2. Broke/damage to an outside door
3. Damage to door lock
4. Graffiti
5. Soiling
6. Damaged furniture/furnishings
7. Fire damage
8. Other

**ENTERHOM [ASK IF WHATDAM = 3 OR 4]**

**SL**

Was any of the damage to your house or flat done in order to gain entry or try to gain entry?

1. Yes
2. No

**DAMWALLA-**

**DAMWALLF [ASK IF WHATDAM = 5]**

**SL**

What damage did they do to the fences, walls, gates or other items in your garden?

CODE ALL THAT APPLY

1. Graffiti
2. Broke or smashed fence/wall/gate/other items
3. Fire damage
4. Other

**DAMGARA-**

**DAMGARJ [ASK IF WHATDAM = 6]**

**SL**

What damage did they do to your garage, shed, greenhouse or outhouse?

CODE ALL THAT APPLY

1. Broke a window
2. Broke/damage to an outside door
3. Damage to door lock
4. Graffiti
5. Soiling
6. Damaged items inside
7. Fire damage
8. Other

**ENTERGAR [ASK IF WHATDAM = 6]**

**SL**

Was any of the damage to your garage, shed, greenhouse or outhouse done in order to gain entry or try to gain entry?

1. Yes
2. No

**DELIFIRE [ASK IF V77 = YES OR DEFAPROP = YES]**

**SL**

ASK (OR RECORD IF OBVIOUS)

Can I just check, was there deliberate damage by fire?

1. Yes
2. No

**TOTDAMAG [ASK IF V77 = YES OR DEFAPROP = YES]**

**SL**

(Excluding any costs you have already mentioned,) what was the total value of the damage done?

INTERVIEWER: ENTER £s ONLY. ACCEPT ROUGH ESTIMATE.

INTERVIEWER: IF RESPONDENTS DID NOT ACTUALLY GET THE DAMAGE REPAIRED, PLEASE ASK HOW MUCH THEY ESTIMATE THE TOTAL DAMAGE WOULD HAVE COST TO REPAIR

0..99997

**TOTDAMDK [ASK IF TOTDAMAG = DK]**

**SL**

Would you say the total value of the damage was ...READ OUT

1. £20 or under
2. or over £20?

**🡪 TIMING POINT**

## ATTEMPTED THEFT

**TRYSTOTH [ASK IF V75 = NO OR V75 = DK/REF]**

**SL**

[Apart from what was actually stolen] Can I just check, to the best of your knowledge, did the people who did it TRY to steal anything [else] that belonged to you or any other member of your household?

1. Yes
2. No

**BELONGAA-**

**BELONGAH [ASK IF V75 = YES OR TRYSTOTH = YES]**

**SL**

[You mentioned earlier that the people tried to steal something.] Who did the property that the person tried to steal belong to?

CODE ALL THAT APPLY

NOTE: IF RESPONDENT IS SELF-EMPLOYED, CODE TOOLS, EQUIPMENT ETC

AS BELONGING TO HIM/HER

1. Respondent
2. Other adult household member
3. Child under 16 in household
4. Employer/work
5. Friend
6. Other

**WHTRS10A–**

**WHTRS10SS [ASK IF V75 = YES OR TRYSTOTH = YES]**

**L**

What did they try to steal?

CODE ALL THAT APPLY

1. Car/van
2. Motorcycle/motorised scooter/moped
3. Vehicle parts/fittings/accessories (inc. car music system, satellite navigation system)
4. Briefcase/handbag/shopping bag
5. Purse/wallet
6. Cash (not from meter) (inc. foreign currency)
7. Credit card/switch card/debit card/store card/cheque card
8. Jewellery
9. Watches
10. Clothes
11. Documents (e.g. savings account book, cheque book, passport)
12. Mobile phone or smartphone (inc iPhone, Blackberry)
13. Camera (inc. video camera/camcorder)
14. Portable audio or video device (e.g. MP3 player, iPod, DVD player)
15. DVD players/recorders (inc. Blu-ray)
16. Television
17. Stereo/Hi-fi equipment (inc. other home audio equipment)
18. Laptops or other portable electronic devices (e.g. netbook, iPad,tablet, Kindle)
19. Computers and computer equipment (e.g. PC, Mac, printers, scanners)
20. Handheld games consoles (e.g. Nintendo Switch Lite)
21. Games consoles (e.g. Playstation, XBox, Nintendo)
22. CDs/tapes/videos/DVDs/computer games
23. House keys
24. Car keys
25. Tools
26. Bicycle
27. Garden furniture, ornaments, plants, or equipment (e.g. lawnmowers, spades, wheel barrows, BBQ)
28. Bins (wheelie bin, dustbin, recycling bins)
29. Glasses, sunglasses
30. Children’s toys
31. Sports equipment (e.g. golf clubs, horse riding equipment)
32. Food/drink/alcohol/cigarettes/groceries/shopping
33. Various household items/gadgets (e.g. small electrical appliances, torch, penknife)
34. *Toiletries/make up/perfume/medication*
35. *Furniture or white goods items*
36. *Doors/windows/door furniture/exterior fittings*
37. *Books*
38. *Bicycle parts*
39. *Fuel (petrol, diesel, oil)*
40. *Scrap metal (e.g. copper pipes, lead, iron, tin, etc.)*
41. *Building materials (e.g. timber, brick, paving stones)*
42. *Electricity/energy*
43. Other (SPECIFY)

**VTRPAR4A- [ASK IF WHTRS10= VEHICLE PARTS/FITTINGS/ACCESSORIES (INC. CAR STEREO EQUIPMENT, SATELLITE NAVIGATION SYSTEM)]**

**L**

What parts, fittings or accessories did they try to steal?

CODE ALL THAT APPLY

1. Speakers or music system, such as a CD or MP3 player or a radio
2. Satellite navigation system
3. Mechanical car parts (e.g. engine, brakes, gear box, exhaust)
4. Wheels (alloy/non-alloy)/tyres/spare wheels
5. Hub caps
6. Wheel trims/dust caps
7. Aerials
8. Number plates
9. Maker’s badge/car badge
10. Wing-mirrors/glass from mirrors
11. Windscreen wipers
12. Lights/lamps/head lights
13. Other (SPECIFY)

**VEHOWN3 [ASK IF WHTRS10 =CAR OR VAN]**

**L**

Who did the car or van that they tried to steal belong to?

1. Respondent
2. Other adult household member
3. Employer/ work
4. Friend
5. Other

**VEHMAIN31 [ASK IF WHTRS10 =CAR OR VAN]**

**L**

And was the car or van that they tried to steal your household’s main vehicle, that is the one used most often?

1. Yes
2. No

**MOTBOWN3 [ASK IF WHTRS10 =MOTORCYCKE/MOTORISED SCOOTER/MOPED]**

**L**

Who did the motorbike, motorised scooter or moped that they tried to steal belong to?

1. Respondent
2. Other adult household member
3. Employer/ work
4. Friend
5. Other

**MOTBMAIN3 [ASK IF WHTRS10 =MOTORCYCLE/MOTORISED SCOOTER/MOPED]**

**L**

And was the motorbike, motorised scooter or moped, that they tried to steal your household’s main vehicle, that is the one used most often?

* 1. Yes
  2. No

**INVEH [ASK IF (V75 = YES OR TRYSTOTH = YES) AND (WHTRS10 IN ANY OF (2..41)**

**L AND NE1]**

ASK (OR RECORD IF OBVIOUS)

Can I just check, did they try to steal any property from INSIDE a car or van?

1. Yes
2. No

**OFFVEH [ASK IF (V75 = YES OR TRYSTOTH = YES) AND (WHTRS10 IN ANY OF**

**L (2..41) AND NE1]**

ASK (OR RECORD IF OBVIOUS)

Can I just check, did they try to steal this property OFF a car, van, motorbike, moped, or scooter?

1. Yes
2. No

**VEHOWN4 [ASK IF INVEH = 1 OR OFFVEH = 1 AND VEHOWN31 NE RESPONSE]**

**L**

Who did the vehicle that they tried to steal property [FROM/OFF] belong to?

1. Respondent
2. Other adult household member
3. Employer/ work
4. Friend
5. Other

**VEHMAIN41 [ASK IF INVEH = 1 OR OFFVEH = 1 AND VEHOWN31 NE RESPONSE]**

**L**

And was the vehicle that they tried to steal property [FROM/OFF] your household’s main vehicle, that is the one used most often?

1. Yes
2. No

**HTRYCA3 [ASK IF (WHTRS10 = CAR OR VAN) OR (INVEH = 1)]**

**L**

How did they try to get into the [car/van]?

1. Door was not locked
2. Window was left open
3. Tried to force lock
4. Broke/smashed/forced (or tried to) window of car
5. Used a key
6. *Tried to force open/bend/break/prise open doors (inc. sunroof)*
7. Other (SPECIFY)

**HTRYCA4 [ASK IF WHTRS10 = MOTORCYCLE/ MOTORISED MOPED/SCOOTER]**

How did they try to steal the motorbike/motorised moped/scooter?

1. Was not locked
2. The chain, cable, shackle, D lock or something similar was broken
3. Used a key
4. Forced from the vehicle while riding
5. Taken away in another vehicle
6. Other (SPECIFY)

**TRYSTPER [ASK IF (V75 = YES) OR (TRYSTOTH = YES)]**

**SL**

ASK (OR RECORD IF OBVIOUS)

[You mentioned earlier that there was an attempt to steal something.] Can I just check, were you (was he/she) holding, carrying or wearing (any of) what they tried to steal, including items in pockets of clothes being worn at the time?

1. Yes
2. No

***NOTE: Car security questions are asked a maximum of once across all victim forms***

**🡪 TIMING POINT**

**VCENTLO2 [ASK IF ((WHTRS10 =CAR OR VAN) OR (INVEH = 1)) AND ((VEHOWN31**

**L IN(1..3) OR (VEHOWN4 IN (1..3))]**

I now want to ask you about the security measures that the vehicle involved in the

Incident had at that time.

Did the vehicle have central locking of all doors such that locking one door locked

them all?

1. Yes
2. No

**VCARALA21** **[ASK IF ((WHTRS10 =CAR OR VAN) OR (INVEH = 1)) AND ((VEHOWN3**

**L IN(1..3) OR (VEHOWN4 IN (1..3))]**

(At the time of the incident) Did the car or van have an alarm?

1. Yes
2. No

**VIMMOB3 [ASK IF ((WHTRS10 =CAR OR VAN) OR (INVEH = 1)) AND ((VEHOWN3**

**L IN(1..3) OR (VEHOWN4 IN (1..3))]**

(At the time of the incident) Was the car or van fitted with a mechanical immobiliser? That is a device which can be used to lock the steering wheel, handbrake or gearstick so that they cannot be used.

INTERVIEWER: DO NOT INCLUDE STEERING COLUMN LOCKS WHICH ARE INTEGRAL TO THE VEHICLE

1. Yes
2. No

**VIMMOB61 [ASK IF ((WHTRS10 =CAR OR VAN ) OR (INVEH = 1)) AND ((VEHOWN31**

**L IN(1..3) OR (VEHOWN4 IN (1..3))]**

(At the time of the incident) Did the car or van have an electronic engine immobiliser fitted? That is a device which prevents the vehicle being driven away except if the correct key is used.

1. Yes
2. No

**VVTRACK21** **[ASK IF ((WHTRS10 =CAR OR VAN ) OR (INVEH = 1)) AND ((VEHOWN31**

**L IN(1..3) OR (VEHOWN4 IN (1..3))]**

(At the time of the incident) Did the car or van have a tracker device that allows the vehicle to be traced?

1. Yes
2. No

**VMOTBALA2** **[ASK IF ((WHTRS10 = MOTORCYCLE/MOTORISED SCOOTER/MOPED) OR**

**L (OFFVEH = 1)) AND ((MOTBOWN3 IN (1..3))]**

(At the time of the incident) Did the motorbike, motorised scooter or moped have an alarm?

1. Yes
2. No

**MOTBIMMOB3 [ASK IF ((WHTRS10 = MOTORCYCLE/MOTORISED SCOOTER/MOPED) OR**

**L (OFFVEH = 1)) AND ((MOTBOWN3 IN (1..3)) OR (VEHOWN4 IN (1..3))]**

(At the time of the incident) Was the motorbike, motorised scooter or moped fitted with a mechanical immobiliser? That is a device which can be used to lock the steering wheel, handbrake or gearstick so that they cannot be used.

INTERVIEWER: DO NOT INCLUDE STEERING COLUMN LOCKS WHICH ARE INTEGRAL TO THE VEHICLE

1. Yes
2. No

**MOTBIMMOB61 [ASK IF ((WHTRS10 = MOTORCYCLE/MOTORISED SCOOTER/MOPED)**

**L OR (OFFVEH = 1)) AND ((MOTBOWN3 IN (1..3) OR (VEHOWN4 IN (1..3))]**

(At the time of the incident) Did the motorbike, motorised scooter or moped have an electronic engine immobiliser fitted? That is a device which prevents the vehicle being driven away except if the correct key is used.

1. Yes
2. No

**MOTBTRACK21** **[ASK IF ((WHTRS10 = MOTORCYCLE/MOTORISED SCOOTER/MOPED)**

**L OR (OFFVEH = 1)) AND ((MOTBOWN3 IN(1..3) OR (VEHOWN4 IN (1..3))]**

(At the time of the incident) Did the motorbike, motorised scooter or moped have a tracker device that allows the vehicle to be traced?

1. Yes
2. No

**🡪 TIMING POINT**

## USE OF FORCE OR VIOLENCE

**OTHOFRE [ASK ALL]**

**L**

Apart from the offenders, would you say you or anyone else were responsible in any way for what happened, because of something you or they did or forgot to do?

INTERVIEWER: IF THE RESPONDENT SAYS THAT THE OFFENDER(S) WAS RESPONSIBLE FOR WHAT HAPPENED YOU SHOULD CODE 1 AT THIS QUESTION

1. No - no-one
2. Respondent
3. Other household member
4. Respondent AND other household member
5. Someone else

**WHYRES3A-**

**WHYRES3M [ASK IF OTHOFRE IN (2..5)**]

**L**

How [were you/was somebody else in your household/were you AND somebody else in your household/was someone else APART FROM THE OFFENDER] responsible in some way for what happened?   
CODE ALL THAT APPLY

PROBE FULLY: In any other way?

1. Provoked offender
2. Failed to lock or bolt door, window, etc.
3. Failed to close/ left open door, window, etc.
4. Failed to set burglar alarm
5. Failed to lock away (e.g. didn't put in safe)
6. Failed to put away (e.g. left open/visible)
7. Was under the influence of alcohol
8. *Respondent too trusting*
9. *General lack of security measures*
10. *General carelessness/negligence on part of respondent*
11. Other (SPECIFY)

**AWARE [ASK ALL]**

**SL**

At the time the incident happened, were you or anyone else aware of what was happening?

1. Yes
2. No

**WHOAW2AA–**

**WHOAW2AG [ASK IF AWARE = YES]**

**L**

WHITE SHOW CARD V9

Looking at this card who was aware of what was happening?

CODE ALL THAT APPLY

1. I was aware of what was happening
2. Another household member
3. Another person outside my household who is well known to me (e.g. colleague, companion, friend)
4. Another person outside my household who is known to me casually (e.g. by sight or just to speak to)
5. Strangers or bystanders

**BYSTAND [ASK IF WHOAW2A IN (2..5)]**

**L**

And at the time the incident happened, was anyone (NOT including the victim) encouraging or provoking the offender(s) in any way?

1. Yes
2. No

**ACCOMP [ASK IF AWARE = YES]**

**L**

At the time the incident happened were you on your own or were you with

other people you knew?

1. On my own
2. With one other person I knew
3. With two or more people I knew

**WEAPON [ASK IF V78 = YES OR DESCROFF = YES]**

**L**

Did the person/any of the people who did it have a weapon or something they used or threatened to use as a weapon?

1. Yes
2. No

**WHWEA5A–**

**WHWEA5P [ASK IF WEAPON = YES]**

**L**

What was the weapon?

CODE ALL THAT APPLY

1. Bottle
2. Drinking glass
3. Knife
4. Screwdriver/stabbing implement
5. Stick/club/hitting implement
6. Pistol or handgun
7. Shotgun or rifle
8. Airgun/air rifle
9. Gun - can't say what sort
10. Syringe
11. Stones/bricks/concrete
12. *Axes/swords/cleavers*
13. *Dogs*
14. *Car/Van other vehicle*
15. Other (SPECIFY)

**USEFORCE [ASK IF V710 = NO OR V710 = DK/REF]**

**SL**

WHITE SHOW CARD V10

Can I check, did the person/any of the people who did it actually use force or violence on [you/anyone] in any of the ways listed on this card, even if this resulted in no injury?

1. Yes
2. No

**FORCWH2A-**

**FORCWH2G [ASK IF V710 = YES OR USEFORCE = YES]**

**L**

[You mentioned earlier that force or violence was used.] Who did they use force

or violence against?

CODE ALL THAT APPLY

1. Respondent
2. Other household member
3. Colleague/companion/friend
4. Other person outside household
5. SPONTANEOUS ONLY: force or violence used but **not** against a person

**WHATFO4A-X [ASK IF FORCEWH2 = RESPONDENT ON LONG VICTIM FORM OR (V710 =YES OR USEFORCE = YES) ON SHORT VICTIM FORM]**

**SL**

WHITE SHOW CARD V10

[IF SHORT FORM: You mentioned earlier that force or violence was used.] In what way did they use force or violence on you?

CODE ALL THAT APPLY

1. Grabbed or pulled my bag, etc.
2. Grabbed or pushed me
3. Punched or slapped me
4. Kicked me
5. Hit me with a weapon
6. Raped me
7. Attempted to rape me
8. Sexually assaulted me
9. Verbal abuse
10. *Biting*
11. *Spitting*
12. *(Attempted to) strangle/choke*
13. *Pulled hair*
14. *Scratching*
15. *Head butting*
16. *Pushed/held down/physically blocked*
17. *Used a weapon*
18. *Attempted or threatened to use a weapon*
19. *(Attempted to) use a vehicle in a forceful/violent manner*
20. *(Attempted to) Hit, punch or slap*
21. *Threw something at me*
22. Other (SPECIFY)

**FORCEU [ASK IF FORCEWH2 = RESPONDENT]**

**L**

Did you use force on the person/any of the people who used force against you, for example to defend yourself?

1. Yes
2. No

**FORCEF [ASK IF FORCEU = YES]**

**L**

Which one of the following statements comes closest to describing what happened?

Did....READ OUT

1. You use force first
2. or did they use force first?

**FORCED [ASK IF FORCEU = YES]**

**L**

And which one of the following statements comes closest to describing what happened? Did...READ OUT

1. You use just enough force to defend yourself
2. or did you use more force than was needed to defend yourself?

**INJURY1 [ASK IF (USEFORCE = YES) OR (V710 = YES)]**

**SL**

Were YOU bruised, scratched, cut or injured in any way?

1. Yes
2. No

**WHINJU4A-**

**WHINJU4R [ASK IF INJURY1 = YES]**

**SL**

What sort of injuries did you receive?

CODE ALL THAT APPLY

1. Minor bruising or black eye
2. Severe bruising
3. Scratches
4. Cuts
5. Puncture or stab wounds
6. Broken/cracked/fractured bones
7. Nose bleed
8. Broken nose
9. Broken/lost teeth
10. Chipped teeth
11. Dislocation of joints
12. Concussion or loss of consciousness
13. Internal injuries (e.g. internal bleeding, damage to internal organs)
14. *Facial/head injuries (no mention of bruising)*
15. *Eye/facial injuries caused by acid, paint, sand, etc. thrown in face*
16. Other (SPECIFY)

**THREAVIO [ASK IF (V711 = 2 OR V711= DK/REF) AND (USEFORCE= NO OR**

**SL USEFORCE= DK/REF) AND (V710 = NO OR V710 = DK/REF)]**

Did the person/ the people who did it THREATEN to use force or violence on you or

anyone else or harm you in any (other) way?

1. Yes
2. No

**WHOHARA-**

**WHOHARF [ASK IF THREAVIO = YES OR V711 = YES]**

**SL**

[You mentioned earlier that the offender threatened someone.] Who did they say that they might harm?

CODE ALL THAT APPLY

* + - 1. Respondent
      2. Other household member
      3. Colleague/companion/friend
      4. Other person outside household

**WHTHRE4A–**

**WHTHRE4P [ASK IF WHOHAR = RESPONDENT]**

**SL**

What did they threaten to do to you?

CODE ALL THAT APPLY

1. Punch/slap/kick/beat up
2. Hit with a weapon/use something as weapon
3. Sexual assault/rape
4. Kill
5. Damage property (e.g. car, house)
6. Set fire to property (e.g. car, house)
7. Publish your personal information /information about you online
8. *General abusive/threatening/intimidating behaviour*
9. *Threat made to harm someone else (e.g. child, pet)*
10. *Direct threat of physical violence or injury (e.g. break legs)*
11. *Non-specific threat that implied physical harm*
12. *Threat to use a gun or knife*
13. *Threat to use a vehicle as a weapon*
14. Other (SPECIFY)

**HOWTHR2A- [ASK IF THREAVIO = YES OR V711 = YES]**

**HOWTHR2I**

**SL**

Was the threat made to you in any of the following ways…

CODE ALL THAT APPLY

1. In person
2. By Telephone
3. By text message
4. By e mail or online
5. By post/letter
6. Some other way (specify)
7. No contact

**DOCATT3A-H [ASK IF V710 = YES OR USEFORCE = YES OR V711 = YES OR**

**THREAVIO = YES)]**

**SL**

WHITE SHOW CARD V11

Can I just check, as a result of what happened did YOU have medical attention from any of the people on this card?

CODE ALL THAT APPLY

1. A trained first aider/St John's Ambulance
2. A paramedic
3. A nurse
4. A doctor
5. A dentist
6. No medical attention

**ACCIDE2 [ASK IF V710 = YES OR USEFORCE = YES OR V711 = YES OR**

**L THREAVIO = YES] AND DOCATT3 IN (1,5)]**

As a result of what happened did YOU visit an Accident and Emergency department within 24 hours of the incident?

1. Yes
2. No

**STYHOS1 [ASK IF DOCATT3 IN (1..4) OR ACCIDE= YES]**

**L**

Did you need to stay in hospital for one or more night?

1. Yes
2. No

**STYHOSL [ASK IF STYHOS1 = YES]**

**L**

How many nights did you stay in hospital?

1. 1 night
2. 2-3 nights
3. 4-6 nights
4. 7 nights or more

**LTPIMPA-**

**LTPIMPH [ASK ALL]**

**L**

WHITE SHOW CARD V12

Looking at this card did you experience any long-term health problems as a result of the incident?   
CODE ALL THAT APPLY

1. Stress-related illness/condition
2. Tiredness/fatigue
3. Constant/intermittent pain as a result of an injury sustained in the incident
4. Other (SPECIFY)
5. Didn’t experience any long-term physical health problems
6. SPONTANEOUS ONLY: Too early to say

**ALCCHEB2 [ASK IF V710 = YES OR USEFORCE = YES OR V711 = YES OR**

**L THREAVIO = YES)]**

Had you personally had any alcohol immediately before the incident took place?

1. Yes
2. No

**ALCCHE2 [ASK IF ALCCHEB2 = YES]**

**L**

Were you under the influence of alcohol at the time of the incident?

1. Yes
2. No

**WCYBER1 [ASK ALL]**

**SL**

Can I just check, thinking about the incident as a whole was the internet, any type of online activity or internet-enabled device related to any aspect of the offence?

INTERVIEWER NOTE: THIS INCLUDES CASES WHERE THE INTERNET MAY HAVE BEEN USED TO OBTAIN THE VICTIM’S DETAILS AS WELL AS ONLINE AND CYBER INCIDENTS.

1. Yes
2. No

**WCYBER2 [ASK IF V88 <> WCYBER1]**

**SL**

INTERVIEWER: THE ANSWER CODED AT WCYBER1 DOES NOT MATCH THE ANSWER RECORDED AT V88. PLEASE CHECK AND ENTER THE REASON FOR THE DIFFERENCE OR AMEND YOUR CODING.

OPEN QUESTION

**EMOTREAC [ASK ALL]**

**L**

WHITE SHOW CARD V13

Many people have emotional reactions after incidents in which they are victims of crime. Looking at this card did you PERSONALLY have any of these reactions after the incident?

1. Yes
2. No

**WHEMOTA–**

**WHEMOTL [ASK IF EMOTREAC = YES]**

**L**

WHITE SHOW CARD V13

Which of these reactions did you PERSONALLY have?

CODE ALL THAT APPLY

1. Anger
2. Shock
3. Fear
4. Depression
5. Anxiety/panic attacks
6. Loss of confidence/feeling vulnerable
7. Difficulty sleeping
8. Crying/tears
9. Annoyance
10. Other (SPECIFY)

**HOWAFF1 [ASK IF EMOTREAC = YES]**

**L**

Overall, how much were you affected? Were you affected ...READ OUT

1. Very much
2. Quite a lot
3. or just a little?

**IMPACT3A-**

**IMPACT3Q [ASK ALL]**

**L**

WHITE SHOW CARD V14

Looking at this card what, if any, of these things happened to you as a result of this incident? CODE ALL THAT APPLY

1. Financial loss
2. Time off work
3. Loss of employment
4. Relationship breakdown
5. Avoided social situations
6. Avoided going to certain places/locations
7. *Inconvenience*
8. *Moved house*
9. *Took additional security precautions (e.g. installing a burglar alarm)*
10. *Loss of trust in other people/the public*
11. *Time off from school/college/university*
12. *Impact on health*
13. *Effect on personal confidence*
14. Other (SPECIFY)
15. No impact

**🡪 TIMING POINT**

## CONTACT WITH THE POLICE ABOUT THE INCIDENT

**COPSKNOW [ASK ALL]**

**SL**

Did the police come to know about the matter?

1. Yes
2. No

**YCOPNO2A-**

**YCOPNO2U [ASK IF COPSKNOW = NO]**

**L**

Why not?

CODE ALL THAT APPLY

1. Private / personal / family matter
2. Dealt with matter myself/ourselves
3. Reported to other authorities (eg superiors, company security staff, etc)
4. Dislike/fear of police
5. Fear of reprisal by offenders/make matters worse
6. Police could have done nothing
7. Police would not have bothered/not been interested
8. Inconvenient/too much trouble
9. No loss/damage
10. Attempt at offence was unsuccessful
11. Too trivial/not worth reporting
12. Previous bad experience of the police or courts
13. It is a common event/just one of those thing/just something that happens
14. It is something that happens as part of my job
15. It was partly my/a relative’s/a friend’s fault
16. Did not want to report it because offender(s) was not responsible for their actions (e.g. children, person with mental health problems, etc)
17. (Thought) Someone else had already reported incident / or similar incidents
18. Tried to report it but was not able to contact the police/police were not interested
19. Other (SPECIFY)

**HOWCOPK [ASK IF COPSKNOW =YES]**

**L**

How did they come to know about it?

1. Police told by respondent
2. Police told by another person in respondent's household
3. Police told by another person
4. Police were there
5. Police found out by another way

**HOWCTOL8 [ASK IF HOWCOPK IN (1..3)]**

**L**

How were the police first told about the matter?

1. 999 or 112 call
2. 101 call (the single non-emergency number)
3. Phone call to local police station
4. Approached/stopped an officer in the street
5. Called in at the police station
6. Via email/online (excluding social media)
7. Via social media
8. Other (SPECIFY)

**SATICON [ASK IF HOWCOPK = 1]**

**L**

Thinking about your initial contact with the police, overall, were you satisfied or dissatisfied with the way in which you were able to report the matter?

INTERVIEWER: IF SATISFIED ASK: Very satisfied or just fairly satisfied?

IF DISSATISFIED ASK: A bit dissatisfied or very dissatisfied?

1. Very satisfied
2. Fairly satisfied
3. A bit dissatisfied
4. Very dissatisfied

**COPRESP [ASK IF HOWCOPK IN (1..3)]**

**L**

**SHOW CARD V15**

Looking at this card, which of these options best describes what the police did as a result of the initial contact with them?

SINGLE CODE

1. Treated the matter as an emergency and attended the scene immediately
2. Treated the matter as a priority, but not an emergency and attended within a few hours
3. Followed up with you at a later time
4. Referred you to another agency
5. Advised you to contact the police in another way
6. Took no further action
7. Don’t know

**COPRACE[ASK IF (RACEMOT = YES OR RACEPOSS = YES) AND COPSKNOW**

**L = YES]**

Did you tell the police that the incident was racially motivated?

1. Yes
2. No

**CPASKRAC [ASK IF COPRACE = NO OR DK]**

**L**

Did the police ask YOU if you thought the incident was racially motivated?

1. Yes
2. No

**COPREL [ASK IF (HATEMT3 = RELIGION OR HATEPS3 =RELIGION) AND**

**L COPSKNOW =YES]**

Did you tell the police that the incident was religiously motivated?

1. Yes
2. No

**CPASKREL [ASK IF COPREL = NO OR DK]**

**L**

Did the police ask YOU if you thought the incident was religiously motivated?

1. Yes
2. No

**COPHAT1 [ASK IF (HATEMT3 = SEXUALITY OR SEXUAL ORIENTATION OR**

**L HATEPS3 = SEXUALITY OR SEXUAL ORIENTATION ) AND COPSKNOW = YES]**

Did you tell the police that the incident was motivated by the offender’s attitude to your sexuality or sexual orientation?

1. Yes
2. No

**CPASKHA1 [ASK IF COPHAT1 = NO OR DK]**

**L**

Did the police ask YOU if you thought the incident was motivated by offender’s attitude to your sexuality or sexual orientation?

1. Yes
2. No

**COPHAT3 [ASK IF (HATEMT3 = DISABILITY OR HATEPS3 = DISABILITY) AND**

**L COPSKNOW = YES]**

Did you tell the police that the incident was motivated by the offender’s attitude to any disability you have?

1. Yes
2. No

**CPASKHA3 [ASK IF COPHAT3 = NO OR DK]**

**L**

Did the police ask YOU if you thought the incident was motivated by the offender’s

attitude to any disability you have?

1. Yes
2. No

**COPHAT5 [ASK IF (HATEMT3 = GENDER IDENTITY OR HATEPS3 = GENDER**

**L IDENTITY) AND COPSKNOW = YES]**

Did you tell the police that the incident was motivated by the offender’s attitude towards your gender identity (transgender)?

1. Yes
2. No

**CPASKHA5 [ASK IF COPHAT5 = NO OR DK]**

**L**

Did the police ask YOU if you thought the incident was motivated by the offender’s

attitude towards your gender identity (transgender)?

1. Yes
2. No

**HOWCONTA- [ASK IF COPSKNOW = YES]**

**HOWCONTE**

**L**

Did you or anyone else in your household have any FACE-TO-FACE contact with the

police about this matter?

1. Yes - respondent
2. Yes - someone else in household
3. No - no face-to-face contact

**VPLEDG5**  **[ASK IF COPSKNOW = YES]**

**L**

Do you think the police treated you fairly?

IF NO ASK: Was that 'not entirely' or 'not at all'?

1. Yes
2. Not entirely
3. Not at all

**VPLEDG6**  **[ASK IF COPSKNOW = YES]**

**L**

Did the police treat you with respect?

IF NO ASK: Was that 'not entirely' or 'not at all'?

1. Yes
2. Not entirely
3. Not at all

**SATPOL [ASK IF COPSKNOW = YES]**

**L**

Overall, were you/(the victim) satisfied or dissatisfied with the way the police handled this matter?

INTERVIEWER: IF SATISFIED ASK: Very satisfied or just fairly satisfied?

IF DISSATISFIED ASK: A bit dissatisfied or very dissatisfied?

1. Very satisfied
2. Fairly satisfied
3. A bit dissatisfied
4. Very dissatisfied
5. Too early to say

**FINDOFF [ASK IF COPSKNOW = YES]**

**L**

Did the police find out or know who did it?

1. Yes
2. No
3. Not yet
4. Don't Know

**CHRGTYP2 [IF FINDOFF = YES]**

**L**

WHITE SHOW CARD V16

What action, if any, did the police take against the person who did it?

INTERVIEWER: IF RESPONDENT SAYS THAT THE OFFENDER(S) WAS ARRESTED ASK THEM TO LOOK AT THE CARD AND TELL YOU IF THEY KNOW WHAT HAPPENED AS A RESULT OF THE POLICE ARRESTING THE OFFENDER(S)

1. Charged them
2. Gave them a caution
3. Gave them a fine (or Penalty Notice for Disorder)
4. Made them do something to make amends for the matter (e.g. apologise to the victim or do voluntary work in the community )
5. Some other action (SPECIFY)
6. No action (yet) taken against the offender
7. Don’t know

**HOWCHG3 [ASK IF CHRGTYP2 IN (1..6)]**

**L**

How did you (or someone in the household) find out what action the police took?

1. Told by police
2. Told by Witness Care Officer
3. Told by victims’ services (such as Victim Support)
4. Told by Crown Prosecution Service (CPS)
5. Told by someone else

**CHRGSAT [ASK IF CHRGTYP2 IN (1..6)]**

**L**

Overall, were you (the victim/the household) satisfied or dissatisfied with the action the police took?

INTERVIEWER: IF SATISFIED ASK: Very satisfied or just fairly satisfied?

IF DISSATISFIED ASK: A bit dissatisfied or very dissatisfied?

1. Very satisfied
2. Fairly satisfied
3. A bit dissatisfied
4. Very dissatisfied
5. Too early to say

**HATEREPOR [ASK IF HATEMT3A – HATEMT3I = 1-6]**

Did you report the incident to an organisation other than the police?

1. Yes
2. No

**HATEREPOR2 [ASK IF HATEREPOR = 1]**

WHITE SHOW CARD V17

Which of the following organisations did you report the incident to?

CODE ALL THAT APPLY

1. A health professional (e.g. doctor, nurse, health visitor etc.)
2. A local council department (e.g. social services, housing department)
3. Any other government agency (e.g. benefit agency)
4. A lawyer, solicitor or other legal professional
5. A website administrator (e.g. Facebook, eBay, Amazon)
6. A counsellor/therapist
7. Victim Support
8. A helpline (e.g. national domestic violence helpline, a rape crisis line, a men’s helpline, gay helpline, Childline)
9. Someone else (please specify)
10. None of these
11. Don’t know

**🡪 TIMING POINT**

**OFFCOURT [ASK IF CHRGTYP2 IN (1..6)]**

**L**

Did the offender go to court?

1. Yes
2. No
3. Not yet

**ATTCOURT [ASK IF OFFCOURT = YES]**

**L**

Did you attend court or give evidence in court in relation to this case?   
CODE ONE ONLY

1. Yes, attended court only
2. Yes, attended court and gave evidence
3. No, did not attend court
4. Not yet

**CJSCON2A-**

**CJSCON2K [ASK IF COPSKNOW = YES]**

**L**

WHITE SHOW CARD V18

Apart from the police which, if any, of the agencies on this card did you or someone in your household have contact with in relation to this incident?   
CODE ALL THAT APPLY

1. Witness Care Unit
2. Crown Prosecution Service
3. Magistrates’/Crown/Juvenile Court
4. Court-based witness service
5. Probation Service
6. Youth Offending Team
7. Police and Crime Commissioner
8. SPONTANEOUS ONLY: Had contact but not sure with which agency
9. None of these

**CJSINF1 [ASK IF CJSCONT2 IN (1..8]**

**L**

Do you think they treated you fairly?

IF NO ASK: Was that 'not entirely' or 'not at all'?

1. Yes
2. Not entirely
3. Not at all

**CJSINF2 [ASK IF CJSCONT2 IN (1..8]**

**L**

Did they treat you with respect?

IF NO ASK: Was that 'not entirely' or 'not at all'?

1. Yes
2. Not entirely
3. Not at all

**CJSSATVI [ASK IF COPSKNOW=YES]**

**L**

Overall, thinking about all your contact with the CJS, that is all agencies you’ve mentioned including the police, were you satisfied or dissatisfied with the way they handled the matter?

INTERVIEWER: IF SATISFIED ASK: Very satisfied or just fairly satisfied

IF DISSATISFIED ASK: A bit dissatisfied or very dissatisfied

INTERVIEWER: IF RESPONDENT HAD DIFFERENT EXPERIENCES WITH

DIFFERENT AGENCIES, ASK THEM TO TRY AND GIVE THEIR OVERALL

IMPRESSION OF THE WHOLE PROCESS.

1. Very satisfied
2. Fairly satisfied
3. A bit dissatisfied
4. Very dissatisfied
5. Too early to say

**CJSINF3 [ASK IF COPSKNOW = YES]**

**L**

How well did the police [and other criminal justice agencies] keep you informed about progress in the case?

1. Very well
2. Fairly well
3. Not very well
4. Not at all well
5. Not necessary to keep me informed

**CONTVS [ASK ALL]**

**L**

Victims’ services are organisations which have staff and volunteers trained to offer information, practical help and emotional support to the victims of crime.

Victim Support is an example of a victims’ service.

Thinking about the incident we have been discussing, did you or anyone else in the household have any type of contact with victims’ services?

Yes

No

**IMPRECONVS [ASK IF CONTVS=YES]**

**L**

WHITE SHOW CARD V19

Did contact with a victims’ service help you to recover from the impact of the incident?

Yes – it helped a lot

Yes – it helped a little

No – it did not help at all

**VSRECA-**

**VSRECM [ASK ALL]**

**L**

WHITE SHOW CARD V20

This card lists some of the types of information, advice or support that people sometimes need after being the victim of a crime. What types of information, advice or support, if any, did you (or anyone else in your household) RECEIVE following the incident?

CODE ALL THAT APPLY

A. Did not receive any information, advice or support

B. Chance to talk to someone either formally or informally

C. Help with reporting the incident/dealing with the police

D. Help with insurance or compensation claims

E. Help related to the case going through the Criminal Justice System (e.g. attending court, giving evidence, etc.)

F. Financial support

G. Other practical help (e.g. clearing up, making a list of what was stolen, fitting locks)

H. Help accessing other services (e.g. health care, housing, refuge)

I. Information on the progress of the case or how the Criminal Justice System works

J. Information on preventing further crime

K. Something else (SPECIFY)

**VSLIK1A-**

**VSLIK1M [ASK IF VSREC=1 (NO INFORMATION RECEIVED)]**

**L**

WHITE SHOW CARD V21

Even though you didn’t receive any information, advice or support following the incident, would you have LIKED to receive any of the things listed on this card?

CODE ALL THAT APPLY

A. Would not have liked to receive any (more) information, advice or support

B. Chance to talk to someone either formally or informally

C. Help with reporting the incident/dealing with the police

D. Help with insurance or compensation claims

E. Help related to the case going through the Criminal Justice System (e.g. attending court, giving evidence, etc.)

F. Financial support

G. Other practical help (e.g. clearing up, making a list of what was stolen, fitting locks)

H. Help accessing other services (e.g. health care, housing, refuge)

I. Information on the progress of the case or how the Criminal Justice System works

J. Information on preventing further crime

K. Something else (SPECIFY)

**VSLIK2A-**

**VSLIK2M [ASK IF VSREC IN (2..11)]**

**L**

WHITE SHOW CARD V21

Apart from what you have already mentioned, would you have LIKED to receive any other types of information, advice or support?

A. Would not have liked to receive any (more) information, advice or support

B. Chance to talk to someone either formally or informally

C. Help with reporting the incident/dealing with the police

D. Help with insurance or compensation claims

E. Help related to the case going through the Criminal Justice System (e.g. attending court, (e.g. attending court, giving evidence, etc.)

F. Financial support

G. Other practical help (e.g. clearing up, making a list of what was stolen, fitting locks)

H. Help accessing other services (e.g. health care, housing, refuge)

I. Information on the progress of the case or how the Criminal Justice System works

J. Information on preventing further crime

K. Something else (SPECIFY)

{Show only codes NOT mentioned at VSREC – except code 11 always appears}

**🡪 TIMING POINT**

**SCORCRM2 [ASK ALL]**

**SL**

I would now like to ask you how serious a crime you personally think this was. On a scale of 1 to 20 with 1 being a very minor crime like theft of milk bottles from a doorstep, to 20 being the most serious crime of murder.

How would you rate this crime on the scale from 1 to 20?

1..20

**CRIME [ASK ALL]**

**SL**

Did you think that what happened was...READ OUT

1. A crime
2. wrong, but not a crime
3. or just something that happens?

**🡪 TIMING POINT**

## REVIEW OF INCIDENTS

**REVDESC [ASK ALL]**

**SL**

INTERVIEWER: YOU RECORDED THE DESCRIPTION OF THE INCIDENT AS: [answer from DESCRINC].

INTERVIEWER – BELOW IS A SUMMARY OF THE INFORMATION COLLECTED IN THIS VICTIM FORM. PLEASE CONFIRM WITH THE RESPONDENT THAT ALL THE INFORMATION IS CORRECT AND IS CONSISTENT WITH THE DESCRIPTION.

IF THERE IS ANYTHING YOU NEED TO ADD, CORRECT OR CLARIFY DO THIS AT THE NEXT QUESTION. **YOU SHOULD NOT GO BACK AND AMEND ANYTHING.**

YOU HAVE RECORDED THAT:

[(NOTHING/SOMETHING) WAS STOLEN] (taken from V71)

[(*LIST OF WHAT WAS STOLEN, IF ANYTHING)*] (taken from V72)

[(AN/ NO) ATTEMPT WAS MADE TO STEAL SOMETHING (ELSE)]

[(SOMETHING/NOTHING) WAS DAMAGED]

[VICTIM HAD (NO) CONTACT/INFORMATION ABOUT THE OFFENDER(s)]

[FORCE OR VIOLENCE WAS (NOT) USED]

[THE OFFENDER(s) (DID NOT THREATEN ANYONE/THREATENED SOMEONE)]

[THERE WAS (NO/A) SEXUAL ELEMENT TO THE OFFENCE]

Is there anything you would like to add or clarify?

1. Yes
2. No

**CHKDESCR [IF REVDESC = YES]**

PLEASE TYPE IN ANY ADDITIONAL INFORMATION OR CLARIFICATION HERE.

Text: Maximum 100 characters

**🡪 TIMING POINT**

# VICTIMISATION MODULE – FRAUD OFFENCES

**ASK IF NFININC>0 OR NNONCON>0 OR NCON>0 OR NTRYCON OR NCMACT>0 OR NVIRUS>0**

**+DISPLAY [ASK ALL]**

I now want to ask you about WHEN the incident(s) you have just mentioned happened during the last 12 months. I'd like to mark on the calendar the date of each incident.

INTERVIEWER: FOR EACH CRIME, MARK ON THE CALENDAR THE DATE WHEN IT OCCURRED. THIS ONLY NEEDS TO BE ESTIMATED TO THE NEAREST MONTH.

IF THE RESPONDENT IS HAVING DIFFICULTY REMEMBERING THE EXACT MONTH YOU MAY FIND IT USEFUL TO MARK SOME OTHER LANDMARK DATES ON THE CALENDAR (E.G. BIRTHDAYS, ANNIVERSARIES, ETC.) IF RESPONDENT UNAWARE WHEN INCIDENT TOOK PLACE RECORD WHEN THEY DISCOVERED THE INCIDENT (FOR EXAMPLE WHEN THE BANK CONTACTED THEM ABOUT A LOSS)

**FVINTRO [ASK ALL]**

Now I want to ask you some more about the [incident] you reported of [crime type]

[INTERVIEWER: IF SOMEONE ELSE IS PRESENT, IT MAY BE BETTER TO

RETURN ON ANOTHER OCCASION TO COMPLETE THIS VICTIM FORM]

1. [Suspend this Victim Form for now]
2. Continue

**FWHYSKIP [ASK IF FVINTRO = SUSPEND]**

INTERVIEWER: PLEASE EXPLAIN WHY YOU ARE SKIPPING THIS VICTIM FORM.

Text: Maximum 50 characters

## DATE OF INCIDENT (FOR A SERIES OF INCIDENTS)

***{DATESER-QTRRECIN ARE ASKED OF THOSE REPORTING A SERIES OF SIMILAR INCIDENTS}***

**FDATESERA-**

**FDATESERH [ASK IF SERIES OF SIMILAR INCIDENTS]**

You mentioned a series of [NUMBER] similar incidents of [CRIME TYPE] since [the first

Of ^DATE^]. When did these incidents happen? CODE ALL THAT APPLY

1. Before [the first of ^DATE^]
2. Between [^QUARTER^]
3. Between [^QUARTER^]
4. Between [^QUARTER^]
5. Between [^QUARTER^]
6. Between [the first of ^DATE^] and the present

***{IF ALL THE INCIDENTS IN THE SERIES OCCURED MORE THAN 12 MONTHS AGO (i.e. CODE 1) THE RESPONDENT DOES NOT GET ASKED A VICTIM FORM FOR THIS INCIDENT}***

**FNQUART1 [ASK IF FDATESER = 2]**

**SL**

How many incidents of this kind happened between [^QUARTER^]?

1..97

**FNQUART2 [ASK IF FDATESER = 3]**

**SL**

How many incidents of this kind happened between [^QUARTER^]?

1..97

**FNQUART3 [ASK IF FDATESER = 4]**

How many incidents of this kind happened between [^QUARTER^]?

1..97

**FNQUART4 [ASK IF FDATESER = 5]**

How many incidents of this kind happened between [^QUARTER^]?

1..97

**FNQUART5 [ASK IF FDATESER = 6]**

How many incidents of this kind happened between [^DATE^] and the

present?

1..97

**FMTHRECIN [ASK IF FDATESER IN (2..6) OR DK]**

In which month did the most recent of these incident(s) happen?

INTERVIEWER EXPLAIN: IF PART OF SERIES, THE FOLLOWING QUESTIONS

REFER TO THE MOST RECENT INCIDENT IN SERIES.

***{CODE FRAME ON SCREEN SHOWS THE PREVIOUS 12 CALENDAR MONTHS (PLUS THE CURRENT MONTH) FROM THE DATE OF INTERVIEW}***

**FQTRRECIN [ASK IF FMTHRECIN= DK]**

INTERVIEWER: ASK OR RECORD

In what quarter did the most recent incident happen? Was it...

1. Before [the first of ^DATE^] *Don't get asked VF*
2. Between [^QUARTER^]
3. Between [^QUARTER^]
4. Between [^QUARTER^]
5. Between [^QUARTER^]
6. Between [the first of ^DATE^] and the present?

**FCHKRECIN [ASK IF FQTRRECIN = DK/REF]**

And can I just check, did the most recent incident happen before or after the first of [^DATE^]?

1. Before the first of [^DATE^] *Don't get asked VF*
2. After the first of [^DATE^]

**FMthHowM [ASK IF DATESER = 6 AND IF FMTHRECIN IS THE SAME AS THE MONTH OF**

**SL INTERVIEW]**

How many incidents of this kind happened during this month, that is in [MONTH OF INTERVIEW] ?

0…97

**{CAPI CHECK – CHECK THAT FMthHowM is <= FNquart5}**

**SL**

INTERVIEWER: You have coded more incidents in this month than you said occurred [^DATE^] and the present. Please go back and amend coding.

## DATE OF INCIDENT (FOR SINGLE INCIDENTS)

**FMTHINC2 [ASK IF SINGLE INCIDENT]**

You said that, since [the first of ^DATE^], you had an incident of [CRIME TYPE]. In which month did that happen?

***{CODE FRAME ON SCREEN SHOWS THE PREVIOUS 12 CALENDAR MONTHS (PLUS THE CURRENT MONTH) FROM THE DATE OF INTERVIEW}***

**FQTRINCID [ASK IF FMTHINC2= DK]**

In which quarter did the incident happen? Was it ...

1. Before [the first of ^DATE^] - *Don't get asked VF*
2. \*Between [^QUARTER^]
3. Between [^QUARTER^]
4. Between [^QUARTER^]
5. Between [^QUARTER^]
6. Between [the first of ^DATE^] and the present?

*\*NOTE: in certain months because of the breakdown of quarters there will be an additional code before the existing code 2, ‘In [MONTH]’*

**FCHKRECI2 [ASK IF FQTRINCID = DK/REF]**

And can I just check, did the incident happen before or after the first of [^DATE^]?

1. Before the first of [^DATE^] *Don't get asked VF*
2. After the first of [^DATE^]

**FYRINCIB [ASK IF FMTHINC2= DK AND FQTRINCID = DK]**

ASK OR RECORD

Can I just check, did the (most recent) incident take place before or after the first of [^DATE^]?

1. before first of [^DATE^] - *Don't get asked VF*
2. after first of [^DATE^]

**DERIVED VARIABLE – CRIMTYPE (Type of Crime recorded at screener)**

**FININCTYP** **[ASK** **IF CRIMTYPE=FINIINC]**

You mentioned that you experienced an incident of fraud or computer misuse following another crime. Thinking about the [most recent/second most recent incident] can you tell me which type of incident it followed:

ADD LIST FROM TRADITIONAL SCREENERS

## DESCRIPTION OF INCIDENT

**FDESCRINC [ASK ALL]**

Before I ask you some further questions to enable us to classify exactly what

happened can you tell me, very briefly, about the incident?

IF PART OF A SERIES RECORD THE MOST RECENT OCCASION.

PROBE FOR DETAILS OF NATURE AND CIRCUMSTANCES OF INCIDENT. (E.G. WHO WAS THE VICTIM, HOW DID IT HAPPEN, WHERE DID IT HAPPEN, WHAT DID THEY DO, WHO WAS THE OFFENDER, WHAT DID THE RESPONDENT DO?)

FOR COMPUTER VIRUS PROBE FOR TYPE/DESCRIPTION OF VIRUS, HOW WAS THE PROBLEM IDENTIFIED AND RECTIFIED.

PLEASE DO NOT INCLUDE ANY NAMES IN THE DESCRIPTION

Text: Maximum 220 characters

**FDESCRINC2 [ASK ALL]**

And can I just check what did you do in response to this incident?

PROBE WHAT ACTION THE RESPONDENT TOOK. DID THEY REPLY TO ANY E MAILS OR COMMUNICATION OR DID THEY IGNORE THE COMMUNICATION?

CHECK YOU HAVE RECORDED WHAT HAPPENED NEXT. WAS THE RESPONDENT TAKEN IN BY THE SCAM?

## INCIDENT CHECKLIST

**INTERVIEWER TO CHECK (ASK OR RECORD) THE FOLLOWING QUESTIONS. INTERVIEWER TO QUESTION UNLESS CLEAR FROM DESCRIPTION**

**+DISPLAY (Display\_vic4) [ASK ALL]**

DO NOT READ OUT

INTERVIEWER: IN ALL THE QUESTIONS IN THIS SECTION IT IS ASSUMED THAT THE RESPONDENT IS THE VICTIM. IF THE VICTIM WAS SOMEONE ELSE IN THE HOUSEHOLD, PLEASE REPHRASE QUESTIONS TO RELATE TO ‘THE VICTIM’ AS NECESSARY.

**FV71 [ASK ALL]**

ASK OR RECORD

INTERVIEWER: ONLY RECORD THE ANSWER IF YOU ARE CERTAIN FROM THE

DESCRIPTION ALREADY GIVEN. IF IN ANY DOUBT YOU MUST ASK THE

RESPONDENT

Did you lose any money or property, even if they later got it back?

1. Yes
2. No

**FV72A-**

**FV72F [ASK IF FV71 = YES]**

ASK OR RECORD

INTERVIEWER: ONLY RECORD THE ANSWER IF YOU ARE CERTAIN FROM THE DESCRIPTION ALREADY GIVEN. IF IN ANY DOUBT YOU MUST ASK THE RESPONDENT

Was the money or property that was lost ...   
CODE ALL THAT APPLY

1. Personal information (including bank statements, credit cards, passport etc)
2. Money (include cash, money from bank accounts etc)
3. Computer, laptop/tablet, smartphone or other internet enabled device
4. or something else?

**FV75 [ASK ALL]**

ASK OR RECORD

INTERVIEWER: ONLY RECORD THE ANSWER IF YOU ARE CERTAIN FROM THE DESCRIPTION ALREADY GIVEN. IF IN ANY DOUBT YOU MUST ASK THE RESPONDENT

[Was/Apart from what was actually stolen, was] an attempt made to steal anything [else] that belonged to you or any other member of the household?

1. Yes
2. No

**FV710 [ASK ALL]**

ASK OR RECORD

INTERVIEWER: ONLY RECORD THE ANSWER IF YOU ARE CERTAIN FROM THE DESCRIPTION ALREADY GIVEN. IF IN ANY DOUBT YOU MUST ASK THE RESPONDENT

Did the person or people who did it actually use force or violence on anyone in any way, even if this resulted in no injury?

1. Yes
2. No

**FV711 [ASK ALL]**

ASK OR RECORD

INTERVIEWER: ONLY RECORD THE ANSWER IF YOU ARE CERTAIN FROM THE

DESCRIPTION ALREADY GIVEN. IF IN ANY DOUBT YOU MUST ASK THE

RESPONDENT

Did the person or people who did it threaten anyone?

1. Yes
2. No

**FV712 [ASK ALL]**

ASK OR RECORD

INTERVIEWER: ONLY RECORD THE ANSWER IF YOU ARE CERTAIN FROM THE

DESCRIPTION ALREADY GIVEN. IF IN ANY DOUBT YOU MUST ASK THE

RESPONDENT

Was there any sexual element in the offence (e.g. indecent assault, touching, indecent images)?

1. Yes
2. No

**FV81 [ASK ALL]**

ASK OR RECORD

INTERVIEWER: ONLY RECORD THE ANSWER IF YOU ARE CERTAIN FROM THE

DESCRIPTION ALREADY GIVEN. IF IN ANY DOUBT YOU MUST ASK THE

RESPONDENT

Did the person or people who did it use (or attempt to use) your personal details to make payments or purchases?

INTERVIEWER NOTE: This includes cases where the respondent’s personal details were given willingly as the respondent didn’t realise it was a fraud

1. Yes
2. No

**FV81B [ASK ALL]**

ASK OR RECORD

INTERVIEWER: ONLY RECORD THE ANSWER IF YOU ARE CERTAIN FROM THE

DESCRIPTION ALREADY GIVEN. IF IN ANY DOUBT YOU MUST ASK THE

RESPONDENT

Did the person or people who did it access (or attempt to access) any of your bank or credit card accounts?

1. Yes
2. No

**FV83 [ASK ALL]**

ASK OR RECORD

INTERVIEWER: ONLY RECORD THE ANSWER IF YOU ARE CERTAIN FROM THE

DESCRIPTION ALREADY GIVEN. IF IN ANY DOUBT YOU MUST ASK THE

RESPONDENT

Were you tricked or deceived into making an investment that you later discovered was mis-sold or had never actually existed?

1. Yes
2. No

**FV84 [ASK ALL]**

ASK OR RECORD

INTERVIEWER: ONLY RECORD THE ANSWER IF YOU ARE CERTAIN FROM THE

DESCRIPTION ALREADY GIVEN. IF IN ANY DOUBT YOU MUST ASK THE

RESPONDENT

Were you tricked or deceived into sending or transferring money to an individual, company or organisation who turned out to be not who they said they were?

1. Yes
2. No

**FV85 [ASK ALL]**

ASK OR RECORD

INTERVIEWER: ONLY RECORD THE ANSWER IF YOU ARE CERTAIN FROM THE

DESCRIPTION ALREADY GIVEN. IF IN ANY DOUBT YOU MUST ASK THE

RESPONDENT

Did you pay for goods or services that either did not arrive, were false/fake, were substandard or never actually existed?

1. Yes
2. No

**FV87a [ASK ALL]**

ASK OR RECORD

INTERVIEWER: ONLY RECORD THE ANSWER IF YOU ARE CERTAIN FROM THE

DESCRIPTION ALREADY GIVEN. IF IN ANY DOUBT YOU MUST ASK THE

RESPONDENT

As far as you are aware, during any part of the incident, was your computer, mobile device or any other internet-enabled device, infected by a virus, ransomware or other malicious software?

DO NOT INCLUDE VIRUSES WHICH WERE BLOCKED BY ANTI VIRUS SOFTWARE BEFORE INFECTING THE DEVICE

INTERVIEWER: IF RESPONDENT MENTIONS RANSOMWARE, BOTNETS, MALWARE THEN CODE YES

DO NOT INCLUDE INCIDENTS THAT AFFECTED A WORK COMPUTER OR DEVICE, UNLESS THIS RESULTED IN YOUR PERSONAL DETAILS BEING ACCESSED OR PERSONAL FINANCIAL LOSS

1. Yes
2. No

**FV87b [ASK ALL]**

ASK OR RECORD

INTERVIEWER: ONLY RECORD THE ANSWER IF YOU ARE CERTAIN FROM THE

DESCRIPTION ALREADY GIVEN. IF IN ANY DOUBT YOU MUST ASK THE

RESPONDENT

As far as you are aware, during any part of the incident, was your computer, mobile device, or any other internet-enabled device interfered with in any other way, for example by someone accessing your computer without permission (this would include remote access)?

INTERVIEWER: IF RESPONDENT MENTIONS DDoS ATTACKS THEN CODE YES.

DO NOT INCLUDE INCIDENTS THAT AFFECTED A WORK COMPUTER OR DEVICE, UNLESS THIS RESULTED IN YOUR PERSONAL DETAILS BEING ACCESSED OR PERSONAL FINANCIAL LOSS

1. Yes
2. No

**FV88 [ASK ALL]**

ASK OR RECORD

INTERVIEWER: ONLY RECORD THE ANSWER IF YOU ARE CERTAIN FROM THE DESCRIPTION ALREADY GIVEN. IF IN ANY DOUBT YOU MUST ASK THE RESPONDENT

Did any element of the incident occur online or through internet-based activities (e.g. through email, social media, websites, messaging platforms, gaming platforms, or smart devices)?

INTERVIEWER NOTE: This includes cases where the internet may have been used to obtain the victim’s details as well as online and cyber incidents.

1. Yes
2. No

**FREFCHK [ASK IF ALL QUESTIONS FROM FV71 TO FV88 ARE DK OR REF]**

INTERVIEWER: YOU HAVE RECORDED DK OR REF FOR THE FIRST SET OF QUESTIONS IN THE VICTIM FORM. IF YOU WANT TO SKIP THE REST OF THE VICTIM FORM, CODE 1 AND RECORD THE REASON FOR DOING THIS

1. Skip
2. Continue

**FWHYSKI2 [ASK IF FREFCHK = YES]**

INTERVIEWER: PLEASE EXPLAIN WHY YOU ARE SKIPPING THIS VICTIM FORM

Text: Maximum 200 characters

** TIMING POINT**

## CIRCUMSTANCES OF INCIDENT

**FHOWCONT2A- [ASK ALL]**

**FHOWCONT2J**

Can I check, in which of the following ways were you first contacted by the person or people who did this? READ OUT

CODE ALL THAT APPLY. PROBE FULLY

1. In person
2. By Telephone
3. By text message
4. By e mail
5. Online (e.g. social media)
6. By post/letter
7. In some other way (specify)
8. No contact

**FHARASMOTX [ASK ALL]**

As part of the incident, did you feel harassed or intimidated in a way that was intended to cause you alarm or distress? Please include harassment or intimidation by any means – for example in person, online, over the phone, or on social media

1. Yes
2. No

**FHARASHOW [ASK IF HARASMOTX=1]**

Can you tell me briefly in what way you felt harassed or intimidated?

[OPEN QUESTION]

**FFRCONT2** **[ASK IF FHOWCONT IN 1..7 AND MORE THAN 1 PERSON IN HOUSEHOLD]**

Was the contact with you or with someone else in the household?

1. Respondent
2. Someone else in the household
3. No contact

**FMFRDTYP2A- [ASK IF FHOWCONT IN 1..7]**

**FMFRDTYP2R**

GREEN SHOW CARD F1

Was the contact related to any of the things on this card?   
CODE ALL THAT APPLY

INTERVIEWER: THIS INCLUDES INTERNET POP UPS (new web browser windows that are often used to display advertisements)

1. A. Unsolicited help to repair your computer/laptop (for example to deal with viruses)
2. B. A big win in a lottery, prize draw, sweepstake or competition that you had not entered
3. C. The chance to make an investment with a **guaranteed** high return (e.g. shares, art, fine wine, carbon credit etc.)
4. D. Someone inviting you to get to know them with a view to a possible friendship or relationship (this may be via a website) and then requesting money
5. E. Items you were buying or selling online
6. F. Someone selling bogus services (e.g. A bogus tradesperson)
7. G. Help in moving large sums of money from abroad
8. H. Help in releasing an inheritance
9. I. An urgent request to help someone (possibly claiming to be one of your friends) get out of financial trouble
10. J. A job offer, a franchise offer or other business opportunity such as paying for training
11. K. A loan on very attractive terms
12. L. Help to recover money lost from a previous scam
13. M. Releasing your pension savings early (e.g. for cash incentives, better returns, tax free advances or pension loans) without warning you of the tax implication
14. N. Paying an urgent debt
15. O. Some other type of similar request
16. P. SPONTANEOUS ONLY: None of these

**FRESPOND [ASK IF FHOWCONT IN 1.7]**

Did you take any action or respond to any of the communication you received in any way?

1. Yes
2. No

**FHWRSPND3A- [ASK IF FRESPOND=2 or DK]**

**FHWRSPND3M**

GREEN SHOW CARD F2

Can I just check, did you respond or take action in any of the ways mentioned on this card?

CODE ALL THAT APPLY

1. Stated that you were not interested/hung up/deleted email
2. Contacted the sender to complain
3. Requested further information to be sent
4. Clicked on a link to a website/downloaded a file
5. Provided financial details (e.g. bank details, credit card details, Paypal account details)
6. Provided personal information (e.g. address, passport number)
7. Provided device login details or allowed access to your device
8. Gave, sent or transferred money
9. Some other way
10. SPONTANEOUS ONLY: Didn’t read/listen to the communication(s) in enough detail to know/remember
11. None of these

**FHWRSPND3OTH [ASK IF FHWRSPND3=OTHER]**

In what way did you respond to the communication?

WRITE IN

**FPAYM [ASK IF FRESPOND =1 OR DK]**

Did you give, send or transfer any money in response to any communication you had with the

person or people who did it?

1. Yes
2. No

**FRSPMONA**

**FRSPMONJ [ASK IF FPAYM=YES]**

You said you gave, sent or transferred money. Did you do this in any of the ways mentioned on this card?

CODE ALL THAT APPLY

1. Made a direct bank transfer (standard or via Faster Payments)
2. Sent money online, (via Western Union, MoneyGram, paysafecard, or PayPal)
3. Paid or sent cash
4. Set up a direct debit
5. Set up a standing order or bankers order
6. Sent money via BACS
7. Set up a CHAPS payment
8. Some other type of similar request

**FCONACC [ASK ALL]**

Were you tricked or deceived into revealing personal information, for example dates of birth, passwords, PINs, to someone who turned out not to be who they said they were?’

1. Yes
2. No

**FHWRSPND4A- [ASK IF FRESPOND=1]**

**FHWRSPND4N**

GREEN SHOW CARD F3

Looking at this card, in which of these [other] ways did you respond?

CODE ALL THAT APPLY

1. Stated that you were not interested/hung up/deleted email
2. Contacted the sender to complain
3. Requested further information to be sent
4. Clicked on a link to a website/downloaded a file
5. Provided financial details (e.g. bank details, credit card details, Paypal account details)
6. Provided personal information (e.g. address, passport number)
7. Provided device login details or allowed access to your device
8. Some other way
9. SPONTANEOUS ONLY: Didn’t read/listen to the communication(s) in enough detail to know/remember
10. None of these

**FHWRSPND4OTH [ASK IF FHWRSPND4=OTHER OR FHWRSPND4=NONE OF THESE]**

[You mentioned that you responded to the communication in some other way]Can I just check, **i**n what way did you respond to the communication?

WRITE IN

**FCONTAT [ASK ALL]**

At any point did you **attempt** to make any contact with the person or people who did it but found that you were not able to do so?

1. Yes
2. No

**FLEGIT [ASK ALL]**

As far as you are aware, was the person or people who did it acting on behalf of a company or organisation that is still contactable now?

1. Yes
2. No

**FFRHW3A-**

**FFRHW3H [ASK ALL]**

GREEN SHOW CARD F4

Just to check, as far as you are aware did the incident happen as a result of any of the things on this card?

CODE ALL THAT APPLY

1. Theft of a credit or bank card
2. Theft of personal documents (e.g. bank statements, bills, passport)
3. Theft of a computer, laptop, tablet, smart phone, or another internet enabled device
4. Card details being physically stolen/cloned (e.g. at a cash machine, a restaurant or petrol station)
5. None of the above
6. Not sure

**FCMAFraudA-**

**FCMAFraudO [ASK ALL]**

GREEN SHOW CARD F5

And again, as far as you are aware, did the person or people who did it gain access to your personal or financial information in any of these ways listed on this card?

DO NOT PROMPT - CODE ALL THAT APPLY

1. Accessed details held by a company or organisation, or via a customer database (including any cases of a data breach within an organisation)
2. Got into a social media account (yours or someone else’s)
3. Got into an email account (yours or someone else’s)
4. Accessed a bank or credit card account (yours or someone else’s)
5. Accessed an online shopping account (yours or someone else’s)
6. Accessed any other type of online account that provides you or someone else with a service (e.g. Netflix, broadband, insurance)
7. Computer virus or another form of malware was used to gain access
8. Fraudster took over your computer using remote access
9. Gained physical access to your computer
10. You were tricked into entering details into a fake/fraudulent website
11. You gave the information willingly as you didn’t initially realise it was fraudulent
12. SPONTANEOUS ONLY: You don’t know how they obtained this information
13. SPONTANEOUS ONLY: None of these (DO NOT PROMPT)

**FV86Ba IF [FCMAFraud IN ANY OF (1..9)]**

Just to check, was any of this access to your personal or financial details gained without your permission?

1. Yes
2. No

**FIF [ASK IF FCMAFraud IN ANY OF (1..9)]**

You mentioned unauthorised access to your details through an online account, customer database, computer virus/ransomware or remote access. Was any money taken AS A RESULT OF THIS even if you later got it back?

1. Yes, money was taken as a result of this unauthorised access
2. Money was taken but not as a result of this unauthorised access
3. No money was taken

**FBANKAC [ASK IF** **FV81B = 1]**

Can I just check, did the person or people who did it actually gain access to your bank or credit card account?

INTERVIEWER NOTE: DO NOT INCLUDE OTHER TYPES OF ACCOUNTS E.G. PAYPAL, EBAY, AMAZON

1. Yes
2. No

**FTRANS2 [ASK IF FV81=1 OR FV81B=1]**

You mentioned that someone accessed or tried to access your bank/building society account or debit/credit cards or used your personal details to make payments without your permission.

Which of the following best describes what happened… READ OUT

1. You noticed one or more fraudulent transactions had been charged to your account or card (even if these were eventually refunded)
2. Fraudulent transaction(s) were charged to your account or card but you were alerted by the bank/credit card company before you noticed this
3. Fraudulent transaction(s) were attempted but blocked before any money was taken from your account
4. No fraudulent transaction(s) were attempted
5. Other (specify)
6. None of these
7. Don’t know

## ID THEFT

**FID2AA- [ASK ALL]**

**FID2AM**

GREEN SHOW CARD F6

As far as you are aware, have any of your personal details been used WITHOUT YOUR PERMISSION to apply for or obtain any of the things on this card?   
CODE ALL THAT APPLY

1. A credit or debit card
2. A store card
3. A bank or building society account
4. A mobile phone account
5. A loan
6. A mortgage
7. Another credit agreement
8. State benefits such as child benefit, tax credits, housing benefit, etc.
9. A passport
10. Other (SPECIFY)
11. None of these

**FIDPROBA-**

**FIDPROBM [ASK IF FID2A IN ANY OF (1..10)]**

GREEN SHOW CARD F7

Have you experienced any of the problems shown on this card as a DIRECT result of having your personal details used without your permission or prior knowledge?

1. Your identity used to commit a crime
2. Letters from debt collection agencies
3. Visits from bailiffs
4. Had utilities cut off or been denied new service
5. Been turned down for a job or lost a job
6. Not being able to obtain a loan
7. Not being able to obtain a credit card
8. Not being able to open a bank account
9. Delays at the border when coming back into the country
10. Other (SPECIFY)
11. None of these

## COMPUTER VIRUS

**INTRO [ASK IF FV87a=1 OR FV87b=1]**

The next few questions are about the infection or interference with your computer, mobile device or other internet-enabled device that you mentioned earlier

**FEEXPVIR [ASK IF FV87a=1] IF EXPERIENCED A COMPUTER VIRUS**

You said that your computer, mobile device or other-internet related device had experienced an infection. Was this a direct result of opening an email, attachment or a web link that was sent to you?

1. Yes
2. No

**FAWARE [ASK IF FV87a=1]**

How did you first become aware that your device had become infected or had been attacked?

SINGLE CODE. PROMPT IF NECESSARY

1. The virus was detected by anti-virus software BEFORE infecting your device
2. The virus was detected by anti-virus software AFTER infecting your device
3. Pop ups constantly appearing on screen that you could not remove
4. Computer was performing badly/stopped working
5. Spontaneous – Unsure - Identified by someone else
6. Some other way – specify

**FDEVICE [ASK IF FV87a or FV87b=1]**

Was the device that was affected…READ OUT

1. A desktop PC
2. A laptop/netbook computer
3. A handheld computer (e.g. tablet, ipad, palmtop)
4. A mobile phone or smartphone
5. A smart TV
6. A games console
7. A smart Watch
8. Some other device (other specify)

**FNODEVICE [ASK IF FV87 a or FV87b =1]**

In total, how many different devices belonging to anyone in the household were affected?

**ENTER NUMBER**

**ADD CAPI CHECK IF FNODEVICE>10**

“Can I just check, you said that [INSERT NODEVICE] different devices belonging to members of your household were infected by the virus. Is that correct? Yes/No – IF No amend coding.

**FDBELONGA- [ASK IF FV87 a or FV87b =1]**

**FDBELONGH**

Who did the affected device(s) belong to?

CODE ALL THAT APPLY

INTERVIEWER: 'BELONG' = WOULD HAVE HAD TO PAY TO REPLACE IT

NOTE: IF RESPONDENT IS SELF-EMPLOYED, CODE DEVICES

AS BELONGING TO HIM/HER

1. Respondent
2. Other adult household member
3. Child under 16in household
4. Employer/ work
5. Friend
6. Other

**FAWARE2A-**

**FAWARE2J** **[ASK IF FV87 a or FV87b =1]**

GREEN SHOW CARD F8

Which, if any, of these things happened as a result your computer or internet-enabled device being infected or interfered with?   
CODE ALL THAT APPLY

1. Demand for money to release files
2. Lost access to files or data on your computer
3. Computer was performing badly/stopped working
4. Pop ups constantly appearing on screen that you could not remove
5. Unauthorised access to files or accounts held on your computer/internet-enabled device
6. Computer/internet-enabled device was not affected in any way
7. E mail account sent out spam e mails
8. Something else (SPECIFY)
9. Nothing

**FOTHER** **[ASK IF FV87 a or FV87b =1]**

Can I just check, did you experience any other problems such as someone gaining access to your online accounts or bank accounts following the incident involving your computer, mobile phone or internet-related device?

1. Yes
2. No

**FBROKEDEVCE [IF FV87a OR FV87b =1]**

And following the incident, were you still able to use the device that was affected?

IF DEVICE HAD TO BE FIXED BEFORE IT COULD BE USED CODE YES HERE AND RECORD AT NEXT QUESTION.

1. Yes
2. No

**FDEVICEFIX [ASK IF FBROKEDEVCE=1]**

And did the computer or device need to be fixed to enable you to use it?

1. Yes
2. No

**FFIXCOST [ASK IF FDEVICEFIX=1]**

Did it cost you anything to get it fixed?

1. Yes
2. No

## DETAILS OF THE OFFENDERS

**FDESCROFF [ASK ALL]**

Can I check, are you able to say anything at all about the people who did it, such as how many there were?

1. Yes
2. No

**FNUMOFF [ASK IF FDESCROFF = YES]**

[You mentioned earlier that you might have some information about the offender(s).] How many were there?

1. One
2. Two
3. Three
4. Four or more

**FKNEWOFF1 [ASK IF FNUMOFF = 1]**

Were they someone you knew before it happened or were they a stranger?

1. Someone known
2. Stranger

**FSEENOFF1 [ASK IF FKNEWOFF1 = 2 OR DK/REF]**

Had you had contact with them before?

1. Yes
2. No

**FHOWKNOW1 [ASK IF FKNEWOFF1 = 1 OR FSEENOFF1 = 1]**

How well did you know them? Just online, by sight, just to speak to casually, or did you know them well?

1. Just online contact
2. Just by sight
3. Just to speak to casually
4. Known well

**FOFFREL4 [FKNEWOFF1 = 1 OR FSEENOFF1 = 1]**

What was their relationship to you?

INTERVIEWER: PRIORITY CODE

1. Husband/ wife/ partner
2. Son/daughter (in law)
3. Other household member
4. Current boyfriend/girlfriend
5. Former husband/wife/partner
6. Former boyfriend/girlfriend
7. Other relative
8. Workmate/colleague
9. Client/members of public contacted through work
10. Friend/acquaintance
11. Online friend/acquaintance
12. Neighbour
13. Young person from local area
14. Tradesman/ builder/ contractor
15. (Ex) husband/(ex) wife/(ex) partner/(ex) boyfriend/(ex) girlfriend of someone else in household
16. Other (SPECIFY)

**FKNEWOFF [ASK IF NUMOFF IN (2..4) OR DK/REF]**

Were any of them people you/ knew before it happened or were they

strangers?

1. All known
2. Some known, some not known
3. None known
4. Don’t Know

**FSEENOFF [ASK IF FKNEWOFF = 3 OR 4 OR DK/REF]**

Had you had contact with any of them before?

1. Yes
2. No

**FHOWKNOWA-**

**FHOWKNOWF [ASK IF (FKNEWOFF=1 OR 2) OR FSEENOFF=1]**

How well did you know them? Just online, by sight, just to speak to casually, or did you know any of them well?   
CODE ALL THAT APPLY

1. At least one known only online
2. At least one known just by sight
3. At least one known to speak to casually
4. At least one known well

**FOFFREL3A- [ASK IF (FKNEWOFF= 1 OR 2) OR (FSEENOFF = 1)]**

**FOFFREL3Q**

What was their relationship to you?   
CODE ALL THAT APPLY

1. Husband/ wife/ partner
2. Son/daughter (in law)
3. Other household member
4. Current boyfriend/girlfriend
5. Former husband/wife/partner
6. Former boyfriend/girlfriend
7. Other relative
8. Workmate/colleague
9. Client/members of public contacted through work
10. Friend/acquaintance
11. Neighbour
12. Young people from local area
13. Tradesman/ builder/ contractor
14. (Ex)Husband/(ex)wife/(ex)partner/(ex)boyfriend/(ex)girlfriend of someone else in household
15. Other (SPECIFY)

## DETAILS OF WHAT WAS STOLEN

**FSTOLMON [ASK IF NOT FV72 = 2 (MONEY)]**

Can I check, was any money stolen, or taken from bank or credit accounts, even if you later got it back?

1. Yes
2. No

**FSTOLITEM [ASK ALL]**

Was anything else stolen, even if you later got it back?

1. Yes
2. No

**FBELONGA–**

**FBELONGH [ASK IF FSTOLMON = YES OR FSTOLITEM = YES OR FV71 = YES]**

[You mentioned earlier that money or property wasstolen.] Who did the stolen money or property belong

to?

CODE ALL THAT APPLY

INTERVIEWER: 'BELONG' = WOULD HAVE HAD TO PAY TO REPLACE IT

NOTE: IF RESPONDENT IS SELF-EMPLOYED, CODE TOOLS, EQUIPMENT, ETC

AS BELONGING TO HIM/HER

1. Respondent
2. Other adult household member
3. Child under 16in household
4. Employer/ work
5. Friend
6. Other

**FWHAST10A–**

**FWHAST10VV [ASK IF FV71 = YES OR FSTOLITEM = YES OR FSTOLMON=YES]**

Could you tell me what was actually stolen, even if you later got it back?

CODE ALL THAT APPLY

PROBE FULLY: Anything else?

1. Money from bank account **[Automatically coded as 1 if FSTOLMON=YES]**
2. Money from a credit or debit card, store card
3. Cash (not including money taken from account)
4. Credit card/switch card/debit card/store card/cheque card
5. Documents (e.g. savings account book, cheque book, passport)
6. Personal information (passwords, PIN numbers, login details etc)
7. Mobile phone or smartphone (inc iPhone, Blackberry)
8. Laptops or other portable electronic devices (e.g. netbook, iPad, tablet, Kindle)
9. Computers and computer equipment (e.g. PC, Mac, printers, scanners)
10. Handheld games consoles (e.g. Nintendo Switch Lite)
11. Games consoles (e.g. Playstation, XBox, Nintendo)
12. Car/van
13. Motorcycle/motorised scooter/moped
14. Vehicle parts/fittings/accessories (inc. car music system, satellite navigation system)
15. Briefcase/handbag/shopping bag
16. Purse/wallet
17. Jewellery
18. Watches
19. Clothes
20. Camera (inc. video camera/camcorder)
21. Portable audio or video device (e.g. MP3 player, iPod, DVD player)
22. DVD players/recorders (inc. Blu-ray)
23. Television
24. Stereo/Hi-fi equipment (inc. other home audio equipment)
25. CDs/tapes/videos/DVDs/computer games
26. House keys
27. Car keys
28. Tools
29. Bicycle
30. Garden furniture, ornaments, plants, or equipment (e.g. lawnmowers, spades, wheel barrows, BBQ)
31. Bins (wheelie bin, dustbin, recycling bins)
32. Glasses, sunglasses
33. Children’s toys
34. Sports equipment (e.g. golf clubs, horse riding equipment)
35. Food/drink/alcohol/cigarettes/groceries/shopping
36. Various household items/gadgets (e.g. small electrical appliances, torch, penknife)
37. *Toiletries/make up/perfume/medication*
38. *Furniture or white goods items*
39. *Doors/windows/door furniture/exterior fittings*
40. *Books*
41. *Bicycle parts*
42. *Fuel (petrol, diesel, oil)*
43. *Scrap metal (e.g. copper pipes, lead, iron, tin, etc.)*
44. *Building materials (e.g. timber, brick, paving stones)*
45. *Electricity/energy*
46. Other (SPECIFY)

**FCRD [ASK IF FSTOLMON =YES OR FWHAST10=1 OR 2 OR FV72 = 2 (MONEY)]**

You mentioned that money was stolen, or taken from your bank or credit card accounts. Were any of your bank, debit, credit or store cards used **without your permission or prior knowledge** to take money from your bank or building society accounts or to charge money to your credit card accounts?

INTERVIEWER: RESPONDENT SHOULD INCLUDE ANY JOINT ACCOUNTS OR CREDIT CARD

INTERVIEWER: THIS INCLUDES CARDS WHICH CAN MAKE CONTACTLESS PAYMENTS

1. Yes
2. No

## COSTS OF CRIME

**FQLOSS4A [ASK IF FV72=2 OR FSTOLMON =1 OR FWHAST10A=1 (MONEY FROM BANK ACCOUNT) OR 2 (MONEY FROM A CARD) OR 3 (CASH)]**

How much money was taken - whether or not it was refunded?

Please include any money that was subsequently refunded by your bank, building society or credit card company but DO NOT include any additional charges or costs that you incurred as a result of the incident.

INTERVIEWER: IF RESPONDENT SAYS THEY DON’T KNOW ASK: Approximately how much money would you say was taken?

ENTER AMOUNT IN POUNDS BELOW

£ WRITE IN\_\_\_\_\_\_\_\_\_\_\_\_

Not yet resolved

**FQLOSS4\_2 [ASK IF FQLOSS4A NOT DK OR REF]**

INTERVIEWER: PLEASE CODE THE CORRECT BAND

CAPI CHECK THAT BAND = AMOUNT ENTERED AT FQLOSS4A

1. Less than £20
2. £20-£49.99
3. £50 - £99.99
4. £100 - £249
5. £250 - £499
6. £500 - £999
7. £1,000 - £2,499
8. £2,500 - £4,999
9. £5,000 - £9,999
10. £10,000 - £19,999
11. £20,000 - £39,999
12. £40,000 - £59,999
13. £60,000 - £79,999
14. £80,000 - £99,999
15. £100,000 or more
16. Not yet resolved

**FQLOSS5 [ASK IF FQLOSS4A=DON’T KNOW OR QLOSS4=REFUSED]**

Which of the following bands comes closest to the amount of money that was taken, whether or not it was refunded?

1. Less than £20
2. £20-£49.99
3. £50 - £99.99
4. £100 - £249
5. £250 - £499
6. £500 - £999
7. £1,000 - £2,499
8. £2,500 - £4,999
9. £5,000 - £9,999
10. £10,000 - £19,999
11. £20,000 - £39,999
12. £40,000 - £59,999
13. £60,000 - £79,999
14. £80,000 - £99,999
15. £100,000 or more
16. Not yet resolved

**FQLOSS4B [ASK IF FQLOSS5 = 1]**

You mentioned that the amount taken was less than £20, was this…

1. Less than £1
2. £1 - £4.99
3. £5 - £9.99
4. £10 - £19.99
5. No money taken (DO NOT READ OUT)

**FQLOSS6 [ASK IF FQLOSS4A>0]**

Was the money that was taken…

1. Refunded in full
2. Partially refunded
3. Not refunded at all
4. SPONTANEOUS – not yet resolved

**FQLOSS2A1 [ASK IF FQLOSS6=2]**

How much of this money, if any, did you get back? Please include any money that was subsequently refunded by your bank, building society or credit card company.

INTERVIEWER: IF RESPONDENT SAYS THEY DON’T KNOW ASK: APPROXIMATELY HOW MUCH MONEY WOULD YOU SAY WAS REFUNDED?

ENTER AMOUNT IN POUNDS BELOW

£ WRITE IN\_\_\_\_\_\_\_\_\_\_\_\_

Not yet resolved

**FQLOSS2\_2 [ASK IF FQLOSS2A1 NOT DK OR REF]**

INTERVIEWER CODE CORRECT BAND – CAPI CHECK THAT FQLOSS2\_2 = FQLOSS2A

1. Zero
2. £0.01 - £19.99
3. £20-£49.99
4. £50 - £99.99
5. £100 - £249
6. £250 - £499
7. £500 - £999
8. £1,000 - £2,499
9. £2,500 - £4,999
10. £5,000 - £9,999
11. £10,000 - £19,999
12. £20,000 - £39,999
13. £40,000 - £59,999
14. £60,000 - £79,999
15. £80,000 - £99,999
16. £100,000 or more
17. Not yet resolved

**FQLOSS3 [ASK IF FQLOSS2A=DON’T KNOW OR FQLOSS2A=REFUSED]**

Which of the following bands comes closest to the amount of money that you got back?

1. Zero
2. £0.01 - £19.99
3. £20-£49.99
4. £50 - £99.99
5. £100 - £249
6. £250 - £499
7. £500 - £999
8. £1,000 - £2,499
9. £2,500 - £4,999
10. £5,000 - £9,999
11. £10,000 - £19,999
12. £20,000 - £39,999
13. £40,000 - £59,999
14. £60,000 - £79,999
15. £80,000 - £99,999
16. £100,000 or more
17. Not yet resolved

**FQLOSS2B [ASK IF FQLOSS3 = 2 (LESS THAN £20)]**

You mentioned that the amount refunded was less than £20, was this…

1. Less than £1
2. £1 - £4.99
3. £5 - £9.99
4. £10 - £19.99
5. No money taken (DO NOT READ OUT)

**FREFUNDA- [ASK IF FQLOSS6=1 OR 2]**

**FREFUNDF**

Who refunded the money? DO NOT PROMPT

1. Bank/building society or credit card company
2. Website acting as agent for seller (eg E-bay, Gumtree etc)
3. Original seller/recipient
4. Someone else (specify)

**CAPI CHECK THAT FQLOSS2A < FQLOSS4A**

**FCHARGES [ASK ALL]**

[Apart from the money taken/Even though you did not have any money taken] did you incur any additional charges or costs as a result of the incident? Additional charges might include bank charges, overdraft fees, costs of repair work required, cost of a new computer etc.

1. Yes
2. No

**FLOSSCHK [ASK IF FCHARGES=2 AND FFIXCOST=1))]**

**SOFT CHECK**

INTERVIEWER: THE RESPONDENT HAS STATED THAT THEY EXPERIENCED NO COSTS AS A RESULT OF THE INCIDENT, BUT EARLIER THEY STATED THAT THERE WAS A CHARGE FOR GETTING THEIR COMPUTER OR INTERNET ENABLED DEVICE FIXED AFTER THE COMPUTER VIRUS.

IF CHARGES WERE INCURRED WHEN FIXING THE COMPUTER OR INTERNET ENABLED DEVICE, PLEASE GO BACK ONE SCREEN AND CORRECT THE ANSWER AT **FCHARGES.**

1. Continue
2. Go back to FCHARGES

**FCMLOSS1 [ASK IF FCHARGES=YES]**

How much were the charges or costs you incurred [not including any money that was stolen]? Please DON’T include any money that was subsequently refunded but DO include any additional charges or costs that you incurred as a result of the incident.

INTERVIEWER: IF RESPONDENT SAYS THEY DON’T KNOW ASK: Approximately how much were the charges or costs you incurred?

ENTER AMOUNT IN POUNDS BELOW

£ WRITE IN\_\_\_\_\_\_\_\_\_\_\_\_

Not yet resolved

**FCMLOSS2a** **[ASK IF FCMLOSS1= DON’T KNOW OR FCMLOSS1=REFUSED]**

Which of the following bands comes closest to additional charges or costs you incurred?

1. Nothing (i.e. all money was refunded)
2. Less than £1
3. Up to £5
4. Up to £10
5. Up to £50
6. Up to £500
7. Up to £1,000
8. £1,000 or more
9. Not yet resolved

**FRLOSS3 [ASK IF FCMLOSS1>£1000 OR FCMLOSS2A=8 ( LOST £1000 OR MORE)]**

You said you lost more than £1000. How much did you personally lose?

ENTER AMOUNT TO NEAREST £1k £\_\_\_\_\_\_\_\_\_

**FACCNO [ASK IF FSTOLMON=1 OR FWHAST10A=1 (MONEY)]**

Can I check was the money taken from just one account or from a number of different accounts that belonged to you (or anyone else in your household?

1. One account
2. More than one account

**FACCNO2 [ASK IF FACCNO=2]**

How many of your accounts had money taken from them?

**ENTER NUMBER**

**CAPI check if FACCKNO2>10**

## ATTEMPTED THEFT

**FTRYSTMO [ASK ALL]**

[Apart from any money that was actually stolen] Can I just check, to the best of your knowledge, did the people who did it TRY to obtain any money from you?

1. Yes
2. No

**FTRYSTOTH [ASK IF FV75 = NO OR FV75 = DK/REF]**

[Apart from what was actually stolen] Can I just check, to the best of your knowledge, did the people who did it TRY to steal anything [else] that belonged to you or any other member of your household?

1. Yes
2. No

**FBELONGAA-**

**FBELONGAH [ASK IF FV75 = YES OR FTRYSTMO = YES OR FTRYSTOTH = YES]**

[You mentioned earlier that the people tried to steal something.] Who did the property that the person tried to steal belong to?   
CODE ALL THAT APPLY

NOTE: IF RESPONDENT IS SELF-EMPLOYED, CODE TOOLS, EQUIPMENT ETC

AS BELONGING TO HIM/HER

1. Respondent
2. Other adult household member
3. Child under 16 in household
4. Employer/work
5. Friend
6. Other

**FWHTRS10A–**

**FWHTRS10VV [ASK IF FV75 = YES OR FTRYSTOTH = YES]**

What did they try to steal?   
CODE ALL THAT APPLY

1. Money from bank account,
2. Money from a credit or debit card, store card
3. Cash (not including money taken from account)
4. Credit card/switch card/debit card/store card/cheque card
5. Documents (e.g. savings account book, cheque book, passport)
6. Personal information (passwords, PIN numbers, login details etc)
7. Mobile phone or smartphone (inc iPhone, Blackberry)
8. Laptops or other portable electronic devices (e.g. netbook, iPad, tablet, Kindle)
9. Computers and computer equipment (e.g. PC, Mac, printers, scanners)
10. Handheld games consoles (e.g. Nintendo Switch Lite)
11. Games consoles (e.g. Playstation, XBox, Nintendo)
12. Car/van
13. Motorcycle/motorised scooter/moped
14. Vehicle parts/fittings/accessories (inc. car music system, satellite navigation system)
15. Briefcase/handbag/shopping bag
16. Purse/wallet
17. Jewellery
18. Watches
19. Clothes
20. Camera (inc. video camera/camcorder)
21. Portable audio or video device (e.g. MP3 player, iPod, DVD player)
22. DVD players/recorders (inc. Blu-ray)
23. Television
24. Stereo/Hi-fi equipment (inc. other home audio equipment)
25. CDs/tapes/videos/DVDs/computer games
26. House keys
27. Car keys
28. Tools
29. Bicycle
30. Garden furniture, ornaments, plants, or equipment (e.g. lawnmowers, spades, wheel barrows, BBQ)
31. Bins (wheelie bin, dustbin, recycling bins)
32. Glasses, sunglasses
33. Children’s toys
34. Sports equipment (e.g. golf clubs, horse riding equipment)
35. Food/drink/alcohol/cigarettes/groceries/shopping
36. Various household items/gadgets (e.g. small electrical appliances, torch, penknife)
37. *Toiletries/make up/perfume/medication*
38. *Furniture or white goods items*
39. *Doors/windows/door furniture/exterior fittings*
40. *Books*
41. *Bicycle parts*
42. *Fuel (petrol, diesel, oil)*
43. *Scrap metal (e.g. copper pipes, lead, iron, tin, etc.)*
44. *Building materials (e.g. timber, brick, paving stones)*
45. *Electricity/energy*
46. Other (SPECIFY)

**FWCYBER [ASK ALL]**

Can I just check, thinking about the incident as a whole was the internet, any type of online activity or internet-enabled device related to any aspect of the offence?

INTERVIEWER NOTE: This includes cases where the internet may have been used to obtain the victim’s details as well as online and cyber incidents.

1. Yes
2. No

**FQKNOW2 [ASK ALL]**

How did you first find out about the incident?   
CODE ONE ONLY

PROMPT IF NECESSARY

1. Saw an unrecognised transaction on statement or found money missing from account

2. Card was refused/declined

3. Application refused

4. Contacted/told by a financial institution (bank, building society or credit card company)

5. Contacted/told by the police

6. Made aware of fraud type by friend, family, other – and realised had been a victim

7. Saw a media campaign/advert/TV programme/radio on the fraud type and realised

8. Anticipated goods/services didn’t appear

10. Unable to reach the person the victim had been dealing with

11. Alerted by antivirus software

12. Had problems with the computer/internet enabled device

13. Another way (SPECIFY)

**FEMOTREAC [ASK ALL]**

GREEN SHOW CARD F9

Many people have emotional reactions after incidents in which they are victims of crime. Looking at this card did you PERSONALLY have any of these reactions after the incident?

1. Yes
2. No

**FWHEMOTA–**

**FWHEMOTL [ASK IF FEMOTREAC = YES]**

GREEN SHOW CARD F9

Which of these reactions did you PERSONALLY have?

CODE ALL THAT APPLY

* + - 1. Anger
      2. Shock
      3. Fear
      4. Depression
      5. Anxiety/panic attacks
      6. Loss of confidence/feeling vulnerable
      7. Difficulty sleeping
      8. Crying/tears

1. Annoyance
2. Other (SPECIFY)

**FHOWAFF1 [ASK IF FEMOTREAC = YES]**

Overall, how much were you affected? Were you affected ...READ OUT

1. Very much
2. Quite a lot
3. A little
4. Not at all?

**FIMPACT2A-**

**FIMPACT2U [ASK ALL]**

GREEN SHOW CARD F10

Looking at this card what, if any, of these things happened to you as a result of this incident? CODE ALL THAT APPLY

1. Financial loss
2. Time off work
3. Loss of time/inconvenience
4. Loss of employment
5. Damage to relationships
6. Avoided social situations
7. Fear of physical threat
8. Physical health problems (e.g. resulting from stress)
9. Felt ashamed, embarrassed, self-blame or similar
10. Stopped using specific internet sites
11. *Inconvenience*
12. *Moved house*
13. *Took additional security precautions (e.g. installing a burglar alarm)*
14. *Loss of trust in other people/the public*
15. *Time off from school/college/university*
16. *Impact on health*
17. *Effect on personal confidence*
18. Other (SPECIFY)
19. No impact

**FIMPLOSS1 [ASK IF (FIMPACT2A=1 OR FIMPACT2D=1)**

What was the cost of the [textfill from FIMPACT2A:financial loss/ textfill from FIMPACT2D: loss of employment] that you experienced - whether or not it was refunded?

Please include any money that was subsequently refunded by your bank, building society or credit card company but DO NOT include any additional charges or costs that you incurred as a result of the incident.

INTERVIEWER: IF RESPONDENT SAYS THEY DON’T KNOW ASK: Approximately how much money would you say was lost?

ENTER AMOUNT IN POUNDS BELOW

£ WRITE IN\_\_\_\_\_\_\_\_\_\_\_\_

Not yet resolved

**FIMPLOSS2 [ASK IF FIMPLOSS1>0]**

Was the money from the [textfill from FIMPACT2A:financial loss/ textfill from FIMPACT2D: loss of employment]… READ OUT

1. Refunded in full

2. Partially refunded

3. Not refunded at all

4. SPONTANEOUS – not yet resolved

## CONTACT WITH ACTION FRAUD AND POLICE ABOUT THE INCIDENT

**FBANK [ASK IF FV81 TO FV86=1]**

As far as you know, did your bank, building society or credit company know about the incident?

1. Yes
2. No

**FBANK2 [ASK IF FBANK=YES]**

How did your bank, building society or credit company find out about the incident?

1. Respondent reported incident to bank/building society/credit company
2. Someone else reported incident to bank/building society/credit company
3. Bank/building society/credit company notified respondent (after noticing suspicious transactions)
4. Other (specify)

**FCOPSKNOW3 [ASK ALL]**

Did you report the incident to the police?

1. Yes
2. No

**FSATICON [ASK IF FCOPSKNOW3 = 1]**

Thinking about your initial contact with the police, overall, were you satisfied or dissatisfied with the way in which you were able to report the matter?

INTERVIEWER: IF SATISFIED ASK: Very satisfied or just fairly satisfied?

IF DISSATISFIED ASK: A bit dissatisfied or very dissatisfied?

1. Very satisfied
2. Fairly satisfied
3. A bit dissatisfied
4. Very dissatisfied

**FPOLICEA- [ASK IF FCOPSKNOW3 = YES]**

**FPOLICEF**

GREEN SHOW CARD F11

How did the police respond to your report?   
CODE ALL THAT APPLY

1. Advised you to make a report to Action Fraud

2. Reported the incident to Action Fraud on your behalf

3. Dealt with the incident themselves as a matter of urgency

4. Provided information or advice about how to protect against becoming a victim again

5. Other (please specify)

6. No response received

**FAFKNOW [ASK ALL]**

Action Fraud is the UK’s national fraud and internet crime reporting centre, providing a central point of contact for information about fraud and financially motivated internet crime.

Did you report the incident to Action Fraud?

1. Yes
2. No

**FSATICON2 [ASK IF FAFKNOW = 1]**

Thinking about your initial contact with Action Fraud, overall, were you satisfied or dissatisfied with the way in which you were able to report the matter?

INTERVIEWER: IF SATISFIED ASK: Very satisfied or just fairly satisfied?

IF DISSATISFIED ASK: A bit dissatisfied or very dissatisfied?

1. Very satisfied
2. Fairly satisfied
3. A bit dissatisfied
4. Very dissatisfied

**FAFHEAR [ASK IF FAFKNOW= NO]**

Before today, had you ever heard of Action Fraud?

1. Yes
2. No

**FACTFRA- [ASK ALL]**

**FACTFRH**

GREEN SHOW CARD F12

Did you report this to anyone else?

CODE ALL THAT APPLY

INTERVIEWER NOTE: IF EXPERIENCED MORE THAN ONE COMPUTER VIRUS, THINK ABOUT THE LAST OCCASION

1. Anti-virus software company
2. Internet service provider
3. Other government agency
4. Website administrator (e.g. Facebook, eBay, Amazon)
5. Someone else
6. No-one

**FFINDOFF [ASK ALL]**

Did the police or Action Fraud find out or know who did it?

1. Yes
2. No
3. Not yet
4. Don't Know

**FYAFNO3A-**

**FYAFNO3V [ASK IF FAFKNOW = NO AND FCOPSKNOW = NO]**

Why did you not report the incident to the Police or Action Fraud?

CODE ALL THAT APPLY

1. Reported incident to other authority (e.g. the bank/financial institution)
2. Thought incident would be reported by other authority (eg the bank/financial institution)
3. Reported to other authority (eg superiors, company security staff, etc)
4. Wanted to report but didn’t know where to report
5. Private / personal / family matter
6. Dealt with matter myself/ourselves
7. The Police or Action Fraud could have done nothing
8. The Police or Action Fraud would not have bothered/not been interested
9. Inconvenient/too much trouble
10. No loss/damage/attempt unsuccessful
11. Too trivial/not worth reporting
12. Didn’t see it as a crime/see myself as a victim
13. Felt too ashamed/embarrassed to report incident
14. Previous bad experience of the police or Action Fraud
15. It is a common event/just one of those things/just something that happens
16. (Thought) Someone else had already reported incident / or similar incidents
17. Other (SPECIFY)

**FCRIMEREF [ASK IF FAFKNOW =YES OR FCOPSKNOW3 = YES OR FFINDOFF =YES]**

Did the police or Action Fraud give you a crime reference number for this matter?

INTERVIEWER: if respondent unsure, explain that crime reference numbers are typically issued over the phone, or through a letter, and should be received within several days of being reported to Action Fraud.

INTERVIEWER: If respondent leaves to find a letter or record of the number, discourage them from doing so – only interested in whether one was received, no details are required

1. Yes
2. No
3. Can’t remember

**FAFRESP1A [ASK IF FAFKNOW=1]**

**FAFRESP1E**

When you report a fraud to Action Fraud, your case will be referred on to the relevant police service who may carry out an investigation.

Did anyone contact you as a result of your report to Action Fraud?

* 1. Yes - the police
  2. Yes - Action Fraud
  3. No

**FAFRESP2A [FAFRESP1A-E=1 OR 2]**

**FAFRESP2H**

GREEN SHOW CARD F13

And how did they contact you?

1. In person
2. Phone call
3. Email
4. Letter
5. Other (specify)

**FAFRESP3A [FAFRESP1A-E=1 OR 2]**

**FAFRESP3H**

GREEN SHOW CARD F14

What happened as a result of your report to Action Fraud?

* + - 1. Received information on the police investigation into the incident

1. Received information on the outcome of the police investigation
2. Received information on how to protect against becoming a victim again
3. Advised that incident would be recorded by financial institution and no further action required
4. Other (please specify)
5. None of the above

**FVPLEDG5** **[ASK IF FAFKNOW = YES]**

Do you think Action Fraud treated you fairly?

1. Yes
2. Not entirely
3. Not at all

**FVPLEDG6** **[ASK IF FAFKNOW = YES]**

Did Action Fraud treat you with respect?

1. Yes
2. Not entirely
3. Not at all

**FSATAF [ASK IF FAFKNOW = YES]**

Overall, were you satisfied or dissatisfied with the way Action Fraud handled this matter?

INTERVIEWER: IF SATISFIED ASK: Very satisfied or just fairly satisfied?

IF DISSATISFIED ASK: A bit dissatisfied or very dissatisfied?

1. Very satisfied
2. Fairly satisfied
3. A bit dissatisfied
4. Very dissatisfied
5. Too early to say

**FSCORCRM2 [ASK ALL]**

I would now like to ask you how serious a crime you personally think this was.

On a scale of 1 to 20 with 1 being a very minor crime like theft of milk bottles from a doorstep, to 20 being the most serious crime of murder.

How would you rate this crime on the scale from 1 to 20?

1..20

**FCRIME [ASK ALL]**

Did you think that what happened was...READ OUT

1. A crime
2. wrong, but not a crime
3. or just something that happens?

## REVIEW OF INCIDENTS

**FREVDESC [ASK ALL]**

INTERVIEWER: YOU RECORDED THE DESCRIPTION OF THE INCIDENT AS: [answer from DESCRINC].

INTERVIEWER – BELOW IS A SUMMARY OF THE INFORMATION COLLECTED IN THIS VICTIM FORM. PLEASE CONFIRM WITH THE RESPONDENT THAT ALL THE INFORMATION IS CORRECT AND IS CONSISTENT WITH THE DESCRIPTION.

IF THERE IS ANYTHING YOU NEED TO ADD, CORRECT OR CLARIFY DO THIS AT THE NEXT QUESTION. **YOU SHOULD NOT GO BACK AND AMEND ANYTHING.**

YOU HAVE RECORDED THAT:

[(NOTHING/SOMETHING) WAS STOLEN] (taken from FV71)

[(*LIST OF WHAT WAS STOLEN, IF ANYTHING)*] (taken from FV72)

[(AN/ NO) ATTEMPT WAS MADE TO STEAL SOMETHING (ELSE)]

[FORCE OR VIOLENCE WAS (NOT) USED]

[THE OFFENDER(s) (DID NOT THREATEN ANYONE/THREATENED SOMEONE)]

[PERSONAL DETAILS WERE (NOT) USED TO MAKE A PURCHASE WITHOUT PERMISSION (taken from FV81)

[PERSONAL DETAILS WERE (NOT) USED TO MAKE AN APPLICATION WITHOUT PERMISSION (taken from FV82)

[VICTIM WAS (NOT) TRICKED INTO MAKING INVESTMENT] (taken from FV83)

[VICTIM WAS (NOT) TRICKED INTO TRANSFERRING ANY MONEY] (taken from FV84)

[PAYMENT (NOT) MADE FOR GOODS THAT DID NOT EXIST/SUBSTANDARD (taken from FV85)

[INTERNET ENABLED DEVICE (NOT) INFECTED BY VIRUS OR MALWARE] (taken from FV87a)

[THIS WAS (NOT) A CYBER OFFENCE] (taken from FV88

Is there anything you would like to add or clarify?

1. Yes
2. No

**FCHKDESCR [IF FREVDESC = YES]**

PLEASE TYPE IN ANY ADDITIONAL INFORMATION OR CLARIFICATION HERE.

Text: Maximum 100 characters

# PERFORMANCE OF THE CRIMINAL JUSTICE SYSTEM

**🡪 TIMING POINT**

**+DISPLAY [ASK ALL MODULE A AND B RESPONDENTS]**

The next few questions are about the effectiveness of the Criminal Justice System. This includes the police, the Crown Prosecution Service (CPS), the courts, prisons, and the probation service.

I’m going to ask you how you think each of these organisations is performing across the country as a whole. You don’t need to have had contact with any of them to answer the questions. I’m just interested in your general opinion.

**CJSCPSB [ASK ALL MODULE A AND B RESPONDENTS]**

The Crown Prosecution Service is responsible for deciding when a case should be brought to court and then prosecuting the defendants.

GREY SHOW CARD J1

How confident are you that the Crown Prosecution Service is effective at prosecuting people accused of committing a crime?

1. Very confident
2. Fairly confident
3. Not very confident
4. Not at all confident
5. Don’t know

**CJSCRT2A** **[ASK ALL MODULE A AND B RESPONDENTS]**

Now moving on to thinking about the courts. This includes the Crown Courts, Magistrates Courts and Juvenile Courts, as well as the judges and magistrates who are involved in the court proceedings.

GREY SHOW CARD J1

How confident are you that the Courts are effective at dealing with cases promptly?

1. Very confident
2. Fairly confident
3. Not very confident
4. Not at all confident
5. Don’t know

**CJSOVB1 [ASK ALL MODULE A AND B RESPONDENTS]**

GREY SHOW CARD J1

Thinking about all of the agencies within the Criminal Justice System: the police, the Crown Prosecution Service, the courts, prisons and the probation service.

How confident are you that the Criminal Justice System as a whole is effective?

1. Very confident
2. Fairly confident
3. Not very confident
4. Not at all confident
5. Don’t know

**+DISPLAY** **[ASK ALL MODULE A AND B RESPONDENTS]**

The Criminal Justice System deals with a variety of people in different circumstances such as victims and witnesses of a crime as well as those who are accused or convicted of committing a crime.

**FAIRATT1-**

**FAIRATT7** **[ASK ALL MODULE A AND B RESPONDENTS]**

GREY SHOW CARD J2

Thinking about the Criminal Justice System as a whole, please choose an answer from the card to say how much you agree or disagree with the following statements.

(How much would you agree or disagree that…….?)

1. Strongly agree
2. Tend to agree
3. Tend to disagree
4. Strongly disagree
5. Don’t know

***{ATTITUDE STATEMENTS}***

The Criminal Justice System gives victims and witnesses the support they need. **(FAIRATT1)**

The Criminal Justice System treats those who have been accused of a crime as ‘innocent until proven guilty’ **(FAIRATT2)**

The Criminal Justice System takes into account the views of victims and witnesses **(FAIRATT3)**

When handing out sentences the Criminal Justice System takes into account the circumstances surrounding the crime **(FAIRATT4)**

The Criminal Justice System is too soft on those accused of committing a crime **(FAIRATT5)**

The Criminal Justice System achieves the correct balance between the rights of the offender and the rights of the victim **(FAIRATT6)**

The Criminal Justice System discriminates against particular groups or individuals **(FAIRATT7)**

**FAIROVA1 [ASK ALL MODULE A AND B RESPONDENTS]**

GREY SHOW CARD J1

Still thinking about ALL of the agencies within the Criminal Justice System: the police, the Crown Prosecution Service, the courts, prisons and the probation service.

How confident are you that the Criminal Justice System as a whole is fair?

1. Very confident
2. Fairly confident
3. Not very confident
4. Not at all confident
5. Don’t know

**POLTRST [ASK ALL MODULE A AND B RESPONDENTS]**

GREY SHOW CARD J3

In general how much do you trust the police as an organisation?

1. A lot
2. A fair amount
3. Not very much
4. Not at all

**POLTRU2A- [ASK ALL MODULE A AND B RESPONDENTS]**

**POLTRU2O**

GREY SHOW CARD J4

Looking at this card, which of the following has affected your trust in the police as an organisation?

CODE ALL THAT APPLY

1. Positive personal experience with the police

2. Negative personal experience with the police   
3. Relatives' and/or friends' experiences  
4. Word of mouth/ Information from other people   
5. Reporting on police involvement in high profile incidents

6. Broadsheet newspapers (e.g. Times, Guardian, Telegraph)   
7. Tabloid newspapers (e.g. Sun, Express, Daily Mail)   
8. Local newspapers   
9. TV documentaries

10. News programmes   
11. Social media (e.g. Facebook/ Twitter)

12. Something else (SPECIFY)  
13. SPONTANEOUS ONLY: Not sure

**+DISPLAY(CJS\_3) [ASK ALL]**

I’d now like to ask you what you think about the POLICE IN THIS AREA. You don’t need to have actually had contact with the police to answer these questions, we are just interested in your general opinion about the police in this area.

INTERVIEWER PROMPT IF NECESSARY: By THIS area I mean within a 15 minute walk from here

**RATPOL2 [ASK ALL]**

GREY SHOW CARD J5

Taking everything into account, how good a job do you think the police IN THIS AREA are doing?

1. Excellent
2. Good
3. Fair
4. Poor
5. Very poor

**LOCPOLCC1 [ASK ALL]**

GREY SHOW CARD J6

Are you aware of the police IN THIS AREA doing any of these things in relation to cyber-crime?

CODE ALL THAT APPLY

1. Visiting victims of cyber crime
2. Working with Action Fraud to investigate cyber crimes
3. Providing advice about how people can protect themselves from cyber-crime and be secure online
4. Explaining/ warning of the consequences of committing cyber crimes
5. None of these
6. Don’t know

**LOCPOLCC2 [ASK IF LOCPOLCC1 = 1-4]**

GREY SHOW CARD J7

How good a job do you think police IN THIS AREA are doing in relation to cyber-crime?

1. Excellent
2. Good
3. Fair
4. Poor
5. Very poor
6. I have no knowledge of specific action taken by the police in this area in relation to cyber-crime
7. Don’t know

**POLATT1- [ASK ALL] (CJS\_4)**

**POLATT7**

GREY SHOW CARD J8

Choosing an answer from this card, please say how much you agree or disagree with each of the following statements about the police in your local area. So…

(How much would you agree or disagree that…)

INTERVIEWER PROMPT IF NECESSARY: YOU DO NOT NEED TO HAVE HAD CONTACT WITH THE POLICE, WE ARE INTERESTED IN YOUR OPINION BASED UPON WHAT YOU DO KNOW.

1. Strongly agree
2. Tend to agree
3. Neither agree or disagree
4. Tend to disagree
5. Strongly disagree

***{ATTITUDE STATEMENTS}***

They (the police in this area) can be relied on to be there when you need them **(POLATT1)**

They (the police in this area) would treat you with respect if you had contact with them for any reason **(POLATT2)**

The police in this area treat everyone fairly regardless of who they are **(POLATT3)**

They (the police in this area) understand the issues that affect this community **(POLATT5)**

They (the police in this area) are dealing with the things that matter to people in this community **(POLATT6)**

The police in this area can be trusted **(POLATT6b)**

Taking everything into account I have confidence in the police in this area **(POLATT7)**

**COMMATT2 [ASK ALL]**

GREY SHOW CARD J8

It is the responsibility of the police and local council working in partnership to deal with anti-social behaviour and crime in your local area.

Still looking at this card, how much would you agree or disagree that the police and local council are dealing with the anti-social behaviour and crime issues that matter in this area.

1. Strongly agree
2. Tend to agree
3. Neither agree or disagree
4. Tend to disagree
5. Strongly disagree

**🡪 TIMING POINT**

**PCC03 [ASK ALL MODULE A AND B RESPONDENTS IF REGION = NOT LONDON AND PFA = NOT GREATER MANCHESTER]**

Police and Crime Commissioners, also known as PCCs, have been elected to hold Chief Constables and forces to account. They aim to deliver effective and efficient policing, prevent and reduce crime and provide support services to victims, working in partnership with a range of agencies.

Before this interview were you aware of Police and Crime Commissioners?

1. Yes
2. No
3. Don’t know

🡪 **TIMING POINT**

**RATNCCYBER [ASK ALL MODULE A AND B RESPONDENTS]**

GREY SHOW CARD J9

The National Crime Agency is responsible for tackling national issues such as firearms, organised immigration crime, child sexual exploitation, cyber and economic crime.   How good a job do you think the National Crime Agency is doing in tackling cyber-crime?

1.     Excellent

2.     Good

3.     Fair

4.     Poor

5.     Very poor

**VCPHEAR [ASK ALL]**

The Code of Practice for Victims of Crime, more commonly known as the Victims’ Code, sets out the minimum standards of service that agencies in the Criminal Justice System must meet when dealing with victims of crime.

Before this interview, had you heard of the Victims’ Code?

1. Yes
2. No
3. Don’t know

**🡪 TIMING POINT**

# MOBILE PHONE CRIME

## MOBILE PHONE THEFT

**+DISPLAY [ASK ALL]**

I'd now like to ask you a few general questions about mobile phones.

**MOBILE** **[ASK ALL]**

Have [you/you or anyone else now in your household] owned or had regular use of a mobile phone at any time since [the first of ^DATE^]? [Please include any children in the household.]

INTERVIEWER: THIS INCLUDES REGULARLY CARRYING A MOBILE PHONE FOR USE IN EMERGENCIES EVEN IF SELDOM USED.

1. Yes
2. No

**MOBWH-** **[ASK IF MOBILE = YES AND MORE THAN ONE PERSON IN**

**MOBWHC10** **HOUSEHOLD]**

Who has owned or had regular use of a mobile phone in this time?     CODE ALL THAT APPLY

[Names carried forward from Household Box (including Children)]

**MOBSTOLE2 [ASK ALL]**

[INCLUDING anything you have already mentioned, since/Since] the first of [^DATE] have [you/you or anyone else now in your household] had a mobile phone stolen?

INTERVIEWER: IF RESPONDENT MENTIONS A THEFT THAT YOU HAVE NOT ALREADY RECORDED IN THE VICTIM FORM YOU DO NOT NEED TO GO BACK.

1. Yes
2. No

**WHMBS- [ASK IF MOBSTOLE = YES AND MORE THAN ONE PERSON IN**

**WHMBSC11 HOUSEHOLD]**

Who has had a mobile phone stolen in this time?

CODE ALL THAT APPLY

INTERVIEWER: RECORD WHO **OWNED OR REGULARLY USED** THE STOLEN MOBILE PHONE(S). THIS MAY BE DIFFERENT FROM THE PERSON WHO IT WAS ACTUALLY STOLEN FROM

INTERVIEWER: IF MORE THAN ONE PERSON HAS HAD A MOBILE PHONE STOLEN RECORD THEM ALL

[Names from Household Box (including Children) that were selected at MobWh]

**WRMBS [ASK IF WHMBS=RESPONDENT (RESPONDENT’S MOBILE PHONE WAS STOLEN)]**

Thinking about the time when YOUR mobile phone was stolen, did it happen in England or Wales or did it happen somewhere else?

1. England or Wales
2. Elsewhere

**MOBSAF2A-**

**MOBSAF2K** **[ASK ALL]**

GREY SHOW CARD J10

Looking at this card have you personally done any of the following things to protect yourself in the event of your mobile phone being stolen?

CODE ALL THAT APPLY

1. Registered your phone on an asset register (e.g. [**www.immobilise.com**](http://www.immobilise.com))
2. Recorded your phone’s serial number (called the IMEI number)
3. Physically marked the phone (e.g. with postcode, name/address)
4. Used a PIN lock or code to prevent unauthorised use
5. Made a note of the service provider’s number to report loss/theft
6. Taken out insurance that covered your mobile phone
7. Installed an app to track/ lock your phone remotely
8. Installed anti-virus/anti-spyware software
9. None of these
10. SPONTANEOUS ONLY: Do not have a mobile phone

**MOBCHK [ASK IF ((MOBSTOLE=YES AND WHMBS=RESPONDENT AND WRMBS=1) AND WHAST10 NE MOBILE PHONE AND STOMOB NE YES))]**

INTERVIEWER: THE RESPONDENT HAS REPORTED THAT THEY HAVE HAD A MOBILE PHONE STOLEN IN THE LAST 12 MONTHS BUT THIS WAS NOT REPORTED EARLIER IN THE VICTIM FORM. PLEASE ASK RESPONDENT TO BRIEFLY DESCRIBE THE CIRCUMSTANCES UNDER WHICH THE PHONE WAS STOLEN

YOU DO NOT NEED TO GO BACK TO THE VICTIM FORM PART OF THE QUESTIONNAIRE AND CORRECT ANYTHING THAT HAS BEEN MISSED.

Open response

Don’t know

Refused

**🡪 TIMING POINT**

**WHYMOBA- [ASK IF ((MOBSTOLE=YES AND WHMBS=RESPONDENT AND WRMBS=1) AND WHYMOBH WHAST10 NE MOBILE PHONE AND STOMOB NE YES))]**

What was the reason that you did not mention this incident of mobile phone theft earlier in the survey?

ASK OR RECORD

PROMPT IF NECESSARY

1. Forgot to mention it until now
2. It was stolen alongside other items (e.g. left in car/ bag)
3. Didn’t think it was important
4. Incident happened outside the reference period
5. Incident happened abroad
6. Didn’t know whether the phone was lost or stolen

## OTHER COMMUNICATIONS

**LANDLIN [ASK ALL]**

Do you have a fixed telephone line (landline) in your home?

INTERVIEWER: THIS SHOULD BE AN ACTIVE TELEPHONE NUMBER

1. Yes
2. No

**PEREMAIL [ASK ALL]**

Do you have a home or work email address that you access at least once a month?

1. Yes
2. No

**🡪 TIMING POINT**

# FOLLOW-UP MODULE A – EXPERIENCES OF THE POLICE

## WHETHER RESPONDENT KNOWS ANY POLICE OFFICERS

**PFILTER [ASK ALL]**

Now I’d like to ask you some questions about the police. First, can I just check if you or any other household members are serving police officers or police community support officers (PCSOs)?

1. Yes
2. No

***{QUESTIONS ON THE POLICE ARE NOT ASKED OF RESPONDENTS WHERE THEY OR A MEMBER OF THEIR HOUSEHOLD ARE IN THE POLICE}***

**POLVOLA- [ASK IF PFILTER = NO OR**

**POLVOLE PFILTER=DK/REF]**

In the last 12 months, have you volunteered either as a special constable or in another policing role, or have you volunteered to help the police in any other way? CODE UP TO TWO

IF NECESSARY: Special constables are trained volunteers who work with and support their local police. They have the same powers as regular officers and wear a similar uniform.

INTERVIEWER: DO NOT INCLUDE REPORTING CRIME, GIVING EVIDENCE, OR OTHER MANDATORY ACTIVITIES.

1. Yes – volunteered as a Special Constable
2. Yes – volunteered in another policing role/another way
3. No – not volunteered at all

 **TIMING POINT**

## AWARENESS OF LOCAL POLICE

**PFOOT        [ASK IF POLVOLA = NE1 AND PFILTER = NO OR PFILTER = DK/REF AND MODULE A RESPONDENT]**

On average, how often do you see police officers or police community support officers (PCSOs) ON FOOT PATROL in your local area?

Would you say it was... READ OUT

IF NECESSARY: Police Community Support Officers (PCSOs) are employed by police forces. They wear a uniform similar to police officers and deal with tasks that do not require police officer’s experience or powers.

1. More than once a day
2. Once a day
3. About once a week
4. About once a month
5. Less than once a month
6. or Never?

**PFOOT2 [ASK IF POLVOLA = NE1 AND PFILTER = NO OR PFILTER = DK/REF & MODULE A RESPONDENT]**

In the last two years have you noticed any change in how often you see police officers or police community support officers (PCSOs) ON FOOT PATROL in your local area? Would you say that nowadays you notice them…READ OUT

1. More often
2. Less often
3. or about the same compared with two years ago?
4. SPONTANEOUS ONLY: *Not noticed any change*
5. SPONTANEOUS ONLY: *Never see any officers on foot patrol in local area*

**POLVISv2 [ASK IF POLVOLA = 3 OR POLVOLA = DK/REF & MODULE A RESPONDENT]**

Have you seen or heard information about what the police are doing to tackle crime and anti-social behaviour in your local area in the last 12 months?

1. Yes
2. No

**POLVIS2A-** **[ASK IF POLVISv2=1]**

**POLVIS2K**

SHOW CARD A1

Did you see or hear this information in any of the following ways in the last 12 months?

CODE ALL THAT APPLY

1. Via social media (e.g. Facebook/Twitter)
2. Newsletters
3. Email notifications
4. Community messaging
5. Public meeting
6. Local newspapers
7. On a website (e.g. on a police force’s own website)
8. Other – please specify
9. None of these

**LOCPCON3A–**

**OCPCON3W [ASK IF POLVOLA = NE1 AND PFILTER = NO OR PFILTER = DK/REF &**

**MODULE A RESPONDENT]**

SHOW CARD A2

During the last 12 months, have you had contact with police officers or police community support officers in your local area in any of the ways shown on this card?

CODE ALL THAT APPLY

1. At an open public meeting
2. Via an online meeting
3. At a surgery or drop-in centre
4. At a gathering in a street near here
5. They knocked on my door
6. At a group I go to
7. At an event in the local area
8. At a community centre
9. In the course of my job
10. Not had any contact

## CONTACTING THE POLICE BY 999 OR 101

**INTRO999 [ASK ALL]**

I’d now like to ask you some questions about different ways in which you might contact the police.

**EMRG [ASK ALL (NOTE THAT PFILTER DOES NOT APPLY HERE)]**

In the last 12 months, have you contacted the police for any reason by calling 999?

Please do not include calls made to 101.

Please include calls made as a result of any incidents you may have told me about earlier.

IF NECESSARY: 999 is the emergency telephone number in the UK.

1. Yes
2. No

**EMRGNO [ASK IF EMRG=YES]**

In the last 12 months, how many times have you called 999 to contact the police?

ENTER NUMBER

**WHYEMRG [ASK IF EMRG=YES]**

I’d now like to ask you about the [most recent] 999 call you made to the police.

What was the reason for your 999 call to the police?

ENTER ANSWER. OPEN TEXT

**TOLDCRIMB [ASK IF [ASK IF EMRG=YES]]**

Have you already told me about this incident?

1. Yes
2. No

**VFCRIMB [ASK IF TOLDCRIMB=1]**

INTERVIEWER: ON WHICH VICTIM FORM WAS THE INCIDENT RECORDED?

1..6

**IF** TOLDCRIMEB**=YES GO TO INTRO101]**

**SATEMRG [ASK IF EMRG=YES** **& TOLDCRIMB =2/DK/REFUSED]**

Thinking about your initial contact with the police through the 999 call, how satisfied or dissatisfied were you with how long it took to get though and speak to a police operator?

INTERVIEWER: IF SATISFIED ASK: Very satisfied or just fairly satisfied?

IF DISSATISFIED ASK: A bit dissatisfied or very dissatisfied?

1. Very satisfied
2. Fairly satisfied
3. A bit dissatisfied
4. Very dissatisfied

**EMRGEXP [ASK IF EMRG=YES & TOLDCRIMB =2/DK/REFUSED]**

During the call, how clear was the operator about the action the police would take as a result of the call?

1. Very clear
2. Somewhat clear
3. Not very clear
4. Not at all clear

**EMRGESP [ASK IF EMRGEXP =1, 2 OR 3 & TOLDCRIMB =2/DK/REFUSED]**

How satisfied or dissatisfied were you with the action the operator said the police were going to take?

INTERVIEWER: IF SATISFIED ASK: Very satisfied or just fairly satisfied?

IF DISSATISFIED ASK: A bit dissatisfied or very dissatisfied?

1. Very satisfied
2. Fairly satisfied
3. A bit dissatisfied
4. Very dissatisfied

**EMRGEXFL [ASK IF EMRG=YES & TOLDCRIMB =2/DK/REFUSED]**

SHOW CARD A3

Looking at this card, which of these options best describes what the police did as a result of your call?

SINGLE CODE

1. Treated the matter as an emergency and attended the scene immediately
2. Treated the matter as a priority, but not an emergency and attended within a few hours
3. Followed up with you at a later time
4. Referred you to another agency
5. Advised you to contact the police in another way
6. Took no further action

**EMRGSAT [ASK IF EMRG=YES & TOLDCRIMB =2/DK/REFUSED]**

Thinking about all of the contact you had with police regarding this incident, overall, were you satisfied or dissatisfied with the way the police handled the whole matter [even if they took no action]?

INTERVIEWER: IF SATISFIED ASK: Very satisfied or just fairly satisfied?

IF DISSATISFIED ASK: A bit dissatisfied or very dissatisfied?

1. Very satisfied
2. Fairly satisfied
3. A bit dissatisfied
4. Very dissatisfied
5. Too early to say

**INTRO101 [ASK ALL]**

I’d now like to ask you some questions about contacting the police using the non-emergency 101 number. 101 is the national telephone number for reporting issues which do not need an emergency response.

**NONEMRG [ASK ALL]**

In the last 12 months, have you contacted the police for any reason by calling the non-emergency number 101?

Please include calls made as a result of any incidents you may have told me about earlier.

INTERVIEWER NOTE: Do not include calls to 111 (the NHS contact number)

1. Yes
2. No
3. Never heard of 101

**NONEMRGNO [ASK IF NONEMRG=YES]**

In the last 12 months,how many times have you called 101 to contact the police?

ENTER NUMBER

**WHYNONEMRG [ASK IF NONEMRG=YES]**

I’d now like to ask you about the [most recent] 101 call you made to the police.

What was the reason for your call to the police?

ENTER ANSWER. OPEN TEXT

**TOLDCRIMB2 [NONEMRG = YES]**

Have you already told me about this incident?

1. Yes
2. No

**VFCRIMB2 [ASK IF TOLDCRIMB2=1]**

INTERVIEWER: ON WHICH VICTIM FORM WAS THE INCIDENT RECORDED?

1..6

**N/A (CODE IF MENTIONED AS 999 CALL)**

**IF TOLDCRIM2=YES GO TO A4**

**SATNONEMRG [ASK IF NONEMRG=YES** **& TOLDCRIM2 =2/DK/REFUSED]**

Thinking about your initial contact with the police through the 101 call, how satisfied or dissatisfied were you with how long it took to get though and speak to a police operator??

INTERVIEWER: IF SATISFIED ASK: Very satisfied or just fairly satisfied?

IF DISSATISFIED ASK: A bit dissatisfied or very dissatisfied?

1. Very satisfied
2. Fairly satisfied
3. A bit dissatisfied
4. Very dissatisfied

**NONEMRGEXP [ASK IF NONEMRG=YES & TOLDCRIM2 =2/DK/REFUSED]**

During the call, how clear was the operator about the action the police would take as a result of the call?

1. Very clear
2. Somewhat clear
3. Not very clear
4. Not at all clear

**NONEMRGESP [ASK IF NONEMRGEXP = 1, 2 OR 3 & TOLDCRIM2 =2/DK/REFUSED]**

How satisfied or dissatisfied were you with the action the operator said the police were going to take?

INTERVIEWER: IF SATISFIED ASK: Very satisfied or just fairly satisfied?

IF DISSATISFIED ASK: A bit dissatisfied or very dissatisfied?

1. Very satisfied
2. Fairly satisfied
3. A bit dissatisfied
4. Very dissatisfied

**NONEMRGEXFL [ASK IF NONEMRG=YES & TOLDCRIM2 =2/DK/REFUSED]**

SHOW CARD A3

Looking at this card, which of these options best describes what the police did as a result of your call?

SINGLE CODE

1. Treated the matter as an emergency and attended the scene immediately
2. Treated the matter as a priority, but not an emergency and attended within a few hours
3. Followed up with you at a later time
4. Referred you to another agency
5. Advised you to contact the police in another way
6. Took no further action

**NONEMRGSAT [ASK IF NONEMRG=YES & TOLDCRIM2 =2/DK/REFUSED]**

Thinking about all of the contact you had with police regarding this incident, overall, were you satisfied or dissatisfied with the way the police handled the whole matter [even if they took no action]?

INTERVIEWER: IF SATISFIED ASK: Very satisfied or just fairly satisfied?

IF DISSATISFIED ASK: A bit dissatisfied or very dissatisfied?

1. Very satisfied
2. Fairly satisfied
3. A bit dissatisfied
4. Very dissatisfied
5. Too early to say

** TIMING POINT**

**HOWCTA-G [ASK IF POLVOLA = NE1 AND (PFILTER = NO OR PFILTER = DK/REF)]**

SHOW CARD A4

I’d now like to ask you about some other ways of contacting the police.In the last 12 months, have you contacted the police in any of these ways?

CODE ALL THAT APPLY

1. Phone call to local police station (not including calls to 101)
2. Approached/stopped an officer in the street
3. Visited the police station
4. Via email/online (excluding social media)
5. Via social media
6. Some other way (SPECIFY)
7. Not contacted the police in any of these ways

**WHATCOA-**

**WHATCOS [ASK IF HOWCT = 1-6]**

YELLOW SHOW CARD A5

Looking at the reasons on this card, why have you YOURSELF contacted the police in the last 12 months?

CODE ALL THAT APPLY

1. A. To report a crime of which you or someone in your household was the victim

2. B. To report a crime of which someone else NOT IN YOUR HOUSEHOLD,was the victim

3. C. Because you were told or asked to do so (e.g. to show documents, give a statement)

4. D. To report a traffic accident or medical emergency

5. E. To report a burglar alarm ringing

6. F. To report a car alarm going off

7. G. To report any other suspicious circumstances or persons

8. H. To report any type of disturbance, noise or nuisance (apart from alarms going off)

9. I. To report a missing person

10. J. To report that you had lost something (including animals)

11. K. To report that you had found something (including animals)

12. L. To tell them that your home was going to be empty

13. M. To report any other type of problem or difficulty

14. N. To ask for directions or the time

15. O. To ask for any other sort of advice or information

16. P. To give them any other sort of information

17. Q. Just for a social chat

**RECCONT [ASK IF HOWCT = 1-6 AND IF MORE THAN ONE TYPE OF CONTACT AT WHATCO OTHER THAN WHATCOC (TOLD TO), WHATCON (DIRECTIONS) OR WHATCOQ (SOCIAL CHAT). IF ONLY HAD CONTACT BECAUSE TOLD TO, TO ASK FOR DIRECTIONS OR FOR SOCIAL CHAT GO TO SECTION A4]**

YELLOW SHOW CARD A6

(Apart from being told to contact the police, ask for directions or the time, or having a social chat) Which of these contacts with the police was the most recent?

CODE ONE ONLY

1. A. To report a crime of which you or someone in your household was the victim

2. B. To report a crime of which someone else, NOT IN YOUR HOUSEHOLD, was the victim

3. D. To report a traffic accident or medical emergency

4. E. To report a burglar alarm ringing

5. F. To report a car alarm going off

6. G. To report any other suspicious circumstances or persons

7. H. To report any type of disturbance, noise or nuisance (apart from alarms going off)

8. I. To report a missing person

9. J. To report that you had lost something (including animals)

10. K. To report that you had found something (including animals)

11. L. To tell them that your home was going to be empty

12. M. To report any other type of problem or difficulty

13. O. To ask for any other sort of advice or information

14. P. To give them any other sort of information

**HOWCT2 [ASK ALL WHO HAVE CONTACTED THE POLICE RECENTLY – OTHER THAN BEING TOLD TO, DIRECTIONS OR SOCIAL CHAT AND NOT ON A VICTIM FORM AND HOWCT = MORE THAN ONE RESPONSE]**

(Thinking about the most recent occasion when you contacted the police)How did you first make contact with the police? DO NOT READ OUT.

CODE ONE ONLY.

SHOW ONLY RESPONSES GIVEN AT HOWCT

1. Phone call to local police station (not including calls to 101)
2. Approached/stopped an officer in the street
3. Visited the police station
4. Via email/online (excluding social media)
5. Via social media
6. Some other way (SPECIFY)
7. Not contacted the police in any of these ways (EXCLUSIVE)

**SATPOL2 [ASK IF HOWCT = 1-6 (ALL WHO HAVE CONTACTED THE POLICE RECENTLY) – OTHER THAN BEING TOLD TO, DIRECTIONS OR SOCIAL CHAT AND NOT ON A VICTIM FORM]**

Overall, were you satisfied or dissatisfied with the way the police handled this matter?

INTERVIEWER: IF SATISFIED ASK: Very satisfied or just fairly satisfied?

IF DISSATISFIED ASK: A bit dissatisfied or very dissatisfied?

1. Very satisfied
2. Fairly satisfied
3. A bit dissatisfied
4. Very dissatisfied
5. Too early to say  
   1. **STOP AND SEARCH**

**A4 RESPONDENT IN VEHICLE STOPPED BY POLICE**

**[ASK IF PFILTER = NO OR PFILTER = DK/REF]**

I’d now like to ask you some questions about being stopped by the police.

**PSTOPCAR [ASK IF POLVOLA = NE1 AND (PFILTER = NO OR PFILTER = DK/REF)]**

Have you EVER been in a car or on a motorcycle, either as a driver or passenger, which was approached or stopped by police officers?

1. Yes
2. No

**CARSTPYR [ASK IF PSTOPCAR = YES]**

Has this happened at all in the last 12 months, that is since [The first of ^DATE^]?

1. Yes
2. No

**NCARSTP [ASK IF CARSTPYR = YES]**

How many times have you been stopped since [The first of ^DATE^]?

CODE 97 IF TOO MANY TO COUNT

1..97

**COPREAS1 [ASK IF CARSTPYR=YES]**

[Thinking only about the LAST time you were stopped, did/Did] the police give a

reason for stopping you?

1. Yes
2. No

**STOPREA2 [ASK IF COPREAS1=1]**

What was the reason they gave? DO NOT READ OUT

CODE ONE ONLY

1. To check driving documents or insurance details
2. To check the condition of the vehicle
3. To alert the driver to a defect with the vehicle (e.g. worn tyres, brake light not working)
4. To deal with a driving offence (e.g. speeding, not wearing a seat belt, using a mobile phone, drink-driving)
5. The police had received information (tip-off) that an offence had been committed
6. Driver or passengers matched the description of a crime suspect
7. Vehicle was in the vicinity of a crime
8. Suspicion that there were drugs in the vehicle
9. Some other offence
10. Some other matter not related to any offence

**XSTPREA [ASK IF STOPREA2=OTHER (9 OR 10)]**

INTERVIEWER: RECORD OTHER ANSWER

Text: Maximum 50 characters

**REALREA1** **[ASK IF COPREAS1=YES]**

Do you think this was the real reason that you were stopped?

1. Yes

2. No

**SEARCVEH [ASK IF CARSTPYR = YES]**

[Thinking about the LAST time you were stopped, did/Did] the police actually SEARCH the vehicle or anyone in it?

1. Yes
2. No

**WHOSEA2A-**

**WHOSEA2F [ASK IF SEARCVEH = YES]**

Did they search…READ OUT

CODE ALL THAT APPLY

1. You (THE RESPONDENT) as the driver of the vehicle
2. You (THE RESPONDENT) as a passenger in the vehicle
3. Someone else in the vehicle
4. or the vehicle itself?

**COPOFF2 [ASK IF SEARCVEH = YES]**

Were you offered a written record or receipt at the time you were stopped, or told it was available?

1. Yes
2. No

**COPFORC** **[ASK IF CARSTPYR = YES]**

Did the police use any force or threaten to use force against you or anyone else in the vehicle during the encounter?

1. Yes – used force
2. Yes – threatened force
3. No

**COPFORHOW [ASK IF COPFORC=YES- USED FORCE]**

YELLOW SHOW CARD A7

Did they use force in any of the ways shown on this card?

CODE ALL THAT APPLY

1. Physical restraint
2. Handcuffs
3. Taser – drawn or fired
4. Baton – drawn or used
5. Irritant Spray – drawn or used
6. Police dog – deployed or dog bite
7. Some other way (please specify)
8. None of these

**COPRESP1 [ASK IF CARSTPYR=YES]**

During the incident, did the police treat you with respect? …READ OUT

1. Yes
2. Not entirely
3. Not at all

**COPFAIR1 [ASK IF CARSTPYR=YES]**

And did the police treat you fairly?

1. Yes
2. Not entirely
3. Not at all

**COPSAT1 [ASK IF CARSTPYR=YES]**

Overall, were you satisfied or dissatisfied with the way the police handled the matter?

INTERVIEWER: IF SATISFIED ASK: Was that very satisfied or just fairly satisfied?

IF DISSATISFIED ASK: – A bit dissatisfied or very dissatisfied?

1. Very satisfied
2. Fairly satisfied
3. A bit dissatisfied
4. Very dissatisfied

## 21.5 RESPONDENT ON FOOT STOPPED BY POLICE

**PSTOPFT [ASK IF POLVOLA = NE1 AND (PFILTER = NO OR PFILTER = DK/REF)]**

The police are able to ask people to account for their being in an area or what they are doing. This might involve approaching a person, asking their details or asking questions. It often does NOT result in any further action

Have you EVER been approached or stopped and asked questions by police officers or Police Community Support Officers when you were on foot?

Please include any times when you were stopped as part of a group as well as on your own.

1. Yes
2. No

**YRFTSTOP [ASK IF PSTOPFT = YES]**

Has this happened at all in the last 12 months, that is since the first of [^DATE^]?

1. Yes
2. No

**NSTOPFT [ASK IF YRFTSTOP = YES]**

How many times has this happened?

CODE 97 IF TOO MANY TO COUNT

1..97

**COPREAS2 [ASK IF YRFTSTOP=YES]**

[Thinking only about the LAST time you were stopped, did/Did] the police give a reason for stopping you?

1. Yes
2. No

**REASSTP4 [ASK IF COPREAS2=YES]**

What was the reason they gave? DO NOT READ OUT

CODE ONE ONLY

1. Police had received information (tip-off) about an offence
2. Matched suspect description for a crime
3. Respondent seen in vicinity of a crime
4. To ask whether respondent had witnessed anything
5. Said respondent looked suspicious / was acting suspiciously
6. Said respondent was acting disorderly / was drunk and disorderly / making a nuisance
7. Suspicion of drug-related offences
8. Stopped under the terrorism act
9. For your own protection or to take care of you
10. Just making general enquiries / asking for information / asking for directions.
11. Some other offence
12. Some other matter than offence

**XREASTP [ASK IF REASSTP4=11-12]**

INTERVIEWER: RECORD OTHER ANSWER

**REALREA2** **[ASK IF COPREAS2=YES]**

Do you think this was the real reason that you were stopped?

1. Yes

2. No

**STOPFTACC [ASK IF YRFTSTOP =YES]**

[Thinking about the LAST time you were stopped, did/Did] the police ask you or anyone with you to explain what you were doing, where you had been, where you were going or anything you were carrying?

1. Yes
2. No

**SEARC [ASK IF YRFTSTOP = YES]**

[Thinking just about the LAST time you were stopped, did/Did] the police actually SEARCH you or anyone with you, or look into any bags or cases?

1. Yes
2. No

**WHOSEARA**-

**WHOSEARF [ASK IF SEARC = YES]**

Did they search... READ OUT

CODE ALL THAT APPLY

1. You (THE RESPONDENT)
2. Someone else
3. Your (RESPONDENT'S) bags or cases
4. or someone else's bags or cases?

**SCHFRM2 [ASK IF YRFTSTOP =YES]**

Were you offered a written record or receipt at the time you were stopped, or told it was available?

1. Yes
2. No

**FTFORC** **[ASK IF YRFTSTOP = YES]**

Did the police use any force or threaten to use force against you or anyone with you during the encounter?

1. Yes – used force
2. Yes – threatened force
3. No

**COPFORHOW2 [ASK IF FTFORC=YES- USED FORCE]**

SHOW CARD A7

Did they use force in any of the ways shown on this card?

CODE ALL THAT APPLY

1. Physical restraint
2. Handcuffs
3. Taser – drawn or fired
4. Baton – drawn or used
5. Irritant Spray – drawn or used
6. Police dog – deployed or dog bite
7. Some other way (please specify)
8. None of these

**COPRESP2 [ASK IF YRFTSTOP =YES]**

During the incident, did the police treat you with respect? …READ OUT

1. Yes
2. Not entirely
3. Not at all

**COPFAIR2 [ASK IF YRFTSTOP=YES]**

And did the police treat you fairly?

1. Yes
2. Not entirely
3. Not at all

**COPSAT2 [ASK IF YRFTSTOP=YES]**

Overall, were you satisfied or dissatisfied with the way the police handled the matter?

INTERVIEWER: IF SATISFIED ASK: Was that very satisfied or just fairly satisfied?

IF DISSATISFIED ASK: A bit dissatisfied or very dissatisfied?

1. Very satisfied
2. Fairly satisfied
3. A bit dissatisfied
4. Very dissatisfied
   1. **COMPLAINTS AGAINST THE POLICE**

**INTROCOM [ASK IF POLVOLA = NE1 AND PFILTER = NO OR PFILTER = DK/REF & MODULE A RESPONDENT]**

I’d now like to ask you some questions about the service provided by the police.

**COPBHAV2 [ASK IF POLVOLA = NE1 AND PFILTER = NO OR PFILTER = DK/REF & MODULE A RESPONDENT]**

Have you ever been dissatisfied with the service provided by the police? This might be because of the way the police handled a matter in which you or someone else was involved, OR because of the behaviour of a police officer or another member of police staff.

Please include anything that you may have already told me about.

1. Yes
2. No

**COPBHAV3 [ASK IF COPBHAV2=YES]**

Were you dissatisfied with the way that you were treated, with the way that someone else involved in the matter was treated, or both of these?

1. The way I was treated
2. The way someone else involved in the matter was treated
3. It was about both me and someone else

**COPBH5Y2 [ASK IF COPBHAV3 IN (1..3)]**

Did this happen…READ OUT

INTERVIEWER: IF MORE THAN ONE INCIDENT OF POLICE DISSATISFACTION ASK ABOUT MOST RECENT

1. In the last 12 months
2. More than 12 months ago, but within the last five years
3. Or more than five years ago?

**COPBHV3A- [ASK IF COPBEH5Y2=1,2]**

**COPBHV3Q**

Thinking about the time when you were unhappy or dissatisfied with the service you received from the police, can you explain what the police did to make you feel this way?

INTERVIEWER: If respondent has been annoyed more than once in the last 5 years, ask to think about the most recent occasion.

OPEN

1. *General comment on attitude of the police*
2. *Rude/disrespectful attitude of the police*
3. *Lack of action on a reported incident*
4. *Yes Police lack of power to act on reports*
5. *Judgemental attitude (e.g. doesn't listen to description of event before forming opinion)*
6. *Slow response to an emergency call*
7. *General lack of communication (e.g. outcomes to victims, missed appointments)*
8. *Excessive use of force/abusive behaviour*
9. *Pulled over/stopped and searched for no reason*
10. *Falsely accused of a crime/action/incident*
11. *Disinterest in crime/incident reported*
12. *Any comment on racist/homophobic language/actions because of race, skin colour, age, appearance*
13. *Disproportionate response/didn't need to get involved*
14. *Annoyed at being caught committing an offence*
15. *Some other reason*

**ACTCMPL2 [ASK IF COPBEH5Y2 = 1,2]**

Have you made, or tried to make, an official complaint in the last five years?

1. Yes - made a complaint
2. Tried but failed to make a complaint
3. No

**SATISCM2 [ASK IF ACTCOMPL2= 1 OR 2]**

Overall, were you satisfied or dissatisfied with the way your complaint was handled?

INTERVIEWER: PROMPT IF SATISFIED: Was that very satisfied or just fairly satisfied? PROMPT IF DISSATISFIED: Was that a bit dissatisfied or very dissatisfied?

1. Very satisfied
2. Fairly satisfied
3. A bit dissatisfied
4. Very dissatisfied

**WYNOCOM3 [ASK IF ACTCOMPL2=2 OR 3]**

Why did you not [manage to] make a complaint? DO NOT PROMPT

CODE ONLY ONE REASON

INTERVIEWER: IF RESPONDENT SAYS “There was no point in making a complaint” PROBE FOR REASON e.g. too minor, police wouldn’t act on complaint

1. Did not know who to complain to / how to complain
2. Unsure of consequences of making a complaint/ worried about police response
3. Too long after the incident/left it too late
4. I was not the appropriate person to make the complaint/none of my business
5. Incident was too minor
6. The police wouldn’t do anything
7. The matter was resolved so I did not need to make a complaint
8. Other

** TIMING POINT**

# CRIME PREVENTION AND SECURITY MODULE B: HOUSEHOLD

## HOME SECURITY

**+DISPLAY [ASK ALL MODULE B RESPONDENTS]**

I'd now like to ask you some questions about security measures fitted to your home. We need to ask these questions so that we can investigate the relationship between home security and levels of crime in your area.

**BURGALAR** **[ASK ALL MODULE B RESPONDENTS]**

Do you have a burglar alarm in your home? By a burglar alarm, I mean a real alarm not a dummy alarm box.

1. Yes
2. No

**DEADLOCK** **[ASK ALL MODULE B RESPONDENTS]**

Do you have double locks or deadlocks on the outside doors into your home?

INTERVIEWER: DOUBLE LOCKS NEED THE KEY TURNED TWICE

DEAD LOCKS ARE "FIVE LEVER MORTICES" OR "RIM AUTOMATIC

DEADLOCKS" (YALE TYPE LOCKS ON WHICH THE LATCH CAN BE FIXED WITH

A KEY)

1. Yes - on all
2. Yes - on some
3. No

**CHAINS** **[ASK ALL MODULE B RESPONDENTS]**

Do you have security chains or door bars on the inside of thedoors into your home?

INTERVIEWER: A DOOR BAR IS A MECHANISM THAT WORKS ON THE SAME PRINCIPLE AS A DOOR CHAIN, BUT IS USED MORE EASILY BY THE ELDERLY. IT IS A HINGED MECHANISM THAT JOINS THE FRAME OF THE DOOR WITH THE DOOR SO THAT IT CAN BE OPENED A SMALL WAY TO SAFELY VIEW THE VISITOR

1. Yes - on all
2. Yes - on some
3. No

**WINDLCK2** **[ASK ALL MODULE B RESPONDENTS]**

Do your windows have locks that need keys to open them? CODE FIRST THAT APPLIES.

1. Yes - on all
2. Yes - on some
3. No

**TIMLIIN [ASK ALL MODULE B RESPONDENTS]**

Do you have any INDOOR lights on a timer or sensor switch?

1. Yes
2. No

**TIMLIOUT** **[ASK ALL MODULE B RESPONDENTS]**

And do you have any OUTDOOR lights on a timer or sensor switch?

1. Yes
2. No

**SECYR5A-**

**SECYR5Q** **[ASK ALL MODULE B RESPONDENTS]**

CREAM SHOW CARD C1

Since the first of [^DATE^] have you done any of the things listed on this

Card to your home? [Please only think about anything that you have done or had done to your CURRENT home in the last 12 months]

CODE ALL THAT APPLY

NOTE: WE ARE INTERESTED IN ALL SECURITY MEASURES DONE IN THE LAST YEAR, EVEN IF THESE WERE NOT DONE BY THE RESPONDENT THEMSELVES BUT BY THEIR LANDLORD OR THE COUNCIL

1. Installed a burglar alarm
2. Installed a dummy alarm
3. Fitted double locks or deadlocks on outside doors into home
4. Fitted security chains or door bars on the doors into home
5. Fitted window locks
6. Replaced doors/windows with more secure ones
7. Fitted indoor timer or sensor lights
8. Fitted outdoor timer or sensor lights
9. Security marked household property or bicycles with your postcode/ other security code
10. Recorded the serial number of household property
11. Installed lockable gates to protect rear or side garden
12. Installed new fencing, or improved existing fencing to protect rear or side garden
13. Installed CCTV camera outside house
14. Made some other security improvement
15. None of these

**SECBEHYR [ASK ALL MODULE B RESPONDENTS]**

There are ways of being security conscious in your day to day behaviour, such as being careful to lock doors, leaving lights on when you are out, or checking who is at the door before opening it. [Apart from the measures you have just mentioned/ Although you have not taken any of these measures], over the past year, would you say that in your DAY TO DAY behaviour you have become more or less security conscious around the home or has there been no real change?

1. More security conscious
2. Less security conscious
3. About the same/no real change/ difference

**YSECYR4A-**

**YSECYR4W [ASK IF ANY SECYR5 IN (1..14) OR SECBEHYR = 1]**

What were the main reasons you [decided to improve your home security/ have become more security conscious] in the last 12 months? DO NOT READ OUT

CODE ALL THAT APPLY

1. Burglary/theft (or attempted) from own home/garage/garden
2. Friend's/relative's home was burgled
3. Neighbour's home was burgled
4. General increase in burglaries in local area
5. Increase in crime in the local area
6. Increase in crime generally
7. Home was going to be left empty (e.g. going on holiday)
8. To reduce insurance premiums
9. Advice from police/crime prevention officer
10. Advice in leaflets, papers, magazines, or on TV, radio or internet
11. Adverts/contacted by commercial businesses selling security devices
12. Decision taken by landlord/person responsible for accommodation
13. Done as part of general improvements to the house
14. Feel more vulnerable/insecure due to changes in personal circumstances
15. Feel more vulnerable/insecure due to changes in neighbourhood
16. Moved to a new home/bought new house/became home owner
17. Advice from family, neighbours, friends
18. Own property (including cars) was vandalised or damaged
19. To keep dogs or other animals secure/fenced in
20. Other (SPECIFY)
21. No particular reasons

**YNOSECYA-**

**YNOSECYK [ASK IF SECYR5= 15 (NONE)]**

CREAM SHOW CARD C2

Are there any particular reasons why you haven’t improved your home security in the last 12 months? DO NOT READ OUT CODE ALL THAT APPLY

1. Home as secure as it can be
2. Don't think home is at risk
3. Costs too much to improve security
4. Can't be bothered
5. Home is rented (security is responsibility of landlord)
6. Haven’t got round to it yet/have recently moved
7. *Dog in house offers security*
8. Other (SPECIFY)
9. No particular reason

** TIMING POINT**

# CRIME PREVENTION AND SECURITY MODULE C: VEHICLE CRIME

## VEHICLE CRIME & SECURITY

**+DISPLAY [ASK ALL MODULE C RESPONDENTS IF NUMCAR IN (1..10) OR NUMMOBI IN (1..10)]**

I'd now like to ask you some questions about vehicle crime and security. [You may have already answered some similar questions about a current or previous vehicle, but it would be very helpful if you could answer these questions as well.]

**CARVAN** **[ASK ALL MODULE C RESPONDENTS IF NUMCAR IN (1..10)]**

You said earlier your household owned or had regular use of a car, van, or other motor vehicle. Can I just check, how many CARS or LIGHT VANS does your household CURRENTLY own or have regular use of?

INTERVIEWER: EXCLUDE MOTORCYCLES

1. None
2. One
3. Two
4. Three
5. Four
6. Five
7. Six or more

**CARVAN1 [ASK IF CARVAN = 2]**

Can I just check is it a car OR a van?

NOTE: FOUR WHEEL DRIVE VEHICLES COUNT AS CARS

1. Car
2. Light van
3. Neither

**+DISPLAY [ASK IF CARVAN1 = 1 OR 2]**

I now want to ask some questions about this [car/van].

**CENTLOC0 [ASK IF CARVAN1 = 1 OR 2]**

Does it have central locking of all doors so that locking one door locks all?

1. Yes
2. No

**CARALAR0 [ASK IF CARVAN1 = 1 OR 2]**

Does it have an alarm?

1. Yes
2. No

**IMMOB0 [ASK IF CARVAN1 = 1 OR 2]**

Do you have a mechanical immobiliser for this [car/van]? That is a device which can be used to lock the steering wheel, handbrake or gear stick so that they cannot be used.

NOTE: DO NOT INCLUDE STEERING COLUMN LOCKS WHICH ARE INTEGRAL TO THE [CAR/VAN]

1. Yes
2. No

**IMMOB02 [ASK IF CARVAN1 = 1 OR 2]**

Does it have an electronic engine immobiliser fitted? That is a device which prevents the vehicle being driven away except if the correct key is used.

1. Yes
2. No

**VTRACK** **[ASK IF CARVAN1 = 1 OR 2]**

Does it have a tracker device that allows the vehicle to be traced?

1. Yes
2. No

**RCASCD0 [ASK IF CARVAN1 = 1 OR 2]**

Does it have a music system, such as a CD or MP3 player, or a radio?

1. Yes
2. No

**SNAV0 [ASK IF CARVAN1 = 1 OR 2]**

Does the [car/van] have a satellite navigation system?

INTERVIEWER: THIS INCLUDES IN-CAR AND PORTABLE SAT NAV SYSTEMS

1. Yes
2. No

**SNAVREM0 [ASK IF SNAV0 = 1]**

Is this removable? That is, can you either remove the whole unit or part of the unit.

1. Yes
2. No

**+DISPLAY [ASK IF CARVAN IN (3..7) OR CARVAN = DK/REF]**

The following questions are about your household's main vehicle - that is, the one that is most often used.

INTERVIEWER: IF NECESSARY, MOST OFTEN REFERS TO THE VEHICLE WITH THE HIGHEST MILEAGE.

**CARVAN2 [ASK IF CARVAN IN (3..7) OR CARVAN = DK/REF]**

Is this a car or a van?

NOTE: FOUR WHEEL DRIVE VEHICLES COUNT AS CARS

1. Car
2. Light van
3. Neither

**CENTLOC1 [ASK IF CARVAN2 = 1 OR 2]**

Does it have central locking of all doors so that locking one door locks all?

1. Yes
2. No

**CARALAR1 [ASK IF CARVAN2 = 1 OR 2]**

Does it have an alarm?

1. Yes
2. No

**IMMOB1 [ASK IF CARVAN2 = 1 OR 2]**

Do you have a mechanical immobiliser for this [car/van]? That is a device which can be used to lock the steering wheel, handbrake or gear stick so that they cannot be used.

NOTE DO NOT INCLUDE STEERING COLUMN LOCKS WHICH ARE INTEGRAL TO THE [CAR/VAN]

1. Yes
2. No

**IMMOB12 [ASK IF CARVAN2 = 1 OR 2]**

Does it have an electronic engine immobiliser fitted? That is a device which prevents the vehicle being driven away except if the correct key is used.

1. Yes
2. No

**VTRACKA [ASK IF CARVAN2 =1 OR 2]**

Does it have a tracker device that allows the vehicle to be traced?

1. Yes
2. No

**RCASCD1 [ASK IF CARVAN2 = 1 OR 2]**

Does it have a music system, such as a CD or MP3 player, or a radio?

1. Yes
2. No

**SNAV1 [ASK IF CARVAN2 = 1 OR 2]**

Does the [car/van] have a satellite navigation system?

INTERVIEWER: THIS INCLUDES IN-CAR AND PORTABLE SAT NAV SYSTEMS

1. Yes
2. No

**SNAVREM1 [ASK IF SNAV1 = 1]**

Is this removable? That is, can you either remove the whole unit or part of the unit.

1. Yes
2. No

**+DISPLAY [ASK ALL MODULE C RESPONDENTS IF NUMMOBI= (2…10)]**

You said earlier your household owned or had regular use of a motorbike, scooter or moped. The following question is about your household's main motorbike, scooter or moped - that is, the one that is most often used.

INTERVIEWER: IF NECESSARY, MOST OFTEN REFERS TO THE VEHICLE WITH THE HIGHEST MILEAGE.

**MOTSECU1 [ASK ALL MODULE C RESPONDENTS IF NUMMOBI =(1…10)]**

[You said earlier your household owned or had regular use of a motorbike, scooter or moped] Do you use any of the following to secure this [motorbike/scooter/moped]?

1. An alarm
2. An immobiliser
3. A tracker device to trace the vehicle
4. A chain, cable, shackle, D lock, disc lock or similar
5. Shed or garage
6. Other (SPECIFY)

** TIMING POINT**

# CRIME PREVENTION AND SECURITY MODULE D: PERSONAL AND ONLINE

## PERSONAL SECURITY

**DISPLAY [ASK ALL MODULE D RESPONDENTS]**

I now want to ask you some questions about personal security. By this I mean any actions you may take to reduce your chances of becoming a victim of crime when you are out and about, for example when walking in the street, travelling on public transport or in a public place such as a bar, restaurant or shopping centre.

**PERSECA-**

**PERSECM** **[ASK ALL MODULE D RESPONDENTS]**

CREAM SHOW CARD C3

Looking at this card, do you CURRENTLY take any of these actions to reduce your chances of becoming a victim of crime when you are out and about? CODE ALL THAT APPLY

1. Walk home in company (where possible)
2. Only use licensed cabs
3. Make sure I travel in a busy train or tube carriage
4. Not listen to music when walking home alone
5. Keep personal property out of sight (e.g. phone, mp3 player)
6. Avoid walking through certain areas or types of place
7. Take/taken self-defence classes
8. Being generally aware of surroundings/other people around
9. Done something else to improve personal security
10. Not done anything
11. SPONTANEOUS ONLY: Never go out

**PERSCON [ASK ALL MODULE D RESPONDENTS IF PERSEC NE 11]**

[Apart from the measures you have just mentioned/Although you have not taken any of these measures], over the past year would you say that in your DAY TO DAYbehaviour you have become more or less conscious about your personal security when you are out and about, or has there been no real change?

* + - 1. More security conscious
      2. Less security conscious
      3. About the same/no real change

**PERSCY2A-**

**PERSCY2M [ASK IF PERSCON = 1]**

CREAM SHOW CARD C4

Looking at this card, did any of these things prompt you to become more conscious about your personal security in the past year? CODE ALL THAT APPLY

NOTE: If necessary, remind respondent that they should be thinking of their personal security and their chances of becoming a victim of crime when out and about

1. Victim of personal crime/attempted crime
2. Friend/ family member was victim of personal crime/attempted crime
3. Levels of crime (including crime maps)
4. Advertising/advice by government or police
5. Advertising/advice by retailer/transport/bar/restaurant
6. Advice from friend/ family/ someone else
7. Media reports in newspapers/on TV/in other media
8. Generally more aware of security/aware of risks/generally more security conscious
9. *Feel more vulnerable/insecure due to changes in personal circumstances*
10. Other (SPECIFY)
11. No particular reason

** TIMING POINT**

## KEEPING SAFE ONLINE AND PLASTIC CARD

**EPRODE6A -**

**EPRODE6K [ASK ALL MODULE D RESPONDENTS IF INTERN1=YES]**

CREAM SHOW CARD C5

There are ways of being safety conscious online. In the past 12 months have you typically done any of the things listed on this card to keep yourself safe online? CODE ALL THAT APPLY

INTERVIEWER NOTE: RESPONDENTS SHOULD ANSWER EVEN IF THEY ONLY TAKE ACTIONS OCCASIONALLY OR ONLY WHEN ACCESSING THE INTERNET ON CERTAIN DEVICES

INTERVIEWER NOTE: INCLUDE IF SOMEONE ELSE HAS DONE SO ON RESPONDENT’S BEHALF (e.g. INSTALL FIREWALL ON HOME OR WORK PC)

1. Only downloaded known files, apps or programs

2. Questioned the credibility of website links and do not click when unsure

3. Downloaded software updates and patches whenever prompted

4. Use complex passwords (e.g. three random words) that are not easily guessable or related personally to you

5. Use different and strong passwords for important online accounts, such as email

6. Checked for signs that a site is secure when buying or entering personal details online (closed padlock sign/https website address),

7. Deleted suspicious emails without opening them

8. Logged out of websites when finished instead of just closing the browser

9. None of these

**EPRODE7A -**

**EPRODE7K [ASK ALL MODULE D RESPONDENTS IF INTERN1=YES]**

CREAM SHOW CARD C6

And have you typically done any of the things listed on this card to keep yourself safe online in the last 12 months? CODE ALL THAT APPLY

INTERVIEWER NOTE: RESPONDENTS SHOULD ANSWER EVEN IF THEY ONLY TAKE ACTIONS OCCASIONALLY OR ONLY WHEN ACCESSING THE INTERNET ON CERTAIN DEVICES

INTERVIEWER NOTE: INCLUDE IF SOMEONE ELSE HAS DONE SO ON RESPONDENT’S BEHALF (e.g. INSTALL FIREWALL ON HOME OR WORK PC)

1. Adjusted website account settings (e.g. privacy settings) to improve security
2. Made use of security features that come built into my devices, for example auto-update facilities.
3. Scanned computer regularly for viruses or other malicious software
4. Protected your home wireless connection (wi-fi) with a password
5. Been cautious using free public wifi e.g. not using online banking
6. Only added known persons as friends on social networks
7. Been careful about putting personal details on social networking sites (e.g. date of birth, place of work)
8. Backed up important data to a cloud service or onto physical media (e.g. memory stick)
9. None of these

**ESECBHYR [ASK ALL MODULE D RESPONDENTS IF INTERN1=YES]**

Over the past year, would you say that in your DAY TO DAY online behaviour you have become more security conscious, less security conscious, or has there been no real change?

1. More security conscious
2. Less security conscious
3. About the same/no real change/ difference

**EWHYPR2A -**

**EWHYPR2M [ASK IF ESECBHYR=1]**

CREAM SHOW CARD C7  
Looking at this card, what are the main reasons, if any, that you have become more safety conscious online? CODE ALL THAT APPLY

1. Advice from family/friend/someone else
2. Advertising by/advice from government
3. Advice from police/crime prevention officer
4. Media reports in newspapers/on TV/in other media
5. Have had computer virus (or other computer infection) that has infected computer in the past
6. Have experienced unauthorised access to/use of personal data (e.g. banking information or social media/e-mail account) in the past
7. Have experienced loss of money through responding to online communication in the past
8. Have experienced online harassment in the past
9. Generally aware about risks of using the internet/common sense
10. Other (SPECIFY)
11. No particular reason

**QPREC2A -**

**QPREC2S [ASK MODULE D RESPONDENTS]**

CREAM SHOW CARD C8

Do you typically do any of the things on this card to avoid someone obtaining your bank, building society or credit card account details? CODE ALL THAT APPLY

* + - 1. A. Shred / burn / destroy financial documents (e.g. receipts, statements)
      2. B. Regularly check transactions on bank statements
      3. C. Frequently change ‘PIN’ numbers
      4. D. Keep record of ‘PIN’ number separately from cards/no record of ‘PIN’ numbers kept
      5. E. Only use cash points that are inside
      6. F. Never use cash points
      7. G. Check if cash points appear to have been tampered with
      8. H. Only use a credit card rather than debit card online
      9. I. Have separate card to use for online purchases only
      10. J. Use computer security measures (e.g. firewall, anti-virus software)
      11. K. Only purchase items from secure websites (e.g. padlock icon)
      12. L. Avoid purchasing items on the internet
      13. M. Shield PIN number at cash points / in shops/restaurants etc.
      14. N. Keep card in view when paying in restaurants etc
      15. O. Taken out insurance against loss of cards/card fraud
      16. P. Some other type of precaution
      17. Q. None of these

** TIMING POINT**

# ANTI SOCIAL BEHAVIOUR MODULE

## PERCEPTIONS OF ANTI-SOCIAL BEHAVIOUR

**+DISPLAY [ASK ALL MODULE A RESPONDENTS]**

I’d now like to ask you some questions about anti-social behaviour in your local area. By your area I mean within 15 minutes’ walk from here.

**ASBPROB [ASK ALL MODULE A RESPONDENTS]**

PINK SHOW CARD AB1

How much of a problem is anti-social behaviour in your local area? By your area I mean within 15 minutes’ walk from here.

1. A very big problem
2. A fairly big problem
3. Not a very big problem
4. Not a problem at all

**ASBLOC [ASK ALL MODULE A RESPONDENTS]**

PINK SHOW CARD AB2

And what do you think has happened to the level of anti-social behaviour in your LOCAL AREA over the past few years?

1. Gone up a lot
2. Gone up a little
3. Stayed about the same
4. Gone down a little
5. Gone down a lot

**TIMING POINT**

## EXPERIENCE OF ANTI-SOCIAL BEHAVIOUR

**+DISPLAY [ASK ALL MODULE B, C AND D RESPONDENTS]**

I’d now like to ask you some questions about anti-social behaviour in your local area. By your area I mean within 15 minutes walk from here.

**ASBEXP [ASK ALL]**

Have you personally experienced or witnessed any sort of anti-social behaviour in your local area in the last 12 months?

IF NECESSARY: Anti-social behaviour is any behaviour that causes people nuisance, annoyance, alarm or distress. This can include behaviours that are aggressive or intimidating or that impact upon a person’s quality of life.

1. Yes
2. No

**WHASBEXA- [ASK IF ASBEXP = YES]**

**WHASBEXQ**

What sorts of anti-social behaviour have you personally experienced or witnessed in your local area in the last 12 months?

CODE ALL THAT APPLY

PROBE: What else?

INTERVIEWER: IF THE RESPONDENT DESCRIBES AN INCIDENT OF ANTI-SOCIAL BEHAVIOUR THAT COULD FIT INTO MORE THAN ONE CODE BELOW PLEASE SELECT THE CODE THAT IS CLOSEST TO WHAT IS BEING DESCRIBED.

YOU SHOULD **NOT** CODE A SINGLE INCIDENT AS MORE THAN ONE TYPE OF ANTI-SOCIAL BEHAVIOUR

IF WHAT THE RESPONDENT DESCRIBES IS CLEARLY A CRIME YOU SHOULD CODE THIS AS ‘OTHER CRIME’. IF YOU ARE IN DOUBT ASK:

Do you think that the incident you experienced or witnessed was anti-social behaviour or actually criminal behaviour?

1. Youths/teenagers/groups hanging about on the streets
2. Street drinking/drunken behaviour/under-age drinking
3. Vandalism, criminal damage or graffiti (e.g. to buildings, vehicles, bus shelters, phone boxes, trees or plants, etc.)
4. Inconsiderate behaviour (e.g. repeated or inappropriate use of firework; youths kicking/throwing/playing football in inappropriate areas; cycling/skateboarding in pedestrian areas or obstructing pavements; people throwing stones, bottles, eggs, etc.)
5. Loud music or other noise (e.g. shouting, noisy cars, noise from pubs, etc.)
6. People using or dealing drugs or evidence of drugs (e.g. discarded needles, crack houses)
7. People being intimidated, threatened, verbally abused or harassed (inc. on the grounds of race, religion, disability, sexual orientation, etc.)
8. Environmental e.g. Litter or rubbish (including fly-tipping) or dog fouling
9. Nuisance neighbours
10. Vehicle related e.g. Inconvenient or illegal parking; abandoned vehicles; speeding cars or motorcycles, joyriding, car revving, boy racers
11. Begging, vagrancy, problems with homeless people
12. Sexual e.g. Prostitution or kerb crawling or evidence of prostitution (e.g. cards in phone boxes, used condoms) People committing inappropriate or indecent sexual acts in public
13. Problems with out of control or dangerous dogs
14. OTHER ASB
15. OTHER CRIME

**TIMING POINT**

**TEXTFILLS FROM WHASBEXP TO BE USED IN ASBFREQ - ASBWHTOL**

the groups hanging about on the streets

the drink related behaviour

the vandalism, criminal damage or graffiti

the inconsiderate behaviour

the loud music or other noise

the people using or dealing drugs

the people being intimidated, verbally abused or harassed

the litter, rubbish or dog fouling

your nuisance neighbours

the problems with vehicles in your local area

the begging, vagrancy and homeless people

the people committing inappropriate or indecent sexual acts in public

the problem of out of control or dangerous dogs

***SATISFACTION WITH POLICE RESPONSE TO ASB***

***{EACH RESPONDENT IS ASKED DETAILS OF UP TO TWO TYPES OF ANTI SOCIAL BEHAVIOUR EXPERIENCED. IF A RESPONDENT HAS EXPERIENCED MORE THAN TWO DIFFERENT TYPES OF ASB A RANDOM SELECTION IS MADE}***

**ASBKN3A-**

**ASBKN3F** **[ASK FOR EACH TYPE OF ASB EXPERIENCED]**

PINK SHOW CARD AB3

I’m now going to ask you about some of the anti-social behaviours you’ve just mentioned.

Do you know who you COULD report [type of ASB], to?

READ OUT   
CODE ALL THAT APPLY

1. Police
2. Local council
3. Housing association/ private landlord
4. Other (specify)
5. None of these

***{QUESTION LOOPED 13 TIMES FOR EACH TYPE OF ASB EXPERIENCED}***

**ASBKN4A-**

**ASBKN4F** **[ASK FOR EACH TYPE OF ASB EXPERIENCED]**

PINK SHOW CARD AB3

Thinking about [type of ASB from WHASBEX], did you report this to any of the organisations on this card?

CODE ALL THAT APPLY

1. Police
2. Local council
3. Housing association/ private landlord
4. Other (specify)
5. None of these

**ASBPOSB1-**

**ASBPOSB13 [ASK IF ASBKN4 NE5] -IF ASKBKN4 IS MULTI-CODE THEN ASK FOR EACH RESPONSE CODED (1...4)**

Overall, were you satisfied or dissatisfied with the way [the police/ the local council/ the Housing Association/ private landlord/ Other (specify)] handled the matter?

INTERVIEWER: IF SATISFIED ASK: Very satisfied or fairly satisfied?

IF DISSATISFIED: A bit dissatisfied or very dissatisfied?

1. Very satisfied
2. Fairly satisfied
3. A bit dissatisfied
4. Very dissatisfied

**TIMING POINT**

# DEMOGRAPHICS AND MEDIA MODULE

## HEALTH

**GENHEALT [ASK ALL]**

I’d now like to ask you for a few further details about yourself [and your

household]. First, I’d like to ask about your general health and any health conditions or illnesses you may have.

How is your health in general? Would you say it is...READ OUT

1. Very good
2. Good
3. Fair
4. Bad
5. or very bad?

**ONSDISAB [ASK ALL]**

Do you have any physical or mental health conditions or illnesses lasting or expected to last for 12 months or more?

1. Yes
2. No

**ONSIMPA-**

**ONSIMPM [ASK IF ONSDISAB = YES]**

YELLOW SHOW CARD Y1

Do any of these conditions or illnesses affect you in any of the areas shown on this card?   
CODE ALL THAT APPLY

INTERVIEWER: FOCUS ON WHAT AREAS ARE AFFECTED BY CONDITIONS/ILLNESSES RATHER THAN SPECIFIC DETAILS

1. Vision (for example, blindness or partial sight)

2. Hearing (for example, deafness or partial hearing)

3. Mobility (for example, walking short distances or climbing stairs)

4. Dexterity (for example, lifting and carrying objects, using a keyboard)

5. Learning or understanding or concentrating

6. Memory

7. Mental health

8. Stamina or breathing or fatigue

9. Socially or behaviourally (for example associated with autism, attention deficit disorder or Asperger's syndrome)

10. Any other condition or illness (SPECIFY)

11. SPONTANEOUS ONLY: None of the above

**ONSACT [ASK IF ONSDISAB = YES]**

[Does your condition or illness/do any of your conditions or illnesses] reduce your ability to carry-out day-to-day activities?

IF YES: Is that a lot or a little?

1. Yes, a lot
2. Yes, a little
3. Not at all

**HHCARERA-**

**HHCARERE [ASK IF 5-17 YEAR OLD IN HH]**

Some children and young people provide help or support to people who are physically or mentally ill, disabled or misusing drugs or alcohol. This includes problems related to old age.  
This could be a parent, brother, sister, another relative or someone else. Is there anyone aged 5 to 17 in this household who provides this type of care on an ongoing basis? This could include for people who live with you and people who do not.

1. Yes - for someone we live with in the household
2. Yes - for someone we do not live with outside the household
3. No

**TIMING POINT**

## RESPONDENT’S EMPLOYMENT

**WORK2 [ASK ALL]**

Now some questions about what you do.

Did you do any paid work in the seven days ending Sunday the [date], either as an employee or as self-employed?

1. Yes
2. No

**GOVTSCH2 [ASK IF WORK2 = NO OR WORK = DK/REF]**

Were you on a government scheme for employment training in that week (ending Sunday the [date])?

1. Yes
2. No

**JOBAWY3 [ASK IF GOVTSCH2 = NO OR GOVTSCH2 = DK/REF]**

Did you have a job or business you were away from?

1. Yes
2. No
3. SPONTANEOUS: Waiting to take up new job/business already obtained

**OWNBUS2 [ASK IF JOBAWY3 = NO OR WAITING OR JOBAWY3 = DK/REF]**

Did you do any UNPAID work in that week (ending Sunday the [date]) for any business that you own?

1. Yes
2. No

**RELBUS2 [ASK IF OWNBUS2 = NO OR OWNBUS2 = DK/REF]**

Or (any UNPAID work for a business) that a relative owns?

NOTE: INCLUDE SPOUSE/COHABITEE

1. Yes
2. No

**LOOKWK5A [ASK IF WORK2 = NO/DK/REF AND GOVTSCH2 = NO/DK/REF AND JOBAWY3 = (NO OR WAITING)/DK/REF AND OWNBUS2 = NO/DK/REF AND RELBUS2 = NO/DK/REF]**

Thinking of the FOUR WEEKS ending Sunday the [date], were you looking for any kind of paid work or government training scheme at any time in those 4 weeks?

1. Yes
2. No

**HOWLNG [ASK IF LOOKWK5A = YES]**

How long have you been looking for paid work or a place on a government scheme?

1. Not yet started
2. Less than 1 month
3. 1 month, but less than 3 months
4. 3 months, but less than 6 months
5. 6 months, but less than 12 months
6. 12 months or more

**AVSRT2A [ASK IF LOOKWK5A = YES]**

If a job or a place on a government training scheme had been available in the week ending Sunday the [date], would you have been able to start within 2 weeks?

1. Yes
2. No

**WHYNLK3 [ASK IF LOOKWK5A = NO]**

What was the MAIN reason you did not seek work in the last four weeks?

CODE ONE ONLY

1. Student
2. Looking after the family/home
3. Temporarily sick or injured
4. Long-term sick or disabled
5. Retired from paid work
6. Any other reason

**WHYNSRT3 [ASK IF AVSRT2A = NO]**

What was the MAIN reason you would not have been able to start work within two weeks?

CODE ONE ONLY

1. Student
2. Looking after the family/home
3. Temporarily sick or injured
4. Long-term sick or disabled
5. Retired from paid work
6. Any other reason

**INFSTDY2 [ASK IF WORK2 = YES OR GOVTSCH2 = YES OR JOBAWY3 = YES OR OWNBUS2 = YES OR RELBUS2 = YES]**

Are you at present [at school or 6th form college] enrolled on any full-time or part-time education course excluding leisure classes??

IF YES: Is that a full-time or part-time course?

IF NECESSARY: Please include correspondence courses and open learning as well as other forms of full-time and part-time education course.

1. Yes – Full time
2. Yes – Part time
3. No

**JOBEVER2 [ASK IF WORK2 = NO/DK/REF AND GOVTSCH2 = NO/DK/REF AND JOBAWY3 = (NO OR WAITING)/DK/REF AND OWNBUS2 = NO/DK/REF AND RELBUS2 =NO/DK/REF]**

Have you EVER had a paid job, apart from casual or holiday work?

1. Yes
2. No

**WHENLFT [ASK IF JOBEVER2 = YES]**

When did you leave your last PAID job?

INTERVIEWER: ENTER YEAR AS 4 DIGIT NUMBER

1900..[CURRENT YEAR]

*(hard check that year is not before year of birth; soft check if they were aged under 16 in that year)*

**+INDUST1** **[ASK IF WORK2 = YES OR GOVTSCH2 = YES OR JOBAWY3 = YES OR OWNBUS2 = YES OR RELBUS2 = YES OR JOBEVER2 = YES]**

What [does/did] the firm or organisation you [work/worked] for mainly make or do at the place where you [work/worked]?

DESCRIBE FULLY – PROBE MANUFACTURING OR PROCESSING OR DISTRIBUTING AND MAIN GOODS PRODUCED OR SERVICES PROVIDED

Text: Maximum 100 characters

**+JOBTIT2** **[ASK IF WORK2 = YES OR GOVTSCH2 = YES OR JOBAWY3 = YES OR OWNBUS2 = YES OR RELBUS2 = YES OR JOBEVER2 = YES]**

What was [your (main) job in the week ending Sunday the [date]/your last (main) job]?

INTERVIEWER: PLEASE ENTER FULL JOB TITLE

Text: Maximum 100 characters

**+JOBDES1** **[ASK IF WORK2 = YES OR GOVTSCH2 = YES OR JOBAWY3 = YES OR OWNBUS2 = YES OR RELBUS2 = YES OR JOBEVER2 = YES]**

What [do/did] you mainly do in your job?

CHECK SPECIAL QUALIFICATIONS/TRAINING NEEDED TO DO THE JOB

Text: Maximum 100 characters

**SELFEMP3** **[ASK IF WORK2 = YES OR GOVTSCH2 = YES OR JOBAWY3 = YES OR OWNBUS2 = YES OR RELBUS2 = YES OR JOBEVER2 = YES]**

[Are/Were] you working as an employee or [are/were] you self-employed?

THE DIVISION BETWEEN EMPLOYEES AND SELF-EMPLOYED IS BASED ON RESPONDENTS’ OWN ASSESSMENT OF THEIR EMPLOYEMNT STATUS IN THEIR MAIN JOB

1. Employee
2. Self-employed

**EMPSTAT [ASK IF SELFEMP3 = 1]**

In your job [do/did] you have formal responsibility for supervising the work of other employees?

DO NOT INCLUDE PEOPLE WHO ONLY SUPERVISE CHILDREN (E.G. TEACHERS, NANNIES, CHILDMINDERS), ANIMALS, SECURITY OR BUILDINGS (E.G. CARETAKERS, SECURITY GUARDS)

1. Yes
2. No

**NEMPLE3 [ASK IF SELFEMP3 = 1]**

How many people [work/worked] for your employer at the place where you [work/worked]? [Are/Were] there...READ OUT

1. 1-24
2. 25-499
3. or 500 or more employees?

**SEMPO [ASK IF SELFEMP3 = 2]**

[Are/were] you working on your own or [do/did] you have employees?

1. On own/with partner(s) but no employees
2. With employees

**SNEMP2 [ASK IF SEMPO = 2 OR DK]**

How many people [do/did] you employ at the place where you [work/worked]? [Are/Were] there...READ OUT

1. 1-24
2. 25-499
3. or 500 or more employees?

**FTPT [ASK IF WORK2 = YES OR GOVTSCH2 = YES OR JOBAWY3 = YES OR OWNBUS2 = YES OR RELBUS2 = YES OR JOBEVER2 = YES]**

In your (main) job [are/were] you working...READ OUT

1. Full-time
2. or part-time?

**TIMING POINT**

## HOUSEHOLD REFERENCE PERSON’S EMPLOYMENT

***{ASKED IF RESPONDENT IS NOT HRP}***

**WORKHRP2 [ASK IF RESPONDENT IS NOT HRP]**

I would now like to ask you about [^NAME^]’s employment. Did [he/she] do any paid work in the 7 days ending Sunday the [date], either as an employee or as self-employed?

1. Yes
2. No

**HGOVTSC2 [ASK IF WORKHRP2 = NO OR WORKHRP2 = DK/REF]**

Was [he/she] on a government scheme for employment training in that week (ending Sunday the [date])?

1. Yes
2. No

**HJOBAWY3 [ASK IF HGOVTSC2 = NO OR HGOVTSC2 = DK/REF]**

Did [he/she] have a job or business [he/she] was away from?

1. Yes
2. No
3. SPONTANEOUS: Waiting to take up new job/business already obtained

**HOWNBUS2 [ASK IF HJOBAWY3 = NO OR WAITING OR HJOBAWY3=DK/REF]**

Did [he/she] do any UNPAID work in that week (ending Sunday the [date]) for any business that [he/she] owns?

1. Yes
2. No

**HRELBUS2 [ASK IF HOWNBUS2 = NO OR HOWNBUS2 = DK/REF]**

Or (any UNPAID work for a business) that a relative owns?

NOTE: INCLUDE SPOUSE/COHABITEE

1. Yes
2. No

**HLOKWK5A [ASK IF WORKHRP2 = NO/DK/REF AND HGOVTSC2 = NO/DK/REF AND HJOBAWY3 = (NO OR WAITING)/DK/REF AND HOWNBUS2 = NO/DK/REF AND HRELBUS2 = NO/DK/REF]**

Thinking of the FOUR WEEKS ending Sunday the [date], was [NAME] looking for any kind of paid work or government training scheme at any time in those 4 weeks?

1. Yes
2. No

**HHOWLNG [ASK IF HLOKWK5A = YES]**

How long has [he/she] been looking for paid work or a place on a government scheme?

1. Not yet started
2. Less than 1 month
3. 1 month, but less than 3 months
4. 3 months, but less than 6 months
5. 6 months, but less than 12 months
6. 12 months or more

**HAVSRT2A [ASK IF HLOKWK5A = YES]**

If a job or a place on a government training scheme had been available in the week ending Sunday the [date], would [he/she] have been able to start within 2 weeks?

1. Yes
2. No

**HWHYNLK3 [ASK IF HLOKWK5A = NO]**

What was the MAIN reason [he/she] did not seek work in the last 4 weeks?

CODE ONE ONLY

1. Student
2. Looking after the family/home
3. Temporarily sick or injured
4. Long-term sick or disabled
5. Retired from paid work
6. Any other reason

**HWHYNST3 [ASK IF HAVSRT2A= NO]**

What was the MAIN reason [he/she] would not have been able to start work within 2 weeks? CODE ONE ONLY

1. Student
2. Looking after the family/home
3. Temporarily sick or injured
4. Long-term sick or disabled
5. Retired from paid work
6. Any other reason

**HRPSTDY2 [ASK IF WORKHRP2= YES OR HGOVTSC2 = YES OR HJOBAWY3 = YES OR HOWNBUS2 = YES OR HRELBUS2 = YES]**

Is he/ she at present [at school or 6th form college] enrolled on any full-time or part-time education course excluding leisure classes??

IF YES: Is that a full-time or part-time course?

IF NECESSARY: Please include correspondence courses and open learning as well as other forms of full-time and part-time education course.

1. Yes – full-time
2. Yes – part-time
3. No

**HRPEVRW2 [ASK IF WORKHRP2=NO/DK/REF AND HGOVTSC2 = NO/DK/REF AND (HJOBAWY3 = NO OR WAITING)/DK/REF AND HOWNBUS2 = NO/DK/REF AND HRELBUS2 =NO/DK/REF]**

Has [NAME] EVER had a paid job, apart from casual or holiday work?

1. Yes
2. No

**HWHENLFT [ASK IF HRPEVERW2 = YES]**

When did [he/she] leave [his/her] last PAID job?

INTERVIEWER: ENTER YEAR AS 4-DIGIT NUMBER

1900..[CURRENT YEAR]

*(hard check that year is not before year of birth; soft check if they were aged under 16 in that year)*

**+HINDUS1 [ASK IF WORKHRP2 = YES OR HGOVTSC2 = YES OR HJOBAWY3 = YES OR HOWNBUS2 = YES OR HRELBUS2 = YES OR HRPEVERW2 = YES]**

What [does/did] the firm or organization [he/she] [works/worked] for mainly make or do at the place where [he/she] [works/worked]?

DESCRIBE FULLY – PROBE MANUFACTURING OR PROCESSING OR DISTRIBUTING AND MAIN GOODS PRODUCED OR SERVICES PROVIDED

Text: Maximum 100 characters

**+HJOBT2 [ASK IF WORKHRP2 = YES OR HGOVTSC2 = YES OR HJOBAWY3 = YES OR HOWNBUS2 = YES OR HRELBUS2 = YES OR HRPEVERW2 = YES]**

What was [his/her] [(main) job in the week ending Sunday the [date]/last (main) job]?

ENTER FULL JOB TITLE

Text: Maximum 100 characters

**+HJOBD1** **[ASK IF WORKHRP2 = YES OR HGOVTSC2 = YES OR HJOBAWY3 = YES OR HOWNBUS2 = YES OR HRELBUS2 = YES OR HRPEVERW2 = YES]**

What [does/did] [he/she] mainly do in [his/her] job?

CHECK SPECIAL QUALIFICATIONS/TRAINING NEEDED TO DO THE JOB

Text: Maximum 100 characters

**HRPSELF3** **[ASK IF WORKHRP2 = YES OR HGOVTSC2 = YES OR HJOBAWY3 = YES OR HOWNBUS2 = YES OR HRELBUS2 = YES OR HRPEVERW2 = YES]**

[Is/Was] [NAME] working as an employee or [is/was] [he/she] self-employed?

THE DIVISION BETWEEN EMPLOYEES AND SELF-EMPLOYED IS BASED ON RESPONDENTS’ OWN ASSESSMENT OF THEIR EMPLOYEMNT STATUS IN THEIR MAIN JOB

1. Employee
2. Self-employed

**HEMPSTAT [ASK IF HRPSELF3 = 1]**

In [his/her] job [does/did] [he/she] have formal responsibility for supervising the work of other employees?

DO NOT INCLUDE PEOPLE WHO ONLY SUPERVISE CHILDREN (E.G. TEACHERS, NANNIES, CHILDMINDERS), ANIMALS, SECURITY OR BUILDINGS (E.G. CARETAKERS, SECURITY GUARDS)

1. Yes
2. No

**HNEMPLE3 [ASK IF HRPSELF3 = 1]**

How many people [work/worked] for [his/her] employer at the place where [he/she] [works/worked]? [Is/was] it...READ OUT

1. 1-24
2. 25-499
3. or 500 or more employees?

**HSEMPO [ASK IF HRPSELF3 = 2]**

[Is/was] [he/she] working on [his/her] own or [does/did] [he/she] have employees?

1. On own/with partner(s) but no employees
2. With employees

**HSNEMP2 [ASK IF HSEMPO = 2 OR DK]**

How many people [does/did] [he/she] employ at the place where [he/she] [works/worked]? [Is/was] it...READ OUT

1. 1-24
2. 25-499
3. or 500 or more employees?

**HFTPT [ASK IF WORKHRP2 = YES OR HGOVTSC2 = YES OR HJOBAWY3 = YES OR HOWNBUS2 = YES OR HRELBUS2 = YES OR HRPEVERW2 = YES]**

In [his/her] (main) job [is/was] [he/she] working...READ OUT

1. Full-time
2. or part-time?

**TIMING POINT**

## RESPONDENT’S IDENTITY

**+DISPLAY [ASK ALL]**

[And now thinking about yourself again…]

I’d now like to ask you some questions about your identity and where you were born.

**ONSETH [ASK ALL]**

YELLOW SHOW CARD Y2

What is your ethnic group? Please choose one option on this card that best describes your ethnic group or background

**White**

* + - 1. English/Welsh/Scottish/Northern Irish/British
      2. Irish
      3. Gypsy or Irish Traveller
      4. Any other white background

**Mixed/multiple ethnic groups**

5. White and Black Caribbean

6. White and Black African

7. White and Asian

8. Any other Mixed / Multiple ethnic background

**Asian / Asian British**

9. Indian

10. Pakistani

11. Bangladeshi

12. Chinese

13. Any other Asian background

**Black / African / Caribbean / Black British**

14. African

15. Caribbean

16. Any other Black / African / Caribbean background

**Other ethnic group**

17. Arab

18. Any other ethnic group

**NATION [ASK ALL]**

What is your nationality?

INTERVIEWER: IF MORE THAN ONE NATIONALITY ASK FOR THE ONE RESPONDENT CONSIDERS MAIN

1. UK, British
2. English
3. Scottish
4. Welsh
5. Northern Irish
6. Irish (Republic)
7. Some other nationality

**NATO4 [ASK IF NATION = 7]**

INTERVIEWER: CODE NATION BY SELECTING DROP DOWN MENU AND TYPING FIRST LETTER OF COUNTRY, THEN TOUCH THE ARROW BUTTONS ON THE DROP DOWN MENU TO SCROLL UP OR DOWN

IF RESPONDENT SAYS ‘CARIBBEAN’ OR ‘WEST INDIAN’ PLEASE PROBE FOR A SPECIFIC ISLAND (E.G. JAMAICAN, TRINIDADIAN, BARBADIAN, ETC.)

[NS COUNTRY CLASSIFICATION LIST]

INTERVIEWER: IF RESPONDENT SAYS 'DUTCH' CODE NETHERLANDS, IF RESPONDENT SAYS AMERICAN CODE UNITED STATES.

**CRY2 [ASK ALL]**

And in which country were you born?

IF RESPONDENT SAYS BRITAIN, PROBE FOR COUNTRY

1. England
2. Scotland
3. Wales
4. Northern Ireland
5. UK, Britain (don’t know country)
6. Ireland (Republic)
7. Somewhere else

**CRYO4 [ASK IF CRY2 = 7]**

INTERVIEWER: CODE COUNTRY BY SELECTING DROP DOWN MENU AND TYPING FIRST LETTER OF COUNTRY, THEN SCROLL DOWN TO SEE THE FULL LIST

IF RESPONDENT SAYS ‘CARIBBEAN’ OR ‘WEST INDIES’ PLEASE PROBE FOR A SPECIFIC ISLAND (E.G. JAMAICA, TRINIDAD, BARBADOS, ETC.)

[NS COUNTRY CLASSIFICATION LIST]

INTERVIEWER: IF RESPONDENT SAYS 'DUTCH' CODE NETHERLANDS, IF RESPONDENT SAYS AMERICAN CODE UNITED STATES.

**CAME [ASK IF CRY2 = 6 OR 7]**

Which year did you first come to stay in this country? Please don’t include any visits you may have made of less than a year.

INTERVIEWER: PLEASE TYPE IN FULL YEAR e.g. 1983, 1994

1900 to 2020

9997 Been in UK less than a year

**RELIG3 [ASK ALL]**

YELLOW SHOW CARD Y3

What is your religion?

CODE ONE ONLY

1. No religion
2. Christian (including Church of England, Catholic, Protestant, and all other Christian denominations)
3. Buddhist
4. Hindu
5. Jewish
6. Muslim
7. Sikh
8. Any other religion (SPECIFY)

**TIMING POINT**

## HOUSEHOLD REFERENCE PERSON’S IDENTITY

**+DISPLAY [ASK IF RESPONDENT IS NOT HRP]**

I’d now like to ask you some questions about [NAME]’s identity.

**HONSETH [ASK ALL]**

YELLOW SHOW CARD Y4

What is [NAME]’s ethnic group? Please choose one option on this card that best describes [his/her] ethnic group or background

**White**

1. English/Welsh/Scottish/Northern Irish/British
2. Irish
3. Gypsy or Irish Traveller
4. Any other white background

**Mixed/multiple ethnic groups**

5. White and Black Caribbean

6. White and Black African

7. White and Asian

8. Any other Mixed / Multiple ethnic background

**Asian / Asian British**

9. Indian

10. Pakistani

11. Bangladeshi

12. Chinese

13. Any other Asian background

**Black / African / Caribbean / Black British**

14. African

15. Caribbean

16. Any other Black / African / Caribbean background

**Other ethnic group**

17. Arab

18. Any other ethnic group

**HRPNAT [ASK IF RESPONDENT IS NOT HRP]**

What is [NAME]’s nationality?

INTERVIEWER: IF MORE THAN ONE NATIONALITY ASK FOR THE ONE RESPONDENT CONSIDERS MAIN

1. UK, British
2. English
3. Scottish
4. Welsh
5. Northern Irish
6. Irish (Republic)
7. Other

**HRPNATO4 [ASK IF HRPNAT = 7]**

INTERVIEWER: CODE COUNTRY BY SELECTING DROP DOWN MENU AND TYPING FIRST LETTER OF COUNTRY, THEN TOUCH THE ARROW BUTTONS ON THE DROP DOWN MENU TO SCROLL UP OR DOWN

IF RESPONDENT SAYS ‘CARIBBEAN’ OR ‘WEST INDIAN’ PLEASE PROBE FOR A SPECIFIC ISLAND (E.G. JAMAICAN, TRINIDADIAN, BARBADIAN, ETC.)

[NS COUNTRY CLASSIFICATION LIST]

INTERVIEWER: IF RESPONDENT SAYS 'DUTCH' CODE NETHERLANDS, IF RESPONDENT SAYS AMERICAN CODE UNITED STATES.

**HRPCRY2 [ASK IF RESPONDENT NOT HRP]**

And in which country was [NAME] born?

IF RESPONDENT SAYS BRITAIN, PROBE FOR COUNTRY

1. England
2. Scotland
3. Wales
4. Northern Ireland
5. UK, Britain (don’t know country)
6. Ireland (Republic)
7. Other

**HRPCRYO4 [ASK IF HRPCRY = 7]**

INTERVIEWER: CODE COUNTRY BY SELECTING DROP DOWN MENU AND TYPING FIRST LETTER OF COUNTRY, THEN TOUCH THE ARROW BUTTONS ON THE DROP DOWN MENU TO SCROLL UP OR DOWN

IF RESPONDENT SAYS ‘CARIBBEAN’ OR ‘WEST INDIES’ PLEASE PROBE FOR A SPECIFIC ISLAND (E.G. JAMAICA, TRINIDAD, BARBADOS, ETC.)

[NS COUNTRY CLASSIFICATION LIST]

INTERVIEWER: IF RESPONDENT SAYS 'DUTCH' CODE NETHERLANDS, IF RESPONDENT SAYS AMERICAN CODE UNITED STATES.

**HRPCAME [ASK IF HRPCRY = 6 OR 7]**

Which year did [NAME] first come to stay in this country? Please don't include any visits [he/she] may have made of less than a year.

INTERVIEWER: PLEASE TYPE IN FULL YEAR e.g. 1983, 1994

1900 to 2012

9997 Been in UK less than a year

**HRPRELG3 [ASK IF RESPONDENT NOT HRP]**

YELLOW SHOW CARD Y5

What is [NAME]’s religion?

CODE ONE ONLY

1. No religion
2. Christian (including Church of England, Catholic, Protestant, and all other Christian denominations)
3. Buddhist
4. Hindu
5. Jewish
6. Muslim
7. Sikh
8. Any other religion (SPECIFY)

**TIMING POINT**

## RESPONDENT’S EDUCATION

**EDUCINT [ASK ALL]**

YELLOW SHOW CARD Y6

Do you have any of the qualifications listed on this card?

1. Yes
2. No

**EDUCAT3 [ASK IF EDUCINT = YES]**

*NOTE: Full answer texts given on showcard, shortened answers given on screen*

YELLOW SHOW CARD Y6

Starting from the top of the card, please look down the list of qualifications and tell me the number of the first one you come to that you have passed.  
  
1. Higher degree etc

2.First degree etc

3. Diplomas etc

4. A/ AS Levels etc

5. Trade Apprenticeships

6. O Levels/ GCSE Grades A – C etc

7. Levels/ GCSE Grades D – G etc

8. Other qualifications

**TIMING POINT**

## HOUSING

**TENURE1 [ASK ALL]**

YELLOW SHOW CARD Y7

In which of these ways do you occupy this accommodation?

1. Own it outright
2. Buying it with the help of a mortgage or loan
3. Pay part rent and part mortgage (shared ownership)
4. Rent it
5. Live here rent free (inc. rent free in relative/friend's property, excluding squatting)
6. Squatting

**RENT1 [ASK IF TENURE1 IN (3..5)]**

Does the accommodation go with the job of anyone in the household?

1. Yes
2. No

**RENT2 [ASK IF TENURE1 IN (3..5)]**

Who is your landlord?

1. Local authority/council/new town development
2. A housing association, charitable trust or local housing company
3. Employer (organisation) of a household member
4. Another organisation
5. Relative/friend (before you lived here) of a household member
6. Employer (individual) of a household member
7. Another individual private landlord

**HOMINSUR [ASK ALL]**

Are the contents of your home insured against theft?

1. Yes
2. No

**TIMING POINT**

## INCOME

**+DISPLAY [ASK ALL]**

The next questions are on income. We want to know if this influences people's experience of crime. I would like to know about both your PERSONAL income and your overall HOUSEHOLD income from all sources in the last year. This includes earnings from employment or self-employment, income from benefits and pensions, and income from other sources such as interest from savings.

Please remember that everything you tell me is completely confidential and will be used only for the purposes of producing statistics.

**TYPINC3A-**

**TYPINC3N [ASK ALL]**

YELLOW SHOW CARD Y8

This card shows various possible sources of income. Can you please tell me which kinds of income you [or anyone else in your household] receive?

CODE ALL THAT APPLY

PROBE: FOR ALL SOURCES

1. Earnings from employment or self-employment

2. Pension from a former employer or a private pension

3. State Pension

4. Child Benefit

5. Income Support

6. Other State Benefits

7. Tax Credits

8. Employment Support Allowance (ESA)

9. Furlough payments/ Job Support Scheme payments/ Self-employed Support Scheme payments

10. Interest from savings etc.

11. Other kinds of regular allowance from outside the household

12. Other sources e.g. rent

13. No source of income

**PERSINC [ASK IF TYPEINC2 IN (1..12) OR DK/REF]**

YELLOW SHOW CARD Y9

This card shows incomes in weekly, monthly and annual amounts. Which of the groups on the card represents [your personal/you and your husband’s/wife’s/ partner’s combined] income from all these sources, before any deductions such as income tax or National Insurance? Just tell me the letter beside the row that applies to you.

**Weekly**  **Monthly Annual**

1. A. Up to £49 Up to £216 Up to £2,599
2. B. £50 up to £99 £217 up to £432 £2,600 up to £5,199
3. C. £100 up to £199 £433 up to £866 £5,200 £10,399
4. D. £200 up to £299 £867 up to £1,299 £10,400 up to £15,599
5. E. £300 up to £399 £1,300 up to £1,732 £15,600 up to £20,799
6. F. £400 up to £499 £1,733 up to £2,166 £20,800 up to £25,999
7. G. £500 up to £599 £2,167 up to £2,599 £26,000 up to £31,199
8. H. £600 up to £699 £2,600 - £3,032 £31,200 up to £36,399
9. I. £700 up to £799 £3,033 up to £3,466 £36,400 up to £41,599
10. J. £800 up to £899 £3,467 up to £3,899 £41,600 up to £46,799
11. K. £900 up to £999 £3,900 up to £4,332 £46,800 up to £51,999
12. L. £1000 or more £4,333 or more £52,000 or more

**OTHINC [ASK IF NADULTS>2 OR NADULTS=2 AND NOT (MARRIED/CIVIL PARTNERS/COHABITING PARTNERS)**

Can I check, does anyone else in the household have an income from any source?

* + - 1. Yes
      2. No

**TOTHHIN2 [ASK IF OTHINC = YES]**

YELLOW SHOW CARD Y9

Now thinking about the income of your HOUSEHOLD AS A WHOLE, which of the groups on this card represents the TOTAL income of the whole household before deductions such as income tax or National Insurance. You just need to tell me the letter beside the row that best applies.

**Weekly**  **Monthly Annual**

1. A. Up to £49 Up to £216 Up to £2,599
2. B. £50 up to £99 £217 up to £432 £2,600 up to £5,199
3. C. £100 up to £199 £433 up to £866 £5,200 £10,399
4. D. £200 up to £299 £867 up to £1,299 £10,400 up to £15,599
5. E. £300 up to £399 £1,300 up to £1,732 £15,600 up to £20,799
6. F. £400 up to £499 £1,733 up to £2,166 £20,800 up to £25,999
7. G. £500 up to £599 £2,167 up to £2,599 £26,000 up to £31,199
8. H. £600 up to £699 £2,600 - £3,032 £31,200 up to £36,399
9. I. £700 up to £799 £3,033 up to £3,466 £36,400 up to £41,599
10. J. £800 up to £899 £3,467 up to £3,899 £41,600 up to £46,799
11. K. £900 up to £999 £3,900 up to £4,332 £46,800 up to £51,999
12. L. £1000 or more £4,333 or more £52,000 or more

+

**MANAGHH2**       **[ASK ALL]**

YELLOW SHOW CARD Y10

How much of a problem would it be if you PERSONALLY suddenly had to find £100 to meet an unexpected expense?

1. Impossible to find
2. A bit of a problem
3. No problem

**TIMING POINT**

# SELF-COMPLETION MODULE: DRUG USE AND DRINKING

## SELF-COMPLETION PRACTICE QUESTIONS

**+DISPLAY [ASK ALL]**

The next questions are for you to answer yourself. All the instructions you will need are shown on the screen. If you have any problems I can help you at any time.

INTERVIEWER: DO NOT PASS COMPUTER TO RESPONDENT YET.

**NONRESP [ASK ALL]**

INTERVIEWER: CODE ‘CONTINUE’ UNLESS RESPONDENT SPONTANEOUSLY REFUSES THE SELF COMPLETION

1. Continue with self-completion

2. Self completion refused completely (THIS WILL BE COUNTED AS A PARTIAL INTERVIEW)

3. Self completion accepted but administered by interviewer (DO NOT OFFER THIS AS AN OPTION – ONLY IF RESPONDENT SPONTANEOUSLY REQUESTS THIS)

**WHYRFD3A-**

**WHYRFD3O [ASK IF NONRESP = 2 OR 3]**

INTERVIEWER - CODE REASON(S) WHY RESPONDENT REFUSED OR WANTED INTERVIEWER TO COMPLETE

1. Not comfortable touching the computer (due to COVID)
2. Didn't like computer (general)
3. Eyesight problems
4. Respondent unwell and unable to do it / would have difficulty completing
5. Other disability
6. Objected to study
7. Worried about confidentiality
8. Could not read/write
9. Respondent unwilling to carry on – interview already long
10. Ran out of time – respondent not willing to do any more
11. Language problems
12. Couldn't be bothered
13. Children present/tending to children
14. Other people present in room
15. Other (SPECIFY)

**NONRESP2 [ASK IF NONRESP = 2 OR 3]**

INTERVIEWER: PLEASE DO YOUR BEST TO PERSUADE THE RESPONDENT TO COMPLETE THE SELF-COMPLETION BY TRYING TO ADDRESS THE REASONS THE RESPONDENT HAS GIVEN YOU FOR [REFUSING TO COMPLETE THE QUESTIONS/ASKING YOU TO ADMINISTER THE QUESTIONS ON THEIR BEHALF]

PLEASE RE-CONFIRM WHETHER RESPONDENT HAS COMPLETED THE SELF-COMPLETION OR NOT.

1. Self-completion accepted and completed by respondent

2. Self completion refused completely (THIS WILL BE COUNTED AS A PARTIAL INTERVIEW)

3. Self completion accepted but administered by interviewer (DO NOT OFFER THIS AS AN OPTION – ONLY IF RESPONDENT SPONTANEOUSLY REQUESTS THIS)

**TIMING POINT**

**+DISPLAY [ASK ALLAND NONRESP = 1 OR NONRESP2 = 1]**

INTERVIEWER: TURN SCREEN TO RESPONDENT AND LET THE RESPONDENT SELECT THEIR ANSWERS WHILE YOU OBSERVE AND HELP IF NECESSARY.

NOW TOUCH THE FORWARD ARROW TO MOVE TO THE NEXT QUESTION.

**PRACT1 [ASK ALLAND NONRESP = 1 OR NONRESP2 = 1]**

TOUCH THE SCREEN TO SHOW THE ANSWER YOU WANT TO GIVE. WHEN YOU HAVE DONE THIS TOUCH THE FORWARD ARROW ON THE SCREEN TO MOVE TO THE NEXT QUESTION.

Have you been to the cinema in the last month?

1. Yes
2. No
3. Don’t know
4. Don’t want to answer

**PRACT2 [ASK ALLAND NONRESP = 1 OR NONRESP2 = 1]**

This time you can choose more than one answer if you want. Touch the screen to show the answers you want to give.

SCROLLDOWN TO SEE FULL LIST

WHEN YOU HAVE GIVEN ALL YOUR ANSWERS, TOUCH THE FORWARD ARROW ON THE SCREEN TO MOVE TO THE NEXT QUESTION.

Which of these types of vegetables do you like?

YOU CAN CHOOSE MORE THAN ONE ANSWER AT THIS QUESTION IF YOU WISH

* + - 1. Carrots
      2. Peas
      3. Cabbage
      4. Broccoli
      5. Cauliflower
      6. Parsnips
      7. Swede
      8. Courgette
      9. None of these
      10. Don’t know
      11. Don’t want to answer

**PRACT3 [ASK ALLAND NONRESP = 1 OR NONRESP2 = 1]**

Most questions will be like these two examples. For a few questions, no answers will be shown on the screen and you will need to type in your own answer, using the numbers on the keyboard. Here is another example.

ONCE YOU HAVE TYPED IN YOUR ANSWER TOUCH THE FORWARD ARROW ON THE SCREEN TO MOVE TO THE NEXT QUESTION.

Please type in any number between 0 and 10.

0..10

*Don’t know*

*Don’t want to answer*

**PRACTEND [ASK ALL AND NONRESP = 1 OR NONRESP2 = 1]**

You have now finished the practice questions. Remember that if you do not know the answer to a question simply chose the ‘Don’t Know’ button. If you do not feel comfortable answering a question chose the ‘Don’t want to answer’ button.

NOW TOUCH THE FORWARD ARROW TO MOVE TO THE NEXT QUESTION.

**TIMING POINT**

**WELLBE4** [**ASK ALL AND (NONRESP = 1 OR NONRESP2 = 1) AND MODULE A RESPONDENTS]**

I’d now like to ask you about your feelings on aspects of your life. There are no right or wrong answers. For each of these questions I’d like you to give an answer on a scale of zero to 10, where zero is ‘not at all’ and 10 is ‘completely’.

Overall, how satisfied are you with your life nowadays?

ENTER A NUMBER FROM 0 to 10 WHERE 0 IS ‘NOT AT ALL’ AND 10 IS ‘COMPLETELY’

0 ..10

Don’t know

Don’t want to answer

**WELLBE5** [**ASK ALL AND (NONRESP = 1 OR NONRESP2 = 1) AND MODULE A RESPONDENTS]**

Overall, to what extent do you feel that the things you do in your life are worthwhile?

ENTER A NUMBER FROM 0 to 10 WHERE 0 IS ‘NOT AT ALL’ AND 10 IS ‘COMPLETELY’

0..10

Don’t know

Don’t want to answer

**WELLBE6 [ASK ALL AND (NONRESP = 1 OR NONRESP2 = 1) AND MODULE A RESPONDENTS]**

Overall, how happy did you feel yesterday?

ENTER A NUMBER FROM 0 to 10 WHERE 0 IS ‘NOT AT ALL’ AND 10 IS ‘COMPLETELY’

0..10

Don’t know

Don’t want to answer

**WELLBE7** [**ASK ALL AND (NONRESP = 1 OR NONRESP2 = 1) AND MODULE A RESPONDENTS]**

On a scale where zero is ‘not at all anxious’ and 10 is ‘completely anxious’, overall, how anxious did you feel yesterday?

ENTER A NUMBER FROM 0 to 10 WHERE 0 IS ‘NOT AT ALL ANXIOUS’ AND 10 IS ‘COMPLETELY ANXIOUS’

0..10

Don’t know

Don’t want to answer

**TIMING POINT**

## WHETHER RESPONDENT HAS EVER TAKEN DRUGS

**+DISPLAY [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

The following questions ask whether or not you have ever used drugs. Please answer them honestly. The answers you give are completely confidential.

Please choose your answers by touching the screen to show the answer you want to give and then touching the forward arrow to move on to the next question.

If you press the wrong answer the interviewer can tell you how to change the answer. Just ask if you want help.

NOW TOUCH THE FORWARD ARROW TO MOVE TO THE NEXT QUESTION.

**DRQ1A**  **[ASK ALL IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

Have you EVER taken AMPHETAMINES (SPEED, WHIZZ, UPPERS, BILLY, SULPHATE, CRANK, PASTE), even if it was a long time ago?

1. Yes
2. No
3. Never heard of it
4. Don't want to answer

**DRQ19A**  **[ASK ALL IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

Have you EVER taken METHAMPHETAMINE (CRYSTAL METH, ICE, GLASS, TINA, YABA) even if it was a long time ago?

1. Yes
2. No
3. Never heard of it
4. Don't want to answer

**DRQ2A [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

Have you EVER taken CANNABIS (MARIJUANA, GRASS, HASH, GANJA, BLOW, DRAW, SKUNK, WEED, SPLIFF, DOPE), even if it was a long time ago?

1. Yes
2. No
3. Never heard of it
4. Don't want to answer

**DRQ3A [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

Have you EVER taken COCAINE POWDER (COKE, CHARLIE) even if it was a long time ago?

1. Yes
2. No
3. Never heard of it
4. Don't want to answer

**DRQ4A [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

Have you EVER taken CRACK COCAINE (BASE, ROCK, STONES) even if it was a long time ago?

1. Yes
2. No
3. Never heard of it
4. Don't want to answer

**DRQ5A [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

Have you EVER taken ECSTASY ('E', MDMA), even if it was a long time ago?

1. Yes
2. No
3. Never heard of it
4. Don't want to answer

**DRQ6A [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

Have you EVER taken HEROIN (SMACK, 'H', BROWN), even if it was a long time ago?

1. Yes
2. No
3. Never heard of it
4. Don't want to answer

**DRQ7A [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

Have you EVER taken LSD/ACID (TRIPS), even if it was a long time ago?

1. Yes
2. No
3. Never heard of it
4. Don't want to answer

**DRQ8A [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

Have you EVER taken MAGIC MUSHROOMS, even if it was a long time ago?

1. Yes
2. No
3. Never heard of it
4. Don't want to answer

**DRQ9A [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

Have you EVER taken METHADONE or PHYSEPTONE (not prescribed by a doctor or other healthcare professional), even if it was a long time ago?

1. Yes
2. No
3. Never heard of it
4. Don't want to answer

**DRQ10A [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

Have you EVER taken SEMERON, even if it was a long time ago?

1. Yes
2. No
3. Never heard of it
4. Don't want to answer

**DRQ11A** **[ASK ALL IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

Have you EVER taken TRANQUILLISERS (XANAX, TEMAZEPAM, VALIUM, ROOFIES, JELLIES) (not prescribed by a doctor or other healthcare professional), even if it was a long time ago?

1. Yes
2. No
3. Never heard of it
4. Don't want to answer

**DRQ13A [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

Have you EVER taken ANABOLIC STEROIDS (STEROIDS) (not prescribed by a doctor or other healthcare professional), even if it was a long time ago?

1. Yes
2. No
3. Never heard of it
4. Don't want to answer

**DRQ18A [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

Have you EVER taken KETAMINE (K, SPECIAL K, VITAMIN K) (not prescribed by a doctor or other healthcare professional), even if it was a long time ago?

1. Yes
2. No
3. Never heard of it
4. Don't want to answer

**DRQ20A [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

Have you EVER taken MEPHEDRONE(Meow Meow, MCAT, Bubble, Drone, Meph, 4MMC) even if it was a long time ago?

1. Yes
2. No
3. Never heard of it
4. Don’t want to answer

**DRQ15A [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

Apart from anything you have already mentioned have you EVER taken PILLS OR POWDERS (not prescribed by a doctor or other healthcare professional) when you didn't know what they were, even if it was a long time ago?

* + - 1. Yes
      2. No
      3. Don't want to answer

**DRQ16A [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

Apart from anything you have already mentioned, have you EVER SMOKED SOMETHING (excluding tobacco) when you didn't know what it was, even if it was a long time ago?

* + - 1. Yes
      2. No
      3. Don't want to answer

**DRQ17A [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

Apart from anything you have already mentioned, have you EVER taken ANYTHING ELSE THAT YOU KNEW OR THOUGHT WAS A DRUG (not prescribed by a doctor or other healthcare professional), even if it was a long time ago?

* + - 1. Yes
      2. No
      3. Don't want to answer

**TIMING POINT**

## WHETHER RESPONDENT HAS TAKEN DRUGS IN LAST 12 MONTHS

**DRQINTRO [ASK IF TAKEN A DRUG, IF ANY OF DRQ1A TO DRQ20A =1]**

The next questions ask about whether or not you have taken any drugs in the LAST 12 MONTHS. Remember the answers you give are completely confidential so please answer them honestly.

PLEASE TOUCH THE FORWARD ARROW TO MOVE TO THE NEXT QUESTION.

**DRQ1B [ASK IF DRQ1A = 1]**

In the last 12 MONTHS have you taken AMPHETAMINES (SPEED, WHIZZ, UPPERS, BILLY, SULPHATE, CRANK, PASTE)?

* + - 1. Yes
      2. No
      3. Don't want to answer

**DRQ19B [ASK IF DRQ19A = 1]**

In the last 12 MONTHS have you taken METHAMPHETAMINE (CRYSTAL METH, ICE, GLASS, TINA, YABA)?

* + - 1. Yes
      2. No
      3. Don't want to answer

**DRQ2B [ASK IF DRQ2A = 1]**

In the last 12 MONTHS have you taken CANNABIS (MARIJUANA, GRASS, HASH, GANJA, BLOW, DRAW, SKUNK, WEED, SPLIFF, DOPE)?

* + - 1. Yes
      2. No
      3. Don't want to answer

**DRQ2G [ASK IF DRQ2B = 1]**

How often during the last 12 MONTHS have you taken CANNABIS (MARIJUANA,

GRASS, HASH, GANJA, BLOW, DRAW, SKUNK, WEED, SPLIFF, DOPE)?

* + - 1. Every day
      2. 3 to 5 days a week
      3. Once or twice a week
      4. 2 or 3 times a month
      5. Once a month
      6. Once every couple of months
      7. Once or twice this year
      8. Don't Know
      9. Don't want to answer

**DRQ3B [ASK IF DRQ3A = 1]**

In the last 12 MONTHS have you taken COCAINE POWDER (COKE, CHARLIE)?

* + - 1. Yes
      2. No
      3. Don't want to answer

**DRQ3G [ASK IF DRQ3B = YES]**

How often during the last 12 MONTHS have you taken COCAINE POWDER (COKE, CHARLIE)?

1. Every day
2. 3 to 5 days a week
3. Once or twice a week
4. 2 or 3 times a month
5. Once a month
6. Once every couple of months
7. Once or twice this year
8. Don't Know
9. Don't want to answer

**DRQ4B [ASK IF DRQ4A = 1]**

In the last 12 MONTHS have you taken CRACK COCAINE (BASE, ROCK, STONES)?

* + - 1. Yes
      2. No
      3. Don't want to answer

**DRQ5B [ASK IF DRQ5A = 1]**

In the last 12 MONTHS have you taken ECSTASY ('E', MDMA)?

* + - 1. Yes
      2. No
      3. Don't want to answer

**DRQ5G [ASK IF DRQ5B = YES]**

How often during the last 12 MONTHS have you taken ECSTASY ('E', MDMA)?

1. Every day
2. 3 to 5 days a week
3. Once or twice a week
4. 2 or 3 times a month
5. Once a month
6. Once every couple of months
7. Once or twice this year
8. Don't Know
9. Don't want to answer

**DRQ6B [ASK IF DRQ6A = 1]**

In the last 12 MONTHS have you taken HEROIN (SMACK,'H', BROWN)?

* + - 1. Yes
      2. No
      3. Don't want to answer

**DRQ7B [ASK IF DRQ7A = 1]**

In the last 12 MONTHS have you taken LSD/ACID (TRIPS)?

* + - 1. Yes
      2. No
      3. Don't want to answer

**DRQ8B [ASK IF DRQ8A = 1]**

In the last 12 MONTHS have you taken MAGIC MUSHROOMS?

* + - 1. Yes
      2. No
      3. Don't want to answer

**DRQ9B [ASK IF DRQ9A = 1]**

In the last 12 MONTHS have you taken METHADONE or PHYSEPTONE (not prescribed by a doctor or other healthcare professional)?

* + - 1. Yes
      2. No
      3. Don't want to answer

**DRQ10B [ASK IF DRQ10A = 1]**

In the last 12 MONTHS have you taken SEMERON?

* + - 1. Yes
      2. No
      3. Don't want to answer

**DRQ11B [ASK IF DRQ11A = 1]**

In the last 12 MONTHS have you taken TRANQUILLISERS (XANAX, TEMAZEPAM, VALIUM, ROOFIES, JELLIES) (not prescribed by a doctor or other healthcare professional)?

* + - 1. Yes
      2. No
      3. Don't want to answer

**DRQ13B [ASK IF DRQ13A = 1]**

In the last 12 MONTHS have you taken ANABOLIC STEROIDS (STEROIDS) (not prescribed by a doctor or other healthcare professional)?

* + - 1. Yes
      2. No
      3. Don't want to answer

**DRQ18B [ASK IF DRQ18A = 1]**

In the last 12 months have you taken KETAMINE (K, SPECIAL K, VITAMIN K) (not prescribed by a doctor or other healthcare professional)?

* + - 1. Yes
      2. No
      3. Don't want to answer

**DRQ20B [ASK IF DRQ20A=1]**

In the last 12 MONTHS have you taken MEPHEDRONE(Meow Meow, MCAT, Bubble, Drone, Meph, 4MMC)?

1. Yes
2. No
3. Don’t want to answer

**DRQ15B [ASK IF DRQ15A = 1]**

Apart from anything you have already mentioned, in the last 12 MONTHS have you taken PILLS OR POWDERS (not prescribed by a doctor or other healthcare professional) when you didn't know what they were?

* + - 1. Yes
      2. No
      3. Don't want to answer

**DRQ16B [ASK IF DRQ16A = 1]**

Apart from anything you have already mentioned, in the last 12 MONTHS have you SMOKED SOMETHING (excluding tobacco) when you didn't know what it was?

* + - 1. Yes
      2. No
      3. Don't want to answer

**DRQ17B [ASK IF DRQ17A = 1]**

Apart from anything you have already mentioned, in the last 12 MONTHS have you taken ANYTHING ELSE THAT YOU KNEW OR THOUGHT WAS A DRUG (not prescribed by a doctor or other healthcare professional)?

* + - 1. Yes
      2. No
      3. Don't want to answer

**TIMING POINT**

## WHETHER RESPONDENT HAS TAKEN DRUGS IN LAST MONTH

**DRQ1C [ASK IF DRQ1B = 1]**

In the LAST MONTH have you taken AMPHETAMINES (SPEED, WHIZZ, UPPERS, BILLY, SULPHATE, CRANK, PASTE)?

* + - 1. Yes
      2. No
      3. Don't want to answer

**DRQ19C [ASK IF DRQ19B = 1]**

In the LAST MONTH have you taken METHAMPHETAMINE (CRYSTAL METH, ICE, GLASS, TINA, YABA)?

* + - 1. Yes
      2. No
      3. Don't want to answer

**DRQ2C [ASK IF DRQ2B = 1]**

In the LAST MONTH have you taken CANNABIS (MARIJUANA, GRASS, HASH, GANJA, BLOW, DRAW, SKUNK, WEED, SPLIFF, DOPE)?

* + - 1. Yes
      2. No
      3. Don't want to answer

**DRQ2HB [ASK IF DRQ2C = YES]**

How many days during the last MONTH have you taken CANNABIS (MARIJUANA,

GRASS, HASH, GANJA, BLOW, DRAW, SKUNK, WEED, SPLIFF, DOPE)?

1. 20 days or more
2. 10-19 days
3. 4-9 days
4. 1-3 days
5. Don’t know
6. Don’t want to answer

**DRQ3C [ASK IF DRQ3B = 1]**

In the LAST MONTH have you taken COCAINE POWDER (COKE, CHARLIE)?

* + - 1. Yes
      2. No
      3. Don't want to answer

**DRQ3HB [ASK IF DRQ3C = 1]**

How many days during the LAST MONTH have you taken COCAINE POWDER (COKE, CHARLIE)?

1. 20 days or more
2. 10-19 days
3. 4-9 days
4. 1-3 days
5. Don’t know
6. Don’t want to answer

**DRQ4C [ASK IF DRQ4B = 1]**

In the LAST MONTH have you taken CRACK COCAINE (BASE, ROCK, STONES)?

* + - 1. Yes
      2. No
      3. Don't want to answer

**DRQ5C [ASK IF DRQ5B = 1]**

In the LAST MONTH have you taken ECSTASY ('E', MDMA)?

* + - 1. Yes
      2. No
      3. Don't want to answer

**DRQ6C [ASK IF DRQ6B = 1]**

In the LAST MONTH have you taken HEROIN (SMACK,'H', BROWN)?

* + - 1. Yes
      2. No
      3. Don't want to answer

**DRQ7C [ASK IF DRQ7B = 1]**

In the LAST MONTH have you taken LSD/ACID (TRIPS)?

* + - 1. Yes
      2. No
      3. Don't want to answer

**DRQ8C [ASK IF DRQ8B = 1]**

In the LAST MONTH have you taken MAGIC MUSHROOMS?

1. Yes
2. No
3. Don't want to answer

**DRQ9C [ASK IF DRQ9B = 1]**

In the LAST MONTH have you taken METHADONE or PHYSEPTONE (not prescribed by a doctor or other healthcare professional or other healthcare professional)?

* + - 1. Yes
      2. No
      3. Don't want to answer

**DRQ10C [ASK IF DRQ10B = 1]**

In the LAST MONTH have you taken SEMERON?

* + - 1. Yes
      2. No
      3. Don't want to answer

**DRQ11C [ASK IF DRQ11B = 1]**

In the LAST MONTH have you taken TRANQUILLISERS (XANAX, TEMAZEPAM, VALIUM, ROOFIES, JELLIES) (not prescribed by a doctor or other healthcare professional)?

* + - 1. Yes
      2. No
      3. Don't want to answer

**DRQ13C [ASK IF DRQ13B = 1]**

In the LAST MONTH have you taken ANABOLIC STEROIDS (STEROIDS) (not prescribed by a doctor or other healthcare professional)?

* + - 1. Yes
      2. No
      3. Don't want to answer

**DRQ18C [ASK IF DRQ18B = 1]**

In the LAST MONTH have you taken KETAMINE (K, SPECIAL K, VITAMIN K) (not prescribed by a doctor or other healthcare professional)?

* + - 1. Yes
      2. No
      3. Don't want to answer

**DRQ20C [ASK IF DRQ20B=1]**

In the LAST MONTH have you taken MEPHEDRONE(Meow Meow, MCAT, Bubble, Drone, Meph, 4MMC)?

* + - 1. Yes
      2. No
      3. Don’t want to answer

**DRQ15C [ASK IF DRQ15B = 1]**

Apart from anything you have already mentioned, in the LAST MONTH have you taken PILLS OR POWDERS (not prescribed by a doctor or other healthcare professional) when you didn't know what they were?

* + - 1. Yes
      2. No
      3. Don't want to answer

**DRQ16C [ASK IF DRQ16B = 1]**

Apart from anything you have already mentioned, in the LAST MONTH have you SMOKED SOMETHING (excluding tobacco) when you didn't know what it was?

* + - 1. Yes
      2. No
      3. Don't want to answer

**DRQ17C [ASK IF DRQ17B = 1]**

Apart from anything you have already mentioned, in the LAST MONTH have you taken ANYTHING ELSE THAT YOU KNEW OR THOUGHT WAS A DRUG (not prescribed by a doctor or other healthcare professional)?

* + - 1. Yes
      2. No
      3. Don't want to answer

**TIMING POINT**

## HOW OFTEN TAKEN DRUGS IN LAST 12 MONTHS

Thinking about the drugs you’ve just mentioned we’d now like to ask about HOW OFTEN you have taken these drugs in the LAST 12 MONTHS.

NOW TOUCH THE FORWARD ARROW ON THE SCREEN TO MOVE TO THE NEXT QUESTION

**DRQFREQ [ASK IF TAKEN ANY DRUGS IN THE LAST 12 MONTHS]**

How often during the last 12 MONTHS have you taken ANY of the drugs you’ve just mentioned, that were not prescribed by a doctor or other healthcare professional?

1. Every day
2. 3 to 5 days a week
3. Once or twice a week
4. 2 or 3 times a month
5. Once a month
6. Once every couple of months
7. Once or twice this year
8. Don't Know
9. Don't want to answer

**DUMMY VARIABLE**

**DUMRQWHA**

**[IF ONLY ONE OF DRQ1B, DRQ19B, DRQ2B, DRQ3B, DRQ4B, DRQ5B, DRQ6B, DRQ7B, DRQ8B, DRQ9B, DRQ11B, DRQ13B, DRQ18B, DRQ20B = YES AUTOCODE]**

Thinking only about the LAST TIME you took drugs, WHICH drug did you take?

ONLY SHOW DRUGS TAKEN IN LAST 12 MONTHS

1. Amphetamines (speed, whizz, uppers, billy, sulphate, crank, paste)
2. Methamphetamine (crystal meth, ice, glass, tina, yaba)
3. Cannabis (marijuana, grass, hash, ganja, blow, draw, skunk, weed, spliff, dope)
4. Cocaine powder (coke, charlie)
5. Crack cocaine (base, rock, stones)
6. Ecstasy ('e', mdma)
7. Heroin (smack,'h', brown)
8. LSD/acid (trips)
9. Magic mushrooms
10. Methadone or physeptone (not prescribed by a doctor or other healthcare professional or other healthcare professional)
11. Tranquillisers (xanax, temazepam, valium, roofies, jellies) (not prescribed by a doctor or other healthcare professional)
12. Anabolic steroids (steroids) (not prescribed by a doctor or other healthcare professional)
13. Ketamine (k, special k, vitamin k)
14. Mephedrone (meow meow, mcat, bubble, drone, meph, 4mmc) (not prescribed by a doctor or other healthcare professional)

**DRQWHA [ASK IF TAKEN [IF ANY DRQ1B, DRQ19B, DRQ2B, DRQ3B, DRQ4B, DRQ5B, DRQ6B, DRQ7B, DRQ8B, DRQ9B, DRQ11B, DRQ13B, DRQ18B, DRQ20B = YES]**

Thinking only about the LAST TIME you took drugs, WHICH drug did you take? If you took more than one different type of drug at the same time, please mention all the drugs you took.

YOU CAN CHOOSE MORE THAN ONE ANSWER FOR THIS QUESTION IF YOU WISH

1. Amphetamines (speed, whizz, uppers, billy, sulphate, crank, paste)
2. Methamphetamine (crystal meth, ice, glass, tina, yaba)
3. Cannabis (marijuana, grass, hash, ganja, blow, draw, skunk, weed, spliff, dope)
4. Cocaine powder (coke, charlie)
5. Crack cocaine (base, rock, stones)
6. Ecstasy ('e', mdma)
7. Heroin (smack,'h', brown)
8. LSD/acid (trips)
9. Magic mushrooms
10. Methadone or physeptone (not prescribed by a doctor or other healthcare professional)
11. Tranquillisers (xanax, temazepam, valium, roofies, jellies) (not prescribed by a doctor or other healthcare professional)
12. Anabolic steroids (steroids) (not prescribed by a doctor or other healthcare professional)
13. Ketamine (k, special k, vitamin k)
14. Mephedrone (meow meow, mcat, bubble, drone, meph, 4mmc) (not prescribed by a doctor or other healthcare professional)
15. Don’t know
16. Don’t want to answer

**DRQWHO2 [ASK IF TAKEN ANY DRUGS IN LAST 12 MONTHS]**

Thinking only about the LAST TIME you took drugs, WHO or WHERE did you get the drugs from?

YOU CAN CHOOSE MORE THAN ONE ANSWER FOR THIS QUESTION IF YOU WISH

1. A family member
2. Someone else well known to you (e.g. a friend, neighbour, work colleague)
3. Someone else known to you only by sight or to speak to casually
4. A stranger
5. A known dealer
6. A dealer not known to you personally
7. From a website (not including social media sites)
8. From the dark web
9. From a shop
10. Don’t know
11. Don’t want to answer

**DRQWHOSM [ASK IF TAKEN ANY DRUGS IN LAST 12 MONTHS]]**

On this LAST occasion, did you use social media to get the drugs?

* + - 1. Yes
      2. No
      3. Don’t know
      4. Don’t want to answer

**DRQWHO2O2 [ASK IF DRQWHO2 = 1 OR 2]**

You said you got the drugs last time you took them from [a family member/ someone else well known to you/ a family member and someone else well known to you]. Do you know who or where they obtained the substances from?

1. Another family member
2. Someone else well known to them (e.g. a friend, neighbour, work colleague)
3. Someone else known to them casually
4. A stranger
5. A known dealer
6. A dealer not known to you personally
7. From a website (not including social media sites)
8. From the dark web
9. From a shop
10. Don’t know
11. Don’t want to answer

**DRQWHOSM3 [ASK IF DRQWHO2 = 1 OR 2]**

On this occasion, as far as you know, did they use social media to get the drugs?

* + - 1. Yes
      2. No
      3. Don’t know
      4. Don’t want to answer

**DRQCOST [ASK IF TAKEN ANY DRUGS IN LAST 12 MONTHS]**

Thinking only about the LAST TIME you bought drugs for your own use, how much did you pay for them?

* + - 1. Less than £10
      2. Between £10 and £14.99
      3. Between £15 and £19.99
      4. Between £20 and £29.99
      5. Between £30 and £39.99
      6. Between £40 and £49.99
      7. Between £50 and £59.99
      8. Between £60 and £69.99
      9. Between £70 and £79.99
      10. Between £80 and £89.99
      11. Between £90 and £99.99
      12. £100 or more
      13. I didn’t pay any money for them
      14. Don’t know
      15. Don’t want to answer

## DRIVING UNDER THE INFLUENCE OF DRUGS

**DFTDRUG [ASK IF TAKEN ANY DRUGS IN LAST 12 MONTHS AND DFTDRIVE = 1]**

In the last 12 months how often, if at all, have you driven when you think you may have been affected by or under the influence of illegal drugs?

1. Every day/almost every day
2. A few times a week
3. Once or twice a week
4. Once or twice a month
5. Once every couple of months
6. Once or twice in the last 12 months
7. Not at all
8. Don’t know
9. Don’t want to answer

**DRQMARK1 [ASK ALL IF (NONRESP = 1 OR NONRESP2) = 1 OR 3 AND MODULE C]**

How difficult or easy do you think it would be for **you personally** to obtain illegal drugs **within 24 hours**, if you wanted some?

1. Impossible
2. Very difficult
3. Fairly difficult
4. Fairly easy
5. Very easy
6. Don’t know
7. Don’t want to answer

**TIMING POINT**

## PSYCHOACTIVE SUBSTANCES

**DISPLAY [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

The next few questions are about your use of other substances.

NOW TOUCH THE FORWARD ARROW ON THE SCREEN TO MOVE TO THE NEXT QUESTION

**DRQL7 [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

In the last 12 MONTHS have you taken **NITROUS OXIDE** (LAUGHING GAS, WHIPPETS, NOS)?

1. Yes
2. No
3. Never heard of it
4. Don’t want to answer

**+DISPLAY [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

There are a range of substances formerly known as ‘legal highs’ that have effects similar to drugs such as cannabis, ecstasy, or cocaine. These are herbal or synthetic substances that you take to get ‘high’, These substances can come in different forms such as herbal mixtures which you smoke, powders, crystals, tablets, or liquids.

NOW TOUCH THE FORWARD ARROW ON THE SCREEN TO MOVE TO THE NEXT QUESTION

**NPSUSE1 [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

Have you EVER taken these substances, formerly known as legal highs?

NOTES: These are substances that have effects similar to drugs like cannabis, ecstasy, or cocaine and can come in different forms such as herbal mixtures, powders, crystals, tablets or liquids.

1. Yes
2. No
3. Never heard of them
4. Don’t want to answer

**NPSUSE2 [ASK IF NPSUSE1 = YES]**

In the LAST 12 MONTHS have you taken any of these substances, formerly known as ‘legal highs’?

REMEMBER: These are substances that have effects similar to drugs like cannabis, ecstasy or cocaine and which come in different forms such as herbal mixtures, powders, crystals, tablets or liquids.

1. Yes
2. No
3. Don't Know
4. Don’t want to answer

**NPSFREQ [ASK IF NPSUSE2 = 1]**

How often during the last 12 MONTHS have you taken any of these substances?

1. Every day
2. 3 to 5 days a week
3. Once or twice a week
4. 2 or 3 times a month
5. Once a month
6. Once every couple of months
7. Once or twice this year
8. Don't Know
9. Don’t want to answer

**NPSUSE3 [ASK IF NPSUSE2 = YES]**

Thinking about the LAST TIME you took any of these substances, formerly known as ‘legal highs’, what type of substance was it? Was it…

1. Herbal smoking mixtures
2. Powders, crystals or tablets
3. Liquids
4. Some other type of substance
5. Don’t know
6. Don’t want to answer

**PSUSE4 [ASK IF NPSUSE2 = YES OR DRQL7=YES]**

Now thinking about the LAST TIME you took NITROUS OXIDE, or substances (formerly known as ‘legal highs’), WHO or WHERE did you get the substances from?

1. A family member
2. Someone else well known to you (e.g. friend, neighbour, work colleague)
3. Someone else known to you just by sight or to speak to casually
4. A stranger
5. A known dealer
6. A dealer not known to you personally
7. The internet
8. A shop
9. Don’t Know
10. Don’t want to answer

**PSUSE4O [ASK IF PSUSE4 = 1 OR 2]**

You said you got the substances last time you took them from [a family member/ someone else well known to you]. Do you know who or where they obtained the substances from?

1. Another family member
2. Someone else well known to them (e.g. a friend, neighbour, work colleague)
3. Someone else known to them casually
4. A stranger
5. A dealer
6. From the internet
7. Don’t know
8. Don’t want to answer

**DFTLEHIGHDRIVE [ASK IF DFTDRIVE = 1 AND NPSUSE2 = YES]**

In the last 12 months how often, if at all, have you driven after taking any substances formerly known as ‘legal highs’?

NOTE: These are substances that have effects similar to drugs like cannabis, ecstasy, or cocaine and can come in different forms such as herbal mixtures, powders, crystals, tablets or liquids.

1. Every day/almost every day
2. A few times a week
3. Once or twice a week
4. Once or twice a month
5. Once every couple of months
6. Once or twice in the last 12 months
7. Not at all
8. Don’t know
9. Don’t want to answer

**NPSMARK [ASK ALL AND (NONRESP = 1 OR NONRESP2 = 1 OR 3)]**

How difficult or easy do you think it would be for you personally to obtain NITROUS OXIDE, or substances, formerly known as ‘legal highs’, within 24 hours, if you wanted some?

1. Impossible
2. Very difficult
3. Fairly difficult
4. Fairly easy
5. Very easy
6. Don’t know
7. Don’t want to answer

**+DISPLAY [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

The next question is about your use of painkillers. We are **not** interested in your use of “over-the-counter” painkillers such as aspirin, paracetamol or ibuprofen (e.g. Nurofen) that can be bought in pharmacies, shops or supermarkets without a doctor’s prescription.

NOW TOUCH THE FORWARD ARROW ON THE SCREEN TO MOVE TO THE NEXT QUESTION

**YRPAINK [ASK ALL IF NONRESP=1 OR NONRESP2=1 OR 3]**

In the last 12 MONTHS have you taken **prescription-only** painkillers (e.g. tramadol, codeine, morphine) that were **not** prescribed for you?

* + - 1. Yes
      2. No
      3. Don't want to answer

**YRPAINKA-**

**YRPAINKC [ASK IF YRPAINK=1]**

Did you take them for medical reasons or only for the experience or feeling they gave you?

YOU CAN CHOOSE MORE THAN ONE ANSWER FOR THIS QUESTION IF YOU WISH

1. For medical reasons
2. For the experience or feeling they gave me
3. Don't want to answer

**TIMING POINT**

**+DISPLAY [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

Thank you for completing this section.

Your answers will be completely confidential. If you want to go back over any answers the interviewer can tell you how to do this.

OTHERWISE PLEASE TOUCH THE FORWARD ARROW TO MOVE TO THE NEXT QUESTION

**+DISPLAY** **[ASK ALL IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

The following questions ask you about what you drink - that is if you do drink.

PLEASE TOUCH THE FORWARD ARROW TO MOVE TO THE NEXT QUESTION

**ALCOFT** **[ASK ALL IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

First, thinking about ALL kinds of alcoholic drink, how often have you had an alcoholic drink of any kind during the last 12 months?

1. Almost every day
2. 5 or 6 days a week
3. 3 or 4 days a week
4. Once or twice a week
5. Once or twice a month
6. Once every couple of months
7. Once or twice a year
8. Not at all in last 12 months
9. Do not drink alcohol at all
10. Don't want to answer

**ANYALCOF [ASK IF ALCOFT IN (1...7)]**

You've told us about what you have drunk over the last 12 months. However, what people drink can vary a lot over a year, so the next question is about just the LAST MONTH.

How often have you had an alcoholic drink of any kind during the LAST MONTH?

1. Almost every day
2. 5 or 6 days a week
3. 3 or 4 days a week
4. Once or twice a week
5. Once or twice a month
6. Not at all in the last month
7. Don't want to answer

**ALCSOURCEA- [ASK IF ALCOFT IN (1…7)]**

**ALCSOURCEJ**

Which of the following places have you purchased alcohol from during the last 12 months?  
  
YOU CAN CHOOSE MORE THAN ONE ANSWER FOR THIS QUESTION IF YOU WISH

1. Licensed bar (e.g. a pub, hotel, club, wine bar)
2. A restaurant
3. From a supermarket (in person)
4. Online from a supermarket
5. Another online retailer (e.g. Amazon, wine club)
6. An off-licence (including convenience store)
7. An airport pub/bar/restaurant
8. Abroad / from a duty free shop
9. Somewhere else (e.g. boot sale)
10. Not sure – purchased by someone else
11. Don't know
12. Don’t wish to answer

**DFTDRNK [ASK IF ALCOFT IN (1..7) ANDCAROFTDRIVE IN (1..6) ]**

In the last 12 months how often, if at all, have you driven when you think you may have been over the legal alcohol limit, even if only by a small amount?

1. Every day/almost every day
2. A few times a week
3. Once or twice a week
4. Once or twice a month
5. Once every couple of months
6. Once or twice in the last 12 months
7. Not at all
8. Don’t know
9. Don’t want to answer

**DFTHOWOFTDRIVE [ASK IF ALCOFT IN (1..7) AND CAROFTDRIVE IN (1..6)]**

In the last 12 months how often, if at all, have you driven after drinking **any** alcohol? This includes drinking below the legal limit.

1. Every day/almost every day
2. A few times a week
3. Once or twice a week
4. Once or twice a month
5. Once every couple of months
6. Once or twice in the last 12 months
7. Not at all
8. Don’t know
9. Don’t want to answer

**DFTRESCDRIVE [ASK IF CAROFTDRIVE IN (1..6)]**

In the last 12 months how often, if at all, have you driven after taking medication (either that was bought over the counter or prescribed for you) which came with advice not to drive after taking?

1. Every day/almost every day
2. A few times a week
3. Once or twice a week
4. Once or twice a month
5. Once every couple of months
6. Once or twice in the last 12 months
7. Not at all
8. Don’t know
9. Don’t want to answer

**DFTMOB [ASK IF DFTDRIVE = 1]**

In the last 12 months, have you used your mobile phone while you were driving or stationary in traffic?

This could be holding the phone in your hand, using it via Bluetooth, Voice Command or on a dashboard holder. Examples include using your phone for telephone calls, texting or messaging, using the internet or looking at maps.

YOU CAN CHOOSE MORE THAN ONE ANSWER AT THIS QUESTION IF YOU WISH

1. Yes – in my hand
2. Yes – via Bluetooth, Voice Command or a dashboard holder
3. No – not at all
4. Don’t know
5. Don’t want to answer

**DFTMOB2 [IF DFTMOB=1]**

Thinking about the last 12 months, how often have you used your mobile phone in your hand while you were driving or stationary in traffic?

1. Every time I drove

2. Most times I drove

3. Occasionally

4. Once or twice only

5. Don’t know

6.. Don’t want to answer

**+DISPLAY [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

Thank you for completing this section.

Your answers will be completely confidential. If you want to go back over any answers the interviewer can tell you how to do this.

OTHERWISE PLEASE TOUCH THE FORWARD ARROW TO MOVE ON TO THE NEXT SECTION.

**TIMING POINT**

# SELF COMPLETION MODULE: GANGS AND PERSONAL SECURITY

## STREET GANGS

**+DISPLAY [ASK ALL AGE 16-29 MODULE A and B RESPONDENTS IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

The next few questions are about street gangs, by this we mean….

Groups of young people who hang around together and:

* have a specific area or territory;
* have a name, a colour or something else to identify the group;
* possibly have rules or a leader;
* who may commit crimes together.

TOUCH THE FORWARD ARROW BELOW TO MOVE TO THE NEXT QUESTION.

**GANGAW [ASK ALL AGE 16-29 MODULE A and B RESPONDENTS IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

Do you know anyone well enough to speak to who is a member of a street gang?

1. Yes
2. No
3. Someone you know used to be a member but isn’t any more
4. Don’t know
5. Don’t want to answer

**GANGKNA-**

**GANGKNK [ASK IF GANGAW = 1]**

How do you know them?

YOU CAN CHOOSE MORE THAN ONE ANSWER TO THIS QUESTION IF YOU WANT.

1. Family member
2. Current or former partner
3. Other household member
4. Workmate/ colleague
5. Client/ members of public contacted through work
6. Friend/acquaintance
7. Neighbour
8. Young person from local area
9. Know them in some other way
10. Don’t know
11. Don’t want to answer

**GANGSEL [ASK ALL AGE 16-29 MODULE A and B RESPONDENTS IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

And are you a member of a street gang?

By a street gang, we mean groups of young people who hang around together and:

* + have a specific area or territory;
  + have a name, a colour or something else to identify the group;
  + possibly have rules or a leader;
  + who may commit crimes together.

1. Yes
2. No
3. You used to be a member but aren’t any more
4. Don’t know
5. Don’t want to answer

** TIMING POINT**

## PERSONAL SECURITY

**+DISPLAY [ASK ALL AGE 16-29 MODULE A and B RESPONDENTS IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

The next questions are about things you or anyone you know might do to keep safe when out and about.

TOUCH THE FORWARD ARROW BELOW TO MOVE TO THE NEXT QUESTION.

**KNIBFD [ASK ALL AGE 16-29 MODULE A and B RESPONDENTS IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

Do you know anyone who carries a knife for their own protection, for example, in case they get into a fight?

1. Yes
2. No
3. Don’t know
4. Don’t want to answer

**B2KNIB [ASK ALL AGE 16-29 MODULE A and B RESPONDENTS IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

In the last 12 months, have YOU personally carried a knife for your own protection, for example, in case you got into a fight?

* + - 1. Yes
      2. No
      3. Don’t know
      4. Don’t want to answer

** TIMING POINT**

# SELF-COMPLETION MODULE: DOMESTIC ABUSE, SEXUAL VICTIMISATION AND STALKING MODULE

## DOMESTIC ABUSE

**+DISPLAY [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1]**

**Please take a moment to read this screen. It contains important information about the questions you are about to be asked.**

The next set of questions may seem very personal but it is very important that we ask them to help the Home Office and other agencies understand more about certain types of crime and how best to deal with them.

Please remember that all your answers are strictly confidential and your information will be grouped with others in a way that does not identify individuals.

If the questions upset you in any way you can either ask the interviewer for help or pass over the questions by pressing the ‘Don’t wish to answer’ key. However, we hope you will continue to the end.

By touching the forward arrow you confirm that you have read through this information fully.

Please select this option to confirm that you have read through this information fully. CLICK HERE AND TOUCH THE FORWARD ARROW ON THE SCREEN TO MOVE TO THE NEXT QUESTION

**NIPV1a [ASK ALL IF ((NONRESP = 1 OR NONRESP2 = 1) AND MARSTC=1 AND COHAB=2)]**

Have you ever had a partner?

By partner we mean a boyfriend, girlfriend, husband, wife or civil partner.

1. Yes
2. Never had a partner/been in a relationship
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV1 [ASK ALL IF (NONRESP = 1 OR NONRESP2 = 1) AND (NIPV1a=1 OR MARSTC=<>1 OR COHAB=1)]**

Since you were 16 has a **partner** **or ex-partner** ever done any of the things listed below?

By partner we mean a boyfriend, girlfriend, husband, wife or civil partner.

* Prevented you from having your fair share of the household money
* Stopped you from seeing friends and relatives
* Repeatedly belittled you to the extent that you felt worthless

1. Yes
2. No
3. Never had a partner/been in a relationship (DO NOT DISPLAY CODE – USED FOR ROUTING. IF N1PV1A=2 CODE NIPV1=3)
4. Don’t know/can’t remember
5. Don’t wish to answer

**NIPV2 [ASK IF NIPV1 = 1]**

And has a **partner** **or ex-partner** done any of these things to you in the **last 12 months**?

* Prevented you from having your fair share of the household money
* Stopped you from seeing friends and relatives
* Repeatedly belittled you to the extent that you felt worthless

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV3 [ASK ALL IF (NONRESP = 1 OR NONRESP2 = 1) AND (NIPV1a=1 OR MARSTC=<>1 OR COHAB=1)]**

Since you were 16 has a **partner** **or ex-partner** ever frightened or threatened you in any way?

For example, they may have threatened to hurt you, to kill you, to use a weapon on you, or to hurt someone close to you [such as your children]?

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV4 [ASK IF NIPV3 = 1]**

And has a **partner or ex-partner** frightened or threatened you in any way in the **last 12 months**?

For example, they may have threatened to hurt you, to kill you, to use a weapon on

you, or to hurt someone close to you [such as your children]?

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV5 [ASK ALL IF (NONRESP = 1 OR NONRESP2 = 1) AND (NIPV1a=1 OR MARSTC=<>1 OR COHAB=1)]**

Since you were 16 has a **partner or ex-partner** ever used force on you?

For example, they may have pushed you, slapped you, hit, punched or kicked you, choked you or used a weapon against you.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV6 [ASK IF NIPV5=1]**

Have you ever been injured (even if only slightly) as a result of the force used on you?

By injured we mean things such as bruises, black eyes, cuts or scratches, or broken bones.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV7** **[ASK IF NIPV5 = 1]**

Has a partner or ex-partner used force on you in the last 12 months?

For example, they may have pushed you, slapped you, hit, punched or kicked you, choked you or used a weapon against you.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV8** **[ASK IF NIPV7 = 1 AND NIPV6= 1]**

And have you been injured (even if only slightly) in the **last 12 months** as a result of the force used on you?

By injured we mean things such as bruises, black eyes, cuts or scratches, or broken bones.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV9 [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1]**

I’d now like you to think about other **members of your family** [apart from your partner]. This might include your parents, your children, your brother or sisters or any other relatives.

Since you were 16 has a **member of your family** (other than a partner) ever done any of the things listed below?

* + Prevented you from having your fair share of the household money
  + Stopped you from seeing friends and relatives
  + Repeatedly belittled you to the extent that you felt worthless

1. Yes
2. No
3. Don’t have any family members
4. Don’t know/can’t remember
5. Don’t wish to answer

**NIPV10 [ASK IF NIPV9 = 1]**

And has a **member of your family** (other than a partner) done any of these things to you in the **last 12 months**?

* Prevented you from having your fair share of the household money
* Stopped you from seeing friends and relatives
* Repeatedly belittled you to the extent that you felt worthless

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV11 [ASK ALL IF (NONRESP = 1 OR NONRESP2 = 1) AND NIPV9 NE 3]**

Since you were 16, has a **member of your family** (other than a partner) ever frightened or threatened you in any way?

For example, they may have threatened to hurt you, to kill you, to use a weapon on you, or to hurt someone close to you [such as your children]?

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV12 [ASK IF NIPV11 = 1]**

And has a **member of your family** (other than a partner) frightened or threatened you in any way in the **last 12 months**?

For example, they may have threatened to hurt you, to kill you, to use a weapon on you, or to hurt someone close to you [such as your children]?

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV13 [ASK ALL IF (NONRESP = 1 OR NONRESP2 = 1) AND NIPV9 NE 3]**

Since you were 16 has a **member of your family** (other than a partner) ever used force on you?

For example, they may have pushed you, slapped you, hit, punched or kicked you, choked you or used a weapon against you.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV14** **[ASK IF NIPV13=1]**

Have you ever been injured (even if only slightly) as a result of the force used on you?

By injured we mean things such as bruises, black eyes, cuts or scratches, or broken bones.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV14BA- [ASK IF NIPV13=1]**

**NIPV14BG**

Please think about when a member of your family (other than a partner) has used force on you.

What was their relationship to you? If more than one family member has done this to you please tell us about all the different people.

* + - 1. Your father (including adopted/step/foster)
      2. Your mother (including adopted/step/foster)
      3. Your son (including adopted/step/foster)
      4. Your daughter (including adopted/step/foster)
      5. Another relative

**NIPV15** **[ASK IF NIPV13 = 1]**

And has a member of your family (other than a partner) used force on you in any way in the last 12 months?

For example, they may have pushed you, slapped you, hit, punched or kicked you, choked you or used a weapon against you.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV16** **[ASK IF NIPV15 = 1 AND NIPV14 = 1]**

And have you been injured (even if only slightly) in the last 12 months as a result of the force used on you?

By injured we mean things such as bruises, black eyes, cuts or scratches, or broken bones.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV16BA- [ASK IF NIPV15=1]**

**NIPV16BG**

Please think about when a member of your family (other than a partner) has used force on you in the last 12 months.

What was their relationship to you? If more than one family member has done this to you please tell us about all the different people.

1. Your father (including adopted/step/foster)
2. Your mother (including adopted/step/foster)
3. Your son (including adopted/step/foster)
4. Your daughter (including adopted/step/foster)
5. Another relative

** TIMING POINT**

## SEXUAL ASSAULT INCLUDING INDECENT EXPOSURE OR UNWANTED TOUCHING

**+DISPLAY [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1]**

The next few questions are about sexual offences, which can affect both men and women. Although the questions may seem quite intrusive they are important in helping the Home Office to understand more about these types of crime. If the questions upset you in any way you can either ask the interviewer for help or pass over them by pressing ‘Don’t wish to answer’. However, we hope you will continue to the end.

Please remember that all your answers are strictly confidential and your information will be grouped with others in a way that does not identify individuals.

Please select this option to confirm that you have read through this information fully.

TOUCH THE ‘CONTINUE’ BUTTON ON THE SCREEN TO MOVE TO THE NEXT QUESTION.

**NIPV17 [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1]**

Since you were 16, has **anyone** ever indecently exposed themselves to you (i.e. flashing) in a way that caused you fear, alarm or distress?

This may have been a partner, a family member, a friend or work colleague, someone you knew casually, or a stranger.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV18 [ASK IF NIPV17 = 1 AND NIPV1a = 1]**

Since you were 16 has a **partner or ex-partner** ever indecently exposed themselves to you (i.e. flashing) in a way that caused you fear, alarm or distress?

Remember by a partner we mean a boyfriend, girlfriend, husband, wife or civil partner.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV19 [ASK IF NIPV17 = 1 AND NIPV9 NE 3]**

Since you were 16 has a **member of your family** (other than a partner) ever indecently exposed themselves to you (i.e. flashing) in a way that caused you fear, alarm or distress?

Remember a family member might include your parents, your children, your brother or sisters or any other relatives.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV20 [ASK IF NIPV17 = 1]**

You said someone has indecently exposed themselves to you (i.e. flashing) in a way that caused you fear, alarm or distress. Has **anyone** done this to you in the last 12 months?

This may have been a partner, a family member, a friend or work colleague, someone you knew casually, or a stranger.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV21 [ASK IF NIPV20 = 1 AND NIPV18 = 1]**

Has a **partner or ex-partner** indecently exposed themselves to you (i.e. flashing) in a way that caused you fear, alarm or distress in the **last 12 months**?

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV22 [ASK IF NIPV20 = 1 AND NIPV19 = 1]**

Has a **member of your family** (other than a partner) indecently exposed themselves to you (i.e. flashing) in a way that caused you fear, alarm or distress in the last 12 months?

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV23 [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1]**

Since you were 16, has **anyone** ever touched you in a sexual way (e.g. touching, grabbing, kissing or fondling), when you did not want it?

This may have been a partner, a family member, a friend or work colleague, someone you knew casually, or a stranger.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV24 [ASK IF NIPV23 = 1 AND NIPV1a = 1]**

Since you were 16, has a **partner or ex-partner** ever touched you in a sexual way, (e.g. touching, grabbing, kissing or fondling), when you did not want it?

Remember by a partner we mean a boyfriend, girlfriend, husband, wife or civil partner.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV25 [ASK IF NIPV23 = 1 AND NIPV9 NE 3]**

Since you were 16, has a **member of your family** (other than a partner) ever touched you in a sexual way (e.g. touching, grabbing, kissing or fondling), when you did not want it?

Remember a family member might include your parents, your children, your brother or sisters or any other relatives.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV26 [ASK IF NIPV23 = 1]**

You said someone has touched you in a sexual way (e.g. touching, grabbing, kissing or fondling), when you did not want it. Has **anyone** done this to you in the **last 12 months**?

This may have been a partner, a family member, a friend or work colleague, someone you knew casually, or a stranger.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV27 [ASK IF NIPV26 = 1 AND NIPV24 = 1]**

Has a **partner or ex-partner** touched you in a sexual way (e.g. touching, grabbing), kissing or fondling) in the **last 12 months**, when you did not want it?

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV28 [ASK IF NIPV26 = 1 AND NIPV25 = 1]**

Has a **member of your family** (other than a partner) touched you in a sexual way, (e.g. touching, grabbing, kissing or fondling in the **last 12 months**, when you did not want it?

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

** TIMING POINT**

## SEXUAL ASSAULT BY RAPE OR PENETRATION

**+DISPLAY [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1]**

The next questions are about sexual assaults such as rape and attempted rape or being forced into some other sexual act when you were not capable of consent or when you made it clear you did not want to.  These crimes affect both women and men.

The language used in the next few questions is very explicit and direct and it may seem very intrusive to you.  We need to ask about this level of detail to help classify the exact type of sexual assault that people may have experienced. This helps the Home Office to better understand and deal with crimes of this nature. Remember if the questions upset you in any way you can either ask the interviewer for help or simply pass over them by pressing ‘Don’t wish to answer’.

We will ask first some questions about **actual** sexual assaults and then about **attempted** assaults.

Please select this option to confirm that you have read through this information fully

CLICK HERE AND TOUCH THE FORWARD ARROW ON THE SCREEN TO MOVE TO THE NEXT QUESTION.

**NIPV352 [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1]**

Since the AGE OF 16, has ANYONE ever penetrated your [mouth, vagina or anus/mouth or anus] with their penis when you made it clear that you did not agree or when you were not capable of consent?

This may have been a partner, a family member, someone you knew casually, or a stranger.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV362 [ASK IF NIPV352= 1 AND NIPV1a NE 3 OR 2]**

Since the AGE OF 16, has a PARTNER OR EX-PARTNER ever penetrated your [mouth, vagina or anus/mouth or anus] with their penis when you made it clear that you did not agree or when you were not capable of consent?

Remember by a partner we mean a boyfriend, girlfriend, husband, wife or civil partner.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV372 [ASK IF NIPV352 = 1 AND NIPV9 NE 3]**

Since the AGE OF 16, has a MEMBER OF YOUR FAMILY (other than a partner) ever penetrated your [mouth, vagina or anus/mouth or anus] with their penis when you made it clear that you did not agree or when you were not capable of consent?

Remember a family member might include your parents, your children, your brother or sisters or any other relatives.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV382 [ASK IF NIPV352 = 1]**

In the LAST 12 MONTHS, has ANYONE ever penetrated your [mouth, vagina or anus/mouth or anus] with their penis when you made it clear that you did not agree or when you were not capable of consent?

This may have been a partner, a family member, someone you knew casually, or a stranger.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV392 [ASK IF NIPV362 = 1 AND NIPV382 = 1]**

In the LAST 12 MONTHS, has a PARTNER OR EX-PARTNER ever penetrated your [mouth, vagina or anus/mouth or anus] with their penis when you made it clear that you did not agree or when you were not capable of consent?

Remember by a partner we mean a boyfriend, girlfriend, husband, wife or civil partner.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV402 [ASK IF NIPV372 = 1 AND NIPV382 = 1]**

In the LAST 12 MONTHS, has a MEMBER OF YOUR FAMILY (other than a partner) ever penetrated your [mouth, vagina or anus/mouth or anus] with their penis when you made it clear that you did not agree or when you were not capable of consent?

Remember a family member might include your parents, your children, your brother or sisters or any other relatives.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV89 [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1]**

Since the AGE OF 16, has ANYONE ever penetrated your [vagina or anus/anus] with an object (including their fingers) when you made it clear that you did not agree or when you were not capable of consent?

This may have been a partner, a family member, someone you knew casually, or a stranger.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV90 [NIPV89 = 1 AND NIPV1a = 1]**

Since the AGE OF 16, has a PARTNER OR EX-PARTNER ever penetrated your [vagina or anus/anus] with an object (including their fingers) when you made it clear that you did not agree or when you were not capable of consent?

Remember by a partner we mean a boyfriend, girlfriend, husband, wife or civil partner.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV91 [NIPV89 = 1 AND NIPV9 NE 3]**

Since the AGE OF 16, has a MEMBER OF YOUR FAMILY (other than a partner) ever penetrated your [vagina or anus/anus] with an object (including their fingers) when you made it clear that you did not agree or when you were not capable of consent?

Remember a family member might include your parents, your children, your brother or sisters or any other relatives.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV92 [NIPV89 = 1]**

In the LAST 12 MONTHS, has ANYONE ever penetrated your [vagina or anus/anus] with an object (including their fingers) when you made it clear that you did not agree or when you were not capable of consent?

This may have been a partner, a family member, someone you knew casually, or a stranger.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV93 [NIPV90 = 1 AND NIPV92 = 1]**

In the LAST 12 MONTHS, has a PARTNER OR EX-PARTNER ever penetrated your [vagina or anus/anus] with an object (including their fingers) when you made it clear that you did not agree or when you were not capable of consent?

Remember by a partner we mean a boyfriend, girlfriend, husband, wife or civil partner.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV94 [NIPV91 = 1 AND NIPV92 = 1]**

In the LAST 12 MONTHS, has a MEMBER OF YOUR FAMILY (other than a partner) ever penetrated your [vagina or anus/anus] with an object (including their fingers) when you made it clear that you did not agree or when you were not capable of consent?

Remember a family member might include your parents, your children, your brother or sisters or any other relatives.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV472 [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1]**

Since the AGE OF 16, has ANYONE ever ATTEMPTED to penetrate your [mouth, vagina or anus/mouth or anus] with their penis when you made it clear that you did not agree or when you were not capable of consent?

This may have been a partner, a family member, someone you knew casually, or a stranger.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV482 [ASK IF NIPV472 = 1 AND NIPV1a = 1]**

Since the AGE OF 16, has a PARTNER OR EX PARTNER ever ATTEMPTED to penetrate your [mouth, vagina or anus/mouth or anus] with their penis when you made it clear that you did not agree or when you were not capable of consent?

Remember by a partner we mean a boyfriend, girlfriend, husband, wife or civil partner.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV492 [ASK IF NIPV472 = 1 AND NIPV9 NE 3]**

Since the AGE OF 16, has a MEMBER OF YOUR FAMILY (other than a partner) ever ATTEMPTED to penetrate your [mouth, vagina or anus/mouth or anus] with their penis when you made it clear that you did not agree or when you were not capable of consent?

Remember a family member might include your parents, your children, your brother or sisters or any other relatives.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV502 [ASK IF NIPV472 = 1]**

In the LAST 12 MONTHS, has ANYONE ever ATTEMPTED to penetrate your [mouth, vagina or anus/mouth or anus] with their penis when you made it clear that you did not agree or when you were not capable of consent?

This may have been a partner, a family member, someone you knew casually, or a stranger.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV512 [ASK IF NIPV482 = 1 AND NIPV502 = 1]**

In the LAST 12 MONTHS, has a PARTNER OR EX-PARTNER ever ATTEMPTED to penetrate your [mouth, vagina or anus/mouth or anus] with their penis when you made it clear that you did not agree or when you were not capable of consent?

Remember by a partner we mean a boyfriend, girlfriend, husband, wife or civil partner.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV522 [ASK IF NIPV492 = 1 AND NIPV502 = 1]**

In the LAST 12 MONTHS, has a MEMBER OF YOUR FAMILY (other than a partner) ever ATTEMPTED to penetrate your [mouth, vagina or anus/mouth or anus] with their penis when you made it clear that you did not agree or when you were not capable of consent?

Remember a family member might include your parents, your children, your brother or sisters or any other relatives.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV95 [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1]**

Since the AGE OF 16, has ANYONE ever ATTEMPTED to penetrate your [vagina or anus/anus] with an object (including their fingers) when you made it clear that you did not agree or when you were not capable of consent?

This may have been a partner, a family member, someone you knew casually, or a stranger.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV96 [NIPV95 = 1 AND NIPV1a = 1]**

Since the AGE OF 16, has a PARTNER OR EX-PARTNER ever ATTEMPTED to penetrate your [vagina or anus/anus] with an object (including their fingers) when you made it clear that you did not agree or when you were not capable of consent?

Remember by a partner we mean a boyfriend, girlfriend, husband, wife or civil partner.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV97 [NIPV95 = 1 AND NIPV9 NE 3]**

Since the AGE OF 16, has a MEMBER OF YOUR FAMILY (other than a partner) ever ATTEMPTED to penetrate your [vagina or anus/anus] with an object (including their fingers) when you made it clear that you did not agree or when you were not capable of consent?

Remember a family member might include your parents, your children, your brother or sisters or any other relatives.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV98 [NIPV95= 1]**

In the LAST 12 MONTHS, has ANYONE ever ATTEMPTED to penetrate your [vagina or anus/anus] with an object (including their fingers) when you made it clear that you did not agree or when you were not capable of consent?

This may have been a partner, a family member, someone you knew casually, or a stranger.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV99 [NIPV96 = 1 AND NIPV98 = 1]**

In the LAST 12 MONTHS, has a PARTNER OR EX-PARTNER ever ATTEMPTED to penetrate your [vagina or anus/anus] with an object (including their fingers) when you made it clear that you did not agree or when you were not capable of consent?

Remember by a partner we mean a boyfriend, girlfriend, husband, wife or civil partner.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV100 [NIPV97 = 1 AND NIPV98 = 1]**

In the LAST 12 MONTHS, has a MEMBER OF YOUR FAMILY (other than a partner) ever ATTEMPTED to penetrate your [vagina or anus/anus] with an object (including their fingers) when you made it clear that you did not agree or when you were not capable of consent?

Remember a family member might include your parents, your children, your brother or sisters or any other relatives.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

** TIMING POINT**

## STALKING

**+DISPLAY [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1]**

People may sometimes be pestered or harassed, either by someone they know or a stranger. This person might do things like phoning or writing, following them, waiting outside their home or work place, or putting obscene or threatening information on the internet that may have caused fear, alarm or distress.

TOUCH THE ‘CONTINUE’ BUTTON ON THE SCREEN TO MOVE TO THE NEXT QUESTION.

**NIPV533 [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1]**

Since the age of 16 has **anyone** eversent you more than one unwanted letter, text message or card that was either obscene or threatening and which caused you fear, alarm or distress?

This may have been a partner, a family member, a friend or work colleague, someone you knew casually, or a stranger.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV543 [ASK IF NIPV533 = 1 AND NIPV1a=1]**

Since you were 16 has a **partner or ex-partner** ever sent you more than one unwanted letter, text message or card that was either obscene or threatening and which caused you fear, alarm or distress?

Remember by a partner we mean a boyfriend, girlfriend, husband, wife or civil partner.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV553 [ASK IF NIPV533 = 1 AND NIPV9 NE 3]**

Since you were 16 has a **member of you family** (other than a partner) ever sent you more than one unwanted letter, text message or card that was either obscene or threatening and which caused you fear, alarm or distress?

Remember a family member might include your parents, your children, your brother or sisters or any other relatives.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV563 [ASK IF NIPV533 = 1]**

You said someone has sent you more than one unwanted letter, text message or card that was either obscene or threatening and which caused you fear, alarm or distress. Has **anyone** done this to you in the **last 12 months**?

This may have been a partner, a family member, a friend or work colleague someone you knew casually, or a stranger.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV573 [ASK IF NIPV563 = 1 AND NIPV543 = 1]**

In the last 12 months has a **partner or ex-partner** sent you more than one unwanted letter, text message or card that was either obscene or threatening and which caused you fear, alarm or distress?

Remember by a partner we mean a boyfriend, girlfriend, husband, wife or civil partner.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV583 [ASK IF NIPV563 = 1 AND NIPV553 = 1]**

In the last 12 months has a **member of your family** (other than a partner) sent you more than one unwanted letter, text message or card that was either obscene or threatening and which caused you fear, alarm or distress?

Remember a family member might include your parents, your children, your brother or sisters or any other relatives.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV592 [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1]**

Since the age of 16 has **anyone** evermade more than one obscene, threatening, nuisance or silent phone call to you which caused you fear, alarm or distress?

This may have been a partner, a family member, a friend or work colleague, someone you knew casually, or a stranger.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV602 [ASK IF NIPV592 = 1 AND NIPV1a=1]**

Since you were 16 has a **partner or ex-partner** ever made more than one obscene, threatening, nuisance or silent phone call to you which caused you fear, alarm or distress?

Remember by a partner we mean a boyfriend, girlfriend, husband, wife or civil partner.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV612 [ASK IF NIPV592 = 1 AND NIPV9 NE 9]**

Since you were 16 has a **member of your family** (other than a partner) ever made more than one obscene, threatening, nuisance or silent phone call to you which caused you fear, alarm or distress?

Remember a family member might include your parents, your children, your brother or sisters or any other relatives.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV622 [ASK IF NIPV592 = 1]**

You said someone has made more than one obscene, threatening, nuisance or silent phone call to you which caused you fear, alarm or distress. Has **anyone** done this to you in the **last 12 months**?

This may have been a partner, a family member, someone you knew casually, or a stranger.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV632 [ASK IF NIPV622 = 1 AND NIPV602 = 1]**

In the last 12 months has a **partner or ex-partner** made more than one obscene, threatening, nuisance or silent phone call to you which caused you fear, alarm or distress?

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV642 [ASK IF NIPV622 = 1 AND NIPV612 = 1]**

In the last 12 months has a **member of your family** (other than a partner) made more than one obscene, threatening, nuisance or silent phone call to you which caused you fear, alarm or distress?

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV652 [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1]**

Since the age of 16 has **anyone** everwaited or loitered outside your home or workplace on more than one occasion in a manner which caused you fear, alarm or distress?

This may have been a partner, a family member, a friend or work colleague, someone you knew casually, or a stranger.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV662 [ASK IF NIPV652 = 1 AND NIPV1a=1]**

Since you were 16 has a **partner or ex-partner** ever waited or loitered outside your home or workplace on more than one occasion in a manner which caused you fear, alarm or distress?

Remember by a partner we mean a boyfriend, girlfriend, husband, wife or civil partner

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV672 [ASK IF NIPV652 = 1 AND NIPV9 NE 3]**

Since you were 16 a **member of your family** (other than a partner) ever waited or loitered outside your home or workplace on more than one occasion in a manner which caused you fear, alarm or distress?

Remember a family member might include your parents, your children, your brother or sisters or any other relatives.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV682 [ASK IF NIPV652 = 1]**

You said someone has waited or loitered outside your home or workplace on more than one occasion in a manner which caused you fear, alarm or distress. Has **anyone** done this to you in the **last 12 months**?

This may have been a partner, a family member, a friend or work colleague someone you knew casually, or a stranger.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV692 [ASK IF NIPV682 = 1 AND NIPV662 = 1]**

In the last 12 months has a **partner or ex-partner** waited or loitered outside your home or workplace on more than one occasion in a manner which caused you fear, alarm or distress?

Remember by a partner we mean a boyfriend, girlfriend, husband, wife or civil partner.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV702 [ASK IF NIPV682 = 1 AND NIPV672 = 1]**

In the last 12 months has a **member of your family** (other than a partner) waited or loitered outside your home or workplace on more than one occasion in a manner which caused you fear, alarm or distress?

Remember a family member might include your parents, your children, your brother or sisters or any other relatives.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV712 [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1]**

Since the age of 16 has **anyone** everfollowed you around and watched you on more than one occasion in a manner which caused you fear, alarm or distress?

This may have been a partner, a family member, a friend or work colleague, someone you knew casually, or a stranger.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV722 [ASK IF NIPV712 = 1 AND NIPV1a=1]**

Since you were 16 has a **partner or ex-partner** ever followed you around and watched you on more than one occasion in a manner which caused you fear, alarm or distress?

Remember by a partner we mean a boyfriend, girlfriend, husband, wife or civil partner.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV732 [ASK IF NIPV712 = 1 AND NIPV9 NE 3]**

Since you were 16 has a **member of your family** (other than a partner) ever followed you around and watched you on more than one occasion in a manner which caused you fear and alarm more than once causing you fear, alarm or distress?

Remember a family member might include your parents, your children, your brother or sisters or any other relatives.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV742 [ASK IF NIPV712 = 1]**

You said someone has followed you around and watched you on more than one occasion in a manner which caused you fear, alarm or distress. Has **anyone** done this to you more than once in the **last 12 months**?

This may have been a partner, a family member, a friend or work colleague, someone you knew casually, or a stranger.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV752 [ASK IF NIPV742 = 1 AND NIPV722 = 1]**

In the last 12 months has a **partner or ex-partner** followed you around and watched you on more than one occasion in a manner which caused you fear, alarm or distress?

Remember by a partner we mean a boyfriend, girlfriend, husband, wife or civil partner.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV762 [ASK IF NIPV742 = 1 AND NIPV732 = 1]**

In the last 12 months has a **member of your family** followed you around and watched you on more than one occasion in a manner which caused you fear, alarm or distress more than once in the last **12 months**?

Remember a family member might include your parents, your children, your brother or sisters or any other relatives.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV772 [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1]**

Since the age of 16 has **anyone** ever sent you more than one unwanted email or social network message that was obscene or threatening and which caused you fear, alarm or distress?

This may have been a partner, a family member, a friend or work colleague, someone you knew casually, or a stranger.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV782 [ASK IF NIPV772 = 1 AND NIPV1a=1]**

Since you were 16 has a **partner or ex-partner** ever sent you more than one unwanted email or social network message that was obscene or threatening and which caused you fear, alarm or distress?

Remember by a partner we mean a boyfriend, girlfriend, husband, wife or civil partner.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV792 [ASK IF NIPV772 = 1 AND NIPV9 NE 3]**

Since you were 16 has a **member of your family** (other than a partner) ever sent you more than one unwanted email or social network message that was obscene or threatening and which caused you fear, alarm or distress?

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV802 [ASK IF NIPV772 = 1]**

You said someone has sent you more than one unwanted email or social network message that was obscene or threatening and which caused you fear, alarm or distress. Has **anyone** done this to you in the **last 12 months**?

This may have been a partner, a family member, a friend or work colleague, someone you knew casually, or a stranger.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV812 [ASK IF NIPV802 = 1 AND NIPV782 = 1]**

In the last 12 months has a **partner or ex-partner** sent you more than one unwanted email or social network message that was obscene or threatening and which caused you fear, alarm or distress?

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV822 [ASK IF NIPV802 = 1 AND NIPV792 = 1]**

In the last 12 months has a **member of your family** sent you more than one unwanted email or social network message that as obscene or threatening and which caused you fear, alarm or distress?

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV832 [ASK ALL IF NONRESP = 1 OR NONRESP2 = 1]**

Since the age of 16 has **anyone** ever put personal, obscene or threatening information about you on the internet on more than one occasion and which caused you fear, alarm or distress?

This may have been a partner, a family member, a friend or work colleague, someone you knew casually, or a stranger.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV842 [ASK IF NIPV832 = 1 AND NIPV1a=1]**

Since you were 16 has a **partner or ex-partner** ever put personal, obscene or threatening information about you on the internet on more than one occasion and which caused you fear, alarm or distress?

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV852 [ASK IF NIPV832 = 1 AND NIPV9 NE 3]**

Since you were 16 has a **member of your family** (other than a partner) ever put personal, obscene or threatening information about you on the internet on more than one occasion and which caused you fear, alarm or distress?

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV862 [ASK IF NIPV832 = 1]**

You said someone has put personal, obscene or threatening information about you on the internet on more than one occasion and which caused you fear, alarm or distress. Has **anyone** done this to you more than once in the **last 12 months**?

This may have been a partner, a family member, a friend or work colleague, someone you knew casually, or a stranger.

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV872 [ASK IF NIPV862 = 1 AND NIPV842 = 1]**

In the last 12 months has a **partner or ex-partner** put personal, obscene or threatening information about you on the internet on more than one occasion and which caused you fear, alarm or distress?

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV882 [ASK IF NIPV862 = 1 AND NIPV852 = 1]**

In the last 12 months has a **member of your family** put personal, obscene or threatening information about you on the internet on more than one occasion and which caused you fear, alarm or distress?

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**NIPV900 [ASK IF NIPV563=YES OR NIPV622=YES OR NIPV682=YES OR NIPV742=YES OR NIPV802=YES OR NIPV862=YES]**

You said that you have been pestered or harassed by someone in some way in the last 12 months.

Which one of these do you think best describes what happened to you?

1. It was a crime,
2. It was wrong, but not a crime
3. It was just something that happens
4. None of these
5. Don’t know/Can’t remember
6. Don’t wish to answer

**SATISFACTION WITH THE POLICE**

**IF EXPERINECED ABUSE BY A PARTNER IN THE LAST 12 MONTHS**

**DACOPNO** **[ASK IF NIPV2=1 OR NIPV4=1 OR NIPV7=1 OR NIPV21=1 OR NIPV27=1 OR NIPV392=1 OR NIPV93=1 OR NIPV502=1 OR NIPV99=1 OR NIPV573=1 OR NIPV632=1 OR NIPV692=1 OR NIPV752=1 OR NIPV812=1 OR NIPV872=1]**

Thinking about the incidents you have just mentioned involving **a partner or ex-partner in the last 12 months**. Did the police come to know about any of these incidents?

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**DACOPHOW [ASK IF DACOPNO = YES]**

How did the police come to know about it?

If the police were involved in more than one incident, please think about the most recent contact you have had with the police?

1. Police told by respondent
2. Police told by another person in respondent's household
3. Police told by another person
4. Police were there
5. Police found out by another way
6. Don’t know/can’t remember
7. Don’t wish to answer

**DACPCHAN [ASK IF DACOPHOW IN (1,2)]**

How were the police first told about the matter?

1. 999 or 112 call
2. 101 call (the single non-emergency number)
3. Phone call to local police station
4. Approached/stopped an officer in the street
5. Called in at the police station
6. Via email/online (excluding social media)
7. Via social media
8. Some other way
9. Don’t know/can’t remember
10. Don’t wish to answer

**DAPOLRES [ASK IF DACOPHOW=1 OR 2]**

Looking at this list, which of these options best describes what the police did as a result of your call?

SINGLE CODE

1. Treated the matter as an emergency and attended the scene immediately
2. Treated the matter as a priority, but not an emergency and attended within a few hours
3. Followed up with you at a later time
4. Referred you to another agency
5. Advised you to contact the police in another way
6. Took no further action
7. Don’t know

**DACOPSAT [ASK IF DACOPNO = YES]**

Overall, were you satisfied or dissatisfied with the way the police handled the matter?

INTERVIEWER: IF SATISFIED, ASK: Very satisfied or just fairly satisfied; IF DISSATISFIED ASK: A bit dissatisfied or very dissatisfied?

1. Very satisfied
2. Fairly satisfied
3. A bit dissatisfied
4. Very dissatisfied
5. Don’t know/can’t remember
6. Don’t wish to answer

# 

# NATURE OF PARTNER DOMESTIC ABUSE IN LAST 12 MONTHS

**DEFINITION OF VICTIM OF PARTNER ABUSE IN LAST 12 MONTHS**

**NIPV2=1 OR NIPV4=1 OR NIPV7=1 OR NIPV21=1 OR NIPV27=1 OR NIPV392=1 OR NIPV93=1 OR NIPV512=1 OR NIPV99=1 OR NIPV573=1 OR NIPV632=1 OR NIPV692=1 OR NIPV752=1 OR NIPV812=1 OR NIPV872=1**

+**DISPLAY [ASK IF VICTIM OF PARTNER ABUSE IN LAST 12 MONTHS]**

For the following questions we would like you to consider **all** the abusive experiences you have suffered over the last 12 months from any partner or ex-partner, including pestering or harassment, physical violence, emotional abuse, sexual assaults or threats. By partner, we mean any current or former boyfriend, girlfriend, husband, wife, or civil partner.

We would like to know about all these incidents, even those that you may not have considered very serious.

**[DISPLAY only if victim of coercive and controlling behaviour, i.e. NIPV2=1**

You will now be asked some questions about the nature of your experiences. As these questions are being asked of people with a wide range of different experiences, some may not appear relevant to you. Please choose the answer that best fits and move on to the next question.

Please select this option to confirm that you have read through this information fully

CLICK HERE AND TOUCH THE FORWARD ARROW ON THE SCREEN TO MOVE TO THE NEXT QUESTION.

**PDA53 [ASK IF VICTIM OF PARTNER ABUSE IN LAST 12 MONTHS**

Please think about the person or people who abused you in the last 12 months. Were they…

1. A man/ men only
2. A woman/ women only
3. Both men and women
4. Don’t know/can’t remember
5. Don’t wish to answer

**+DISPLAY [ASK IF VICTIM OF ANY PARTNER ABUSE IN LAST 12 MONTHS]**

We now want to ask you some questions about **who**, if anyone,you have told about [the/any of the] abuse you have suffered in the last 12 months.

TOUCH THE ARROW BUTTON ON THE SCREEN TO MOVE TO THE NEXT QUESTION.

**PDA51BA-**

**PDA51BH [ASK IF VICTIM OF PARTNER ABUSE IN LAST 12 MONTHS]**

In the last 12 months, have you personally told anyone in the following **organisations** about [the/any of the] abuse you have suffered?

YOU CAN CHOOSE MORE THAN ONE ANSWER AT THIS QUESTION IF YOU WISH

1. The police
2. Any health professionals (e.g. doctor, nurse, health visitor etc)
3. Any local council department (e.g. social services, housing department
4. Any other government agency (e.g. benefit agency)
5. A lawyer, solicitor or other legal professional
6. Have told none of these organisations
7. Don’t know/Can’t remember
8. Don’t wish to answer

**PDA51CA-**

**PDA51CG [ASK IF VICTIM OF PARTNER ABUSE IN LAST 12 MONTHS]**

In the **last 12 months,** have you personally told any of the following people or organisations about [the/any of the] abuse you have suffered?

YOU CAN CHOOSE MORE THAN ONE ANSWER AT THIS QUESTION IF YOU WISH

1. A counsellor/therapist
2. Victim Support
3. A helpline (e.g. national domestic violence helpline, a rape crisis line, a men’s helpline, gay helpline, Childline)
4. A specialist support service (e.g. Independent Domestic Violence Adviser/ Independent Sexual Violence Adviser/ refuge/ charity)
5. Have told none of these people or organisations
6. Don’t know/Can't remember
7. Don’t wish to answer

**PDA51AA-**

**PDA51AF [ASK IF VICTIM OF ANY PARTNER ABUSE IN LAST 12 MONTHS]**

In the last 12 months, have you personally told any of the following people about [the/any of the] abuse you have suffered?

YOU CAN CHOOSE MORE THAN ONE ANSWER AT THIS QUESTION IF YOU WISH

1. Any family or relatives
2. Any friends or neighbours
3. Any work colleagues
4. Have told none of these people
5. Don’t know/Can’t remember
6. Don’t wish to answer

**PDA51D [ASK IF VICTIM OF PARTNER ABUSE IN LAST 12 MONTHS]**

In the **last 12 months,** have you personally told anyone else or any other organisation which we have not already mentioned about [the/any of the abuse] you have suffered?

1. Yes
2. No
3. Don’t know/Can’t remember
4. Don’t wish to answer

**PDA60 [ASK IF PDA51B IN (1..4) OR PDA51C IN (2..4)]**

As far as you know have any of the agencies you told about the abuse carried out an assessment of your safety?

1. Yes
2. No
3. Don’t know/Can’t remember
4. Don’t wish to answer

**PDA2A-**

**PDA2N [ASK IF PDA51B IN (1..6) BUT NE 1 (POLICE)]**

Thinking only about the **last 12 months**, why have you not told the police about [the/any of the] abuse?

YOU CAN CHOOSE MORE THAN ONE ANSWER AT THIS QUESTION IF YOU WISH

1. Too trivial / not worth reporting
2. Private / family matter / not police business
3. Embarrassment
4. Didn’t think they could do much to help
5. Didn’t think they would believe me
6. Didn’t think the police would be sympathetic
7. Didn’t think the police would do anything about it
8. Police did not come when called
9. Dislike / fear of police
10. Feared more violence as a result of involving the police
11. Thought it would be humiliating
12. Didn’t want to go to court
13. Didn’t want the person/people who did it to be punished
14. Some other reason
15. Don’t know/ can’t remember
16. Don’t wish to answer

**PDA3 [ASK IF PDA51B IN (1..6) BUT NE 1 (POLICE)]**

Although you did not tell the police about [the/any of the] abuse, did they come to know about it in some other way in the **last 12 months**?

1. Yes
2. No
3. Don’t know/Can’t remember
4. Don’t wish to answer

**PDA5A-**

**PDA5G [ASK IF PDA51B = 1 OR PDA3 = 1]**

Please think about the last time [you told the police about/the police came to know about] [the/any of the] abuse. Which, if any, of these things happened as a result of them getting involved?

YOU CAN CHOOSE MORE THAN ONE ANSWER AT THIS QUESTION IF YOU WISH

1. Police warned the person who did it
2. Police arrested the person who did it
3. Police charged the person who did it
4. Too early to say
5. Police took no action
6. Don’t know/Can’t remember
7. Don’t wish to answer

**PDA6 [ASK IF PDA5 IN (1..3)]**

As far as you know, did the case come to court?

1. Yes
2. Not yet
3. No
4. Don’t know/Can’t remember
5. Don’t wish to answer

**PDA7A-**

**PDA7E** [**ASK IF PDA6 = 3]**

Why did the case not come to court?

YOU CAN CHOOSE MORE THAN ONE ANSWER AT THIS QUESTION IF YOU WISH

1. I decided not to continue
2. The Police/Crown Prosecution Service decided not to take any further action
3. Some other reason
4. Don’t know/Can’t remember
5. Don’t wish to answer

**PDA9A [ASK IF PDA5 IN (1…3) OR PDA5 = 5]**

Overall, how satisfied or dissatisfied were you with the outcome?

By outcome, we mean the actions taken by the police and/or the courts and/or the Crown Prosecution Service.

1. Very satisfied
2. Fairly satisfied
3. Fairly dissatisfied
4. Very dissatisfied
5. Don’t know
6. Don’t wish to answer

**PDA9B [ASK IF PDA5 IN (1…3) OR PDA5 = 5]**

Overall, how much more safe or unsafe did you feel as a result of the outcome?

By outcome, we mean the actions taken by the police and/or the courts and/or the Crown Prosecution Service.

1. Much more safe
2. A bit more safe
3. About as safe as before
4. A bit more unsafe
5. Much more unsafe
6. Don’t know
7. Don’t wish to answer

**PDA61A-**

**PDA61H [ASK IF VICTIM OF PARTNER ABUSE IN LAST 12 MONTHS]**

In the **last 12 months** have you suffered any of the following injuries as a result of [the/any of the] abuse?

YOU CAN CHOOSE MORE THAN ONE ANSWER AT THIS QUESTION IF YOU WISH

1. Minor bruising or black eye
2. Scratches
3. Severe bruising or bleeding from cuts
4. Internal injuries or broken bones/ teeth
5. Poisoning
6. Any other physical injuries
7. None of these
8. Don’t know/Can’t remember
9. Don’t wish to answer

**PDA62A-**

**PDA62H [ASK IF VICTIM OF PARTNER ABUSE IN LAST 12 MONTHS]**

[Apart from any physical injury, in/In] the **last 12 months** have you suffered any of the following as a result of [the/any of the] abuse?

YOU CAN CHOOSE MORE THAN ONE ANSWER AT THIS QUESTION IF YOU WISH

1. Mental or emotional problems (e.g. difficulty sleeping, nightmares, depression, low self esteem
2. Contracted a disease
3. Became pregnant
4. Stopped trusting people / difficulty in other relationships
5. Tried to kill yourself
6. None of these
7. Don’t know/Can’t remember
8. Don’t wish to answer

**[NOTE: If victim is male, code 3 is hidden]**

**PDA11A [ASK IF PDA61 IN (1.. 6)) OR PDA62 IN (1..5)]**

In the **last 12 months** did you see a doctor, nurse, or some other health worker because of the injuries or problems you suffered?

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**PDA12A- [ASK IF PDA11 = 1]**

**PDA12I**

Where did you go to get help?

YOU CAN CHOOSE MORE THAN ONE ANSWER AT THIS QUESTION IF YOU WISH

1. GP’s/ doctor’s surgery
2. Hospital Casualty / Accident and Emergency dept
3. Hospital rape unit
4. Sexual assault referral centre
5. Specialist mental health / psychiatric services
6. Other special health clinic such as Family Planning/Sexual Health
7. Other health services
8. Don’t know/ can’t remember
9. Don’t wish to answer

**PDA13 [ASK IF PDA12 IN (1..7)]**

When you went to get help did any doctor, nurse, or other health worker ever ask you about the cause of your injuries or problems?

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**PDA15 [ASK IF VICTIM OF PARTNER ABUSE IN LAST 12 MONTHS]**

In the **last 12 months**, did you have to take any time off work because of [the/any of the] abuse you suffered?

[If you did not work in the last 12 months please just press 3]

1. Yes
2. No
3. [Did not have a job in the last 12 months]
4. Don’t know/Can’t remember
5. Don’t wish to answer

**PDA16 [ASK IF PDA15 = 1]**

And how much time did you take off work altogether in the **last 12 months**?

If you were off work for more than one period please try to estimate as best you can the total amount of time you were off.

1. 2 days or less
2. 3 to 6 days
3. 1 to 3 weeks
4. A month or more
5. Don’t know/Can’t remember
6. Don’t wish to answer

**PDA17 [ASK IF PDA15 = 1 OR 2]**

And did you lose your job or have to give up work as a result of [the/any of the] abuse you suffered?

1. Yes
2. No
3. Don’t know/Can’t remember
4. Don’t wish to answer

**PDA23 [ASK IF VICTIM OF PARTNER IN LAST 12 MONTHS]**

During the last 12 months did you ever live with the partner who abused you?

[Please only think about the **most recent** relationship in which you were abused]

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**PDA68 [ASK IF PDA23=YES]**

Did you leave your shared accommodation because of the abuse, **even if only for one night**?

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**PDA69 [ASK IF PDA68=YES]**

Where did you stay on the **first** night after you left your shared accommodation?

1. With relatives
2. With friends/neighbours
3. At a hotel/lodgings
4. On the street
5. At a shelter/refuge
6. Somewhere else
7. Don’t know/can’t remember
8. Don’t wish to answer

**PDA70A- [ASK IF PDA68=NO]**

**PDA70K**

What were the reasons that made you stay?

YOU CAN CHOOSE MORE THAN ONE ANSWER AT THIS QUESTION IF YOU WISH

1. Never considered leaving
2. Nowhere to go
3. Love/feelings for partner
4. Presence of children
5. Fear of further abuse
6. Rely on partner for financial support
7. Pressure from family to remain in relationship
8. Partner stopped the abuse/behaviour
9. Some other reason
10. Don’t know/can’t remember
11. Don’t wish to answer

**PDA28 [ASK IF FEMALE VICTIM OF PARTNER ABUSE IN LAST 12 MONTHS]**

Were you pregnant at any point in the **last 12 months** while in your relationship with this person?

[Please only think about the **most recent** relationship in which you were abused]

1. Yes
2. No
3. Don’t know/Can’t remember
4. Don’t wish to answer

**PDA29 [ASK IF PDA28 = 1]**

Did they ever threaten or use violence on you when you were pregnant?

[Please only think about the **most recent** relationship in which you were abused]

1. Yes
2. No
3. Don’t know/Can’t remember
4. Don’t wish to answer

**PDA66 [ASK IF VICTIM OF PARTNER ABUSE IN LAST 12 MONTHS AND NUMCHIL>0]**

Thinking about [the **most recent** occasion] when you were threatened or physically abused, did any children in the household see or hear what happened?

1. Yes

2. No

3. Don't know/Can't remember

4. Don’t wish to answer

**PDA40 [ASK IF VICTIM OF PARTNER ABUSE IN LAST 12 MONTHS]**

[Please think only about the **most recent** occasion in the **last 12 months** when you were threatened or physically abused by a partner.]

As far as you know, at the time it happened [was the person/were any of the people] who did it under the influence of **drink**?

1. Yes

2. No

3. Don’t know/ can’t remember

4. Don’t wish to answer

**PDA41 [ASK IF PDA40 IN (1..3)]**

And as far as you know, at the time it happened [was the person/were any of the people] who did it under the influence of **drugs**?

1. Yes

2. No

3. Don’t know/ can’t remember

4. Don’t wish to answer

**PDA42 [ASK IF VICTIM OF ANY PARTNER ABUSE IN LAST 12 MONTHS]**

[On the **most recent** occasion were/Were] **you** under the influence of **drink** at the time of the incident?

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**PDA43 [ASK IF PDA42 IN (1..3)]**

Were **you** under the influence of **drugs** at the time of the incident?

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**PDA71 [ASK IF VICTIM OF ANY PARTNER ABUSE IN LAST 12 MONTHS]**

Are you still in a relationship with this partner?

[Please only think about the **most recent** relationship in which you were abused]

1. Yes
2. No- I ended the relationship
3. No – my partner ended the relationship
4. No – it was a joint decision to end the relationship
5. Don’t know/can’t remember
6. Don’t wish to answer

**PDA73 [ASK IF PDA71=2 OR 4**

How important was the abuse when deciding to end the relationship?

[Please only think about the **most recent** relationship in which you were abused]

1. Very important
2. Quite important
3. Not very important
4. Not at all important
5. Don’t know/can’t remember.
6. Don’t wish to answer.

**PDA75 [ASK IF PDA71 IN (2…4)]**

Did the abuse continue after this relationship ended?

[Please only think about the **most recent** relationship in which you were abused]

1. Yes
2. No
3. Don’t know/can’t remember
4. Don’t wish to answer

**PDA75A-**

**PDA75K [ASK IF PDA71=1]**

What reasons have prevented you from ending this relationship?

[Please only think about the **most recent** relationship in which you were abused]

YOU CAN CHOOSE MORE THAN ONE ANSWER AT THIS QUESTION IF YOU WISH

1. Never considered ending the relationship
2. Nowhere else to go/reliant on partner for accommodation
3. Love/feelings for partner
4. Presence of children
5. Fear of further abuse
6. Rely on partner for financial support
7. Pressure from family to remain in relationship
8. Partner stopped the abuse/behaviour
9. Some other reason
10. Don’t know/can’t remember
11. Don’t wish to answer

**PDA20 [ASK IF VICTIM OF ANY PARTNER ABUSE IN LAST 12 MONTHS]**

Thinking about all the abuse you have suffered in the last 12 months, would you call what happened to you domestic abuse?

1. Yes
2. No
3. Don’t know/Can’t remember
4. Don’t wish to answer

**PDA21 [ASK IF VICTIM OF ANY PARTNER ABUSE IN LAST 12 MONTHS]**

Which one of these do you think best describes what happened to you?

1. It was a crime,
2. It was wrong, but not a crime
3. It was just something that happens
4. None of these
5. Don’t know/Can’t remember
6. Don’t wish to answer

**SCINT1 [ASK ALL]**

We have asked questions in this section of the survey that may seem very personal but it is important that we ask them. We would like to know in which ways it may be possible to ask these personal questions in the future.

Which ways of answering these personal questions are acceptable to you?

TICK ALL THAT APPLY

1. Same as this interview (self-completed on interviewer’s laptop)

2. Via an online questionnaire in my own time

3. Via telephone with an interviewer

4. Via a video call with an interviewer

**SCINT2 [ASK ALL]**

If you were to complete the survey through an online questionnaire, in your own time, would it bother you if a member of your household saw your answers to personal questions?

1. Yes, it would bother me
2. No, it would NOT bother me

**SCINT3 [ASK ALL]**

And if you were to complete the survey through an online questionnaire in your own time, how easy or difficult would it be for you to complete the survey in complete privacy, to prevent another household member from seeing your answers?

Very easy

Fairly easy

Fairly difficult

Very difficult

Don’t know

Don’t want to answer

## GENDER IDENTITY

**DISPLAY+**  **[ASK ALL A & B RESPONDENTSIF (NONRESP = 1 OR NONRESP2 = 1)**

We would now like to ask you about your sex and your gender identity.

**GISEX1 [ASK ALL A & B RESPONDENTS IF (NONRESP=3 OR NONRESP2 = 3)]**

What is your sex?

Select either “Female” or “Male”.

If you’re not sure how to answer, for example you are intersex, you could use the sex registered on your official documents, such as passport or driving licence, or whichever answer you prefer.

A question about gender identity will follow

1. Female
2. Male
3. Prefer not to say

**GENDERIDENTITY1 [ASK ALL A & B RESPONDENTS IF (NONRESP = 1 OR NONRESP2 = 1)**

Is your gender the same as the sex you were registered at birth?

Gender is about your identity.

If your gender is the same as the sex recorded on your birth certificate when you were born, tick “Yes”.

If the answer is “No”, we will ask you for your preferred term to identify your current gender.

Select one option only

1. Yes
2. No
3. Prefer not to say

**GENDEROTHR1 [ASK IF GENDERIDENTITY1=3]**

Please specify your gender

Please use the keyboard attached to this laptop to type your answer in the box below.

1. [PLEASE SPECIFY]
2. Prefer not to say

## SEXUAL ORIENTATION

**SXCLASS3 [ASK ALL RESPONDENTS (NONRESP = 1 OR**

**NONRESP2 = 1)]**

We would like to finish this section by collecting some information about sexual orientation.

Which of the following options best describes how you think of yourself?

1. Heterosexual or Straight
2. Gay or lesbian
3. Bisexual
4. Other
5. Prefer not to say

**SXCLAS4 [ASK ALL RESPONDENTS IF (NONRESP=3 OR NONRESP2 = 3]**

YELLOW SHOW CARD Y9

We would like to finish this section by collecting some information about you.

Which of the options on this card best describes how you think of yourself?

Please just read out the letter next to the description.

IF NECESSARY: This is very important information as it allows us to understand how different types of crime are experienced by different groups in the population

1. K. Heterosexual or Straight
2. W. Gay or lesbian
3. C. Bisexual
4. T. Other
5. D. Prefer not to say
6. NOT ON CARD: Don’t know

**[NOTE: SXCLASS3 AND SXCLAS4 will be merged together into one single derived variable in the data called SXCLAST2]**

## GENDER IDENTITY

**DISPLAY+**  **[ASK ALL C & D RESPONDENTS IF (NONRESP = 1 OR NONRESP2 = 1)**

We would now like to ask you about your sex and your gender identity.

**GISEX2 [ASK ALL C & D RESPONDENTS IF (NONRESP = 1 OR NONRESP2 = 1)**

What is your sex?

Select either “Female” or “Male”.

If you’re not sure how to answer, for example you are intersex, you could use the sex registered on your official documents, such as passport or driving licence, or whichever answer you prefer.

A question about gender identity will follow

1. Female
2. Male
3. Prefer not to say

**GENDERIDENTITY2 [ASK ALL C & D RESPONDENTS IF (NONRESP = 1 OR NONRESP2 = 1)**

Is your gender the same as the sex you were registered at birth?

Gender is about your identity.

If your gender is the same as the sex recorded on your birth certificate when you were born, tick “Yes”.

If the answer is “No”, we will ask you for your preferred term to identify your current gender.

Select one option only

1. Yes
2. No
3. Prefer not to say

**GENDEROTHR2 [ASK IF GENDERIDENTITY2=3]**

What is your preferred term to identify your gender?

Please use the keyboard attached to this laptop to type your answer in the box below.

1. [PLEASE SPECIFY]
2. Prefer not to say

# END OF INTERVIEW ADMINISTRATION

**+DISPLAY [ASK IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

Thank you for completing this section. Your answers will be completely confidential. If you want to go back over any answers, the interviewer can tell you how to do this.

Please tell the interviewer that you have finished and he/she will press a key which will hide your answers, so that no-one can see them on the screen.

**OTHPRSA–**

**OTHPRSF [ASK IF NONRESP = 1 OR NONRESP2 = 1 OR 3]**

INTERVIEWER: WAS ANYBODY ELSE PRESENT IN THE ROOM WHILST

RESPONDENT WAS COMPLETING SELF-COMPLETION SECTION?

1. Yes - spouse / partner / boyfriend/girlfriend was present
2. Yes - another adult household member was present
3. Yes - a child household member was present
4. Yes - a non-household member was present
5. Yes - someone present but don’t know who they were
6. Nobody else present

**OTHPR2 [ASK IF OTHPRES IN (1..5)]**

DID ANYONE ELSE LOOK AT OR DISCUSS ANY PART OF THE SELF-COMPLETION SECTIONS DURING COMPLETION?

1. Yes - looked at / read / filled in together
2. Yes - discussed only
3. No

**INTHELP [ASK IF NONRESP = 1 OR NONRESP2 = 1]**

INTERVIEWER: DID RESPONDENT DO THE WHOLE OF THE SELF-COMPLETION ON THEIR OWN OR DID THEY REQUIRE ANY HELP?

1. Whole self-completion done by respondent
2. Respondent required help with one or two questions
3. Respondent required help with more than one or two questions but less than half
4. Respondent required help with more than half the questions but not all
5. Respondent required help with all or nearly all of the questions

**INTENG [ASK ALL]**

INTERVIEWER RECORD: DOES THE RESPONDENT HAVE ANY DIFFICULTIES READING OR UNDERSTANDING ENGLISH?

* + - 1. Yes
      2. No

**INTSEX [ASK ALL]**

INTERVIEWER: PLEASE CODE YOUR OWN SEX

1. Male
2. Female

**LETTER [ASK ALL]**

Before anyone called at your address, you should have received a letter from the Office for National Statistics telling you about the survey. Can I just check if you or anyone else in your household remember receiving this letter?

1. Yes
2. No
3. Not Sure

**LETTER2 [ASK IF LETTER =1]**

And did you, or anyone else in the household, read the contents of the letter?

1. Read in full
2. Partially read
3. Did not read
4. SPONTANEOUS: Only read leaflet(s)

**FOLLOWUP [ASK ALL]**

This survey is being carried out by Kantar Public, an independent social research company. Occasionally we need to speak to people more than once. If we need to come back to you with any questions relating to this survey, would you be willing to be re-contacted within the next 2 years?

1. Yes – willing to be re-contacted
2. No – not willing to be re-contacted

**FOLLOWUP5 [ASK ALL]**

Would you be willing for Kantar Public to keep a record of your details for the purpose of re-contacting you to take part in the crime survey again within the next 2 years?

If you are recontacted there will be no obligation to take part in any further research.

1. Yes – willing to be re-contacted

2. No – not willing to be re-contacted

**FOLLOWUP6 [ASK IF FOLLOWUP5=YES]**

If you did take part in the crime survey again, would you prefer to do this by:

Face-to-face (same as this interview)

Via telephone

Via an online questionnaire

Via a video link with an interviewer

**FOLLOWUP4 [ASK ALL]**

From time to time Kantar Public need to interview people who meet certain criteria for specific research surveys. As you have been so helpful today, would you be willing for Kantar Public to keep a record of your details for the purpose of re-contacting you to take part in future research within the next 2 years?

If you are recontacted there will be no obligation to take part in any further research.

1. Yes – willing to be re-contacted
2. No – not willing to be re-contacted

**EMAIL [ASK IF PEREMAIL = YES AND (FOLLOWUP = YES OR FOLLOWUP4 =YESOR FOLLOWUP5) ]**

Please may I have your email address in case we want to contact you?

INTERVIEWER: THIS MAY BE EITHER A PERSONAL OR WORK EMAIL

1. Yes
2. No

**SUPERVIS [ASK IF LANDLIN = YES OR (MOBILE = YES AND NADULTS = 1) OR (MOBILE = YES AND WHMOB1 = YES AND NADULTS>1)]**

A certain number of interviews on any survey are checked by a supervisor to make sure that people were satisfied with the way the interview was carried out. In case my supervisor needs to contact you it would be helpful if we could have your telephone number. Would you be willing to be re-contacted within the next 6 months?

INTERVIEWER: IF YOU HAVE ALREADY COLLECTED PHONE NUMBER, CONFIRM THAT IT IS CORRECT.

1. Number given
2. Number refused

** TIMING POINT**